

Rue Ferrari Emergency Interim Housing – Site Expansion

Frequently Asked Questions (FAQs)

Q: How big is the Rue Ferrari expansion? How many units will be added?

A: The expansion has 100 additional units that will include 136 beds.

Q: With the expansion, how many units (or beds) will be at the site?

A: With the expansion, there will be a total of 182 units that include a total of 260 beds at the site.

Q: Will the new units have the same floor plan layout as the existing units?

A: Yes, the new units will have the same floor plan including ensuite bathrooms.

Q: How will people be referred to stay at the site?

A: An outreach team will work with people living in encampments and offer temporary shelter at the site. Currently, this is the only method for being admitted into the site as a participant; however, it is subject to change at the City's discretion.

Q: How long can people live at the site?

A: Program participants can live at the site for one year, with a possible extension of 6 months.

Q: Will unsheltered people who currently live near the site get preference to stay at the site?

A: Yes, the Housing Department will coordinate with its contracted outreach and engagement teams to offer placement to those residing in nearby encampments for up to 90 days prior to the new units become available and up to 30 days after the new units become available.

Q: Will the construction for the expansion interrupt current day-to-day operations at the site?

A: No, the existing 24/7 operations will continue for current program participants. They will continue to have access to all existing services.

Q: What are the current services provided to program participants? Will the same services be available to new program participants? Will any new services be provided?

A: Current services include case management/housing navigation; clinical and health services; crisis management and intervention; free meals and laundry services; overnight security; and community engagement. Yes, these same services will be available to new program participants. One new service that will be available to all program participants is an 24/7 onsite program manager.

Q: When will the expansion be complete and ready to open?

A: Summer 2025.

