

Submitting Warranty Claims



1. Login to myCFMportal.com
2. Add the Warranty Widget to your dashboard
3. Once you have received access to Warranty Widget, click “+New Claim” to add a new claim
4. For questions on how to submit a claim, you may also view our Video Tutorial (look for the Tutorial icon)

The image shows a composite screenshot of the myCFMportal interface. At the top, a 'Add Widgets' dialog box is open, showing various widget options like 'Ask CFM', 'Contacts', 'Departure Records', 'Documents', 'Engine Profiles', 'Links', 'Materials', 'myDownload', and 'myTechPub'. The 'Warranty Widget' is highlighted with a blue box. Below this, the main dashboard shows a 'Warranty' section with a table of claims. The 'New Claim' button is also highlighted with a blue box. A 'Tutorial' icon is visible on the right side of the dashboard. At the bottom, a 'New Claim' dialog box is open, showing fields for 'Claim Number' (Pending), 'Cust Reference #', 'Engine Family *', 'Customer *', 'Credit To *', and 'Service Shop', all of which have dropdown menus. There is also a 'User Comments' text area and 'Cancel' and 'Create' buttons at the bottom right.

Warranty

Claim Number	Status	Submit Date	Customer Name	Engine
123	INITIAL		GEAE WARRANTY ADMIN	LEA
GEAECFM5626625039437	INITIAL		GEAE WARRANTY ADMIN	CFM
GEAECFM5635663581145	INITIAL		GEAE WARRANTY ADMIN	CFM
GEAECFM5688232207379	INITIAL		GEAE WARRANTY ADMIN	CFM
GEAECFM5689678618091	INITIAL		GEAE WARRANTY ADMIN	CFM
GEAELEAP189959877855	INITIAL		GEAE WARRANTY ADMIN	LEA

New Claim

Claim Summary

Claim Number	Cust Reference #	Engine Family *	Customer *	Credit To *	Service Shop
Pending		Please Select	Please Select	Please Select	Please Select

User Comments

Create