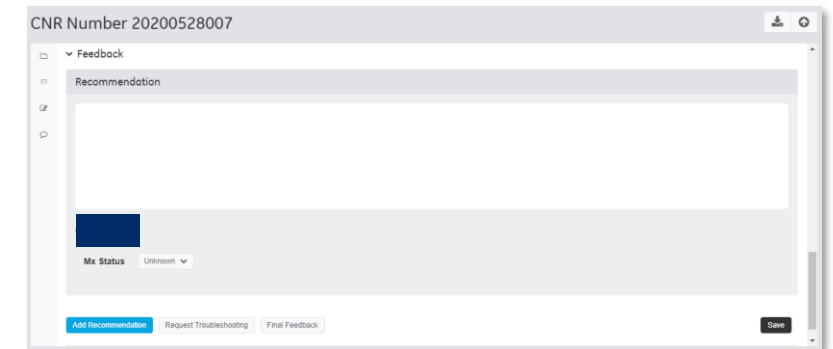# Closing a CNR & Providing Feedback

To ensure CFM can continue to provide the best Diagnostics services to your business we need feedback on the effectiveness of the CNRs we send.

The simplest way to provide feedback and indicate that the recommended action in the CNR has been taken is by utilizing the CNR Widget:

1. Navigate to the myCFM Portal
2. Add the CNR Widget to the Portal screen (if not yet done)
3. Click on the open CNR # which you would like to provide feedback
4. Scroll down and open the section marked "Feedback"
5. The "Mx Status" drop-down should be updated in indicate "Completed" or "Planned"
6. The "Final Feedback" should be used to provide final closure of the CNR

Add a new widget

CNR Widget – Feedback section