



Molina Healthcare of South Carolina 2026 CAHPS At A Glance

CHILD CAHPS®

2026 Strengths	2026 Score	2026 Score	2026 Opportunities	2026 Score	2026 Score
GETTING NEEDED CARE	87.4%	87.5%	RATING OF SPECIALIST	78.0%	74.2%
RATING OF HEALTH PLAN	72.3%	77.4%	GETTING CARE QUICKLY	90.9%	87.6%
RATING OF PERSONAL DOCTOR	79.7%	85.4%	COORDINATION OF CARE	87.9%	84.5%

CHILD WITH CHRONIC CARE CONDITIONS CAHPS®

2026 Strengths	2025 Score	2026 Score	2026 Opportunities	2025 Score	2026 Score
HOW WELL DOCTORS COMMUNICATE	96.2%	96.7%	GETTING NEEDED CARE	91.1%	88.8%
GETTING CARE QUICKLY	90.3%	93.3%	RATING OF HEALTH PLAN	80.2%	78.1%
RATING OF HEALTH CARE	80.8%	80.9%	RATING OF SPECIALIST	80.4%	76.2%

ADULT CAHPS®

2026 Strengths	2025 Score	2026 Score	2026 Opportunities	2025 Score	2026 Score
RATING OF HEALTH CARE	59.0%	68.7%	RATING OF SPECIALIST	75.4%	73.7%
RATING OF PERSONAL DOCTOR	74.2%	79.5%	COORDINATION OF CARE	91.6%	87.0%
GETTING CARE QUICKLY	74.2%	79.5%	CUSTOMER SERVICE	91.8%	89.2%

MEDICARE CAHPS®

2026 Strengths	2025 Score	2026 Score	2026 Opportunities	2025 Score	2026 Score
DOCTORS WHO COMMUNICATE WELL	92.3%	93.9%	RATING OF SPECIALIST	91.9%	88.2%
RATING OF PERSONAL DOCTOR	91.7%	92.5%	RATING OF HEALTH PLAN	89.0%	86.5%
CARE COORDINATION	88.6%	89.2%	GETTING NEEDED CARE	84.6%	81.9%

MARKETPLACE CAHPS®

2026 Strengths	2025 Score	2026 Score	2026 Opportunities	2025 Score	2026 Score
ACCESS TO INFORMATION	58.4%	63.3%	RATING OF HEALTH CARE	72.1%	54.4%
CARE COORDINATION	83.8%	87.5%	RATING OF PERSONAL DOCTOR	86.5%	63.6%
RATING OF SPECIALIST	89.3%	88.7%	GETTING NEEDED CARE	72.5%	64.8%

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