



A Division of the Alabama Housing Finance Authority

### How to Start ?

Please enter your user name and password, then click on the "Login" button.

**Notes:**

The user name and password fields are **case sensitive**.

If you **forgot** your personal account information please contact your system administrator.

### System Login

\*User Name

\*Password

**Login**

Web address: <https://lenders.ahfa.com>

Sign into the Alabama Housing ServiSolutions Lender Online Portal

- NEW RESERVATION
- AVAILABLE FUNDS
- LOAN STATUS
- REPORTS
- USER ACCOUNTS
- ADMINISTRATION

Lender: ServiSolutions - A Department of AHFA

**Quick Search**

Reservation No.  
  
 12 characters Go

**Advanced Search**

Reserved by Lender: ServiSolutions - A Department of AHFA ▼

Lender Loan No:

Borrower Name/SSN:  SSN:

Co-Borrower Name/SSN:  SSN:  Go

**Option**

**Loans**

Last Updated on Friday, June 8,

Results for Lender: **ServiSolutions - A Department of AHFA**


Reset Search

[Page 1 of 1] Page Size: 50 Go

Actions		Reservation	Lender Loan No.	Borrower Name	Co-Borrower Name	Stage	Status	Date
		H52001088966		FRANKLIN, BEN ***-**-2542				02/04/2015
		899001058990		TEST, SECOND ***-**-1234				01/01/1900
		899001058991		REVIEW, DISCLAIMER ***-**-1212				01/01/1900
		254001071673		SECOND, TEST ***-**-3551		Reservation		02/25/2014
		254001071693		CASE, TEST ***-**-6985		Reservation		02/25/2014
		H52001088751		ROOSEVELT, THEO D ***-**-2523				02/02/2015
		H52001088847		MOUSE, MICKEY ***-**-5425				02/02/2015

Select the Loan Status Tool Bar Tab

You will see the loans in your AHFA ServiSolutions pipeline. Either find your loan in the pipeline, or SEARCH by the Borrower Name to locate.



[Home](#) | [Bulletin Board](#) | [Program Documents](#) | [Marketing Materials](#) | [Glossary](#) | [Help](#) | [Contact Us](#) | [Log Out](#)

**Alabama Housing Finance Authority**  
 Come on Home, Alabama...

**Lender Online**  
 For All Your Clients' Needs

---

NEW RESERVATION
AVAILABLE FUNDS
LOAN STATUS
REPORTS
USER ACCOUNTS
ADMINISTRATION

---

Lender: Servisolutions - A Department of AHFA

**Quick Search**

Reservation No.  
 Go  
12 characters

**Advanced Search**

Reserved by Lender:   
 Lender Loan No:   
 Borrower Name/SSN:  SSN:   
 Co-Borrower Name/SSN:  SSN:  Go

**Options**

Purge Process


---

**Loans** Last Updated on Friday, June 8, 2018, at 12:45 PM


Results for Reservation No: **254001071693**

Reset Search [Page 1 of 1] Page Size: 50 Go Total Records: 1

Actions	Reservation	Lender Loan No.	Borrower Name	Co-Borrower Name	Stage	Status	Date	HFA User
<span style="font-size: small;">View</span> <span style="font-size: small;">Reprint</span> <span style="font-size: small;">PDF Docs</span> <span style="font-size: small;">eDocs</span> <span style="font-size: small;">Delete</span>	254001071693		CASE, TEST ***-**-6985		Reservation		02/25/2014	

Powered by  Copyright © 1999 - 2017 Emphasys Software. All rights reserved. | [About Lender Online](#)

Click on the eDocs icon on the loan you are ready to upload to. It will open to this screen



[Home](#) | [Bulletin Board](#) | [Program Documents](#) | [Marketing Materials](#) | [Glossary](#) | [Help](#) | [Contact Us](#) | [Log Out](#)

**Alabama Housing Finance Authority**  
 Come on Home, Alabama...

**Lender Online**  
 For All Your Clients' Needs

---

NEW RESERVATION
AVAILABLE FUNDS
LOAN STATUS
REPORTS
USER ACCOUNTS
ADMINISTRATION

---

Lender: Servisolutions - A Department of AHFA

**e-MortgageDocs** 
Comments Comments Printable Close

---

**PACKAGES FOR LOAN NO. 254001071693 - CASE, TEST**

**Reservation Package (#1)** Add New Submit

Uploaded Documents (1)	Actions	Last Date Modified	Initial Submitted Date & Time
Step 1 Johnson	<span style="font-size: small;">↑</span> <span style="font-size: small;">↓</span> <span style="font-size: small;">✖</span>	11/17/2017	

**Request for Conditional Commitment (#2)** Add New Submit

Uploaded Documents (0)

No e-Mortgage documents have been uploaded for this package.

**Request for Funding Package pkg 3** Add New Submit


Uploaded Documents (0)

No e-Mortgage documents have been uploaded for this package.

**Final Docs pkg 4** Add New Submit

Uploaded Documents (0)

No e-Mortgage documents have been uploaded for this package.

Powered by  Copyright © 1999 - 2017 Emphasys Software. All rights reserved. | [About Lender Online](#)

THE LOAN DELIVERY FILE WILL ALWAYS BE UPLOADED INTO THE LOWER LEFT BUCKET CALLED "REQUEST FOR FUNDING PACKAGE 3"

- NEW RESERVATION
- AVAILABLE FUNDS
- LOAN STATUS**
- REPORTS
- USER ACCOUNTS
- ADMINISTRATION

Lender: ServiSolutions - A Department of AHFA  
e-MortgageDocs



PACKAGES FOR LOAN NO. 254001071693 - CASE, TEST



<p><b>Reservation Package (#1)</b> </p> <table border="1"><thead><tr><th>Uploaded Documents (1)</th><th>Actions</th><th>Last Date Modified</th><th>Initial Submitted Date &amp; Time</th></tr></thead><tbody><tr><td> Step 1 Johnson</td><td> </td><td>11/17/2017</td><td></td></tr></tbody></table>	Uploaded Documents (1)	Actions	Last Date Modified	Initial Submitted Date & Time	Step 1 Johnson		11/17/2017		<p><b>Request for Conditional Commitment (#2)</b> </p> <p>Uploaded Documents (0)</p> <p> No e-Mortgage documents have been uploaded for this package.</p>
Uploaded Documents (1)	Actions	Last Date Modified	Initial Submitted Date & Time						
Step 1 Johnson		11/17/2017							
<p><b>Request for Funding Package pkg 3</b> </p> <p>Uploaded Documents (0)</p> <p> No e-Mortgage documents have been uploaded for this package.</p>	<p><b>Final Docs pkg 4</b> </p> <p>Uploaded Documents (0)</p> <p> No e-Mortgage documents have been uploaded for this package.</p>								

CLICK THE ADD NEW ICON



Lender: ServiSolutions - A Department of AHFA

**Loan Status**  

**eMortgage Document For Loan No. 254001071693**  

\* denotes a required field.

To add/modify an eMortgage document fill out the required fields and then click on the "Save" button. If you don't wish to save your changes click on the "Cancel" button.

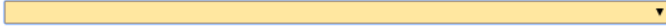

**Notes:**  
Please make sure that the document that you upload is a valid document. Ex: .pdf, .doc, .xls, .gif, .jpeg, .png, .txt, etc

The 'Login Name' and 'Password' fields are **case sensitive**.

\*Package: Request for Funding Package pkg 3

Please [Click Here](#) to upload a document.

\*Select a document name from the predefined list

or

\*Enter a customized document name.

Enter additional comments about this document

**THIS IS A CHANGE!!**

The loan delivery file will be broken into 4 Separate uploads into the corresponding document name. Click on the drop- down box, at the red arrow above. You will upload sections by these defined groups.

The updated stacking order checklist will be broken into separate 3 upload sections by these groups:

- a) Underwriting/application package (all pre-closing documents related to credit, non-trid disclosures, etc.)
- b) Closing Package (all closing documents)
- c) TRID Disclosures

Do not hit the submit button until all 3 sections are uploaded in the funding bucket.

If a loan is pended for conditions, the curative items in whole, will be uploaded to Purchase Suspense Conditions document name.