

# GENERAL REGISTRATION FAQs

Opens Monday, August 12<sup>th</sup> at 9am

## What if my child will age out of a program in Spring Session or will be moved into a different level?

- As of today, you can sign up for each session separately! If your child moves up, we will do our best to accommodate the switch!

## I signed up for MOVE After School, do I also need to sign up for class?

- NO! If you already signed up for MOVE and received a confirmation email from the office, your child is confirmed for those classes and you are good to go.

## What if the day I want to register for is full when I go to sign up?

- Please note that we often start conservatively in terms of number of spaces offered per class so please be sure to waitlist yourself and sign up for any other days that might work for your schedule...if we can accommodate you we will certainly make the switch!

## What are the payment options?

- There is no longer an early bird discount but the 20% sibling discount and 20% multiple class per child discount is still in effect. You can submit full payment at the time of sign up OR pay \$100 deposit per class (\$50 each class for Spring A and B) and we will set up a biweekly autopay to be charged on the 1st and 15th of each month.

## What if I need to cancel?

- Starting this Fall, for all classes and MOVE After School, we will charge a 10% of tuition cancellation fee if you cancel at any time. If registration is cancelled prior to the start of the session, your payment minus the cancellation fee will be returned to you in the method of payment we received (check, cash, card). If cancelling after current session has begun, your balance will be refunded to your InMovement account to use for future purchases. 14 days written notice is required. You can send an email to [info@phillyinmovement.com](mailto:info@phillyinmovement.com) or there are cancellation forms at the front desk.

## What happens after I complete the online sign up?

- You will receive a welcome email prior to the start of the session confirming enrollment and policies...please make sure you complete our waiver at sign up or at check in on your child's first class.