

Lyft Promo Code Overview

How to Use Lyft Promo Codes

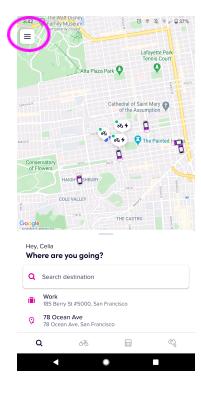
Outlined below are instructions to use Lyft promo codes from start to finish.

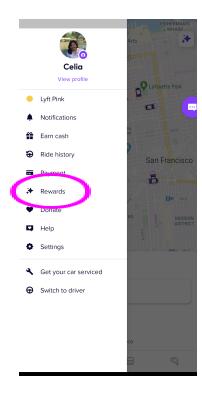
Setting up a Lyft account

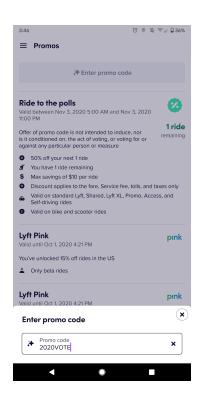
- 1. Download the Lyft app in the App Store or Google Play Store
- 2. Tap 'Get Started' on the main screen and follow the prompts to create your account
- 3. After entering in your cell phone number, you'll receive a verification code through an SMS text message
- 4. Enter this verification code into the app to log into your new account
- 5. Type in your name, email address, and take a selfie so your driver knows who to pick up
- 6. That's it! Your account has been created and you're ready to request a ride

Applying a Lyft promo code

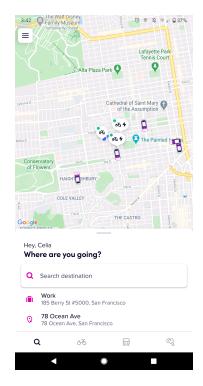
- 1. Open the Lyft app
- 2. Tap the Menu icon in the upper lefthand corner
- 3. Tap 'Rewards'
- 4. Enter the specific promo code.
- 5. That's it! Once the code has been entered the value of the promo will automatically be applied to your next ride(s)

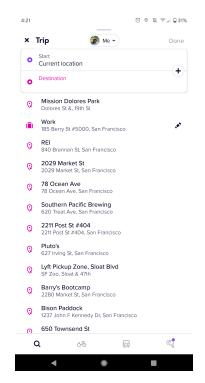


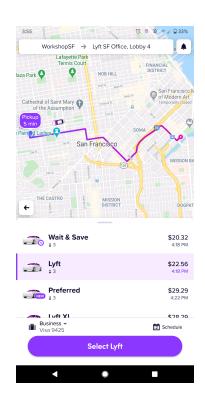




Requesting a Ride







For additional steps or guidance on how to request a Lyft ride, visit our Help page.

Code Details + Terms

- Code details to include when distributing ride codes:
 - The codes have a value of \$25 and are valid until 9/30/22.
 - The code can only be claimed one time per Lyft user but can be applied to multiple rides until the \$25 value is reached
 - Fares (up to \$25 or more) are covered by Lyft but tips are not
 - Subject to Lyft's <u>Terms of Service</u>

Why isn't the promo code working?

Here are the most common reasons a promo code wasn't applied to your ride:

- **It's expired**: Most codes expire on a certain date. For reference, the expiration date and time are specified in the 'Promos' tab.
- It's a business ride: Currently, ride credits won't apply by default to Business Profile rides because your employer typically reimburses you for these. On the rate and pay screen after your ride has ended, you can manually apply a specific promo code by tapping on your payment method (just above where it says either 'Business' or

'Personal'). From there, tap on 'Change applied promos' to enter a promo code or select the promo you would like to use.

For general support, please check out our <u>Help Center</u>

Lyft Guidelines

For more information about Lyft's response to COVID-19, including the health and safety tips given to drivers, visit our dedicated page: https://www.lyft.com/safety/coronavirus