

# USING THE ASSISTIVE LISTENING DEVICES

We are excited to introduce Assistive Listening Devices to enhance your worship experience! They are designed to support those who may have difficulty hearing, ensuring everyone can fully participate and feel connected.

These devices can be found in the Narthex for our Classic Services or in the back of the Fellowship Hall for our Common Foundation service.

## How to Use the System:

You can use this system in one of two ways - with the Device or with the App:

### When using the Device:

#### with an Earpiece

- Simply place the earpiece comfortably around your ear.
- Adjust it as needed for a secure fit and optimal sound clarity.

#### with a T-Coil Neckloop (for Hearing Aid Users)

- If you have hearing aids equipped with a telecoil (T-coil) feature, you can use the T-coil neckloop provided.
- Place the neckloop around your neck and switch your hearing aids to the T-coil setting. This will enable the device to transmit sound directly to your hearing aids for a seamless experience.

### When using the App:

- Download the Listen WiFi App
- Connect to the hearing assist wifi network
- Within the App, you will be able to select which service to connect to.
- Once connected our phone will stream the audio to your bluetooth enabled hearing device.

If you have any questions or need help using the devices, our team will be happy to assist you before or after the service.

We will also have a "Lunch and Learn" session in the near future with a tutorial of how to use this system.