

PNC Arena FAQs

UNIFORM: (You must provide your own)

- Black pants
- Black closed-toe, closed-heel shoes
- Plain black baseball cap
- Light blue polo shirt
- Plain black apron (PNC Arena has aprons available for us to check-out for each event)

- PNC Arena has a **clear bag policy**. You may only bring a clear bag inside the arena. No purses or backpacks allowed.
- There is a **locker room** at the arena you may use, and there will be a designated locker for our group. We are responsible for providing our own lock for locker.

SIGN UP / SHIFT

- We are typically assigned a Dippin' Dots cart or Gourmet Pretzel cart
- If all slots are full and you would like to work an event, please let me know and I can add more slots. PNC Arena is always looking for more workers, and they should be able to find a spot for anyone who wants to work!
- If you have worked any PNC event in the past, you can be considered "experienced". Please sign up in an experienced slot if you qualify.
- The leader needs to arrive 1.5 hours prior to event start time.
All other staff need to arrive about 1 hour prior to start time.
Shifts are expected to last 4-5 hours.
It is about a 10-15 minute walk from parking lot to the check-in area.
- You will receive a "meal ticket" valid for the day of your shift, valid for concessions available in employee break room (popcorn, hot dog, or nachos)
 - You may bring your own food to eat in the break room
- *We will receive a penalty if we need to cancel our shift within 24 hours of the event, so please be certain of your availability when you sign up.*
- PNC Arena will provide a 'Panther Creek HS Band" sign to display at the cart
- Minimum 16 years old to work, with notarized parental consent form. Parent must also be present working same event.
- You are required to leave the arena when the shift is over. There is not an area available for staff to watch the remainder of the event after shift ends.

TRAINING

- If you have worked any PNC event in the past, you can be considered "experienced". Please sign up in an experienced slot if you qualify.
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PAPERWORK / PAYMENT

- Waivers and health forms to be signed by each person annually (to be signed at the arena before your first event)
- PNC Arena will submit an earnings report to our VP/Treasurer after every 5 events worked. This report will be reconciled with a list showing event date, who worked, and \$ earned
 - For Hockey and Basketball games: 2-3 people per cart needed to work
 - Flat rate of \$135 per event (\$45 per person)
 - At least one person working has to be "experienced/trained"
 - Other events (Concerts, Ice shows, etc.)

- 10% Commission only on total sales from cart (to split between 2-3 people)
- Due to PNC payment schedule, please assume that the \$ earned will go toward band dues for next year
- At least one “experienced” person required to work each cart.

Please contact me at jenrandolph144@gmail.com with any questions!