

SmartCon Solutions completes the Boston Ritz-Carlton energy management and door locking systems retrofit

SmartCon aligned with the Boston Ritz-Carlton to implement an energy management system throughout the facility's 193 guest rooms and suites. SmartCon is now capable of remote system monitoring and proactive adjustments, avoiding possible issues and unwanted guest room down time. SmartCon provided multiple solution possibilities.



The collaborative effort culminated in the decision to implement an end-to-end solution with the Telkonet, EcoSmart platform. The Telkonet EcoTouch thermostats support energy savings while the guest rooms are unoccupied, while allowing guests full temperature control when in the room.

SmartCon also completed the integration of the Kaba/ Saflok electronic door locking system. This system alerts the EMS of door position, providing increased accuracy of guest room occupancy status. Additionally, reports such as room access points by guests and hotel staff, and key user authorizations can be accessed remotely via the Saflok system. Integrated with the SmartCon EMS network, Saflok provides the property a great value, eliminating the need for additional Saflok network hardware. The Saflok system provides optimal guest room security, while expanding operational efficiency and cost effectiveness.

The Boston Ritz-Carlton and SmartCon have partnered on a professional service contract. Central to the SmartCare plan is to provide proper maintenance to ensure continued systems optimization. In addition to the proactive, remote system monitoring, the SmartCare Plan provides the hotel with experienced technical support, designated staff training, quarterly system reports, firmware upgrades, and more. The service partnership will ultimately achieve realized revenue savings, enhanced guest comfort, a more efficient use of facility resources and extended life of installed devices.

The Ritz-Carlton Boston is nearing the completion of a multi-million-dollar redesign of all guest rooms, suites, corridors, ballroom and Club Lounge. The SmartCon implementations assist in streamlining hotel resources, and aesthetically compliments the fresh new look of the award-winning hotel.