

Payor Reimbursement

PAYOR COLLECTIONS AND AR MANAGEMENT

With Collect Rx, you can increase payor collections, automate processes, ensure that each claim is paid at the highest rate, and still reduce your AR days. Collect Rx is singularly focused on getting all your claims paid correctly, completely, and on time.

FLEXIBLE SOLUTIONS FOR ALL YOUR PAYOR REIMBURSEMENT NEEDS

Collect Rx is the industry leader in maximizing payor reimbursements. No matter your claim type, Collect Rx works across all payors to ensure that every claim is reviewed, denials and underpayments appealed and the first and additional payments reconciled to ensure that you are getting all the payments you're entitled to.

AR FOLLOW UP



- Reconciliation of every account to make sure nothing slips through the cracks
- Recovery of over-due payments
- Analysis of denied claims, partial payments, and non-payments
- Utilization of workflow technology to identify, assign, and prioritize at-risk accounts

DENIAL MANAGEMENT



- Identification, working, measuring, and resolution of denials
- Increase in overall payor collections by ensuring that no issue is overlooked
- Use of intelligent workflow and automation to prioritize, queue, and resolve denials & underpayments
- Identification, recommendations, and resolution of root causes

POST PAYMENT APPEALS



- Negotiation of additional payments when a payor re-prices a bill or doesn't pay at all
- Leveraging of the proven Collect Rx rigorous appeals process
- Utilization of proprietary data and analytics
- Gain of additional payment on over 60% of qualified claims

OUT-OF-NETWORK NEGOTIATIONS



- Negotiation of favorable settlements with payors for out-of-network claims before payor payment
- Achievement of 90-100% of billed charges on 8 out of 10 standard cases

PAYMENT POSTING AND BALANCING



- Reconciliation of first payments, additional payments and patient payments with the original claims
- Management from assignment to zero balance, ensuring that each and every claim is paid, accurately and on time

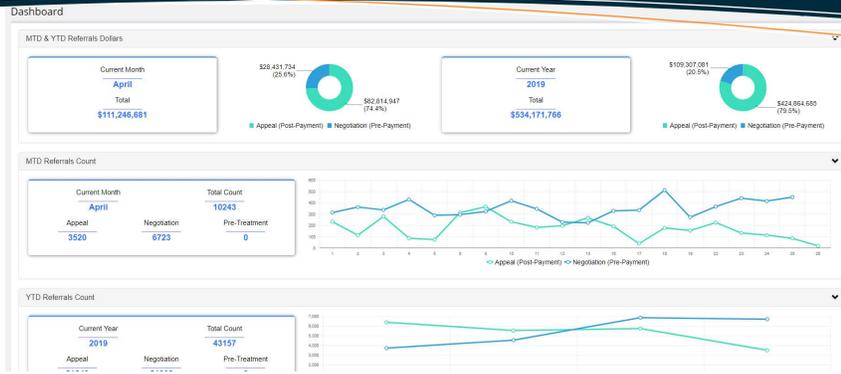
**We've worked with every type of provider and payor.
How can we help you?**

ALL THE PAYMENTS YOU'RE ENTITLED TO, FOR EVERY CLAIM



Reporting

Collect Rx's reporting suite leverages our deep data heritage to report back to you what is important, and drive recommendations on maximizing your reimbursements.



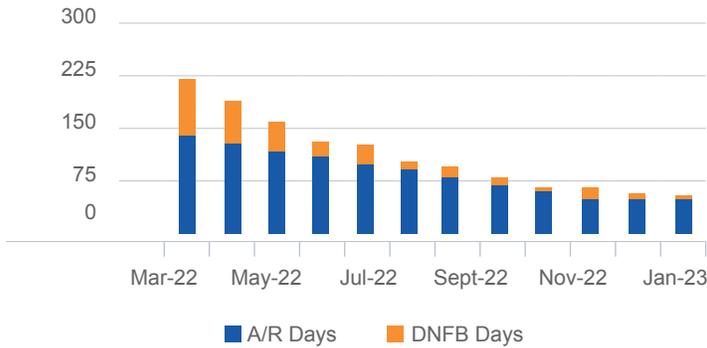
AVERAGE DAILY REVENUE



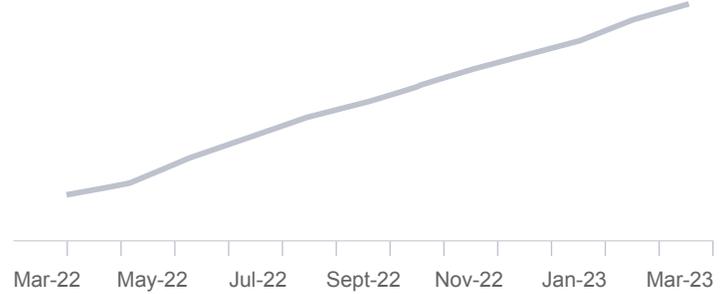
CASH COLLECTIONS



DAYS OUTSTANDING



REVENUE BY MONTH



DATA, REPORTING AND ANALYTICS

Our reporting suite can be configured to provide standard reporting, or enhanced reporting including rollup summary and breakdown by facility for our enterprise clients.

Reports are delivered daily, weekly, monthly and quarterly, with recommendations by our experts that leverage the data to pinpoint specific improvements and areas of failure by utilizing both our data and our expertise.

COMPLEX CLAIMS EXPERTISE

Our core strength is ensuring that the most complex claims are paid accurately and completely, and we leverage this expertise in managing complex claims from all payors.

Whether in – network or out-of-network, we understand the tactics and have the expertise and technology to track claims and payments for any non-standard claim.

OUT-OF-NETWORK EXPERTISE

Collect Rx has deep expertise in how payers operate and can leverage that expertise to maximize reimbursements and increase cash flow.

Our staff has held senior management positions with insurance companies and vendors like Aetna, United Healthcare, Multiplan and Viant. The team also includes in-house and outside legal experts, all who have extensive years of experience dealing specifically with payer issues.

FULL LIFECYCLE REVENUE INTEGRITY

Our focus on AR and payor collections, aligned to your front and back office processes helps you to obtain a higher clean claim rate, proactively identify and resolve issues that result in underpayments and denials and optimize your revenue and financial results.

We concentrate on balancing operational efficiency, compliance, and optimal earned reimbursement for claims that oftentimes are initially denied or underpaid, or have multiple payments, providing transparency into the satisfaction of every claim.