

SERVICE

Appeal

PROVIDER

Freestanding ER

LOCATION

Texas

## Maximizing Collections

Collect Rx is a leading healthcare revenue cycle management company with deep out-of-network expertise. Its OON services include management of appeals and negotiations, and denials, all of which increase payments and allow providers to focus on patient care.

Collect Rx achieves its results by leveraging its understanding of the nuances of collections while analyzing data from its business intelligence engine. This enables Collect Rx to pinpoint opportunities that will increase payments at a case level.

Join the **2,100+** customers that have **received \$1B+** in additional revenue from Collect Rx.

## Descriptions

A Texas freestanding emergency center asked Collect Rx to improve reimbursements in its appeals department. The FSER's administrator remarked that their original billing company ceased working with them because he "asked too many questions." For that reason, he had difficulty obtaining older claim forms.

## How Collect Rx Helped

Seeing the value of using Collect Rx's services in conjunction with a new billing company, the administrator of the FSER empowered Collect Rx to pursue all the provider's appeals.

## Success

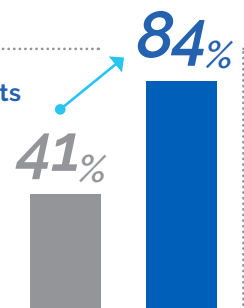
Within one month, between April and May 2019, the provider's average appeal settlement amount more than doubled, soaring from **41%** to **84%**. Collections increased \$400 per chart.

Collect Rx generated **\$186,000** in appeals for this provider within the first two months.

### Initial Payments v. Appeal Settlement Amounts

Average appeal settlement amount more than doubled, soaring from 41 to 84 percent.

■ Initial Payment (Pre-Collect Rx)  
■ With Collect Rx



Find out how Collect Rx can **MAXIMIZE** your collections

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**CollectRx**  
The Out-of-Network Experts