

All UNMC Students, Faculty, and Staff must take action to prevent access restrictions to commonly used applications such as Firefly (SAP), NESIS (My Records, PeopleSoft), eShop, EMS Room Scheduling, Concur, Sunapsis and Bridge.

### **Additional two-factor authentication will be required before December 1<sup>st</sup>.**

All UNMC students, faculty, and staff must configure an NU TrueYou DUO two-factor authentication account before December 1<sup>st</sup>, 2021. Failure to add this account to the DUO Mobile App will result in the inability to access commonly used applications. This is an additional DUO account which should not be confused with the existing UNMC DUO account; that is two accounts will be listed in the DUO Mobile app.

### **What is the difference between the UNMC DUO and NU TrueYou DUO accounts?**

Depending on the app being accessed, one of the two accounts will be needed for authentication. Apps that require **NU TrueYou** DUO authentication will prompt both on and off campus. Apps that require UNMC DUO authentication will only prompt off campus.

### **What do I need to do?**

If you currently use **NU TrueYou DUO two-factor authentication** for other university systems, no further set-up is required.

If you do not have an **NU TrueYou** DUO account configured, please refer to the [NU DUO enrollment guide](#) found on the [DUO service page](#) for setup and installation.

If you do not have a **UNMC** DUO account configured, please refer to the [UNMC DUO enrollment guide](#) found on the [DUO service page](#) for setup and installation.

Those needing assistance can contact the Help Desk at 402-559-7700 option 1 or via emailing the help desk at [helpdesk@unmc.edu](mailto:helpdesk@unmc.edu).

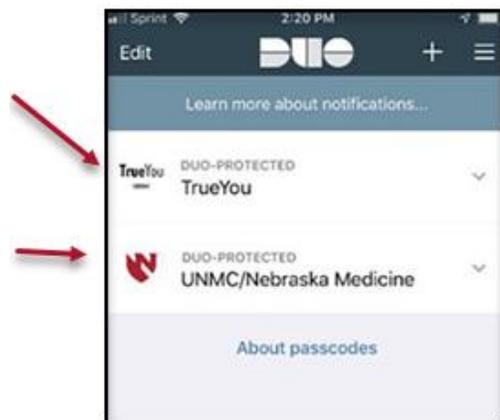


Figure 1



Your DUO mobile app should look like Figure 1 if both accounts are configured.