

Special Needs Group® / Special Needs at Sea® Announces Groundbreaking SNG White Glove Service™, Providing Personalized Delivery & Demonstration

Service now available for Carnival Cruise Line, Norwegian Cruise Line, Regent Seven Seas Cruises and Oceania Cruises

NEWS PROVIDED BY

Special Needs Group

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FORT LAUDERDALE, Fla., Oct. 17, 2018 /PRNewswire/ -- Special Needs Group® / Special Needs at Sea® (SNG) www.specialneedsgroup.com, is pleased to announce that the company is now offering an enhanced amenity to its clients with its new, personalized delivery and demonstration service: SNG White Glove Service™. This groundbreaking enhancement is immediately available for passengers making new bookings with Carnival Cruise Line, Norwegian Cruise Line, Regent Seven Seas Cruises and Oceania Cruises, and will be rolled out to other cruise lines.



SNG White Glove Service™



Special Needs Group/Special Needs at Sea

"At SNG, we are proud to continue innovating accessible travel with this enhanced delivery service, available at various embarkation ports," said Andrew J. Garnett, SNG founder, president & CEO. "With the SNG White Glove Service™, clients will have the best experience possible, from the beginning to the end of their cruise journey."

Before the cruise, an SNG Guest Experience Ambassador™ will personally meet clients who book the SNG White Glove Service™, prior to entering the terminal. The ambassador will deliver and demonstrate the equipment, as well as answer any questions about the operation and use of the equipment. When the cruise is completed, the ambassador will meet clients for equipment return, curbside.

SNG White Glove Service™ is initially rolling out at cruise ships ports in Boston, Massachusetts; New York, New York; Galveston, Texas; Tampa, Port Canaveral, Fort Lauderdale, and Miami, Florida; Seattle, Washington; Los Angeles, California; Mobile, Alabama; and Vancouver, British Columbia, with additional locations being added on a regular basis.

Clients are asked to notify SNG when they first enter port property for embarkation, in order to be met by the ambassador. For disembarkation, as soon as clients have determined what time they are leaving the ship, they should notify SNG of that time. This allows them to enjoy breakfast and then be met by the ambassador at the appointed time. If clients have an early departure, they should notify SNG ahead of time so that proper arrangements can be made.

There is no additional charge for the SNG White Glove Service™. This enhanced amenity is included in the price. For more information about the program, call 1-800-513-4515.

While SNG may rent to passengers on all cruise lines, SNG is not an affiliate, agent, authorized representative, contractor, or partner of any of the following brands: Carnival Cruise Line, Norwegian Cruise Line, Regent Seven Seas Cruises and Oceania Cruises.

About Special Needs Group® / Special Needs at Sea®

Special Needs Group® / Special Needs at Sea® is the leading global provider of wheelchair rentals, scooter rentals, oxygen rentals and other special needs equipment rentals. It also offers a broad range of special needs equipment for purchase. Recommended by the world's major cruise lines for superior service and value, Special Needs Group also services guests visiting hotels, resorts, theme parks and convention centers. Special Needs Group is the travel industry's only total special needs travel solution. Special Needs Group provides service in 215 ports and cities located in 68 countries. It is located at 302 NW 1st Street, Dania Beach, FL 33004. For more information, visit www.specialneedsgroup.com or call 1-800-513-4515.