

The new e-muster drill and new technology are difference-makers:

Royal first announced [its new electronic muster safety drill in July](#). It was a change essentially forced by the COVID-19 pandemic, but one that a lot of guests and travel partners welcomed anyway.

“E-mustering” has already become a part of the restart of operations on Quantum in Singapore and it “completely transforms the whole process of lifeboat mustering” for Royal.

The drill, which allows Royal’s guests to complete muster on an individual basis with a new app available on mobile devices and stateroom TVs, is one part of a new set of technology that is transforming Royal’s cruise experience in light of COVID-19.

“We’ve really developed technology for contact tracing using a combination of technologies”

One of them is a trace slip that each guest wears that can help contact tracing, another is AI-technology built into the CCTV cameras on board to verify that contact tracing. It is all part of an integration that Royal sees as a vital part of keeping guests safe onboard.

“The technology development is really, we think, groundbreaking and very sophisticated, and in our conversations that we had the week before last with the CDC, they specifically asked us to share that technology”