

Summary of Measures: Modified Step Two of the *Roadmap to Reopen*

January 3, 2022

The information contained in this document is intended to communicate a summary of information about measures in Step 2 of the *Roadmap to Reopen*. Please refer to [O. Reg. 263/20 Rules for Areas in Step 2](#) for the complete list of measures and conditions that apply to certain businesses, organizations, places and individuals. The material is not legal advice and does not purport to be or to provide an interpretation of the law. In the event of any conflict or difference between this summary information and any applicable legislation or regulation, the legislation or regulation prevails.

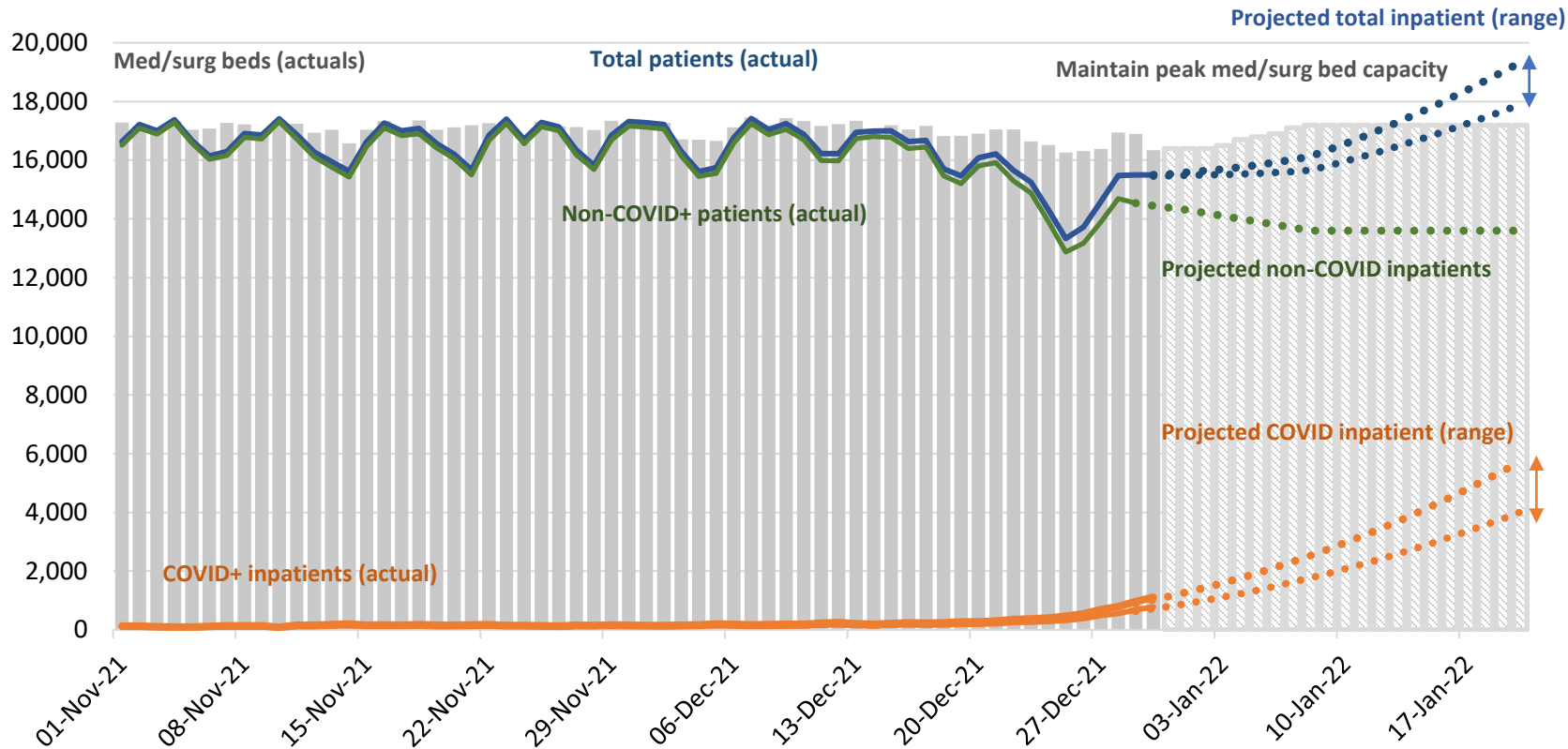
The Imperative to Act

Even with a lower hospitalization rate of Omicron compared with Delta it is expected the higher number of cases will result in more short-term hospital admissions and overtake hospital capacity.

Conservative projections based on current growth in COVID-19 hospitalizations shows acute care capacity overwhelmed in January even with an application of measures. This shortage could be compounded by increased absenteeism of health human resources.

Projected COVID and non-COVID acute med/surg inpatients vs. med/surg bed capacity

Non-COVID patient census ramps down to a Wave 3 post-Directive 2 level



- Projected COVID-19-related admissions are expected to result in capacity being overwhelmed.
- Modelling shows this may be blunted with the application additional public health measures like those in the third wave of the pandemic.

CONTEXT | Modified Step Two of the Roadmap to Reopen

Timing

- The measures will come into effect at **12:01 a.m. on Wednesday, January 5, 2022.**

Duration

- The public health and workplace safety measures are proposed to be **implemented for 21 days (until January 26, 2022), subject to trends in public health and health system indicators.**

The following slides provide an overview of the public health and workplace safety measures in modified Step 2.

Summary of Measures in Modified Step Two of the Roadmap to Reopen

The following are some requirements that apply to individuals.

Individual Requirements	
Face coverings or masks	• Required when: ○ Indoors in a business or organization ○ Attending an indoor or outdoor organized public event and are within two metres of another person who is not a part of the same household • The face covering or mask must cover the mouth, nose and chin • Limited exceptions apply
Physical distancing	• Required when: ○ Indoors at a business or facility that is open to the public ○ Attending an indoor organized public event ○ Limited exceptions apply, including for members of the same household and caregivers, or when necessary to be closer to complete a transaction or receive a service, if a face covering or mask is worn

Summary of Measures in Modified Step Two of the Roadmap to Reopen

The following are some of the requirements that apply to all businesses that are open.

General Compliance Requirements	
Instructions from Public Health Officers	- Businesses and organizations must comply with the advice, recommendations and instructions of public health officials, including related to physical distancing, cleaning or disinfecting and screening - Businesses and organizations must comply with the advice, recommendations and instructions of public health officials related to COVID-19 vaccination policies
Screening	Active screening of workers required Passive screening of patrons required (i.e., posting signs at all entrances in a conspicuous location that informs individuals on how to screen themselves for COVID-19 prior to entry) Active screening of patrons required in certain settings (see following slides)
Face coverings and masks	- Any person in an indoor area of a business or organization or a vehicle that is a part of the business or organization must wear a mask or face covering that covers their mouth, nose or chin, with limited exceptions - Not required for workers who are in an area that is not accessible to the public and are able to maintain physical distancing of 2 metres
Requirements when workers eat or drink	Physical distancing or a barrier is required indoors when workers remove face coverings to eat or drink

Summary of Measures in Modified Step Two of the Roadmap to Reopen

The following are some of the requirements that apply to all businesses that are open.

General Compliance Requirements	
Remote work	Each person responsible for a business or organization that is open shall ensure that any person who performs work for the business or organization conducts their work remotely, unless the nature of their work requires them to be on-site at the workplace
Capacity	- Limited to the lesser of 50% capacity or the number of people that can maintain physical distancing of 2 metres indoors - Other capacity limits apply for certain businesses (see following slides)
Line-ups and congregations outdoors	Patrons outside the establishment must be managed to ensure they maintain a physical distance of 2 metres
Line-ups indoors	Patrons in line ups inside the establishment must be managed to ensure they maintain a physical distance of 2 metres and wear a face covering or mask
Cleaning and disinfecting	Equipment, washrooms, locker rooms, change rooms, showers must be cleaned and disinfected
Personal protective equipment	Personal protective equipment for the eyes, nose and mouth is required for workers if they are required to come within 2 metres of a person who is not wearing a face covering or mask indoors and are not separated by a barrier

Summary of Measures in Modified Step Two of the Roadmap to Reopen

The following are some of the requirements that apply to all businesses that are open.

General Compliance Requirements	
Safety plans	• Safety plans must be prepared, posted in a conspicuous location, and made available upon request • Some businesses, places and events have additional requirements that need to be included in their safety plan (see following slides)
Live entertainment	• Performers must have 2 metres distance or barrier from the audience
Roofs, canopies, tents, or awnings in outdoor spaces	• If a roof, canopy, tent, awning or other element is used in an outdoor area, it must have at least two full sides, or one full side and the roof, open to the outdoors and unobstructed
Sale, service and consumption of liquor	• Liquor sold or served only from 9 a.m. to 10 p.m.; no consumption of liquor from 11 p.m. to 9 a.m. (Certain exceptions apply (e.g. grocery, convenience stores))

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Organized public events	• Outdoor: No limit • Indoor: Maximum 5 people • Limited exceptions apply (e.g. if gathering is members of a single household, one other person from another household who lives alone, caregivers) • An indoor and outdoor gathering or event cannot be combined to increase the number of people permitted
Social gatherings	• Outdoor: Maximum 10 people • Indoor: Maximum 5 people • Limited exceptions apply (e.g. if gathering is members of a single household, one other person from another household who lives alone, caregivers, and gatherings in retirement homes)
Weddings, funerals and religious services, rites and ceremonies (does not apply to receptions or associated social gatherings)	• Outdoor: Capacity limited to permit physical distancing of 2 metres • Indoor: 50% capacity of the particular room • An associated social gathering or reception is subject to the general restrictions in “Social gatherings” (noted above) • All persons attending the wedding, funeral, religious service, rite or ceremony must comply with public health guidance on physical distancing • Gatherings in motor vehicles for religious service, rite or ceremony permitted with conditions
Bathhouses and sex clubs	• Closed

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Personal care services	• Open with 50% capacity; maximum capacity must be posted • No services that requires the removal of a mask or face covering • Appointments are required to enter the premises • Volume of music must be limited to permit a normal conversation • Steam room, saunas and oxygen bars closed • Businesses must record the name and contact information of every member of the public and actively screen individuals • People who provide personal care services in the business must wear appropriate personal protective equipment

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Meeting and event spaces <i>Includes outdoor wedding receptions at meeting and event spaces</i>	• Indoor closed with the following exceptions: ○ Child care ○ Social services ○ Collective bargaining (10 people maximum) ○ Court services ○ Government operations ○ Health sector operations and services, including immunization clinics ○ Mental health support services or addictions support services (10 people maximum) ○ Examinations for professions identified in subsection 2(2) of Schedule 8 in O. Reg 82/20 (50 students maximum) ○ Entering indoor area by appointment for a prospective rental • Outdoor open; maximum capacity must be posted • Maximum 10 patrons per table, with limited exceptions (e.g. all members of the same household) • Patrons must be seated at all times, with limited exceptions (e.g. washrooms) • Businesses must record the name and contact information of every member of the public and actively screen individuals • No patron dancing or singing • Liquor sold or served only from 9 a.m. to 10 p.m.; no consumption of liquor from 11 p.m. to 9 a.m. • Proof of vaccination requirements in effect in outdoor meeting and event spaces that have a usual capacity of 20,000 or more persons, with limited exceptions.

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Public libraries	• 50% capacity, with limited exceptions (e.g. child care, social services)
Conference centres and convention centres	• Open if they comply with the conditions set out for meeting and event spaces
Outdoor concert venues, theatres and cinemas	• Indoor use not permitted, with limited exceptions (e.g., washrooms, purchase admission, retail or for health and safety) • Capacity limited to 50% of the usual outdoor seating capacity for a seated concert, event, performance or movie; maximum capacity must be posted • Spectators must be seated at all times while watching the concert, event, performance or film • Reservations required to attend a seated concert, event, performance or movie • Spectators must wear a mask, with limited exceptions, unless seated only with members of their household and two metres away from every other person. • Must have a safety plan with additional requirements • Proof of vaccination requirements in effect in outdoor concert venues, theatres and cinemas that have a usual capacity of 20,000 or more persons, with limited exceptions.
Outdoor drive-in and drive through events	• Patrons must remain in their vehicles, with limited exceptions (e.g., purchase admission, use of washrooms, health or safety) • Vehicles must be positioned two metres apart

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Fairs, rural exhibitions and festivals	• Open outdoors only • Capacity limited to 50% of the usual seating capacity for a seated event or activity; maximum capacity of the event or activity must be posted • Reservations required to attend a seated event or activity • Indoor access not permitted, with limited exceptions and conditions (e.g. washrooms, retail sales, purchase admission, health and safety) • Face coverings required on amusement rides, other than a water ride, with limited exceptions • Must have a safety plan with additional requirements • Concerts, events, performances or movies must follow same requirements for concert venues, theatres and cinemas
Amusement parks and water parks	• Open outdoors only; maximum capacity must be posted • Capacity limited to 50% of the usual seating capacity for a seated event or activity; maximum capacity for event or activity must be posted • Reservations required to attend a seated event or activity • Indoor access not permitted, with limited exceptions and conditions (e.g. washrooms, retail sales, purchase admission, health and safety) • Face coverings required on amusement rides, other than a water ride, with limited exceptions • Must have a safety plan with additional requirements • Concerts, events, performances or movies must follow requirements for concert venues, theatres and cinemas

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Teaching and instruction	• Open outdoors only, with the exception of those primarily engaged in the provision of health and safety training (see below) • Every person must maintain physical distancing of 2 metres, with limited exceptions • The number of students in an instructional space must be limited to the number that can maintain a physical distance of 2 metres • Business must record the name and contact information of every student who attends the in-person teaching and instruction and actively screen students • Anyone singing or playing a wind or brass instrument must maintain 3 metres physical distancing or have a barrier
Health and safety training	• Every person must maintain physical distancing of 2 metres, with limited exceptions • The number of students in an instructional space must be limited to the number that can maintain a physical distance of 2 metres and in any event must not exceed 50% capacity • Business must record the name and contact information of every student who attends the in-person teaching and instruction and actively screen students
Tour and guide services	• Open outdoors only • The number of patrons on a tour must be limited to the number that can maintain a physical distance of 2 metres; every person must maintain physical distancing of 2 metres, with limited exceptions • Persons on the tour must remain outdoors at all time with limited exceptions (e.g. washrooms, retail sales, purchase admission, health and safety) • Businesses must record the name and contact information of every member of the public and actively screen individuals • No tours in motor vehicles that are designed to be closed to the elements

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Boat tours	• Open outdoors only • 50% capacity; maximum capacity must be posted • Reservations required • Businesses must record the name and contact information of every member of the public and actively screen individuals • Indoors not permitted, with limited exceptions (e.g., washrooms, retail, purchase admission or for health and safety) • Limited to tours that embark and disembark within Ontario and are not otherwise prohibited to operate
Commercial film and TV production	• Open • No studio audiences • Additional restrictions, including operating in accordance with the guidance document titled “Film and television industry health and safety during COVID-19”
Zoos, landmarks, historic sites, botanical gardens, science centres, museums, galleries, aquariums, and similar attractions	• Indoor use not permitted, with limited exceptions (e.g., washrooms, retail, purchase admission or for health and safety) • Outdoor open; maximum capacity must be posted • Capacity limited to 50% for outdoor seated events or activities within the attraction; maximum capacity of the event or activity must be posted • Reservations required for outdoor seated events or activities • Face coverings required on amusement rides or tour vehicles, with limited exceptions • Must have a safety plan with additional requirements • Concerts, events, performances or movies must follow same requirements for concert venues, theatres and cinemas

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Indoor concert venues, theatres and cinemas	• Open for rehearsing or performing a recorded or broadcasted performance only • No spectators permitted • Physical distancing of two metres required except if it is necessary for the purposes of the performance or rehearsal for performers or workers to be closer to each other • Businesses must record the name and contact information of every performer and worker
Short-term rentals	• Open only if provided to individuals who are in need of housing (does not apply to hotels, motels, lodges, resorts, student residences and other shared rental accommodation, but does apply with respect to cabins and cottages) • Indoor pools, communal steam rooms, saunas or indoor whirlpools, indoor fitness centres, or other indoor recreational facilities must be closed • Rental of ice fishing huts permitted if only used by members of the same household and not used overnight or if the person is renting for the purpose of exercising an Aboriginal or treaty right

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Restaurants, bars, food trucks, concession stands and other food or drink establishments	• Open only for outdoor dining, take-out, drive through, and delivery • Maximum capacity must be posted • Maximum 10 patrons per table, with limited exceptions (e.g. all members of the same household) • Dine-in patrons must be seated at all times, with limited exceptions (e.g. using the washroom, paying) • Open only from 5 a.m. to 11 p.m. (take-out, drive-through or delivery permitted at any time) • Businesses must record the name and contact information of every dine-in patron and actively screen dine-in patrons, with limited exceptions (e.g. quick service restaurants) • Outdoor dining area must have at least two full sides, or one full side and the roof, open to the outdoors and unobstructed • No patron dancing or singing • Liquor sold or served only from 9 a.m. to 10 p.m.; no consumption of liquor from 11 p.m. to 9 a.m.
Nightclubs, and other food or drink establishments with dance facilities	• Permitted to open solely as food or drink establishments under the same conditions
Strip clubs	• Permitted to open solely as food or drink establishments under the same conditions

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Indoor sports and recreational fitness facilities	• Open only for the following purposes: • For the use of persons who are athletes, coaches or officials training or competing to be a part of Team Canada at the next summer or winter Olympic Games or Paralympic games, as specified in O. Reg 263/30, Section 19 (2) of Schedule 2. • Child care, Mental health support services or addictions support services (10 people maximum), social services • For persons with a disability, under certain conditions specified in O. Reg 263/20, Section 19(4) of Schedule 2 • Select Ontario professional and elite-amateur sport leagues identified in O. Reg 263/20 permitted if they comply with a return-to-play framework approved by the Office of the Chief Medical Officer of Health

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Outdoor sports and recreational fitness facilities	• Open • Spectators limited to 50% capacity (or 50% of usual seating capacity) • Spectators must wear a mask, with limited exceptions, unless seated only with members of their household and two metres away from every other person. • Facilities and leagues must have a safety plan with additional requirements • Business must record the name and contact information of every member of the public and actively screen individuals • Proof of vaccination requirements in effect indoors for sport and recreational fitness facilities and also outdoor areas where spectators watch events that have a usual capacity of 20,000 or more persons, with limited exceptions.
Recreational amenities	• Indoor closed • Outdoor open: • Clubhouses open only for limited purposes, including access to a change room, shower room or washroom, equipment storage, or first aid • Steam rooms and saunas closed

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Personal physical fitness and sports trainers	• Open for outdoors only • Must have a safety plan with additional requirements • The personal trainer or sports trainer must record the name and contact information of every member of the public they provide services to and actively screen individuals
Community centres and multi-purpose facilities	• 50% capacity, with limited exceptions (e.g. child care, social services) • Any sports and recreational fitness activities must be in compliance with requirements for sports and recreational fitness facilities
Camps	• Day camps and overnight camps for children closed
Horse racing tracks, car racing tracks and other similar venues	• Outdoor open • Capacity limited to 50% of the usual seating capacity for a seated event or activity; maximum capacity must be posted • Reservations required • Indoor use not permitted, with limited exceptions and conditions (e.g. washrooms, purchase admission, to place a bet or pick up winnings, retail, health and safety) • Spectators must wear a mask, with limited exceptions, unless seated only with members of their household and two metres away from every other person. • Must have a safety plan with additional requirements • Proof of vaccination requirements in effect in outdoor racing tracks that have a usual capacity of 20,000 or more persons, with limited exceptions

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Retail	• Open at 50% capacity; maximum capacity must be posted • Volume of music must be limited to permit a normal conversation • If the business permits members of the public to test drive any vehicles, boats or watercraft, test drives are limited to 10 minutes, only two people permitted, windows must be open if there are people not from the same household in the vehicle, members of the public must be actively screened, face coverings or masks required
Malls	• Open • No loitering • Seating in food courts and other interior dining areas closed • Volume of music must be limited to permit a normal conversation • The number of members of the public in the shopping mall at any one time must not exceed the total capacity determined by taking the sum of the capacities of every business in the mall. • Individuals must be actively screened • Requirements for lining up or congregating indoors and outdoors • Specific requirements for test driving of vehicles in retail (including limits on numbers in vehicle, length of test drive to 10 mins.)
Photography studios and services	• Open • Indoor capacity limited to 50%; maximum capacity must be posted • Patrons must be actively screened

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Real estate open houses	• Showings by appointment only

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Campgrounds	• Open • Indoor pools, communal steam rooms, saunas or indoor whirlpools, meeting rooms, indoor fitness centres or other indoor recreational facilities must be closed, with limited exceptions (e.g., use of washrooms, for first aid) • Restaurants permitted to provide take-out, delivery and outdoor dining subject to the conditions for bars and restaurants (see “Restaurants and bars”)
Hotels, motels, lodges, cabins, cottages, resorts and other shared rental accommodation	• Open, subject to requirements for short-term rentals • Indoor pools, communal steam rooms, saunas or indoor whirlpools, indoor fitness centres, or other indoor recreational facilities must be closed

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Marinas and boating clubs	• Open • Clubhouses, indoor pools, communal steam rooms, saunas or indoor whirlpools, meeting rooms, indoor fitness centres or other indoor recreational facilities must be closed, with limited exceptions (e.g. washrooms, first aid) • Restaurants permitted to provide take-out, delivery and outdoor dining subject to the conditions for bars and restaurants (see “Restaurants and bars”)
Driving instruction	• Open if only providing instruction to drivers of commercial vehicles with the conditions specified in O. Reg 263/20, Section 18 of Schedule 2

Summary of Measures in Modified Step Two of the Roadmap to Reopen

Setting	General Summary of Measures
Casinos, bingo halls and gaming establishments	Closed

Note: This chart includes a summary of measures. It is not intended to be an interpretation of the law. For the full measures, see the regulations.
If there is any conflict with this chart and the regulations, the regulations prevail.

Expanding Rebates for Property Tax and Energy Costs

- To support businesses that are most impacted by provincial public health measures, the government is expanding the new Ontario Business Costs Rebate Program (OBCRP).
- The new OBCRP program will support eligible businesses that are required to close or reduce capacity due to recently announced public health measures.
- Eligible businesses will receive rebate payments for a portion of the property tax and energy costs they incur while subject to capacity limits. The rebate amount will be 50 per cent up to 100 per cent of these costs depending on the degree to which the business is subject to public health restrictions.
 - Eligible businesses required to reduce capacity to 50 per cent, such as smaller retail stores, will receive a rebate payment equivalent to 50 per cent of their property tax and energy costs.
 - Eligible businesses required to close for indoor activities, such as restaurants and gyms, will receive a rebate payment equivalent to 100 per cent of their costs.

The Ontario Business Costs Rebate Program was [announced](#) on December 22, 2021. Under the program, eligible businesses were to receive rebate payments equivalent to 50 per cent of the property tax and energy costs they incur while subject to the capacity limits at the time.

Overview of the Ontario Business Costs Rebate Program

Eligibility

- A full list of eligible business types will be made available in mid-January 2022.

Applications Process

- Online applications for this program will open in mid-January 2022, with payments to eligible businesses provided retroactive to December 19, 2021.
- Businesses will be required to submit documentation including property tax and energy bills as part of the application process.

Cash-flow Supports for Businesses Through Tax Deferrals

Six-month Interest- and Penalty-free Period

- Effective January 1, 2022, the province is also providing additional support to help improve cash flows for Ontario businesses by providing a six-month interest- and penalty-free period to make payments for most provincially administered taxes.
- This measure will provide up to \$7.5 billion in relief to help approximately 80,000 Ontario businesses. This will support businesses now, while capacity and operating restrictions are in place, and provide the flexibility Ontario businesses will need for long-term planning.

Businesses have the option to delay payments on the following provincial taxes

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| <ul style="list-style-type: none">• Employer Health Tax• Beer, Wine & Spirits Taxes• Tobacco Tax• Insurance Premium Tax• Fuel Tax | <ul style="list-style-type: none">• International Fuel Tax Agreement• Gas Tax• Retail Sales Tax on Insurance Contracts & Benefit Plans• Mining Tax• Race Tracks Tax |
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