

## **When can a Doctor decide not to provide an interpreter?**

1. Where the information conveyed is short, simple and not important. If the visit is to provide a flu shot, with not much discussion or conversation, then passing notes may be acceptable. However, if the patient has a pre-existing condition that would cause a side effect, an interpreter may be required.
2. When providing an interpreter is an “undue burden,” meaning that providing a \$75 interpreter would have a substantial material effect on the overall resources of the doctor’s office. This may be the case if the doctor’s office has a very few patients and can hardly make ends meet. When a doctor has an active medical practice, it does not matter whether the cost of the interpreter exceeds the amount of the appointment. [\(1\)](#) [\(2\)](#) [\(3\)](#) [\(4\)](#) [\(5\)](#)