

# Acacia Network Integration: Shared Client Data

August 25, 2020

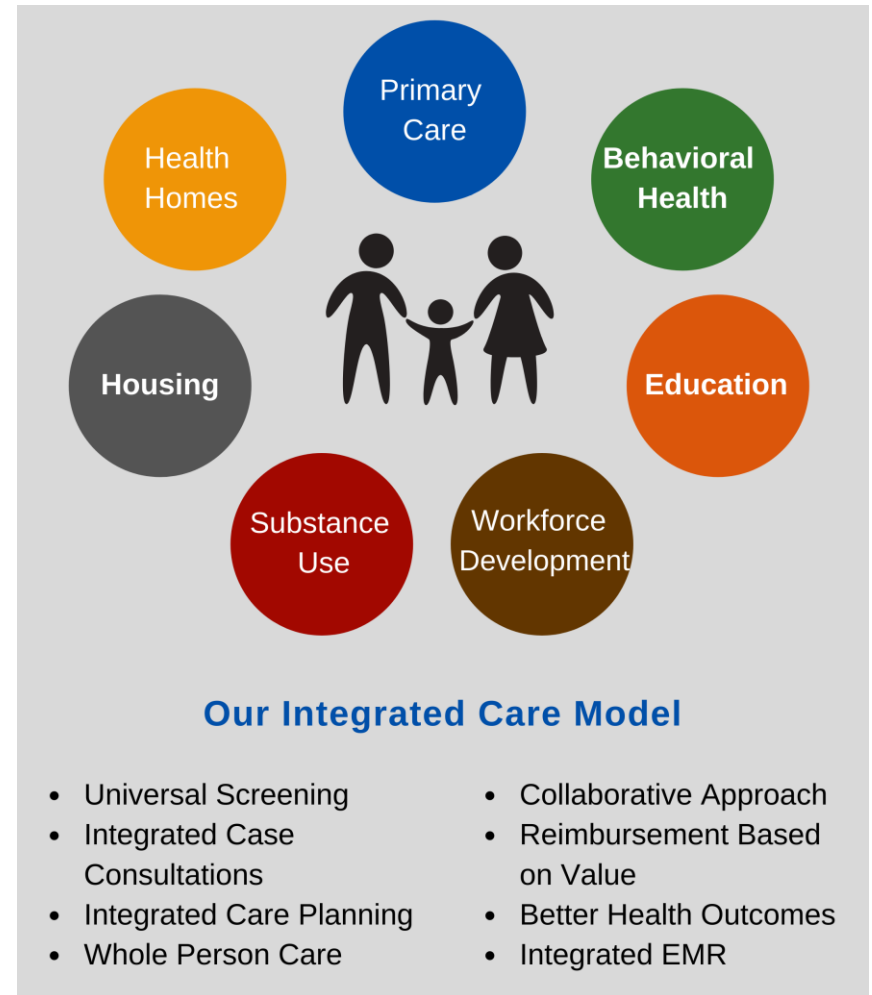


ROOTED IN THE COMMUNITY SINCE 1969

Excellence | Commitment | Customer Service | Leadership

# Our Integrated Care Model

- We provide **integrated, culturally-competent, and trauma-informed** services to over 150,000 individuals of all ages through:
  - Primary Care;
  - Mental Health and Addiction Services;
  - Residential Treatment for At-Risk Populations;
  - Affordable and Supportive Housing;
  - Transitional Housing;
  - Early Childhood Education;
  - Afterschool Programs and Youth Development;
  - Senior Services;
  - Workforce Development;
  - Arts and Culture, and more.



# 2020 VISION

## ACCESS TO CARE

### **GOALS:**

- ✓ Universal screenings process at point of any entry at Acacia
- ✓ Referral MD- referral coordination & reporting of connections
- ✓ Open Access

### **August Updates:**

- ✓ Task force has been developed to confirm that universal screenings are happening at SUD, MH, PMC, Transitional and Supporting housing, education, senior services, nursing facilities, and workforce development.

# 2020 VISION

## INTEGRATED CARE

### GOALS:

- ✓ Compressive assessment & treatment planning & EBPS, Integrated clinical pathways
- ✓ Integrated case conferencing - Care coordination across all access points of Acacia (PMC, BH, Affordable, Transitional, Supportive Housing, Health Homes, Education, Workforce)
- ✓ Maximize PSYCKES data, give people access

### August Updates:

- ✓ Access to Psyckes will be provided to all entities to track high utilizers.

# 2020 VISION

## VALUE PROPOSITION

### GOALS:

- ✓ Cost savings as a result of integrated efforts
- ✓ Asone Metrics- Track health outcomes

### August Updates:

- ✓ An Interdepartmental Task force has been created to implement a value-based strategy across the network. The executive team completed an assessment on current processes and capabilities as they relate to the 15 change areas needed for VBP transformation and a roadmap for infrastructure implementation was designed. Next quarterly meeting scheduled for 9/28/2020.
- ✓ Asone metrics have been implemented across BH and PMC sites. Quarterly performance reports will drive implementation and strategies.

# CONFIRMED SUCCESSFUL CONNECTIONS

SHARED CLIENTS	BASELINE 2019 (Unique client count)	2020 As of 8/25/2020
BH & PMC	1849	1323
BH & HH	374	--
BH & ANH	117	103
PMC & HH	520	--
PMC & ANH	880	626
PMC-HH-BH	216	--

# Behavioral Health & Acacia Network Housing

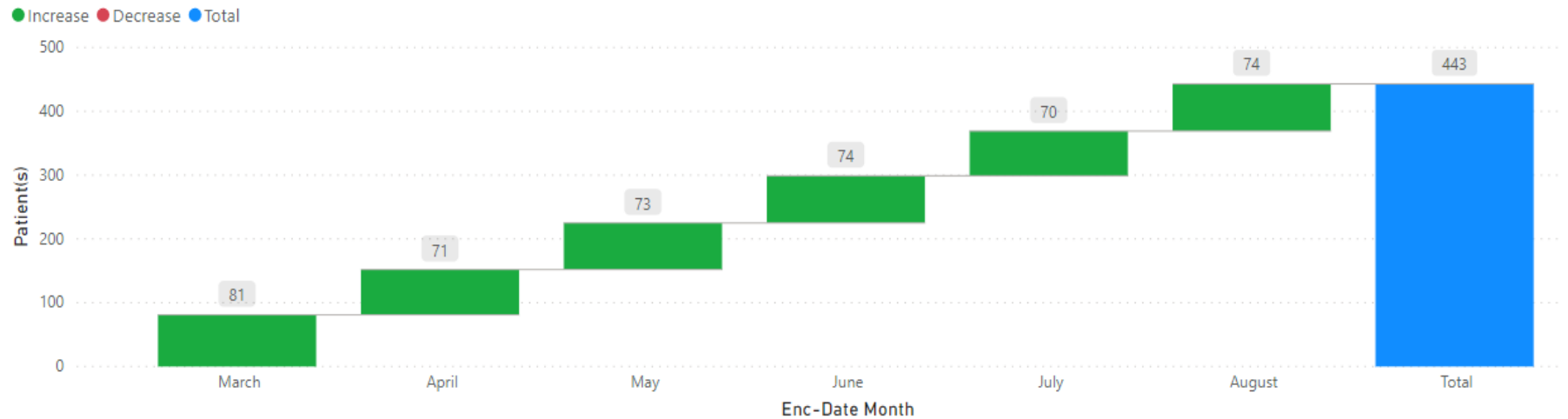
Source: Nextgen

Data as of 8.25.20

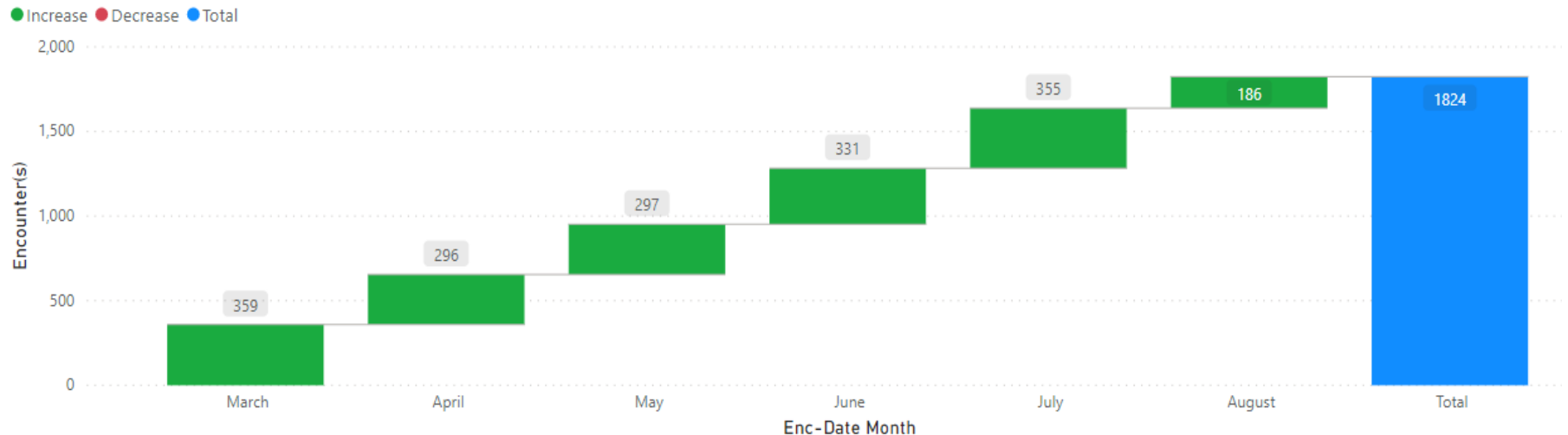
# 103

Unique client count

Patient(s) by Month



Encounter(s) by Month



# Acacia Network Housing and Primary Care

Source: Nextgen

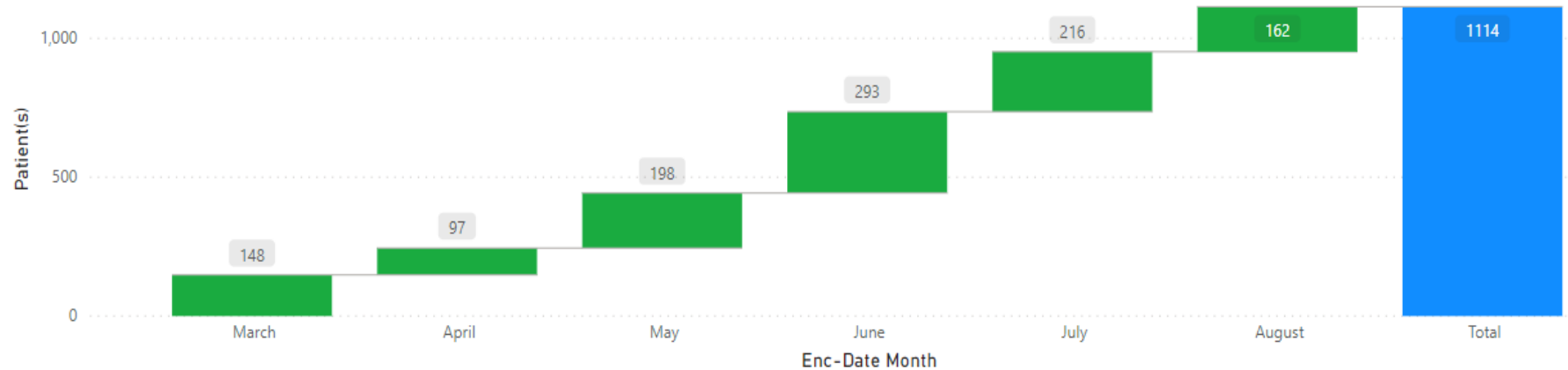
Data as of 8.25.20

# 626

Unique client count

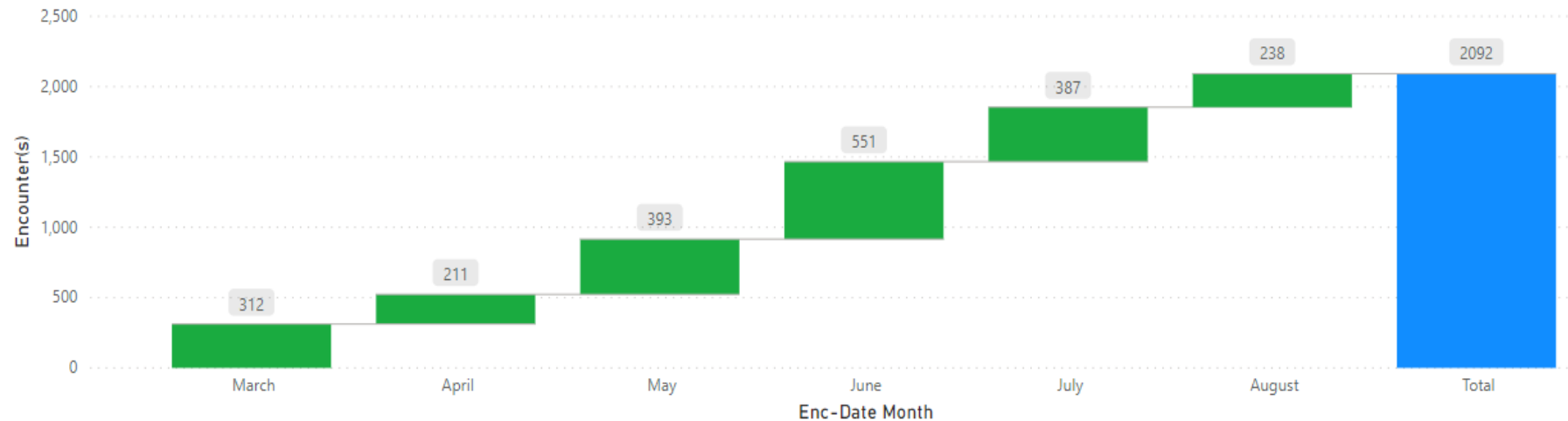
Patient(s) by Month

● Increase ● Decrease ● Total



Encounter(s) by Month

● Increase ● Decrease ● Total





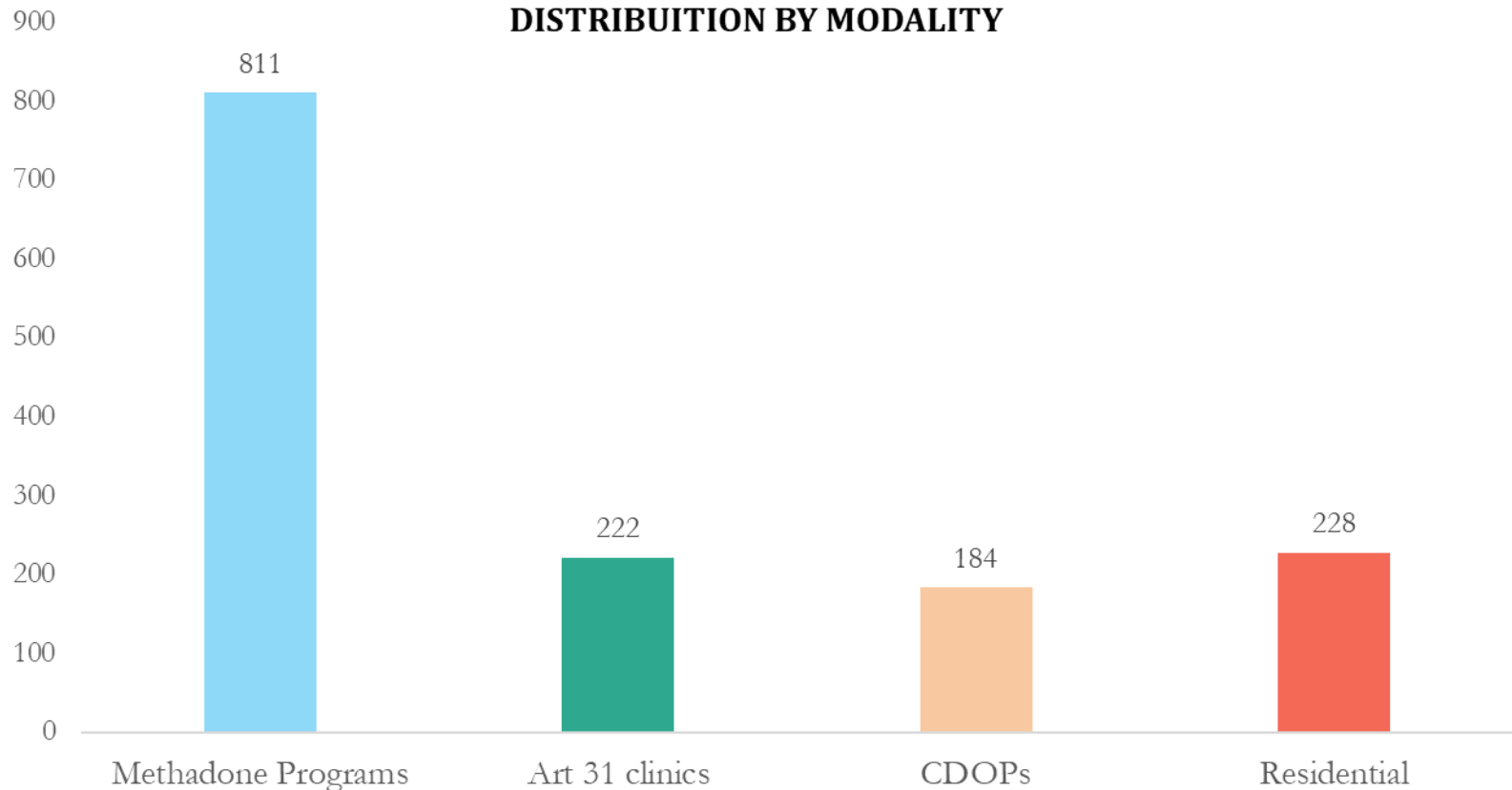
# Behavioral Health & Primary Care shared clients

Source: Nextgen (1181) & Paper for residential (143)

Data as of 8.25.20

# 1323

Unique client count

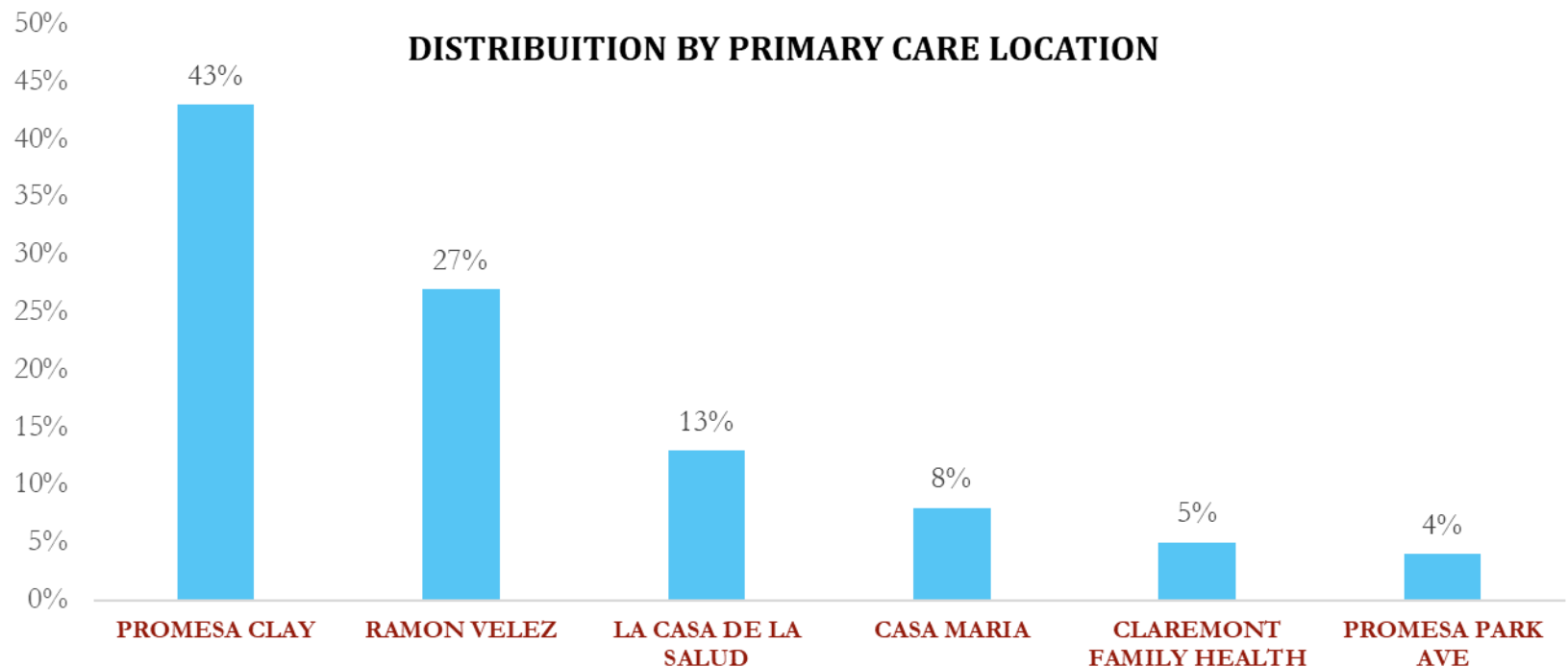


# Behavioral Health & Primary Care shared clients

Source: Nextgen & Paper for residential

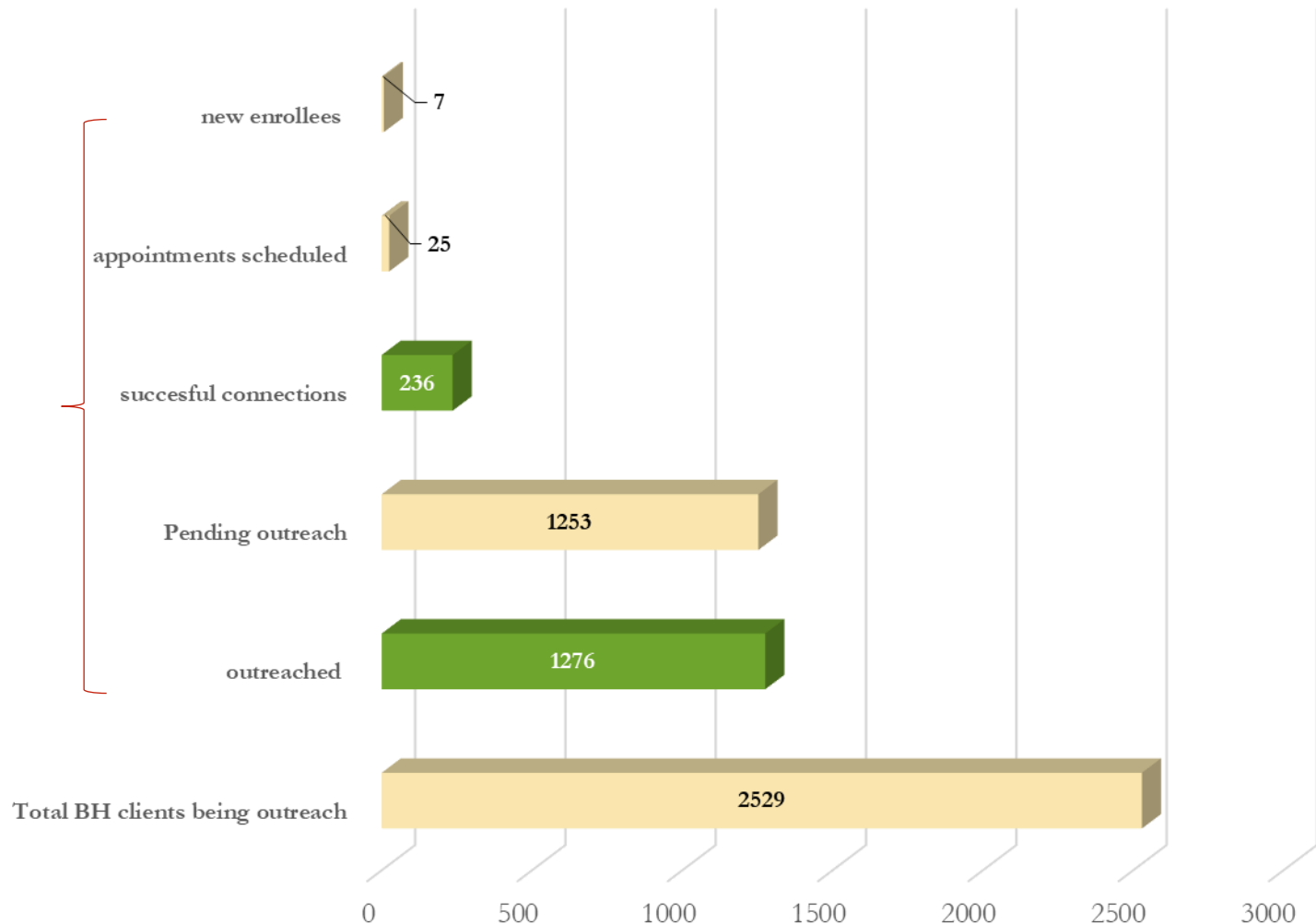
Data as of 8.25.20

1323  
Shared clients



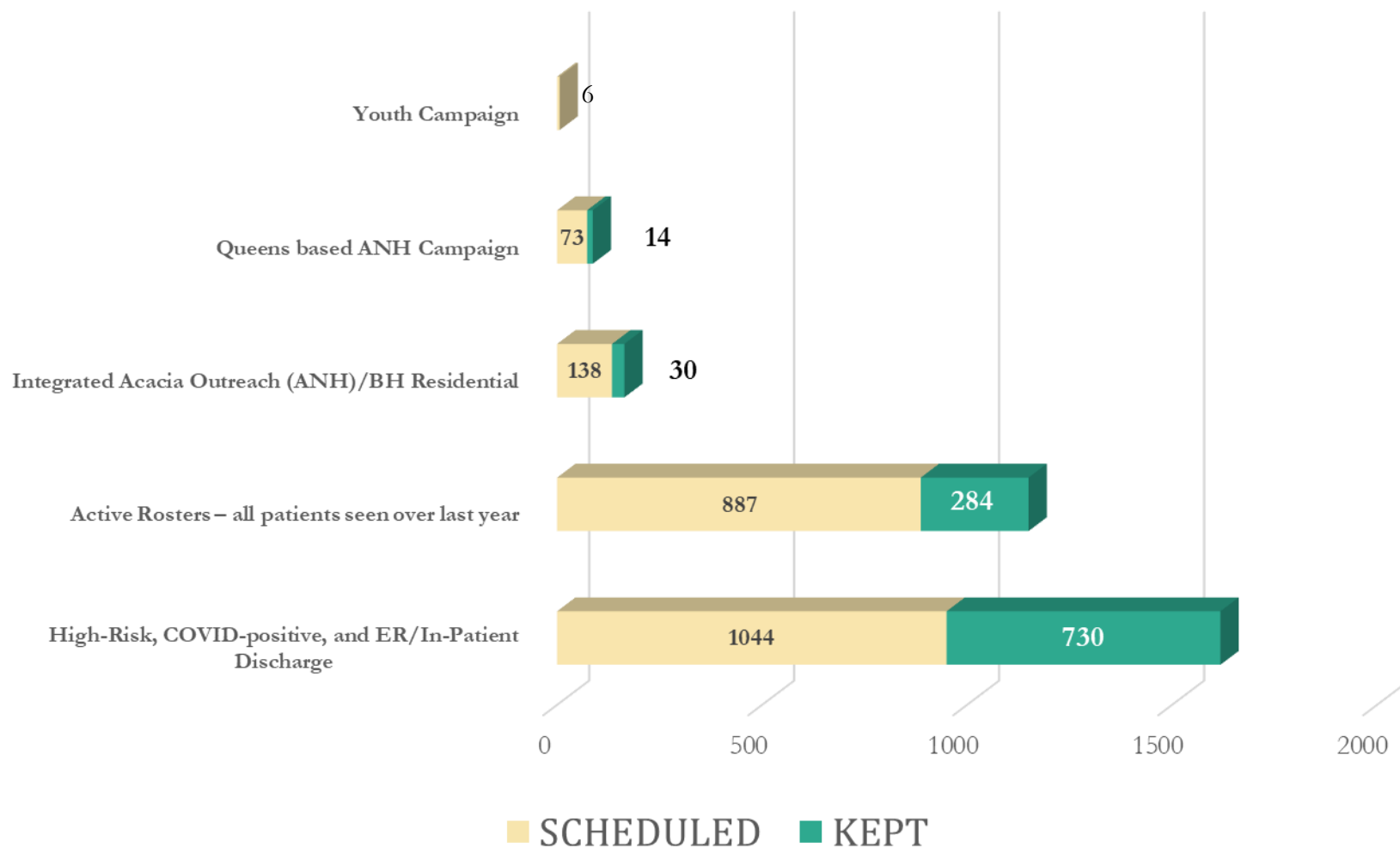
# Health Homes enrollment outreach project

## Data as of 7/31/20



# Primary Care Outreach Campaigns

## Data as of 7/31/20



# MISSION

Acacia Network's mission is to partner  
with communities, lead change, and  
promote health and prosperous  
individuals and families

# VALUES

## **EXCELLENCE**

Our focus on excellence ensures that individuals, families, and communities consistently receive quality driven care

## **COMMITMENT**

The talented and dedicated members of the Acacia family are the foundation of our success. We go the extra mile to meet the needs and expectations of individuals, families, and our communities.

## **CUSTOMER**

We promote a culture that consistently exceeds customer's expectations. We affirm the unique identity of those we serve, treating each with friendliness, dignity, respect, care and compassion.

## **LEADERSHIP**

We nurture partnerships, inspire others, instill ownership, engender trust and provide solutions toward our common goal to lead change and provide the highest quality care.

**THANK YOU!**



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