

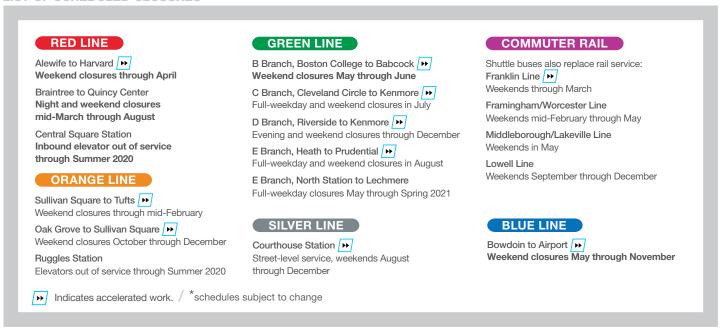
February 6, 2020

Dear MBTA Partners,

Last October the MBTA launched its **Building a Better T** program to accelerate construction projects along the Green, Orange and Red Lines. Building a Better T is our commitment to make the T a better, safer, and more reliable public transit system - *one our customers expect and deserve* – as well as the communities we serve.

Building on the work and lessons learned in 2019, we have outlined a timeline of work we aim to accomplish in 2020.

LIST OF SCHEDULED CLOSURES\*



To make significant progress sooner, we will close stations requiring diversions on weeknights and weekends. On the **Green Line C and E branches**, there will be full-weekday and weekend station closures requiring diversions. With these closures, work that would have taken a year to complete during regular weeknight and weekend work will take as little as a month.

During station closures, we will provide alternative transit options to get customers where they need to go. Recognizing full weekday closures will be disruptive, we remain committed to providing timely and informative information to customers so they can best plan for their travels on the T.

Our efforts to **Build a Better T** are complex and as changes occur and progress is achieved, we will continue to provide updates. For up-to-date information, please visit **mbta.com/BBT2020**. Should you have specific questions or feedback, feel free to reach out to me via email at **mbtagmpoftak@mbta.com**.

Steve Poftak

General Manager

