



**Virtual Roundtable Discussion via Conference Call**  
**Sharing Ideas & Coping Strategies for Residents During COVID-19**  
**April 21, 2020 @ 10 a.m. EDT**

The conference call began promptly at 10 a.m. There were 18 providers on the call.

Bob asked how each of our communities is doing – everyone well? So far, everyone is clear with no positive COVID-19 results.

Bob reported that two of our PC homes have positive COVID-19 results. There are two positive COVID-19 results in our ALCs. Out of about 190 communities, this is encouraging news.

Bob told the group that Pat Malloy, former President of Elmcroft, now the Vice Chair of the Argentum Board of Directors, is working on an “immunity from liability for all COVID-19 events in Kentucky.” The situation here is that it requires an executive order from the governor to receive this kind of civil liability immunity. We’re trying to protect our members with this work. Pat is from Louisville and is an attorney. Doug McSwain with Wyatt Tarrant and Combs, Lexington, and Tara Clayton from Willis Towers Watson (formerly with Atria and Elmcroft) will be on a conference call today at 2:30 pm. with Bob, Keith Knapp, Mary Haynes (Chair of Long-Term Task Force), Tim Veno with Leading Age and Betsy Johnson with KAHCF/KCAL to try to get this immunity deal accomplished. The only holdup now is our governor and we’re trying to get someone to encourage him to write an executive order for immunity for our communities.

Tuesdays are a busy day for KSLA with conference calls with the media relations people at Argentum and the IG/DAIL Commissioner.

Terri with Liberty Ridge asked if they need to report what they have in terms of PPE. Bob said that she should, as well as she should request PPE through DAIL using the report/form that they sent out.

Terri also said that there is still mixed information about the visits. DAIL sent out the Q&A from the Town Hall meeting where they said there are to be no group congregate activities but there could be visits through closed doors. They had a situation recently where three different residents were outside and family members showed up to visit. Another family member showed up to drop something off. Terri said that she put a stop to the visits but that one family member called, very irate, about not being able to visit with their family member. Terri feels that it is not clear as to what they’re supposed to do about visits – basically, what are the rules?

Jennifer from Gaither said that the way to fix that is to tell the visiting family member that they must take the resident home to quarantine for 14 days.

Laurie had the same thing happen in her community recently. She said that when they see this happening, they pull the resident and family members to the window for the remainder of their visit.

Bob reminded everyone to recommend doing all laundry in-house to avoid the risk of bringing COVID-19 into the community during pickup/drop off.

DAIL told Terri that they could allow one person outside at a time to visit with a family member, and that the family member must sit inside their car, 10-12 feet away from the resident.

Maria at The Paragon said that they've had issues with family members but that most are fairly compliant. However, residents that are somewhat confused on a regular basis are significantly more confused at this time. Staff have been asked to redirect their attention to an activity for 10-15 minutes during these difficult times. Are other communities experiencing the same thing?

Laurie said that they have someone sit at the MC unit door, at all times, to make sure that the door is not opened to allow MC residents to wander toward the front of the building. They encourage their residents to use the courtyard instead, one at a time, on a walking schedule. Residents who venture out, outside of their scheduled time, are ushered back to their rooms. One resident's physician recommended assisting her with anxiety with medication.

Someone reached out a PT company and requested that they allow one therapist to work with her residents for the duration of the quarantine. She would require them to commit to taking all precautions to stay healthy while providing services to her residents.

Darin Simpson asked if anyone has started working on anything related to loss of revenue. He's not accepting new residents at this time. Bob said that if Congress passes the next round of the Cares Act, there should be additional funds accessible through the SBA. He suggests going to his banker to explore that option. Darin said he's already gotten PPE money, but that doesn't cover loss of revenue.

Terri at Liberty Ridge asked, "Are others accepting new residents? Under what criteria?" Someone said they've accepted 3 new residents who came from a nursing home, and who had been under quarantine. She called the health department and was told to quarantine any new residents for 14 days. Someone asked, "how does staff handle knowing that people are coming in with no guarantee that they're healthy? Is there any pushback from staff?" Someone else responded, "not at all."

Bob went back to Darin who said that he's met with his insurance rep and was told that a natural disaster (hurricane, etc.) will allow you to collect for loss of revenue, but that since his building is still standing he is not covered for loss of revenue by his policy. His rep said that they will file a weekly claim for loss of revenue anyway, using last year's numbers. Each claim will probably get rejected until the governor signs an executive order to the contrary.

Mark Lee checked out their insurance policy and it is also limited to damage of a physical structure. So loss of revenue does not apply, unfortunately. He spoke with an attorney from out west about including loss of revenue under our current circumstances in new policies and was told that the pushback to coverage like that was related to how high the premiums would have to be to allow for this kind of coverage.

Bob said that, hopefully, some conclusions related to liability will be made on this afternoon's call.

There being no further items to discuss, the meeting ended at 10:35.