



Virtual Roundtable Discussion via Conference Call
Sharing Ideas & Coping Strategies for Residents During COVID-19
May 5, 2020 @ 10 a.m. EDT

The conference call began promptly at 10 a.m. There were 23 providers on the call.

Bob answered a question that he received yesterday. The question was if we must report daily if there are zero positive cases of COVID-19 or deaths from COVID-19. The answer is yes. DAIL requires this information every day, even if there are no positives or deaths.

Bob referred everyone to yesterday's eNews and asked if there were any questions or comments about it. No one had any.

Then Bob said that in response to a question from a few of our members, he'd asked DAIL if beauty salons in the communities could open and the answer is that they cannot.

Carrie at Liberty Ridge asked about routine doctor visits. Is there any talk about when we might get to the point where people won't have to quarantine once they return from these routine visits? Bob said that he doesn't think the directive has changed, nor would it until June, but that he will ask DAIL/OIG and let everyone know.

Someone asked for the answer regarding salon reopening to be put into writing so that communities can share with their staff and residents. Bob said that DAIL said that the written answer regarding salon reopening will be in this week's FAQs from DAIL.

Bob said that everyone is doing a great job and that to his knowledge there have only been four positive COVID-19 results among our communities.

Mark Lee from Paragon of Madisonville said he'd like to hear about correct practices regarding testing of new employees. He said that they have gone into "bunker mode" and cut off any new admissions and hiring of new employees. However, staffing situations can change, so his thought is that it might be a good practice to test new employees prior to their starting work, regardless of whether they're symptomatic. Anita at Hickory Woods said that her company has decided that COVID-19 testing will be a condition of their employment. Bob agreed that this is a commonsense policy. Susan Matherly said they hired someone in the beginning stages of COVID-19 and they didn't test that new hire. They've admitted four new residents and did not test them but screened them and required them to quarantine for 14 days upon admission. Her hospital system has put a hiring freeze on their whole organization, but she'll ask them what the practice will be once the hiring freeze is lifted.

Mark Lee also added that the written eBlasts that are being sent out, the work and effort being put in to support the membership is strong and positive and much appreciated. Bob shared that he's very happy

to share on state partner calls that Kentucky is doing really well right now while other states are having a horrible time with positive COVID-19 cases.

Anita from Hickory Woods said that people aren't wanting to move into her facility right now. Others agreed. Susan Matherly from McDowell Place has had people move in because family members have wanted to keep themselves away from their older adult relatives to protect their health. In senior living, they have the confidence of knowing that someone is looking in on their loved ones daily and monitoring their health even if they're quarantined for the first 14 days.

Bob shared that the governor has not signed the executive order regarding immunity. He's hoping we can get this executive order signed as soon as possible to protect our communities from civil liability. Bob thinks they're hanging their hat on HB150 which gives limited liability, but it's not enough according to Pat Mulloy and some others.

Susan Mather said that they've been intentionally sending out communications to residents and their families letting them know what thoughtful and well thought out safety precautions they've put in place to protect the residents.

Bob shared that Atria has received negative comments from a law firm recently about residents paying for activities that aren't being done during COVID-19.

Maria Lee at The Paragon of Madisonville said that they've commandeered a couple of additional staff members to assist their activity director to communicate activities they want each resident to do. They're keeping track of which residents are doing which activities. This means that staff is checking in on all residents to let them know they're important and that they want to see them every day.

Janet from ~~X~~ thinks it's important that we are not lumped in with skilled nursing. We have more control in doing activities, six feet apart with ten people or less. We can do this more effectively than skilled nursing and she doesn't want our hands to be tied about activities. Another person agreed and thinks someone needs to specifically share this message and advocate for us because it is very hard to confine these able-bodied adults with nothing to do. Bob agrees and assured the group that KSLA will continue to advocate for its members and differentiate its members from skilled nursing whenever he speaks with DAIL/OIG.

Susan Matherly strongly agrees but emphasized that we must proceed with caution because cases of other illnesses can spread in senior living once restrictions are lifted. Mark Lee agrees as well, saying that if there is any risk of COVID-19 coming into a community, we should double-down on creativity and wait until restrictions are lifted. Bob said that as the governor opens up the economy, he believes there will be a loosening of the congregate activity directive that will make its way into Assisted Living.

Someone asked if we ever got anything in writing regarding fire drills during this time. Bob said that it is in DAIL's FAQ document. Fire drills are not required at this time.

Kim at BeeHive in Goshen asked what an appropriate amount of PPE to have on hand is. They have a lot of masks but aren't sure about gowns or face shields. Is there a ratio? Bob said that as long as communities have gloves, face masks and sanitizer, they should be ok, until they have a positive COVID-19 case. Then, you'd have more gowns and face shields on hand. Susan Matherly said her company is doing one mask per staff person per day due to the shortage of PPE. She said to look at the burn rate on

all supplies to determine how many to have on hand per week. Once you have a positive result, hopefully there will be a cohort location for that resident to go to during illness and recovery. Susan Matherly said they have all PPE on hand, but not a lot required for a COVID-19 case. Basically, she has a case each of face shields, gowns, shoe covers in the event that they have a positive COVID-19 result. At that point, they would order more.

There being no further items to discuss, the meeting ended at 10:38.