# Revenue Cycle Management for Behavioral Health Agencies

Partnering with you to navigate the financial side of Healthcare



### **Provider Support Services**

#### Contracting and Credentialing

- Credential Clinicians for All Payer Types
- Credential New Programs, Locations, and Regions
- Management of Organization Location & Staff NPIs
- Represent Clients for Contract Negotiations

#### **Consulting & Provider Relations**

- Consultation on Regulations Affecting all Payer Types

#### **Provider Support Services**

- Provide Support During County, State, or Payer Audits
- Specialized Reporting Including Outcomes Reports, Staff Productivity, and Contract Utilization Management



Call 800.400.7236

## Revenue Cycle Management

#### **Eligibility & Authorizations**

- Patient Demographic Entry, Admits, Discharges, Expired Treatment & Service Plan Changes and Updates

#### Multi-Payer Billing Experience

- Medicare, Medi-Cal (Specialty Mental Health), Managed Care, Commercial, and Private Pay

#### Resolves Rejections & Errors

- Resolve Billing Signing Errors, Rejections, & Re-bill

#### Reconcile Month End Closing

- Provide Closing Reports & Invoice County, School District, or Regional Center

#### Process Payments & Send Patient Statements

- Receive & Post EOB Information, Deposit Receipts, Statement Bill Patients & Guarantors Where Required

#### Denials, Voids, & Dis-allowances

- Post & Track all Payer Denials, Follow Up as Appropriate on Denied Claims

#### Quarterly & Year End Reconciliation

- Track & Resolve Outstanding Issues Resulting in Unsubmitted Claims from Previously Closed Months, Provide Reports & Supplemental Invoices for Quarterly & Fiscal Year End Submission

