# YAY LUNCH!

# SCHOOL LUNCH, SOLVED.



"My son loves having something new each day and it makes the mornings easier not having to pack lunch for him."

- Coleman L., parent

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Schedule school lunch in minutes on our easy-to-use website



Our meals are made fresh daily with REAL ingredients



We partner with local favorite restaurants to create custom menus balancing taste and nutrition



Vegetarian, gluten-free, dairy-free, and egg-free options



Meals for all appetite sizes and preferences



Save hours you would have spent meal prepping



### FREQUENTLY ASKED QUESTIONS

#### How do ordering + billing work?

Create a free account at yaylunch.com and place orders online. We process payments weekly after deliveries have been made.

#### How do deliveries work?

Yay Lunch delivers lunches from local vendors directly to schools. Our Brand Ambassadors deliver meals in insulated carriers so lunches stay warm and fresh.

# When are lunches delivered to schools?

Exact delivery times vary with each school's lunch schedule. We work with each school to coordinate a delivery window within 15 minutes of the beginning of the lunch period.

### Is there a deadline for ordering lunches?

Every week, you have until midnight on Saturday to submit orders for the following week.

# What about sick days or other last-minute cancellations?

If you need to cancel lunches for any reason, please email us at info@yaylunch.com and we will do our best to accommodate you. Limitations may apply.

## What happens on holidays or breaks?

We sync our Lunch Calendar to reflect your school's calendar. Holidays and breaks are blocked out ahead of time, to avoid accidental ordering.

#### Are you a subscription service?

Nope! We wanted to make it easy + flexible as possible for your schedule.

#### Where can I see the menu?

Your Lunch Calendar will have the most upto-date and detailed menus - including options for dietary preferences, portions, and sides.

### Do I need to pack napkins or utensils?

No need! All lunches come with disposable napkins + cutlery.

### How do you handle food sensitivities?

Our menus are always peanut and shellfish-free, and you'll find a wide variety of gluten-free, dairy-free, egg-free, and vegetarian options across our menus. However, at this time, we cannot guarantee that kitchens will be 100% free of allergens. For any specific allergy-related questions, please email us at info@yaylunch.com.

# What safety measures are you implementing for COVID-19?

Safety is our top priority. We work with your school to ensure we have the optimal protocols in place that account for the latest CDC guidance and community dynamics. Early in the pandemic, we established rigorous measures for safety and cleanliness that we are able to flex into as our communities require.