



## **Warranty Declaration**

### **LTI Cinema Xenon Lamps for CBG - NATO**

Effective January 11, 2018

#### **1. Covered Products**

This warranty applies to all LTI cinema xenon lamps listed in Section 5.

#### **2. Warranty**

The LTI cinema xenon lamps listed in Section 5 are covered by a limited warranty against failure due to defects in workmanship or material. If a lamp is found to be defective during the warranty hours of operation listed in Section 5, LTI will replace it with a new lamp at no charge or offer a 100% credit.

A lamp is considered defective if, during the warranty hours of operation, the light output decreases to less than 50% of the initial value, the lamp exhibits unacceptable flicker as defined by voltage variation exceeding 1.2 volts (peak-to-peak) over a two minute period, or the lamp fails to ignite.

In the event of a lamp rupture deemed by LTI to be caused by a defective lamp and which occurs during the warranty period, LTI will reimburse the cost of damaged reflector(s) and/or associated optical components (an invoice copy will be required to support this claim). LTI reserves the right to inspect the projector in which the lamp was operated.

#### **3. Warranty Claim Procedure**

To file a claim, please inform the dealer or reseller from whom you purchased the lamp and send them the following as soon as possible:

- a. Completed warranty form. Use the form included in the lamp box or, if missing, use the one attached to this document.
- b. Five (5) digital photographs of the defective lamp showing:
  1. Entire lamp, clearly showing the serial number
  2. Anode (large electrode), showing the anode face
  3. Cathode (small electrode), showing the cathode tip
  4. Anode ferrule (metal connector)
  5. Cathode ferrule (metal connector)
- c. In case of lamp rupture, please provide two photographs, one showing all the lamp parts with the serial number clearly visible, and one showing the damage to the reflector.

Once this information has been received, you will be contacted regarding whether or not to return the lamp for further evaluation or whether additional information is required to process your claim. If LTI requests that the defective lamp be returned, you will receive shipping instructions.

#### **4. Limitations**

This limited warranty provided by LTI does not cover the following:

- a. Damage to the lamp which occurred during shipment. If the lamp is damaged in shipment, the claim must be filed immediately with the carrier.
- b. Damage to the lamp if shipped in unapproved packaging by the dealer or reseller.



- c. Lamp failure caused by operating the lamp at higher than rated voltage and current, operation with improper cooling leading to overheating, operation in a malfunctioning or poorly maintained projector or operation in the wrong projector.
  - d. Failures caused by improper installation, mishandling or abuse.

In the event of a warranty dispute, the final decision rests solely with LTI.

NOTWITHSTANDING ANYTHING CONTAINED IN THIS DECLARATION TO THE CONTRARY, LTI SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF A PROJECTOR, INCONVENIENCE, LOST PROFITS, OR ANY OTHER DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY DIRECT, SPECIAL INCIDENTAL OR CONSEQUENTIAL DAMAGES, RESULTING FROM THE USE OR PERFORMANCE OF THE PRODUCTS, OR ARISING OUT OF ANY BREACH OF THE LIMITED WARRANTY SET FORTH HEREIN, EVEN IF LTI HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE LIMITED WARRANTY AND REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES WHETHER STATUTORY, EXPRESS OR IMPLIED INCLUDING, WITHOUT LIMITATION, ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE AND ALL WARRANTIES ARISING FROM COURSE OF DEALING OR USAGE OR TRADE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE LIMITED WARRANTY SET FORTH IN THIS DECLARATION.

## 5. Warranty Hours per Lamp Model

Lamp Model Number	Warranty Hours
XDC 1200B	3465
XDC 2000B	2772
XDC 2000BL	3360
XDC 2200B	1575
XDC 3000B	1733
XDC 3000BL	1785
XDC 3001B	1733
XDC 4000B	1155
XDC 4000BL	1365
XDC 4500B	1155
XDC 4500BL	1365
XDC 6000B	690
XDC 6000BL	840
XDC 6500B	578
XDC 6500BI	735
XDC 6500BL	735
XDC 1400C	3150
XDC 1600C	3150
XDC 1800C	1838
XDC 2000C	2772
XDC 2000CL	3360
XDC 2001C	1155
XDC 2100C	1050
XDC 2300C	735
XDC 3000C	1733
XDC 3000CL	1995
XDC 3001C	1155
XDC 4500C	1155
XDC 4500CL	1365



## **Warranty Claim Form**

Lamp model	
Serial number	
Your name	
Your e-mail address	
Cinema name	
Screen or house number	
Cinema address	
Phone number	
Description of problem	
Date of problem	
Projector model	
Lamp hours	
Power setting	
Current setting	