

CHC Course Catalogue

Courses by Key Categories

Leadership & Compliance

HomeHealthCerts

- Basic 8-Hour Administrator & Manager Training
- Basic 8-Hour Refresh
- Policy, Procedure & Personnel (PPP I)
- Staffing Methodologies & Oversight (PPP II)
- Administrator Annual CE Bundles

CareCerts

- New Employee Orientation
- Annual Compliance Training
- Supervisor-Assigned Training
- Retraining for Deficient Practice

Quality Management & Performance Improvement

HomeHealthCerts

- QMP Basics
- QMP Data Collection & Analysis
- Chart Audits
- Complaint & Incident Management
- Annual Agency Evaluation (AOE)

CareCerts

- Documentation Standards
- Observation & Reporting
- Incident Reporting
- Quality Improvement Participation
- Skills Validation

Regulatory Compliance

HomeHealthCerts | Administrator & Manager Education

Leadership. Operations. Compliance.

CareCerts | Workforce Training & Compliance Tracking

Orientation. Competency. Annual Education.

One Organization. Two Training Systems. One Compliance Goal.

CHC Course Catalogue

Courses by Key Categories

HomeHealthCerts

- Colorado Home Care Regulations
- HCBS Regulations
- Survey Readiness
- Emergency Preparedness
- Abuse Prevention

CareCerts

- Abuse, Neglect & Exploitation
 - Client Rights
 - HIPAA & Confidentiality
 - Infection Prevention
 - Emergency Procedures
 - Workplace Safety
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Home Care Operations

HomeHealthCerts

- Admission & Discharge
- Care Coordination
- Financial Management
- Contracts & Contracted Personnel
- Operational Risk Management

CareCerts

- Documentation & Visit Notes
 - Service Delivery Standards
 - Professional Conduct
 - Communication & Teamwork
 - Reporting Changes in Client Condition
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CHC Course Catalogue

Courses by Key Categories

Direct Care Skills

CareCerts

- Homemaker Services
 - Personal Care Services
 - Activities of Daily Living (ADLs)
 - Safe Transfers & Mobility
 - Nutrition & Meal Preparation
 - Medication Assistance (Agency Policy)
 - Dementia Care at Home ï coming soon
 - Fall Prevention
 - Infection Control
 - Cultural Competency
 - Professional Boundaries
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Specialized Care

HomeHealthCerts

- Dementia Care Management ï coming soon
- Supervising Home Care Staff
- Survey Deficiency Prevention
- Leadership Case Studies

CareCerts

- Dementia Care ï coming soon
 - Person-Centered Care
 - Communication Skills
 - Difficult Behaviors
 - End-of-Life Awareness
 - Family Interaction
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CHC Course Catalogue

Courses by Key Categories

Workforce Development

CareCerts

- New Hire Learning Paths
 - Annual Refresher Programs
 - Competency Verification
 - Supervisor Training Assignments
 - Compliance Tracking & Certificates
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Why CHC?

HomeHealthCerts helps administrators and managers build compliant organizations.

CareCerts helps agencies train, document, track, and prove workforce compliance.

CHC brings both together through consulting, operational systems, and regulatory expertise.

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