

AGENDA

Home Care Information Exchange Meeting

Wednesday, August 7th, 2019: 1:00 - 3:00 p.m.

CDPHE room C1A

Conference Number: 1-712-770-8066

Participant Code: 666158

<https://www.colorado.gov/pacific/hcpf/home-care-information-exchange-meeting>

1. Provider rate increases were approved during the 2019-2020 legislative session and are effective for dates of service beginning July 1, 2019 = **1%, retroactive to 7/2/2019.**
2. Electronic Visit Verification
 - See [EVV Website](#) for more info re: subcommittee meetings (next meeting Tuesday, **AUGUST** 20th 2019 ó 10:30 am), agendas, FAQs
 - EVV rule feedback meetings occurred- once rule draft is cleared internally it will be public noticed and will then go to Medical Service Board
 - State EVV Solution available in September 2019 and agencies will **need to use it by 1/1/2020.**
 - Provider choice specs are available on the website and those intending to use their own EVV system should be in contact with Sandata
 - Q: JOHN, STATE EVV REP
 - Q and multiple patients receiving care at the same time: Per John with the department, all group visits will come across; state is providing solutions with that direct functionality; all client IDs will be billed in the Group Visit Verification; With the Provider Choice, that client can already have their system set up; John says that when you start the visit, you indicate a second client, and keep entering a record for each client and they are tied together with a group code; the State-provided solution will operate this way; if you choose to use another vendor, Providers need to find out from their own provider; TVV is the telephonic option for the State. Generally, the State EVV solution will be available 9/2019. A ðsoftö launch will be used without tying to claims for six months or more.
 - Website: www.colorado.gov/pacific/hcpf/evv



3. Adult LTHH medical necessity reviews moving to EQ Health Solutions
 - Process begins this summer -2019 Budget authority okayed for EQ HS; project is gaining speed; will be taking over what the SEPs have been doing; goal is to have more clinical staff and eyes on the PAR requests; there is no acuity tool for ADS long term so EQ will only be performing complete denials when no criteria exists; there will be a Documentation demonstration focus;
 - Potential denials/pends: No skilled task per CCR criteria or Lack of Information (LOI)
4. Joint Budget Committee authorization re: PDN/Adult LTHH acuity tool; Budget granted to create a new PDN tool and likely there will be two tools; no specifics on where this is; the teams approved to work on this project, with stakeholder input, is in the very beginning stages; David Bolen has helped with review of other States tools to see what can be incorporated; likely it will be 2021 before both tools are in the full Stakeholder process.
 - Department received funding for the tool(s)- project is underway
5. Continuation of Benefits ó Appeal PARs
 - EQ needs the notice of appeal
 - PAR letter questions should be directed to Alex.
 - EQPar is no longer generating letters; it's a glitch and there is no ETA on when Providers will be able to download PARs from the portal. Alex will get something out to the group on the status of this issue
 - Questions regarding PARs previously approved and now Denied; EQHealth is also is being audited for Quality; Alex has been asked to do a random assessment as well; Providers are asked to send Alex example of inconsistencies in working with EQHealth. Anything Home Health, PDN, Certified Nurse Aide
 - Continuation of benefits when Client Appeals ó EQHealth not getting notices of Appeals and therefore is not continuing services to clients who have been denied; The Client's personal appeal rights are NOT covered in HIPAA so EQHealth is NOT getting those notices of appeal. In the past, the courts used to notify EQHealth; Certain judges in the past were ordering Providers to continue services while an Appeal took place; this is no longer occurring.
 - Notice of Hearing from the Parent can be sent to EQHealth the same way you would request a PAR and ask for a Continuation of Benefits at the same time.
 - HCPF Policy is that clients can be charged for services if the Appeal is denied; Alex will try to put into writing that HCPF will NOT pursue recoupment for anyone with child services or long term home health, including PDN.

6. Next meeting - Wednesday, November 6, 2019, 1:00 - 3:00 p.m. room C1A

- Agenda topics? All of the above + GTube + PAR Reallocation issues

