

# Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to [www.richmondskating.com](http://www.richmondskating.com) and Frozen Pond Investments, LLC and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Frozen Pond Investments, LLC include [www.richmondskating.com](http://www.richmondskating.com), SkateNation Plus / Richmond Ice Zone and [www.richmondskating.com](http://www.richmondskating.com). By using the Frozen Pond Investments, LLC website, you consent to the data practices described in this statement.

## Collection of your Personal Information

In order to better provide you with products and services offered on our Site, Frozen Pond Investments, LLC may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number

Frozen Pond Investments, LLC may also collect anonymous demographic information, which is not unique to you, such as your:

- Age
- Gender

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services available on the Site. These may include: (a) registering for an account on our Site; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services on our Site. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

## Use of your Personal Information

Frozen Pond Investments, LLC collects and uses your personal information to operate its website (s) and deliver the services you have requested.

Frozen Pond Investments, LLC may also use your personally identifiable information to inform you of other products or services available from Frozen Pond Investments, LLC and its affiliates.

## Sharing Information with Third Parties

Frozen Pond Investments, LLC does not sell, rent or lease its customer lists to third parties.

Frozen Pond Investments, LLC may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Frozen Pond Investments, LLC, and they are required to maintain the confidentiality of your information.

Frozen Pond Investments, LLC may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Frozen Pond Investments, LLC or the site; (b) protect and defend the rights or property of Frozen Pond Investments, LLC; and/or (c) act under exigent circumstances to protect the personal safety of users of Frozen Pond Investments, LLC, or the public.

### **Automatically Collected Information**

Information about your computer hardware and software may be automatically collected by Frozen Pond Investments, LLC. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Frozen Pond Investments, LLC website.

### **Use of Cookies**

The Frozen Pond Investments, LLC website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Frozen Pond Investments, LLC pages, or register with Frozen Pond Investments, LLC site or services, a cookie helps Frozen Pond Investments, LLC to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Frozen Pond Investments, LLC website, the information you previously provided can be retrieved, so you can easily use the Frozen Pond Investments, LLC features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Frozen Pond Investments, LLC services or websites you visit.

### **Links**

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally

identifiable information.

## **Security of your Personal Information**

Frozen Pond Investments, LLC secures your personal information from unauthorized access, use, or disclosure. Frozen Pond Investments, LLC uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

## **Children Under Thirteen**

Frozen Pond Investments, LLC does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

## **E-mail Communications**

From time to time, Frozen Pond Investments, LLC may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from Frozen Pond Investments, LLC or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from Frozen Pond Investments, LLC, you may opt out of such communications by clicking the UNSUBSCRIBE link in each email.

## **External Data Storage Sites**

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

## **Changes to this Statement**

Frozen Pond Investments, LLC reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of the Site and/or Services available through this Site after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that

Policy.

### **Contact Information**

Frozen Pond Investments, LLC welcomes your questions or comments regarding this Statement of Privacy. If you believe that Frozen Pond Investments, LLC has not adhered to this Statement, please contact Frozen Pond Investments, LLC at:

Frozen Pond Investments, LLC  
4350 Pouncey Tract Rd.  
Glen Allen, Virginia 23060

Email Address:  
[info@richmondskating.com](mailto:info@richmondskating.com)

Telephone number:  
804-364-1477

Effective as of January 01, 2019