



ADVANCING INTEGRATED HEALTHCARE



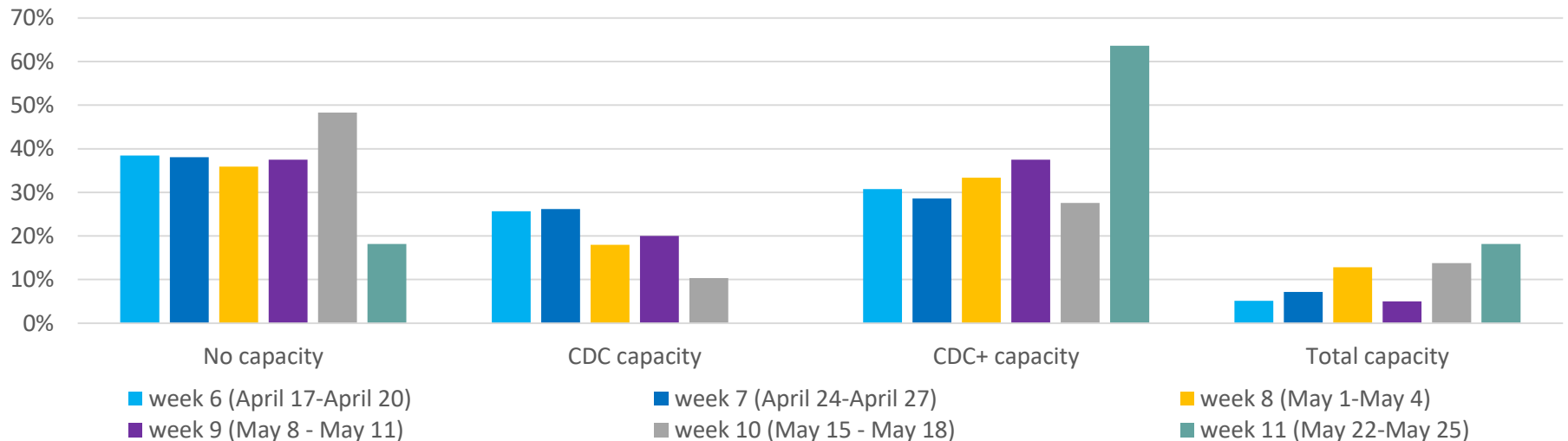
Impact of COVID-19 in Rhode Island: Frontline Primary Care Provider Survey Results

MAY 29, 2020

Impact of COVID-19 in Rhode Island: Frontline Primary Care Provider Survey Results

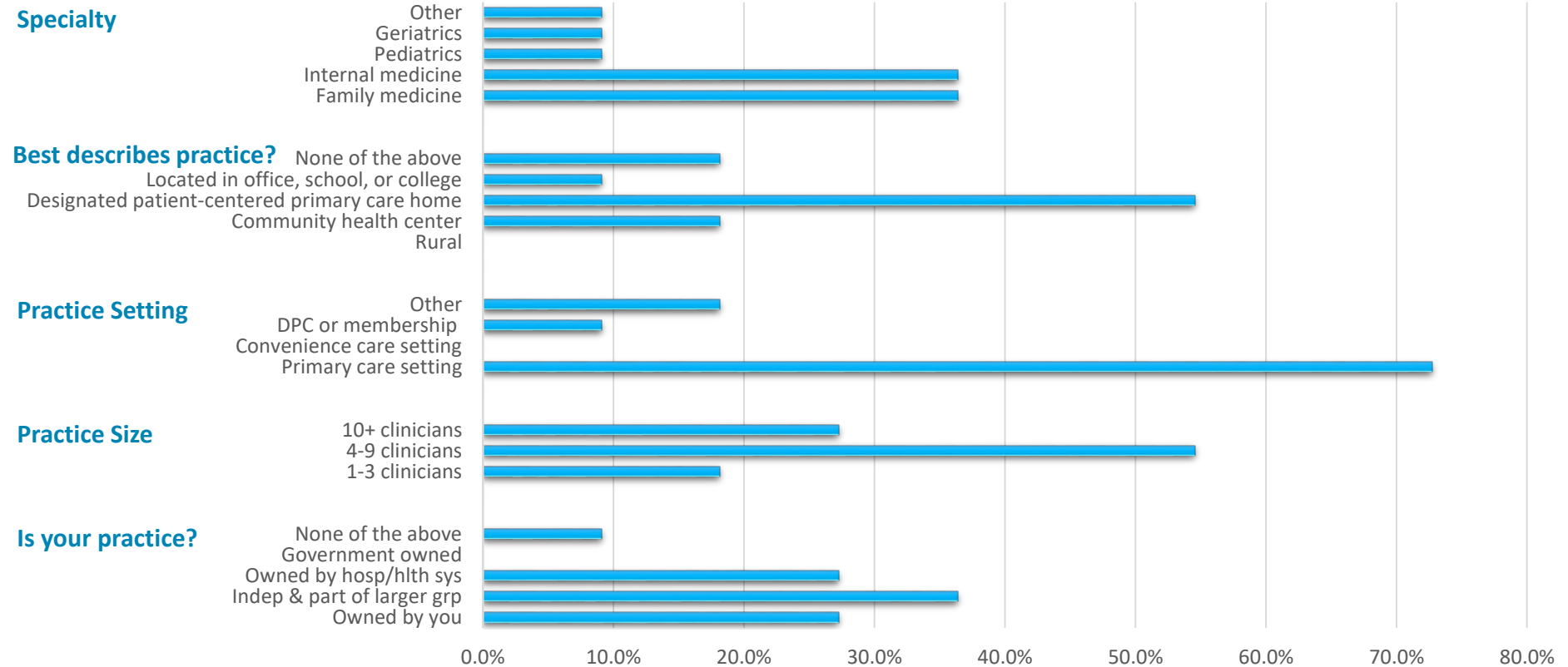
*National survey conducted by the **Primary Care Collaborative** and the **Larry Green Center** - started March 13th.*

- Rhode Island started survey participation in week 6 (April 17th).
- RI Primary Care C-19 testing capacity:

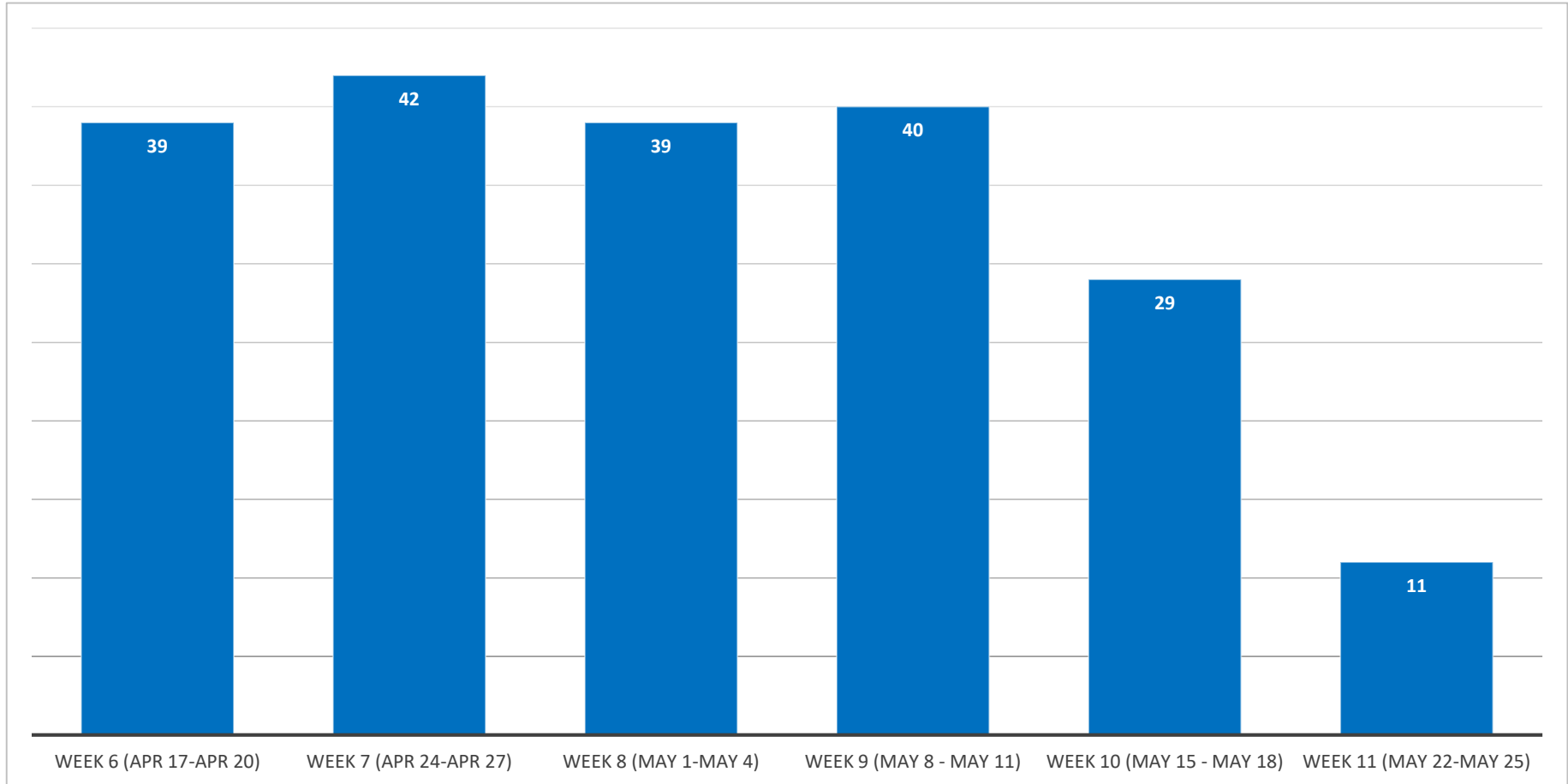


Impact of COVID-19 in Rhode Island: Frontline Primary Care Provider Survey Results

■ RI Primary Care demographics: May 22 – May25th (week 11) survey results



RI Sample Size



May 22 – May 25th (Week 11)

Key Messages

- RI Provider participation dropped significantly in week 11; most likely attributed to the holiday weekend.
- 82% of the RI providers, that participated in the survey, reported that they were experiencing severe to high levels of stress, **up 10%** from last week. RI leads National average on a number of COVID-19 stressors. Highest contributors of stress continue to be:
 - Limiting well/chronic care visits by patients (100%)
 - Limiting well/chronic care visits by practice (82%)
 - Patients unable to use virtual technology (91%)
 - Lack of PPE (82%)
- Of the RI providers that responded,
 - >72% are unable to estimate January & April, 2020 revenue and expenses
 - 64% are receiving financial support from Payroll Protection Program
 - 36% currently have 2 months of financial reserves

RI Provider Comments

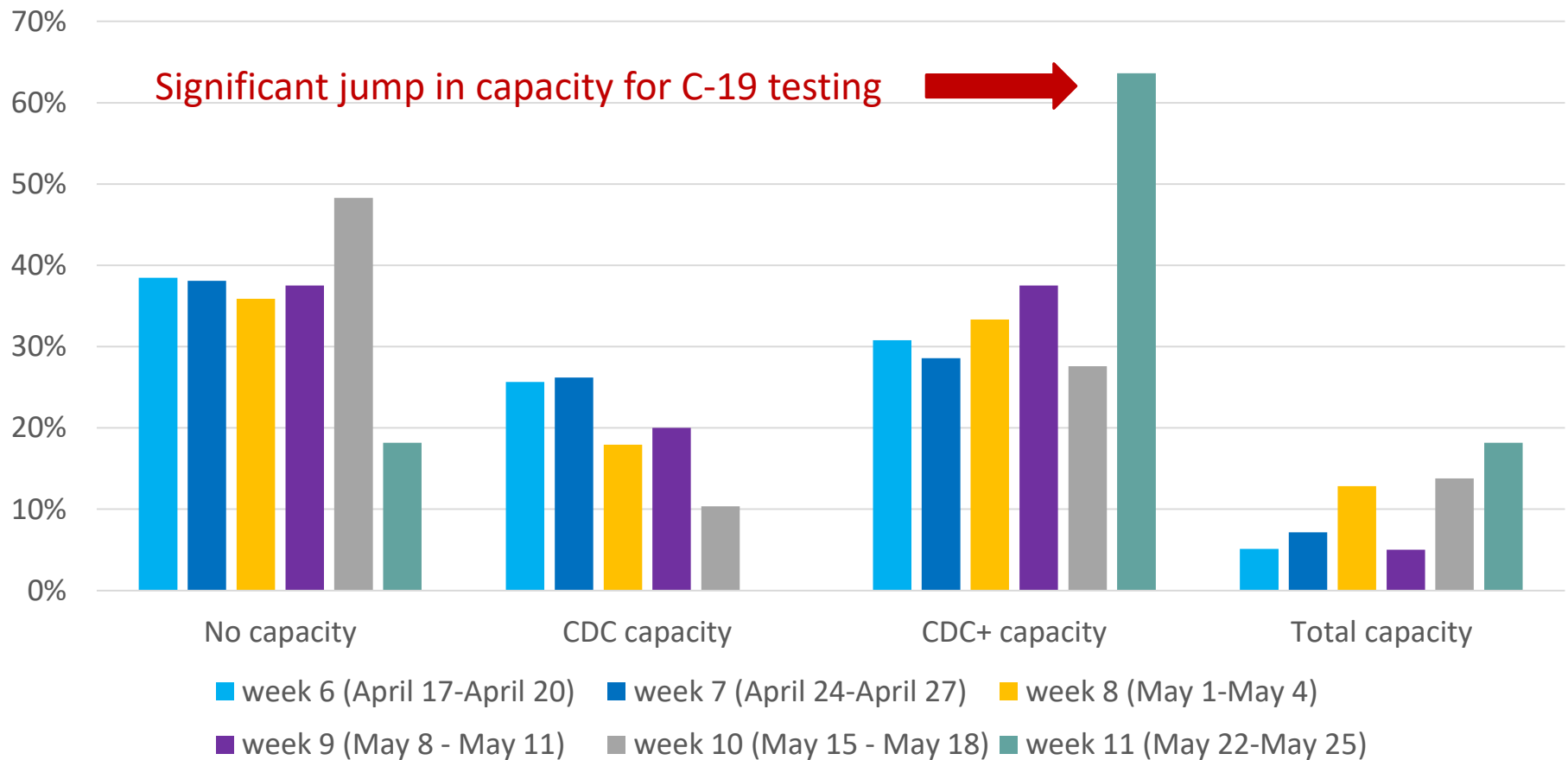
April 17 – April 20th (Week 6): “Providers caring for children are the ONLY group that received absolutely no Federal support.”

May 1 – May 4th (Week 8): “I’m tired and overwhelmed. Not from the work but from the constant din of the virus and bearing witness to the insane government response. I wish a group of leaders would get together and address our nation in the absence of any.”

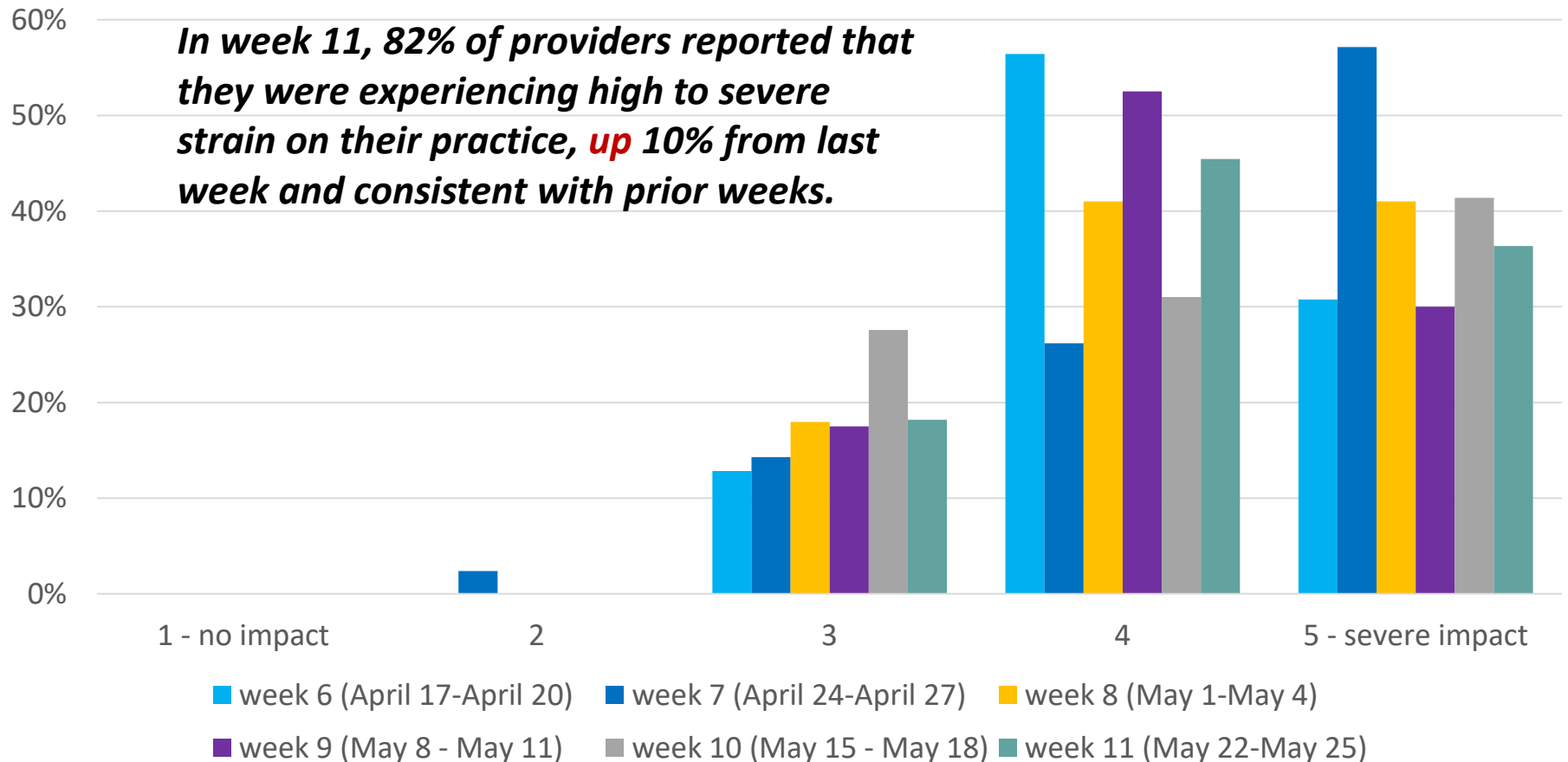
May 15 – May 18th (Week 10): “We do not have easy access to adequate affordable PPE. We desperately need help with this! We are seeing/billing <50% of our usual schedule yet being asked to lay out money for telehealth and PPE.”

May 22 – May 25th (Week 11): “Primary care gasping for air as it has been, poor thing. I almost want to say put it out of its FFS misery!”

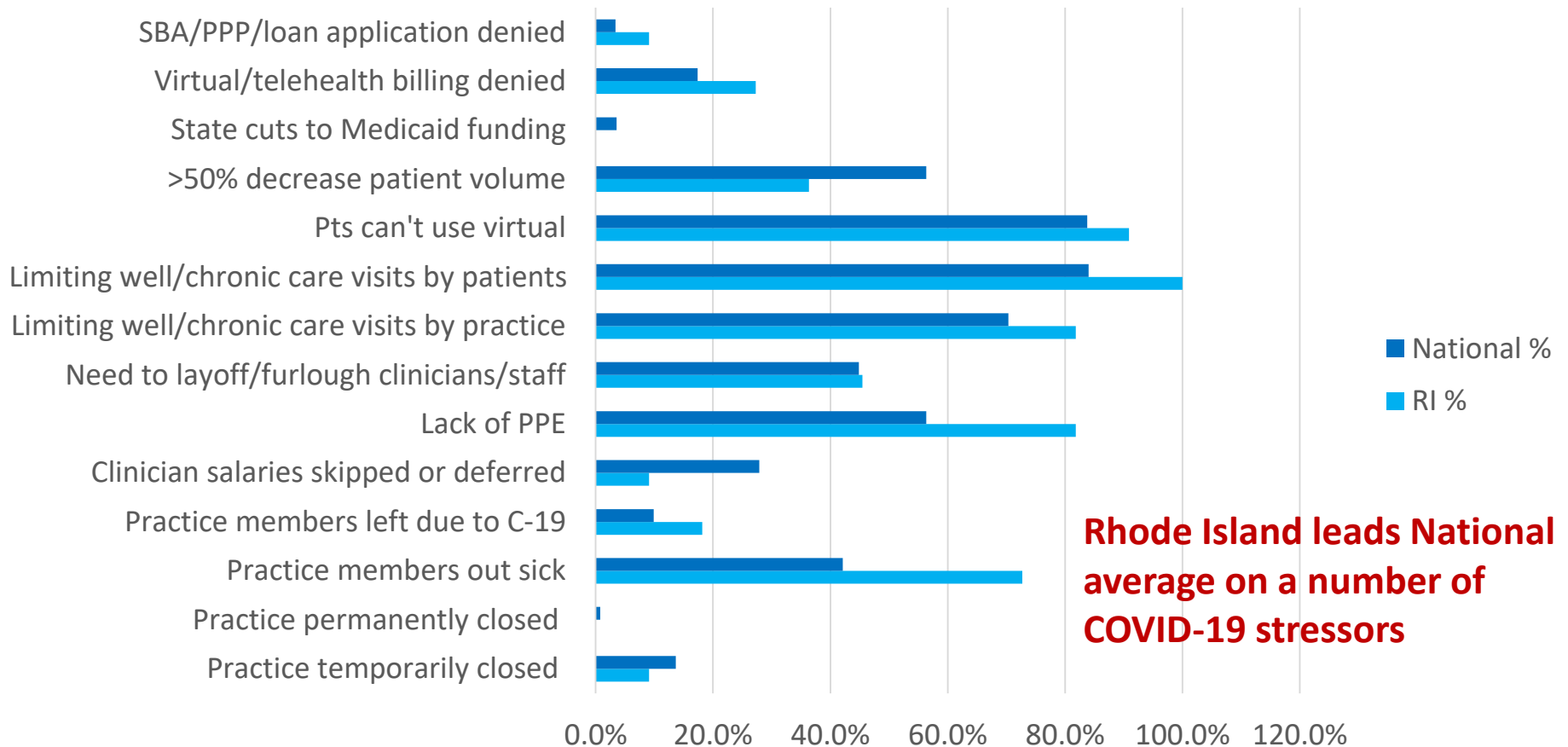
Q1: What is your practice capacity for C-19 testing?



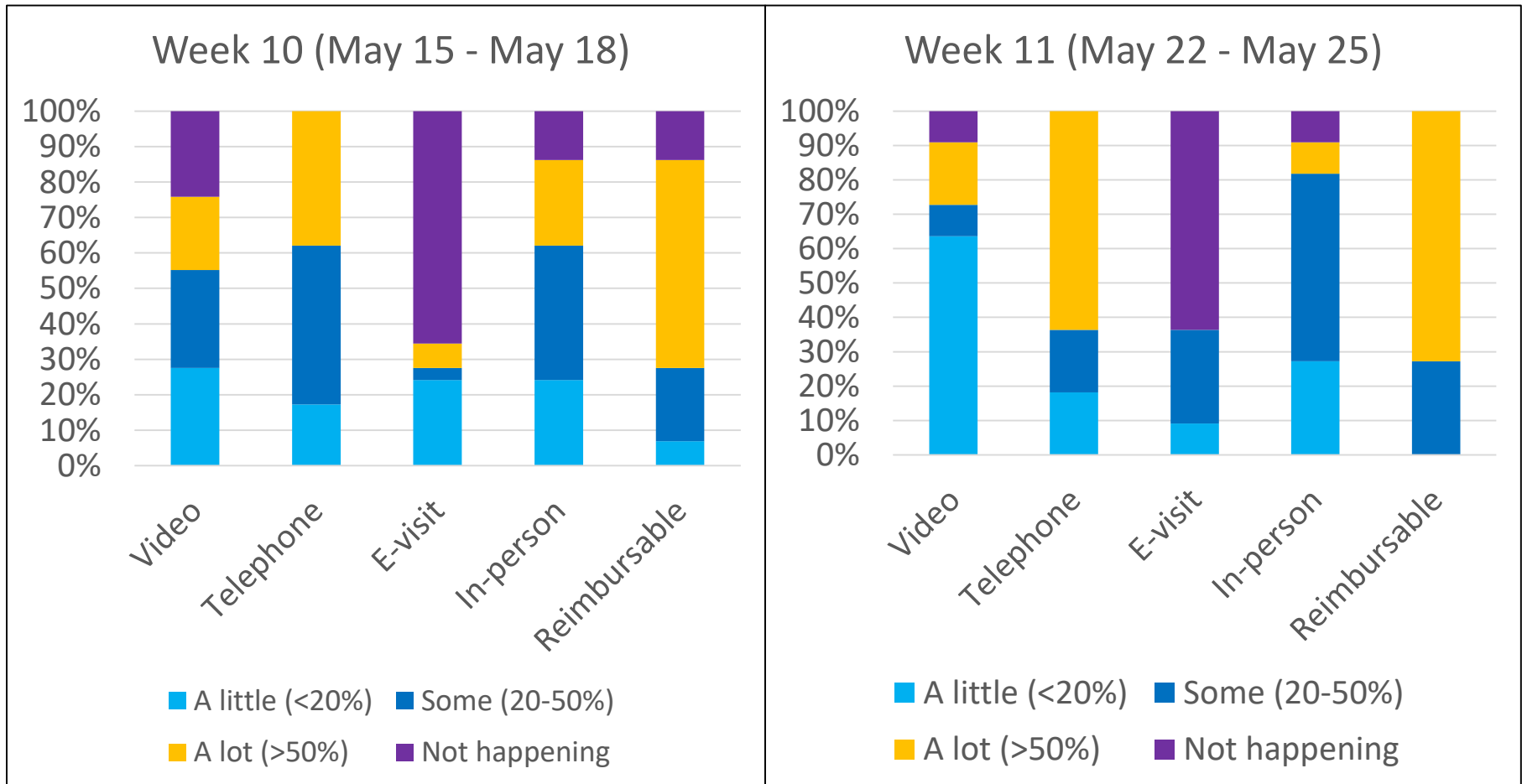
Q2: Level of strain related to C-19 on your practice?



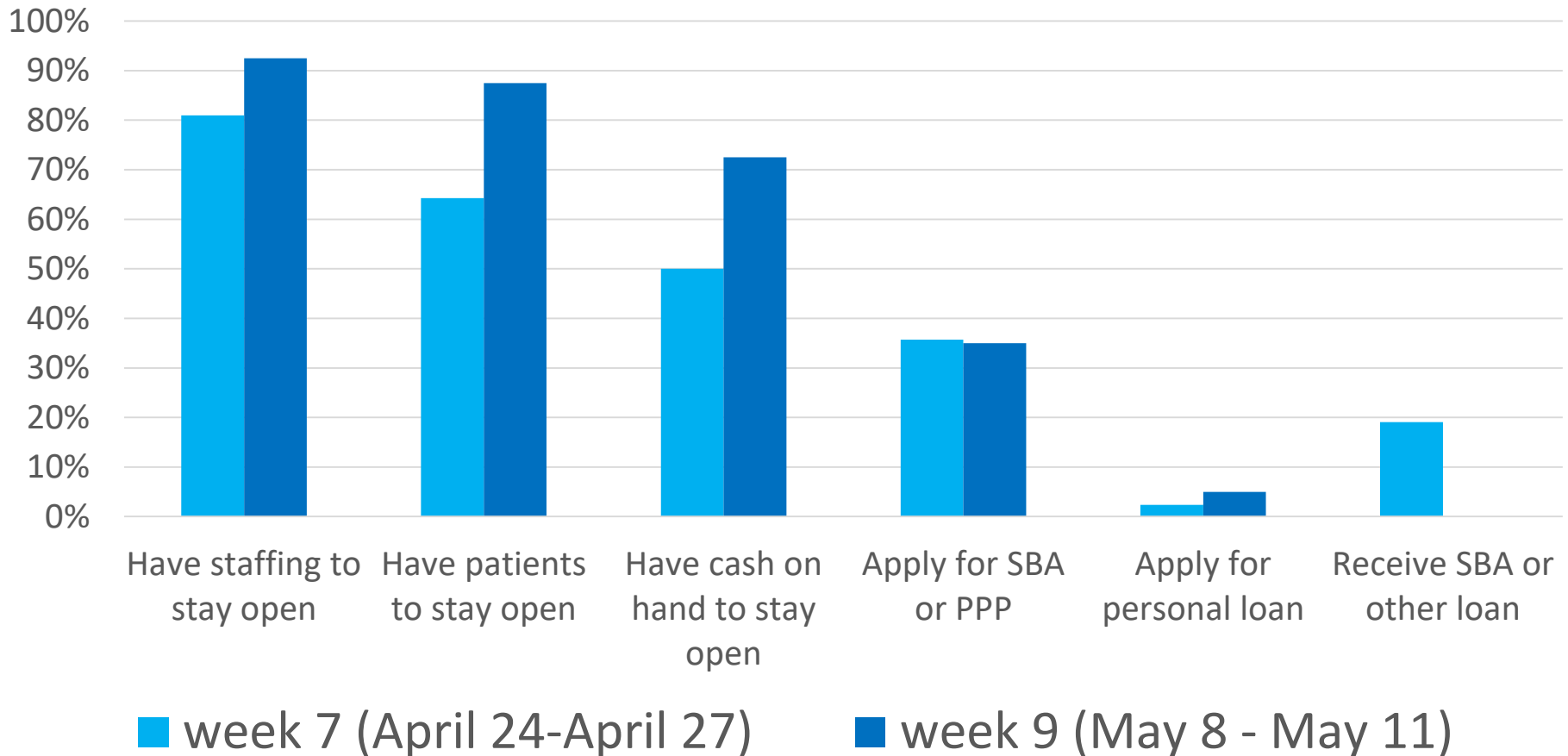
Q3: Which of these possible C-19 stresses have you had?



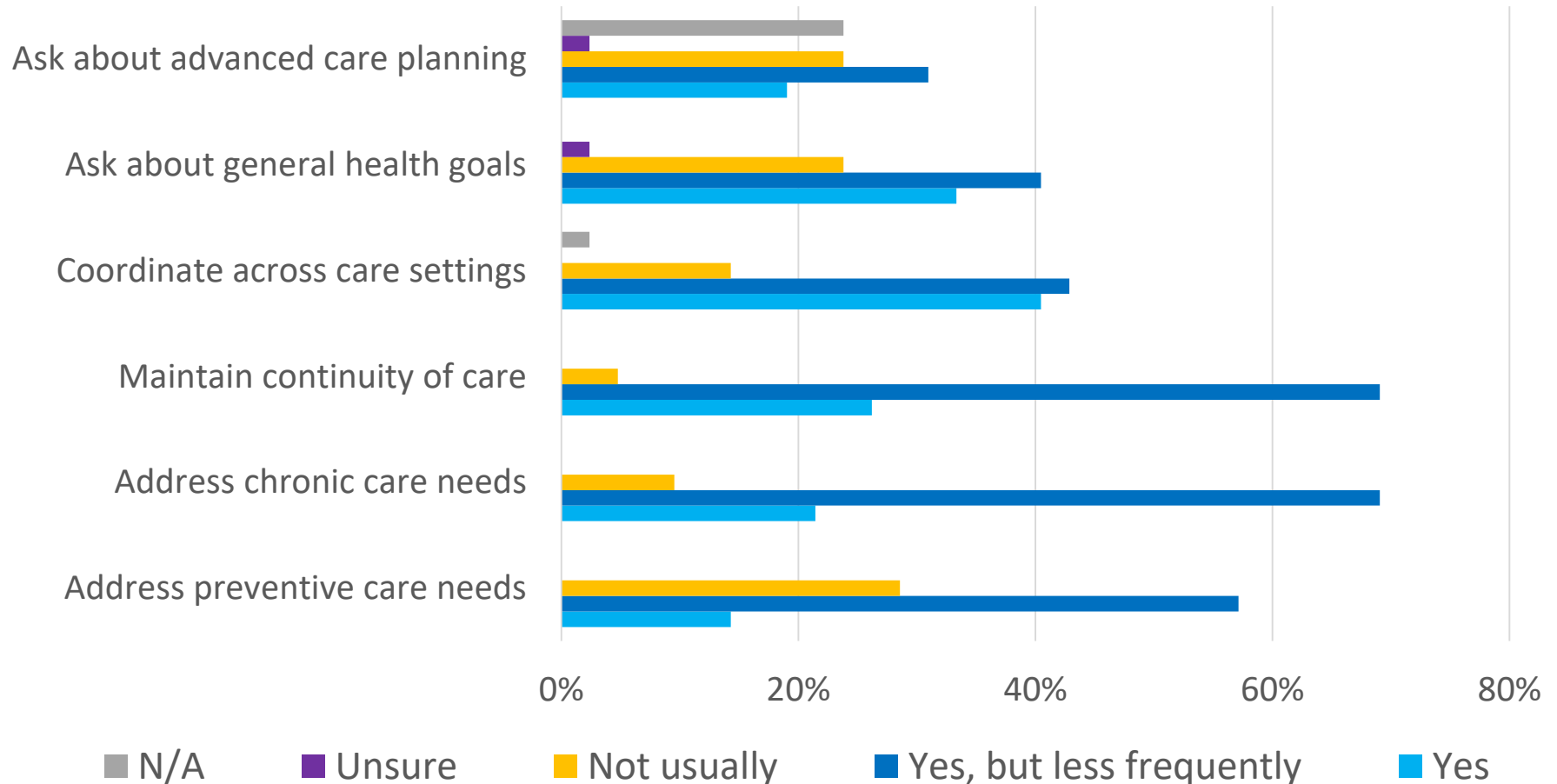
Q4: % of office visits/contacts last week that were...



Flash Question: For the next four weeks, are you likely to...

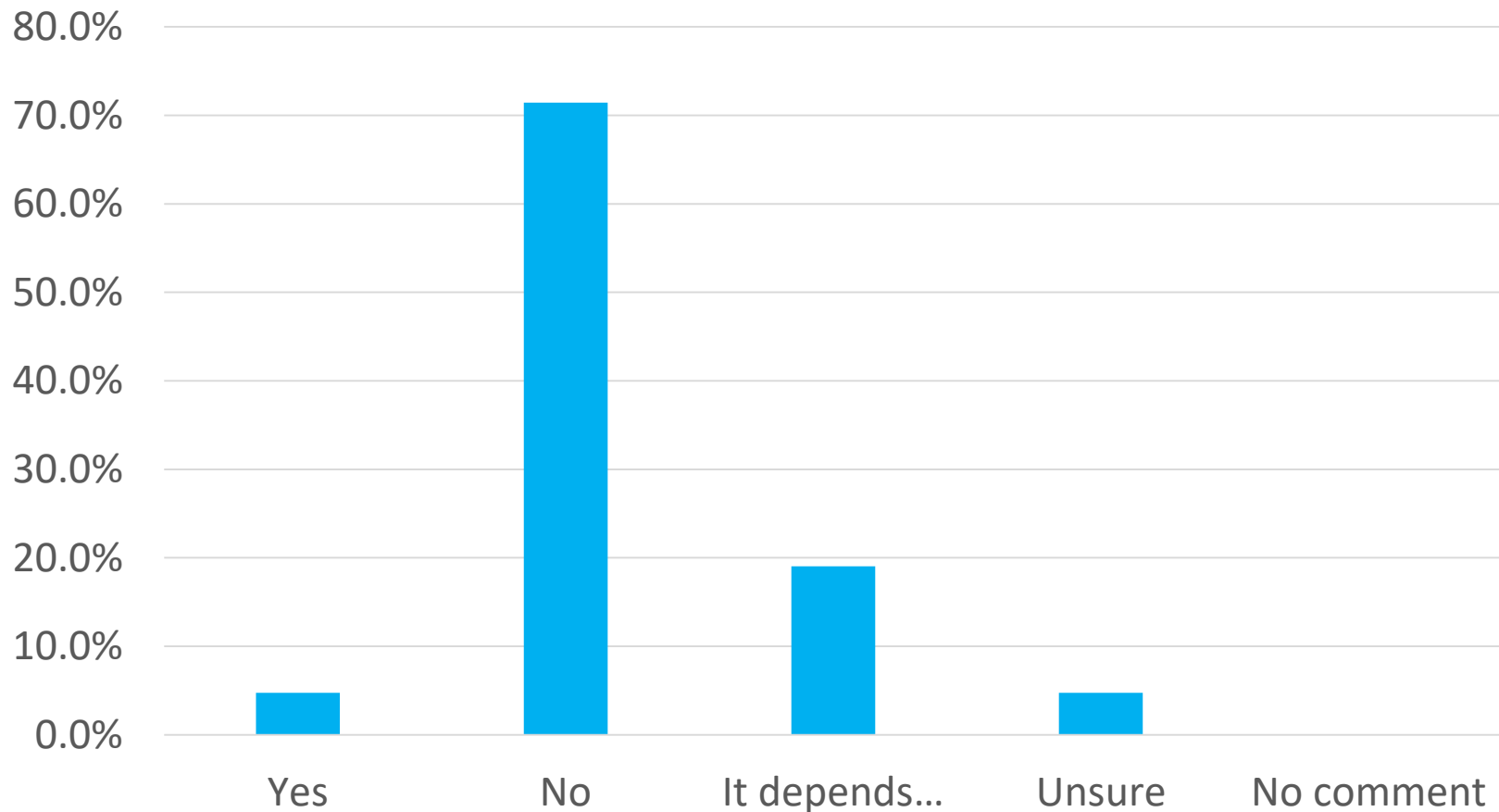


Flash Question: Due to COVID-19, are you currently able to...

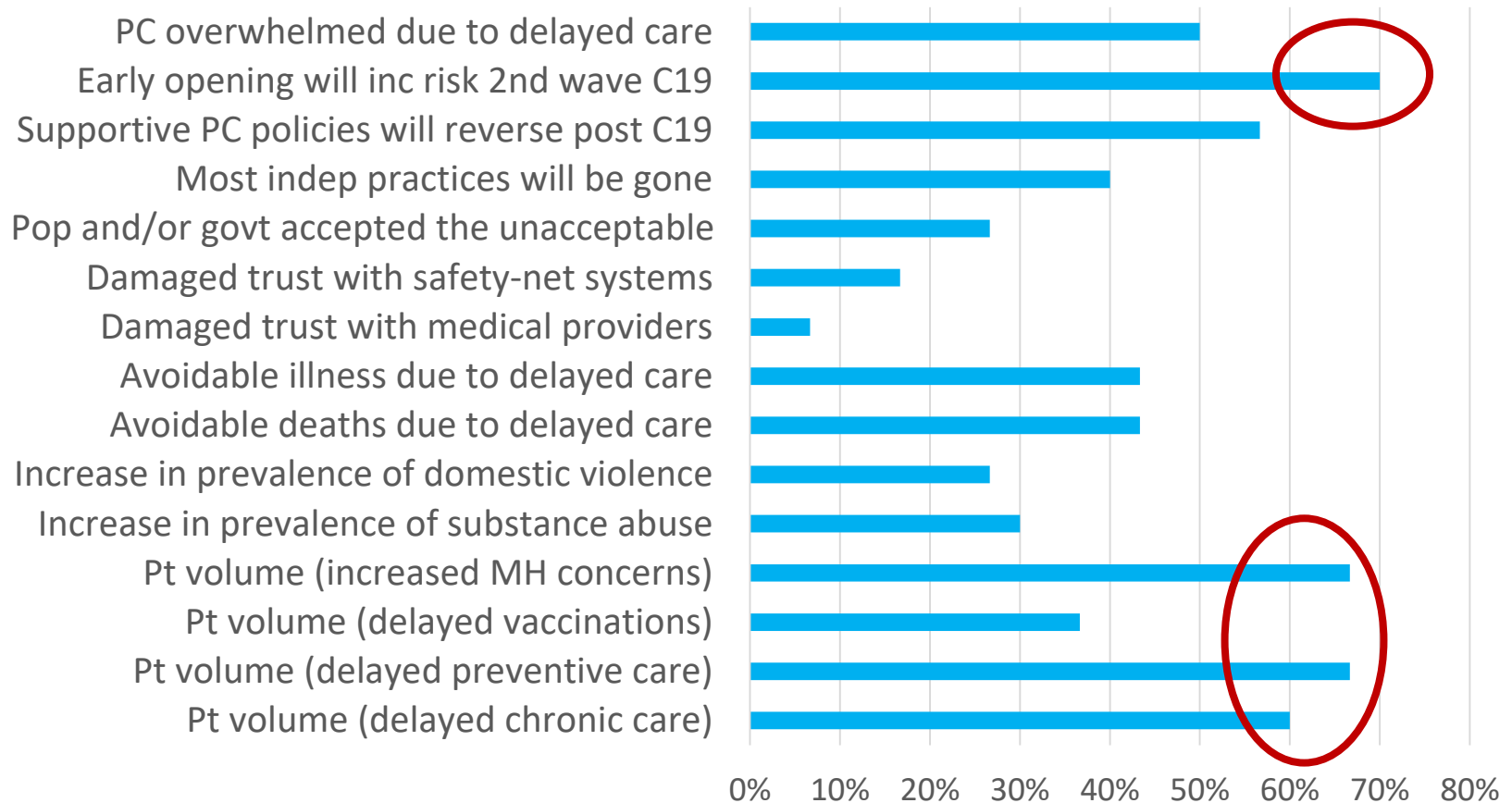


Opinion Question

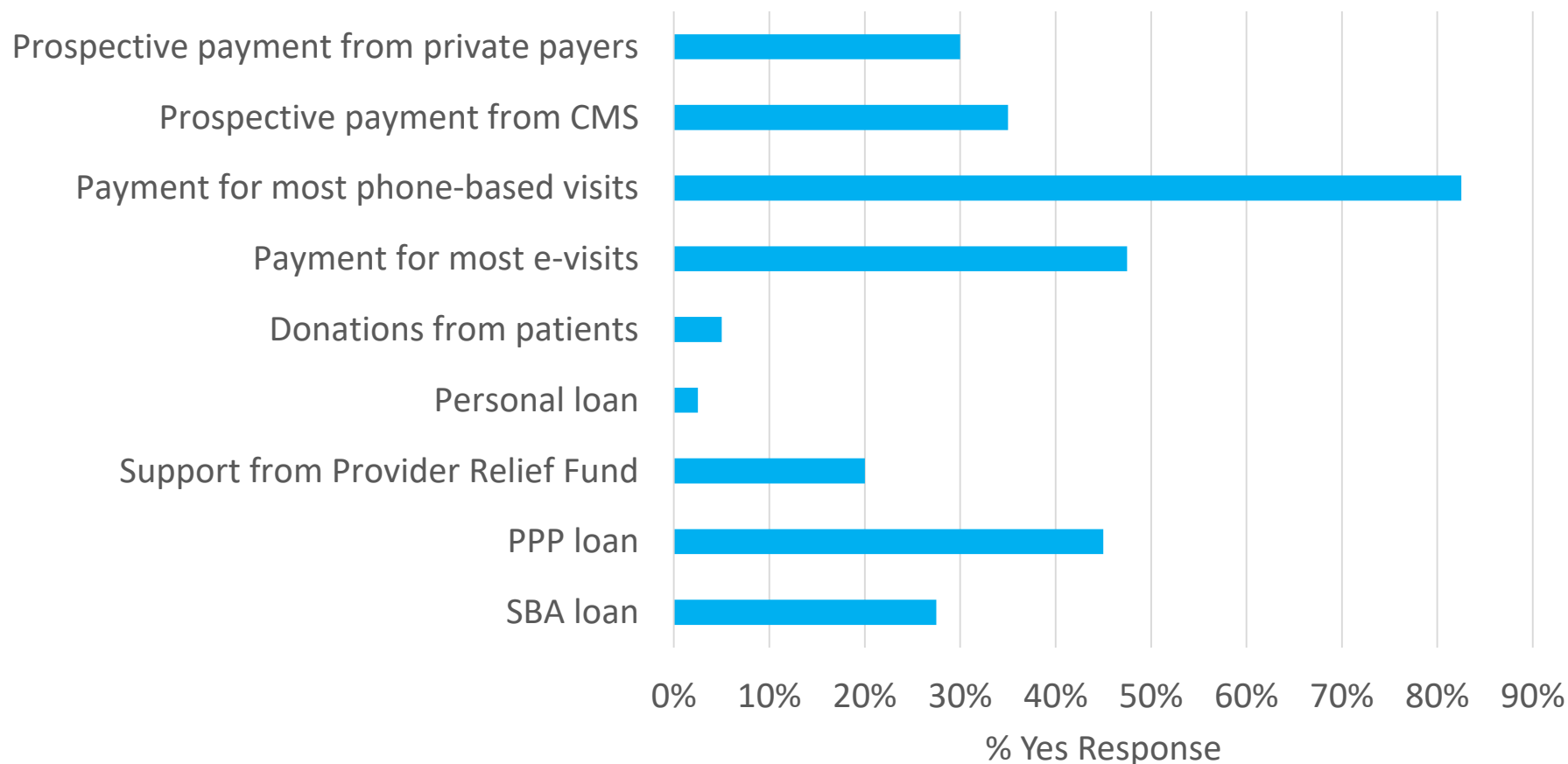
Safe to open up the country?



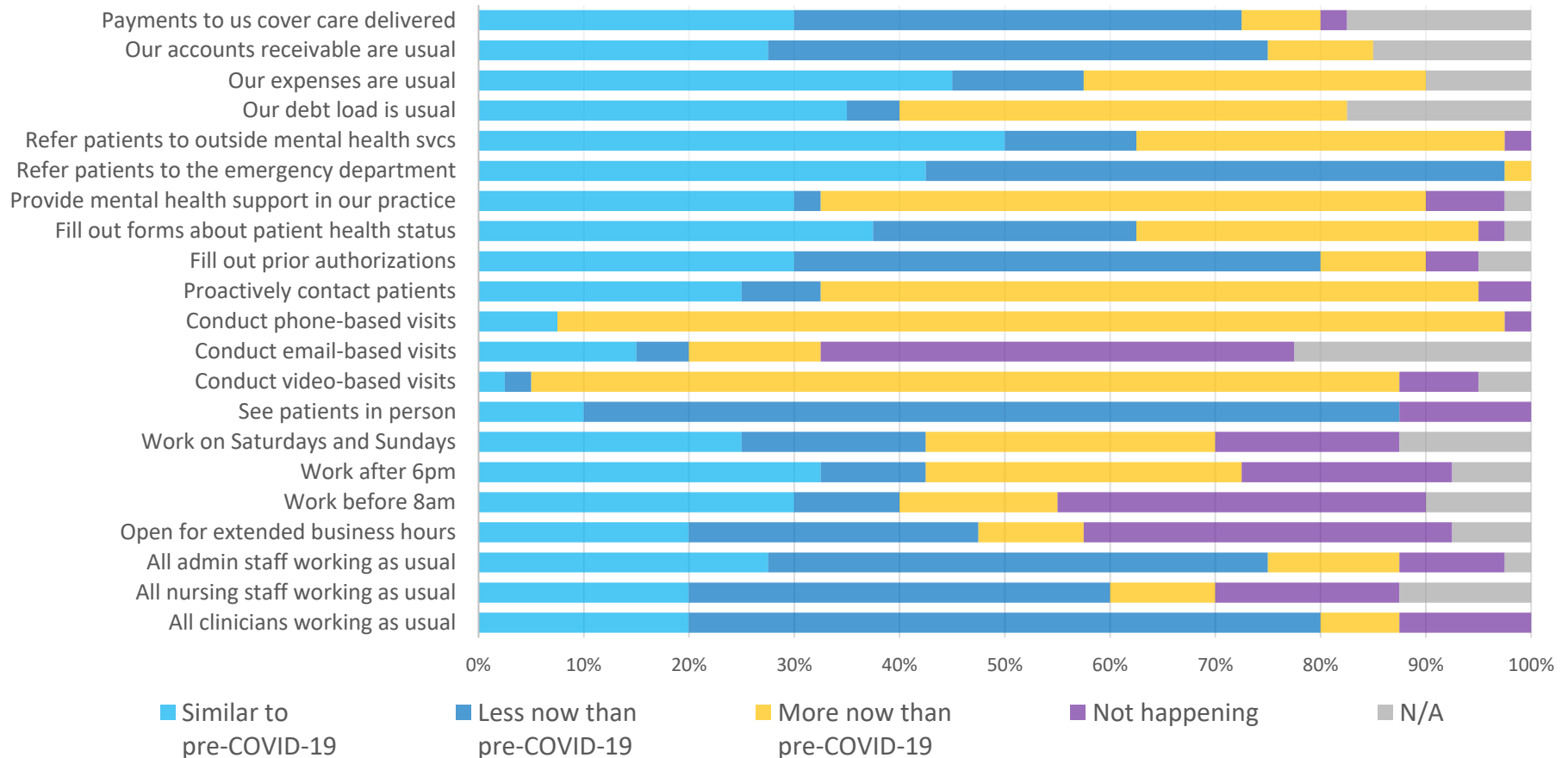
Flash Question: How will your practice be different after COVID-19?



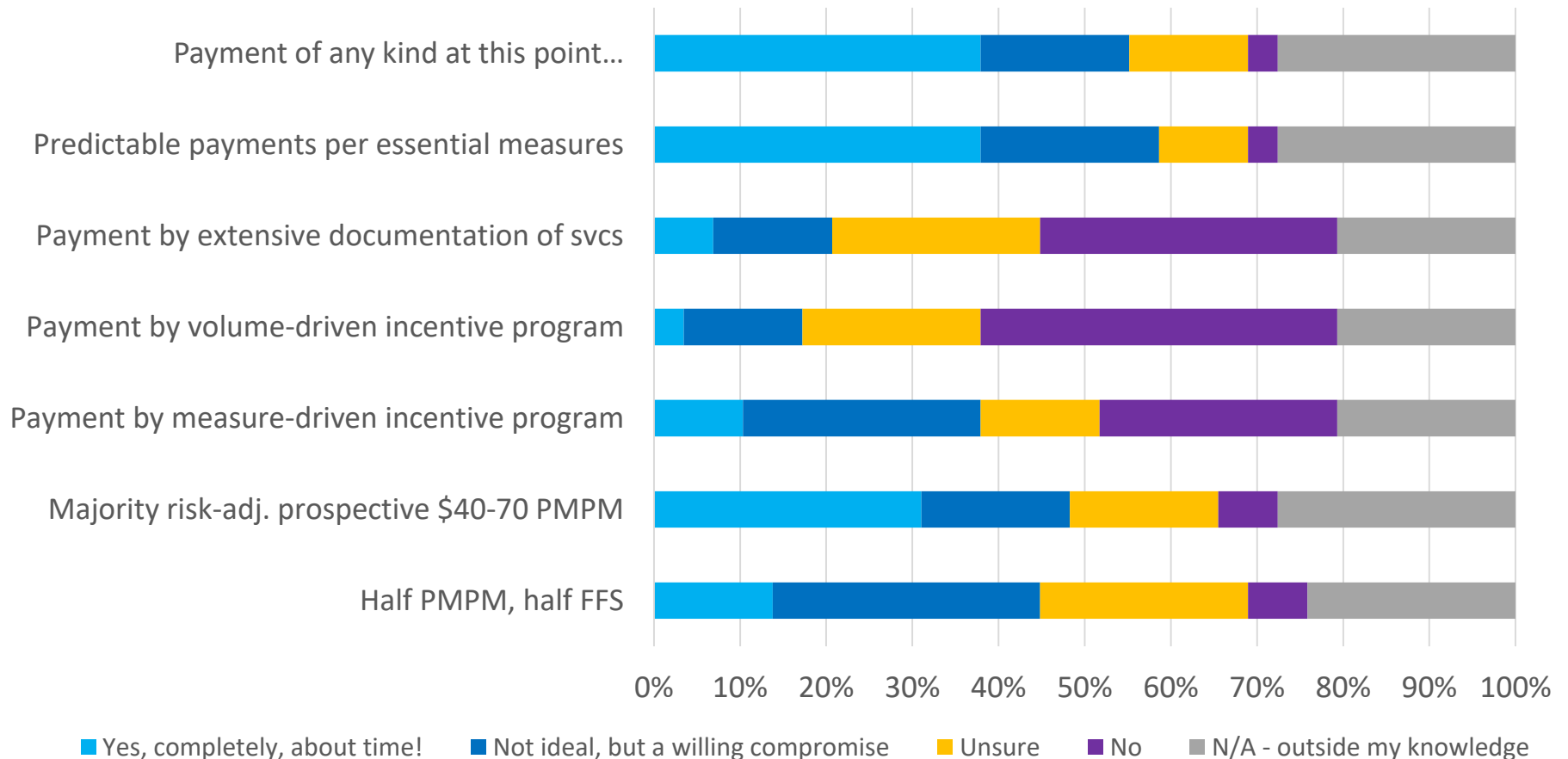
Flash Question: During the past four weeks, did you receive...



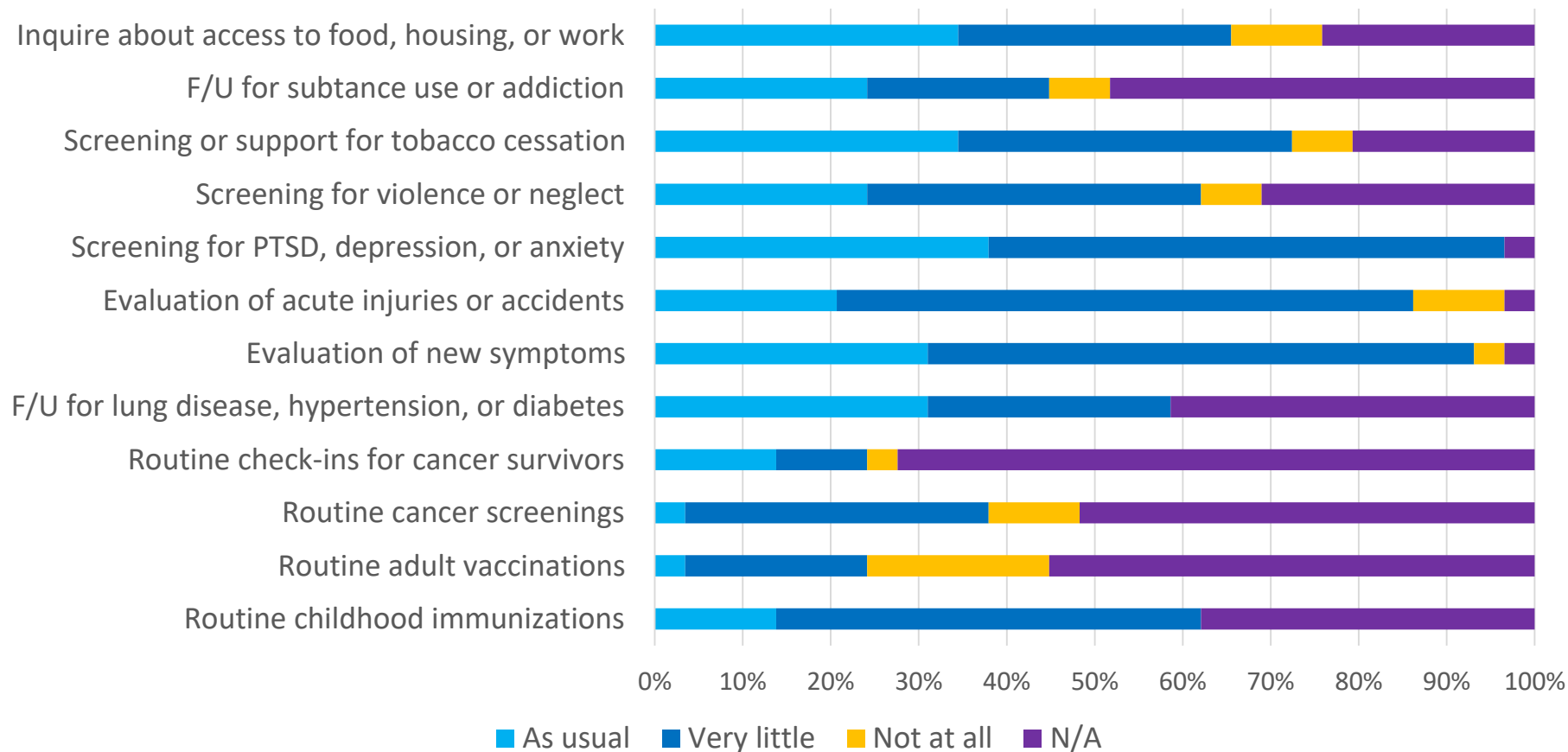
Flash Question: Thinking about your practice today, how has your practice changed since before COVID-19?



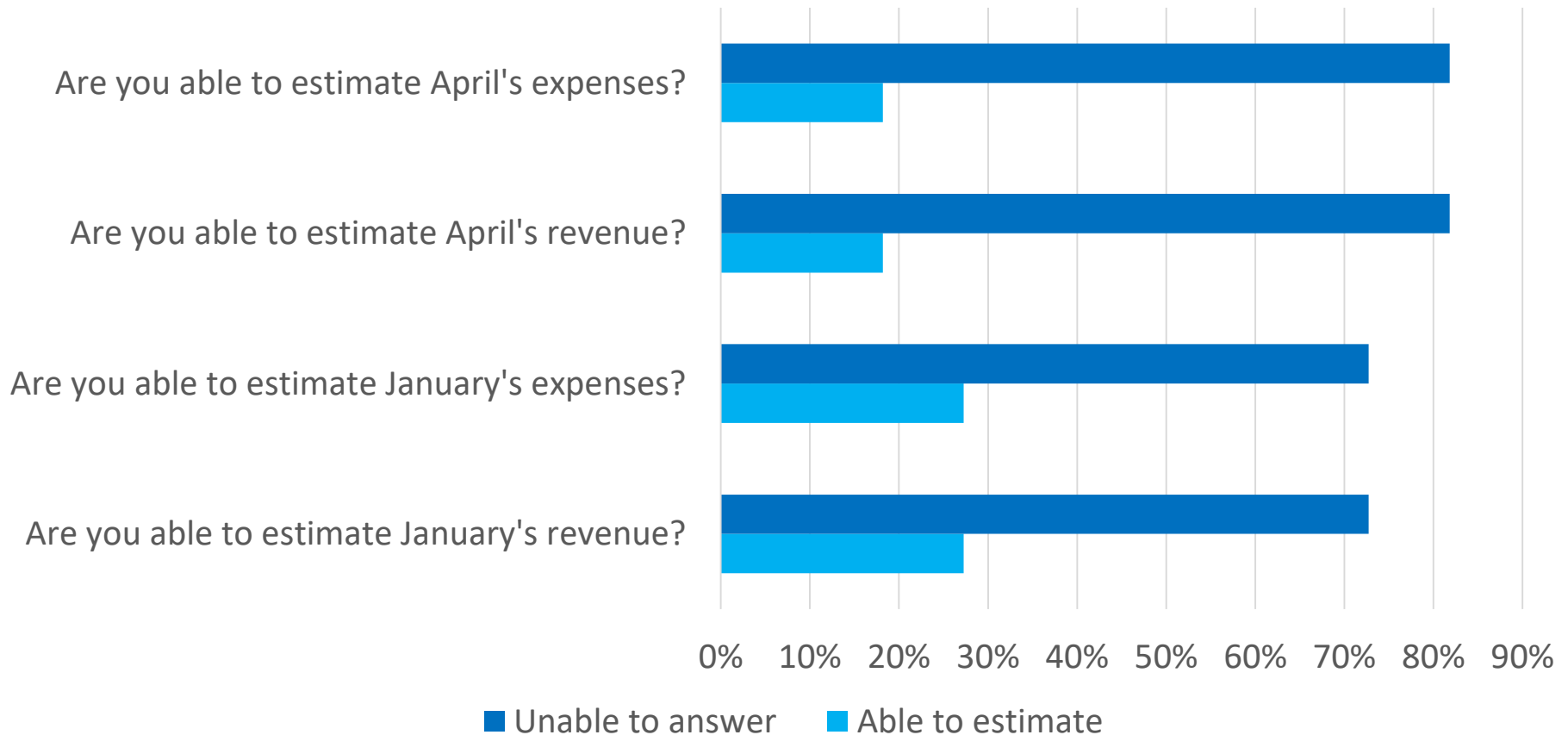
Q6: Payment structure to better weather the COVID-19 pandemic?



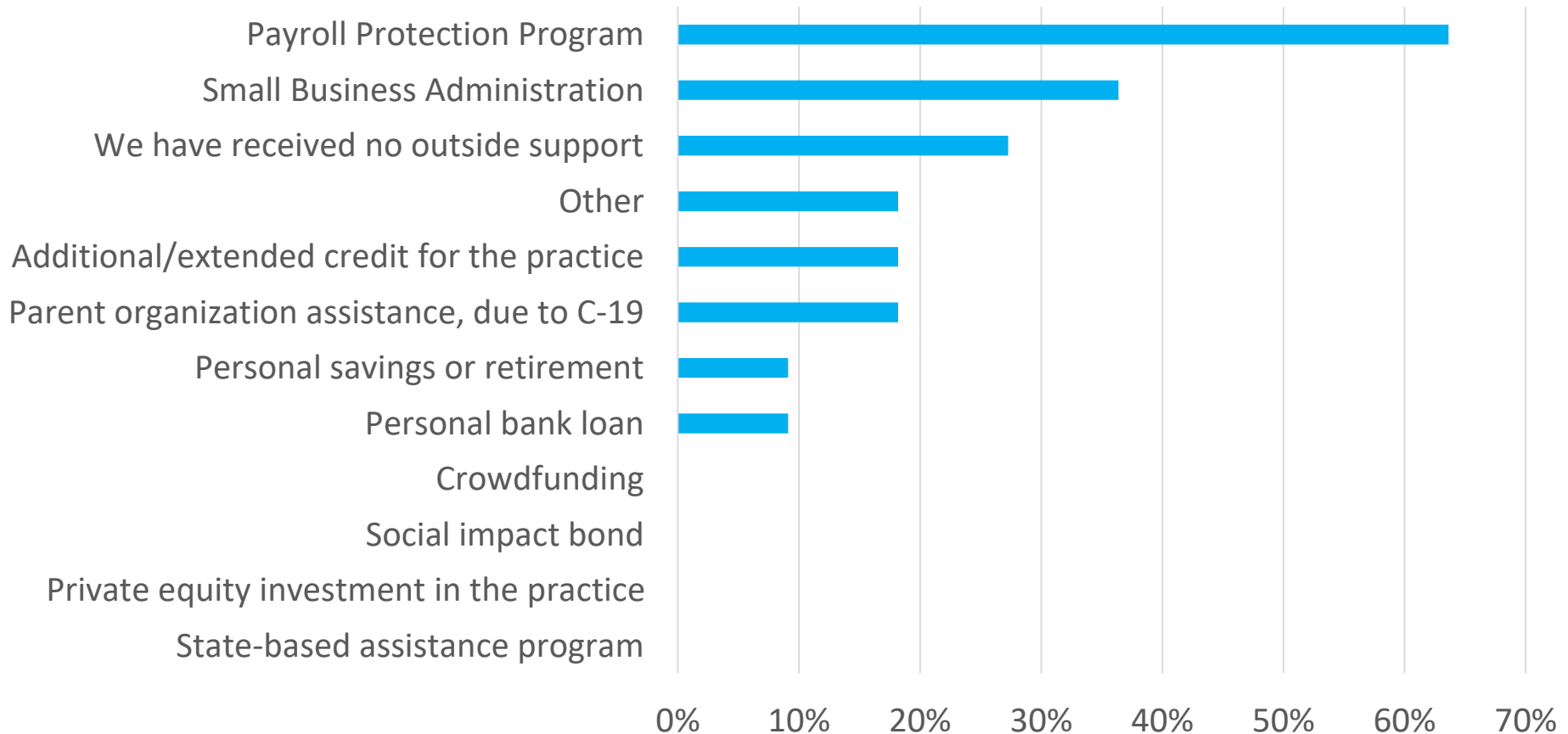
Flash Question: Over the past 8 weeks, have you been able to do...



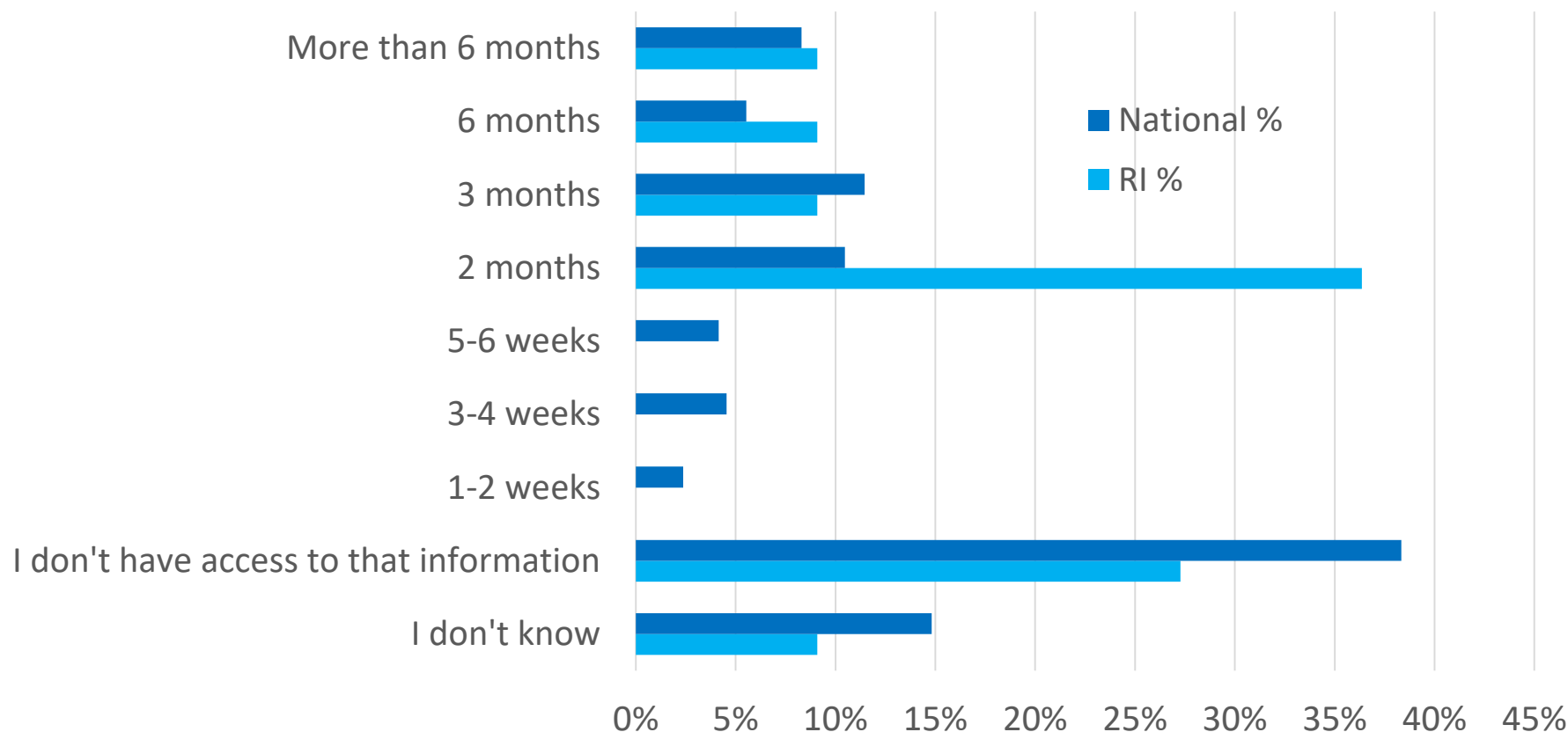
Estimating Revenue and Expense Flash Questions



Flash Question: Has your practice received financial support from any of the following sources?



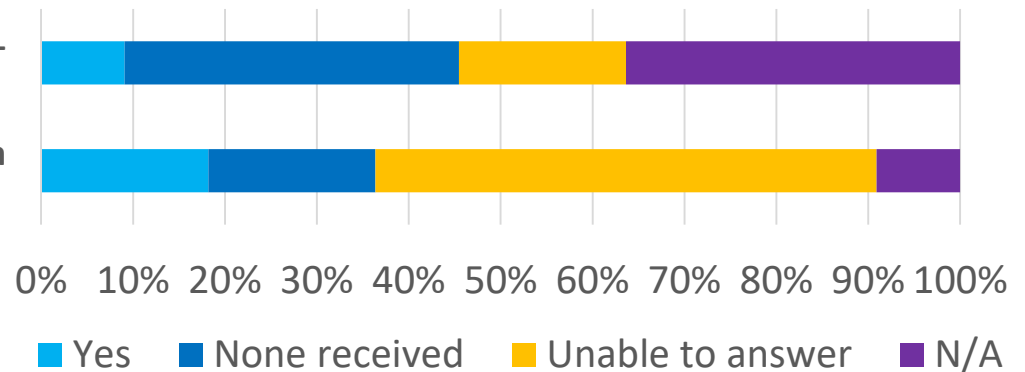
FQ: How many weeks/months might your current financial reserves for your practice last?



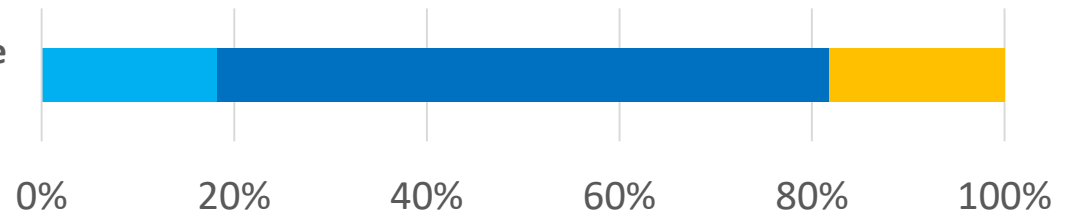
Flash Questions

Has your practice received donations from clinician-based decisions to defer salaries?

Has your practice received financial support from federal or state sources?



Has your practice furloughed any positions since January 2020?



% practice members furloughed since January 2020?

Mean 25.0%
Range 20-30%
SD 7.1%

Yes
We have not experienced furloughs
Unable to answer

Patient Comment

National Patient Survey
- location unknown

“I am very happy that my Doctor has a personal relationship with me, knows about my life, my current issues (non-medical), and cares about how I am doing.”