

Is Neighborhood offering a benefit exception for any durable medical equipment (DME)?

Effective April 1, 2020 Neighborhood and our DME partner DMension/Integra are temporarily allowing 90-day benefit exceptions, in select cases, for Automatic Blood Pressure Monitors and Electronic Scales, ensuring the most at-risk members are able to receive services they need to remain comfortable in their homes.

Effective 4/1/2020 through 9/30/2020, the following services will not require authorization when prescribed by a physician for the listed diagnoses. Please note a prescription is still required.

Neighborhood Benefit Exception for Automatic Blood Pressure Monitors and Electronic Scales

HCPCS	Description	Diagnoses	Quantity Limit	Allowable
A4670	Automatic Blood Pressure Monitor	All	1 unit	\$85
E1639	Scale	– End Stage Renal Disease (ESRD) – Chronic Heart Failure (CHF) – Chronic Kidney Failure	1 unit	\$75

On behalf of Neighborhood and DMension/Integra, we are grateful for our DMEPOS providers on the front lines. We acknowledge that the COVID-19 pandemic is having an impact on the health of family members, friends, the businesses on which we rely, and the global economy. Our thoughts are with those affected in this unprecedented time. Please contact the DMension Benefit Management Customer Service team, servicing Neighborhood providers at 866-205-2122 with any questions.