

People who are surviving violence in their relationships or families may be experiencing increased isolation and danger caused by social distancing measures during the COVID-19 pandemic. The following resources remain open and accessible to anyone who needs them, offering clinical, support and advocacy services.

## Resources for Survivors of Violence During COVID-19

You are not alone. Support is available to you. Don't let COVID-19 be a barrier to seeking help.

| ORGANIZATION/RESOURCE                             | POPULATION SERVED                                                                                  | PHONE                                      | WEBSITE                                                                                                                                             |
|---------------------------------------------------|----------------------------------------------------------------------------------------------------|--------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|
| BHDDH Quality Assurance Hotline                   | Adults with disabilities                                                                           | 401-462-2629                               | <a href="http://www.bhddh.ri.gov">www.bhddh.ri.gov</a>                                                                                              |
| BH Link                                           | Adults in mental health or substance use crisis                                                    | 401-414-5465                               | <a href="http://www.bhlink.org/">www.bhlink.org/</a>                                                                                                |
| Blackstone Valley Advocacy Center                 | Survivors of domestic violence                                                                     | 401-723-3057                               | <a href="http://www.bvadvocacycenter.org">www.bvadvocacycenter.org</a>                                                                              |
| Center for Southeast Asians                       | Southeast Asian immigrants and refugees                                                            | 401-871-5633                               | <a href="http://www.cseari.org/">www.cseari.org/</a>                                                                                                |
| Crime Victim Compensation Program                 | Provides financial support for survivors of violent crimes                                         | 401-462-7655                               | <a href="http://treasury.ri.gov/programs/crime-victim-compensation-program/">http://treasury.ri.gov/programs/crime-victim-compensation-program/</a> |
| Crossroads Rhode Island                           | People and families experiencing homelessness                                                      | 401-861-2760                               | <a href="http://www.crossroadsri.org/">www.crossroadsri.org/</a>                                                                                    |
| Day One                                           | Child and adult survivors of sexual assault                                                        | 401-421-4100                               | <a href="http://www.dayoneri.org">www.dayoneri.org</a>                                                                                              |
| Domestic Violence Resource Center of South County | Survivors of domestic and dating violence                                                          | 401-782-3990                               | <a href="http://www.dvrcsc.org">www.dvrcsc.org</a>                                                                                                  |
| Elizabeth Buffum Chace Center                     | Individuals and families affected by domestic violence and sexual assault                          | 401-738-9700                               | <a href="http://www.ebccenter.org">www.ebccenter.org</a>                                                                                            |
| Family Service of Rhode Island                    | Children, youth, adults and families impacted by violence, crime and social determinants of health | 401-331-1350 Info<br>401-519-2280 Services | <a href="http://www.familyserviceri.org">www.familyserviceri.org</a>                                                                                |
| Kids Link                                         | Children and youth in emotional crisis                                                             | 855-543-5465                               | <a href="http://www.bhlink.org/">www.bhlink.org/</a>                                                                                                |
| Office of Healthy Aging                           | Adults 60 years of age and older                                                                   | 401-462-0555                               | <a href="http://www.oha.ri.gov">www.oha.ri.gov</a>                                                                                                  |
| Office of the RI Attorney General                 | Survivors and their families                                                                       | 401-274-4400                               | <a href="http://www.riag.ri.gov">www.riag.ri.gov</a>                                                                                                |
| Parent Support Network of RI                      | Families/children at risk or who have behavioral/mental health needs                               | 401-467-6855                               | <a href="http://www.psnri.org">www.psnri.org</a>                                                                                                    |
| Progreso Latino                                   | Survivors of assault (bilingual/bicultural help)                                                   | 401-365-4010                               | <a href="http://www.progresolatino.org">www.progresolatino.org</a>                                                                                  |
| Sojourner House                                   | Survivors of assault and their children                                                            | 401-861-6191                               | <a href="http://www.sojournerri.org">www.sojournerri.org</a>                                                                                        |
| Tri-County Community Action Agency                | Elder, deaf, deafblind, and hard of hearing                                                        | 401-441-6325 VP<br>401-519-1916 Voice      | <a href="http://www.tricountyri.org">www.tricountyri.org</a>                                                                                        |
| Women's Resource Center                           | Survivors of domestic violence                                                                     | 401-846-5263                               | <a href="http://www.wrcnbc.org">www.wrcnbc.org</a>                                                                                                  |
| YWCA                                              | Children, families and veterans                                                                    | 401-769-7450                               | <a href="http://www.ywcari.org/">www.ywcari.org/</a>                                                                                                |

### If you need immediate help:

- Call 911. If unable to call, text 911 with your address.
- Call RI Victims of Crime Helpline, available 24/7, at 800-494-8100.
- Go to the hospital emergency department as soon as possible if you've survived a sexual assault. If you need help with this process, contact Day One at 401-421-4100.
- Access the 24/7 Chat Helpline available through [www.ricadv.org](http://www.ricadv.org).

### To report child or elder abuse:

- Report child abuse to 1-800-RI-CHILD.
- Report abuse of a person age 60 years or older to the Office of Healthy Aging at 401-462-0555.

For COVID-19 information and the latest guidance, call 401-222-8022 or visit [www.health.ri.gov/covid](http://www.health.ri.gov/covid)

Social distancing does not have to lead to social isolation. We all can take care of each other in this crisis and reach out to loved ones, friends, neighbors and colleagues to see if they have the care and support they need and if they feel safe at home. No one should ever feel alone.

## What if I need to be connected to services and programs?

If you need help with food, childcare, housing, or other supports, 2-1-1 can help. Call 2-1-1 for free, confidential help or visit [www.uwri.org/2-1-1](http://www.uwri.org/2-1-1). Multilingual assistance available. If you are under quarantine or isolation – or an older adult or caregiver – in need of assistance, contact Rhode Island's healthy aging helpdesk, Point. Call 401-462-4444 or visit [www.oha.ri.gov/point](http://www.oha.ri.gov/point). The RI Coalition Against Domestic Violence can connect survivors with various resources via the 24/7 Chat Helpline available through [www.ricadv.org](http://www.ricadv.org).

Visit [www.Rldelivers.com](http://www.Rldelivers.com) for a list of food and essential supply curbside and delivery options during the COVID-19 pandemic. RI Delivers also includes information about free food-assistance programs and mutual aid groups.

## What if I need court advocacy services?

Rhode Island courts are still open for all domestic violence matters, including restraining orders, criminal arraignments and emergency child custody interventions. Survivors of abuse can connect with domestic violence court advocates to address protection and safety needs by reaching out to the local advocate's office.

Garrahy Judicial Complex(Providence): 401-458-3372      Noel Judicial Complex (Kent County): 401-822-6680  
Murray<sup>1</sup> Judicial Complex (Newport): 401-474-1628, 401-595-1680      McGrath<sup>1</sup> Judicial Complex (Wakefield): 401-782-3995

Rhode Island Legal Services is also available to help: 401-274-2652 or 800-662-5034.

ACI Victim Advocate Resources:

Parole Board contact: Dominique Torres Ramos, 401-462-0914; DOC contact: Kim Maciel, 401-462-0381.

## What if I need housing support?

Shelter and housing services are available. Contact one of the following organizations for help in securing a safe place to live.

|                                                   |              |                             |              |
|---------------------------------------------------|--------------|-----------------------------|--------------|
| Blackstone Valley Advocacy Center                 | 401-723-3057 | Lucy's Hearth               | 401-277-4316 |
| Crime Victim Compensation Program                 | 401-462-7655 | OHA Elder Emergency Respite | 401-462-0555 |
| Crossroads Domestic Violence Program              | 401-861-2760 | RI Havens                   | 401-462-4444 |
| Domestic Violence Resource Center of South County | 401-782-3990 | Sojourner House             | 401-765-3232 |
| Elizabeth Buffum Chace Center                     | 401-738-1700 | Women's Resource Center     | 401-846-5263 |

## What if I need to apply for unemployment?

If you are a contract worker, small business owner, worker for hire, self-employed, or otherwise usually ineligible for regular unemployment insurance (UI) benefits, resources are now available. Apply at <https://covidemergencyuibenefits.dlt.ri.gov/>. If you are eligible for regular unemployment insurance benefits and are out of work for any reason, including COVID-19, apply for UI at [www.dlt.ri.gov/ui/fileclaim2.htm](http://www.dlt.ri.gov/ui/fileclaim2.htm).<sup>2</sup> If you are unable to work due to illness or quarantine, but your place of business remains open, you may be eligible for Temporary Disability Insurance (TDI). Apply at [www.dlt.ri.gov/tdi/TDIfile.htm](http://www.dlt.ri.gov/tdi/TDIfile.htm).<sup>3</sup> If you have questions about benefits for which you are eligible, contact DLT by e-mail at [dlt.covid19@dlt.ri.gov](mailto:dlt.covid19@dlt.ri.gov).

<sup>1</sup>Note that Murray Judicial Complex and McGrath Judicial Complex offices remain closed; advocates can be accessed via phone Monday-Friday, 8:30-4:30.

<sup>2</sup>If your place of business closes, or you are directed by your employer to remain home, you may be eligible for UI. If you have to stay out of work to care for your children due to quarantine, illness, or school/daycare closings, you may be eligible for UI.

<sup>3</sup>Benefits may be available for you to care for a family member that has been impacted through Temporary Caregiver Insurance (TCI). You can apply at the same link above for TDI.

# You are not alone.

Get help 24/7  
Call 2-1-1