

CTC-RI Launches Adult Immunization Quality Improvement Program with Seven Rhode Island Practices



The Care Transformation Collaborative of RI (CTC-RI) is proud to announce the official launch of the 2026 Adult Immunization Quality Improvement Project, a ten-month initiative funded by UnitedHealthcare. Running from July 2026 through April 2027, the program brings together seven Rhode Island primary care practices in a focused effort to increase influenza immunization rates among adults ages 19 to 64.

Why This Work Matters

Rhode Island's adult influenza immunization rates remain below the national 50th percentile. According to the Rhode Island Office of the Health Insurance Commissioner (OHIC), the commercial payer rate stands at just 19.1% and the Medicaid rate at 14.8%. Data from the Rhode Island Child and Adult Immunization Registry (RICAIR) further shows that adults ages 20 to 64 are vaccinated at significantly lower rates than older adults. Independent practices and federally qualified health centers face particular challenges in closing this gap, making this program both timely and targeted.

How the Program Works

Practices will engage in a structured data-driven quality improvement collaborative modeled on the Plan-Do-Study-Act (PDSA) framework. Each practice team will develop an AIM statement, test improvement strategies, and track progress over the flu season. The project also features motivational interviewing training to help care teams build confidence in vaccine hesitancy conversations, along with hands-on support for utilizing RICAIR as a data and outreach tool.

Three peer Learning Collaborative sessions will be held across the project period, giving practice teams the opportunity to share progress, troubleshoot challenges, and learn from subject matter experts in adult immunization, vaccine hesitancy, and community health.

Looking Ahead

With practices now onboarded and facilitation underway, the program enters a critical window ahead of the fall flu season. Practices will convene to participate in regular updates on practice progress, Learning Collaborative highlights, and program outcomes throughout the 10-month project. The project will conclude in April 2027 with a white paper summarizing methods, outcomes, and lessons learned for the broader QI community.

For more information about the Adult Immunization Quality Improvement Project, contact Der Kue, Program Manager at dkue@ctc-ri.org.

Meet the Practice Facilitators

Sue Dettling, BS,
Practice Facilitator



Jayne Daylor, RN, MS,
Quality Improvement
Consultant

Participating Practices

CTC-RI is pleased to welcome the following seven primary care practices into the 2026-2027 Adult Immunization Quality Improvement Project:

- Medicine Pediatrics Primary Care Center
- Comprehensive Community Action Program (CCAP) Cranston
- Medical Associates of Rhode Island Bristol
- Breakwater Primary Care Pawtucket
- JA Health and Wellness
- Blackstone Valley Community Health Care Pawtucket
- Rhode Island Hospital Center for Primary Care