Update on CHT Enhancements & New RIPIN Resource for Children and Families

Care Transformation Collaborative of R.I.
NCM Best Practice Meeting Presentation, 11.19.19
Overview

- Share brief update - progress on Community Health Team enhancements

- Introduce new RIPIN pilot - an on ramp to services, including Cedar, for children and families
Community Health Team Model – an extension of primary care

Use care management processes to address

- Physical health needs
- Behavioral health/SUD needs
- Health education needs
- Social determinants of health needs

Community Health Team

Community-Based Licensed Health Professional (At least one)

SBIRT Screener (At least one)

Community Health Worker (CHW) (At least two)

Community-Based Specialty Consultants or Referrals
(Pharmacy, Nutrition, Legal)
Statewide Community Health Team Network - Enhanced Model

Enhance current statewide Community Health Team (CHT) network serving high risk adults by bringing an “integrated family health” approach to best serving individuals and families who are “high” or “rising” health risk due to significant social and/or behavioral health needs.

- Expand geographic reach and clients served through AEs
- Support increased connection with PCMH kids and CEDAR; add new level of coordination to ensure seamless hand offs to best serving team for specialized support (Family Home Visiting, etc. as needed)
- Serve families affected by substance use (target those who do not meet requirements for services from Family Home Visiting or other existing programs)
- Tailor existing CHT services/configuration to meet needs of added target populations
Highlights for 2019-2020:

- Expanded to 7 geographic, place-based teams in 5 partner sites to serve more patients in Greater Providence and Kent County
- Teams include CHWs, BH providers, and Peer Recovery Specialists
- RIPIN Family Care liaison partnering to meet family needs
- Multiple funding sources with in-kind support from backbone organizations
- Centralized network and data management team supporting all CHTs
Expanding CTC-RIPIN Partnership

Family Care Liaison (1 year pilot)
Able to work with all families regardless of Medicaid eligibility

Reinforce PCP role as Medical Home
Work with NCMs to reduce duplication of services/supports

Expand capacity of CHTs to work with families experiencing SUD
Serve as an adjunct to the CHT to provide information, resources and connections related to the child(ren) to both families and professionals
Provide opportunity for warm transfer to Cedar Family Center support as individuals are discharged from CHT
Background: Eligibility for Medicaid-funded Cedar Support

Who is Eligible for Intensive Care Coordination?

- Families of children birth to age 21 with two or more chronic conditions or have one chronic condition and are at risk of developing a second
- Children having a severe mental illness or severe emotional disturbance
- Children must be Medicaid-eligible
RIPIN Cedar Family Center

Care Coordination Services provided by a team of Community Health Workers who are culturally and linguistically representative of the families served. Services include:

- Referrals to home based therapeutic services
- Connections to Developmental Screening
- Support for transition from EI
- Special Education information and support
- Access to health insurance, SSI, Child Care
- Connections to specialty providers, DME
- Social determinants of health
- Transition to adult services
RIPIN Pilot: Expanding Access to Services

- New Family Care Liaison position available to care coordinators/nurse care managers at PCMH Kids Practices

- Family Care Liaison will work directly with families to:
  - connect to special education services
  - provide care coordination support
  - identify other resources and services (both RIPIN and non-RIPIN) that families may need and help make connections

- Open to all insurance types, Medicaid and non-Medicaid

- Partnering with practices and “closing the loop” – high priority!

- More information to go out to all practices soon!
RIPIN Family Care Liaison

Phone number to connect
401-384-7831