



CTC-RI LAUNCHES NEW AGE-FRIENDLY LEARNING COLLABORATIVE TO IMPROVE CARE FOR OLDER ADULTS AND SUPPORT CARE PARTNERS

PARTICIPATING PRACTICES

The following practices are participating in the collaborative:

- CNEMG Internal Medicine Pawtucket
- CNEMG Family Medicine Coventry
- CNEMG Internal Medicine Warwick
- CCAP Warwick Health Center
- CCAP Primary Health Care Partners
- CCAP Family Health Services of Cranston
- CCAP Family Health Services of Coventry
- Breakwater Primary Care Pawtucket
- Breakwater Primary Care Warwick
- Roger Williams Senior Healthcare Associates

Together, these ten practices represent a mix of Federally Qualified Health Centers, system of care primary care practices, and specialty geriatric providers serving thousands of Rhode Island's older adults.

Practice Facilitators and Expert Support
CTC-RI's experienced practice facilitators are playing a key role in guiding each site through implementation and quality improvement activities:

- Suzanne Herzberg, PhD, MS, OTR/L – CTC-RI Practice Facilitator
- Christine Ferrone, MS – Practice Facilitator (RIGEC)
- Jayne Daylor, RN, MSN – CTC-RI Practice Facilitator



Their expertise, combined with the leadership and project management of CTC-RI ensures practices receive individualized coaching, peer learning opportunities, and resources to sustain long-term improvements.



The Care Transformation Collaborative of Rhode Island (CTC-RI), in partnership with the Rhode Island Department of Health (RIDOH) and Rhode Island Geriatric Education Center (RIGEC) through the federally funded Geriatrics Workforce Enhancement Program (GWEP), has officially launched a new learning collaborative: *Delivering Age-Friendly Care: Implementing the 4M Model and Supporting Care Partners of People with Dementia*. The kick-off meeting, held on September 11, 2025, brought together clinical teams from across the state committed to improving the quality of care for older adults through an evidence-based, team-based approach.

The six-month initiative guides practices in integrating the **4M Framework: What Matters, Medication, Mentation, and Mobility** into everyday clinical practice. Participating sites will work toward Level 1 or Level 2 Age-Friendly Health System recognition from the Institute for Healthcare Improvement (IHI), building capacity to better identify, assess, and support both older patients and their care partners.

The collaborative also includes a special focus on supporting care partners of patients with dementia, aligning clinical workflows with structured tools and education to reduce caregiver burden and improve patient outcomes. As a value-added opportunity, practices may choose to embed the 4 M framework into Annual Wellness Visit (AWV) workflows to facilitate the process of providing age-friendly care and improve the quality, efficiency and effectiveness of the AWV.

Looking Ahead

Throughout the fall and winter, practices will participate in monthly facilitation sessions, a midpoint learning collaborative in December 2025, and a wrap-up celebration in February 2026, where they will share progress and lessons learned.

By embedding the 4M model and caregiver support into routine primary care, participating teams are taking important steps toward making Rhode Island a truly Age-Friendly Health System—one that delivers compassionate, coordinated, and evidence-based care for older adults and those who support them.

This project was made possible through funding from the RIDOH, RIGEC and UnitedHealth