



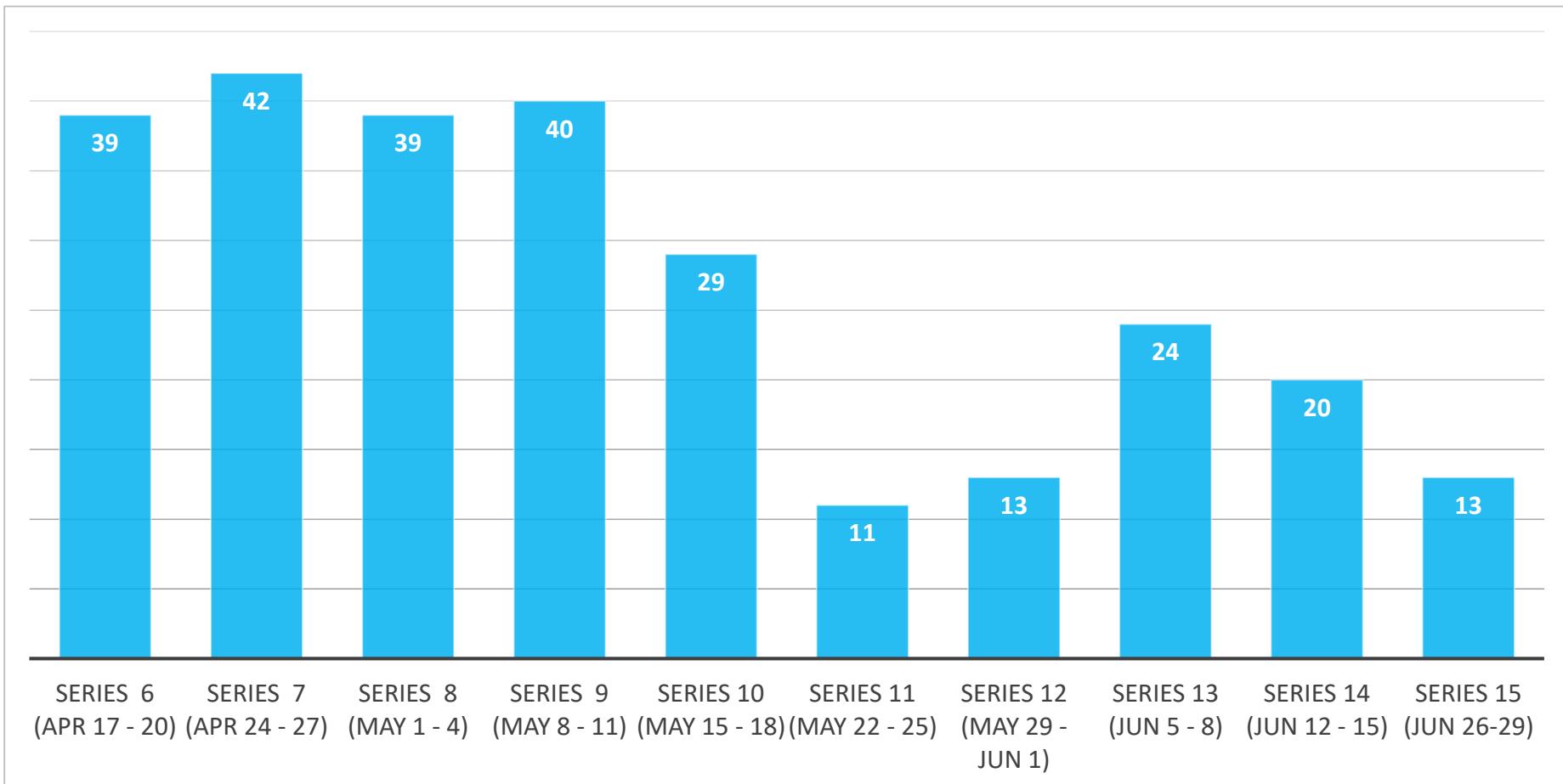
ADVANCING INTEGRATED HEALTHCARE



Impact of COVID-19 in Rhode Island: Frontline Primary Care Provider Survey Results

JULY 2, 2020

RI Sample Size



June 26 – June 29 (Series 15)

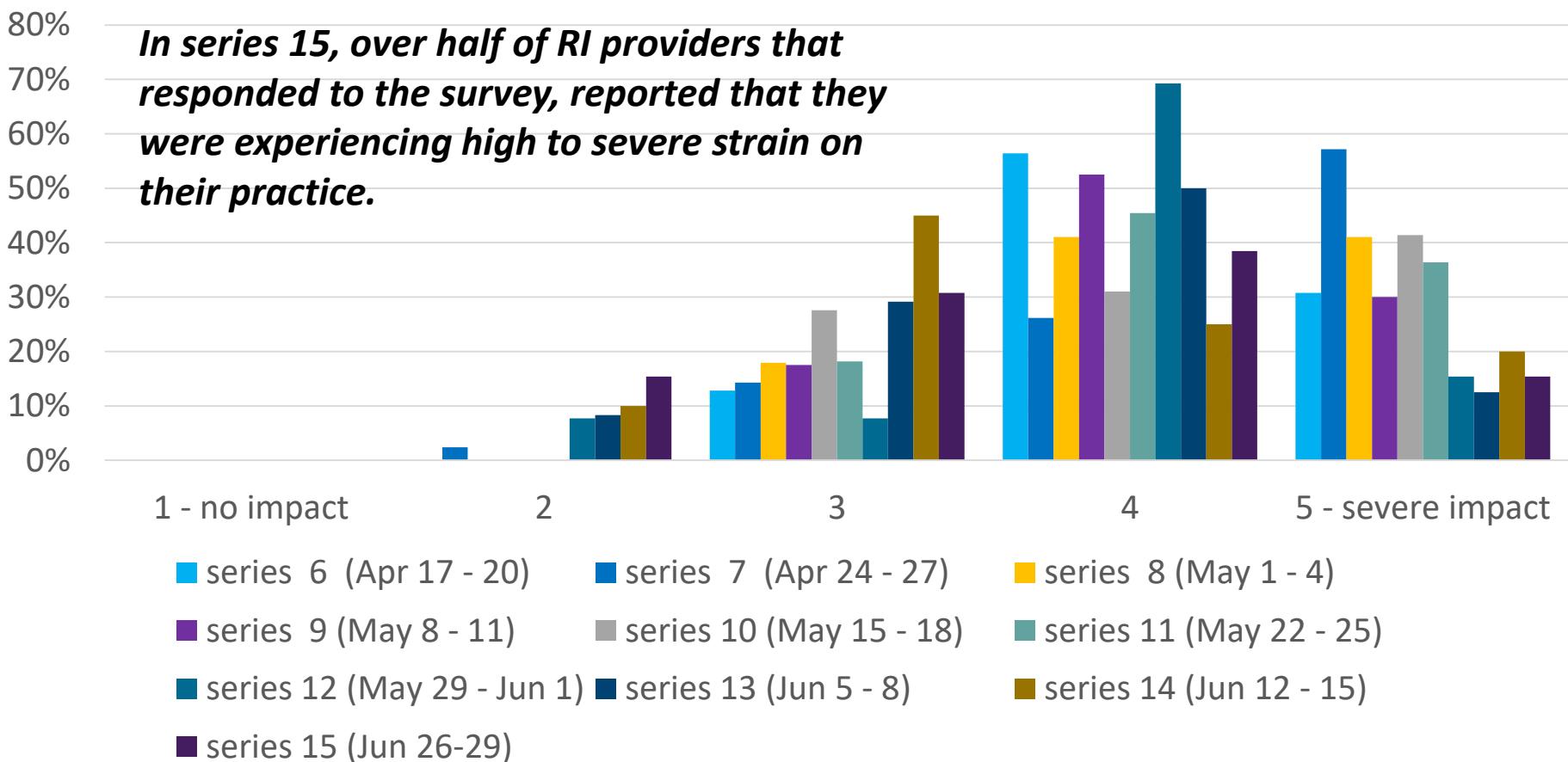
Key Messages

- Over half of RI providers that responded to the survey, reported that they were experiencing high to severe strain on their practice
- In the past 4 weeks, RI providers that responded to the survey, are
 - **Seeing higher than normal patient mental/emotional distress (77%)**
 - witnessing more than 3 days to get the results of COVID-19 tests for our patients (54%)
- RI providers that responded to the survey are somewhat nervous about
 - Surge in issues related to delayed/deferred care (54%)
 - Next wave of the pandemic (54%)
- ...and don't feel ready for a
 - Surge in COVID-19 cases (46%)
 - Loss or reduced payment for phone-based care (46%)
- COVID-19 stresses experienced in the last 4 weeks:
 - In-person patient volume lower by 30-50% (69%)
 - Limiting well/chronic care visits by practice (54%)

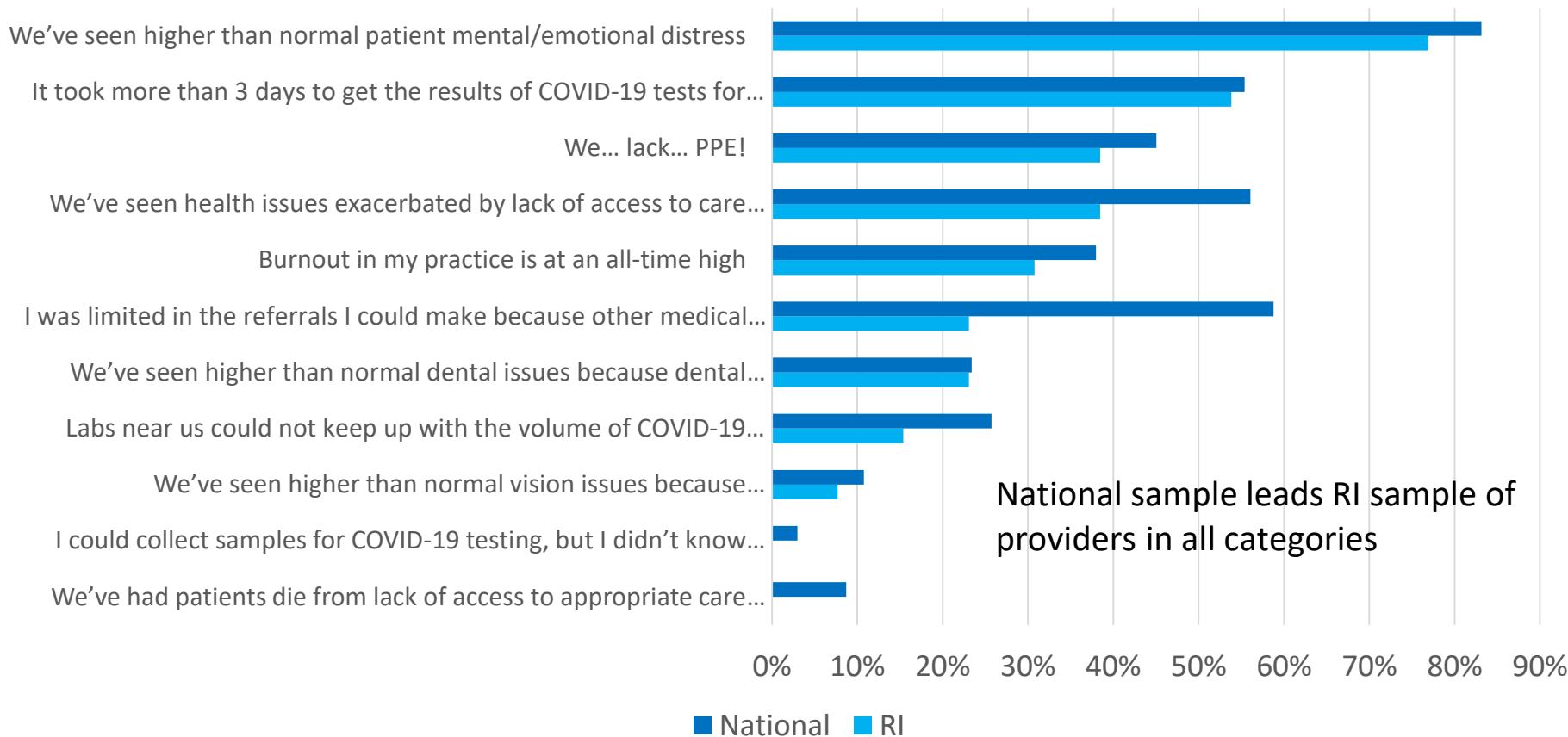
RI Provider Comments

- June 12 – June 15th (Series 14): Regarding closing practices –
 - “Feels like a suicide mission. I quit.”
 - “Leaving practice. Very sad.”
- June 5 – June 8th (Series 13): “Patients are getting restless, as the rest of society starts to reopen. There are special considerations that distinguish reopening a medical office from reopening a hair salon. Once it is explained, patients understand. However, we are accumulating a large volume of needed visits for patients whose care we deferred or who made that decision themselves, which will result in the combination of greater-than-usual demand for in-person visits at a time that we will need to offer fewer in-person visits for safety purposes.”
- May 29 – June 1st (Series 12): “The ability to delay care that can be delayed is getting thin. Adapting the office so that it can provide safe in -person care is a growing need.”

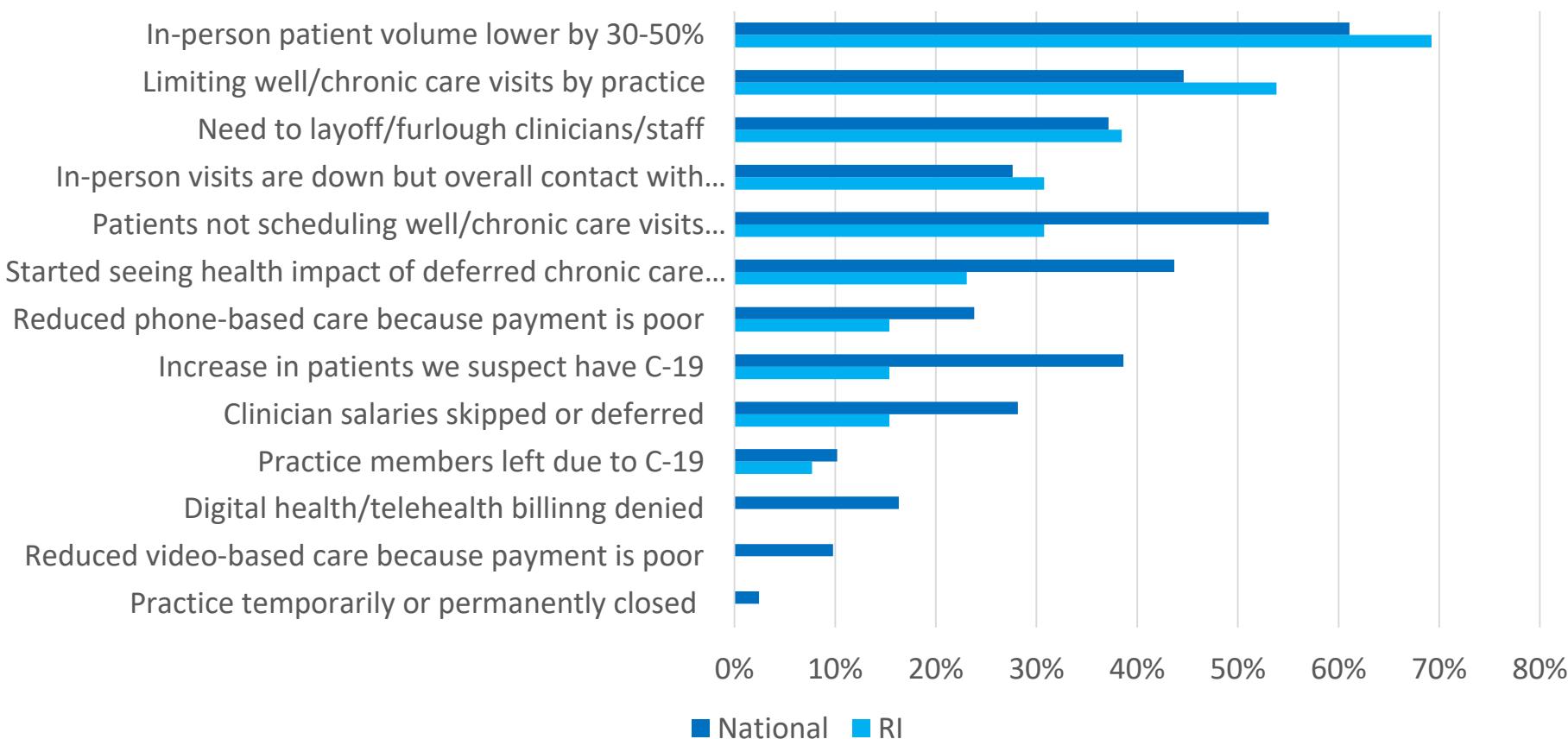
Level of strain related to COVID-19 on your practice?



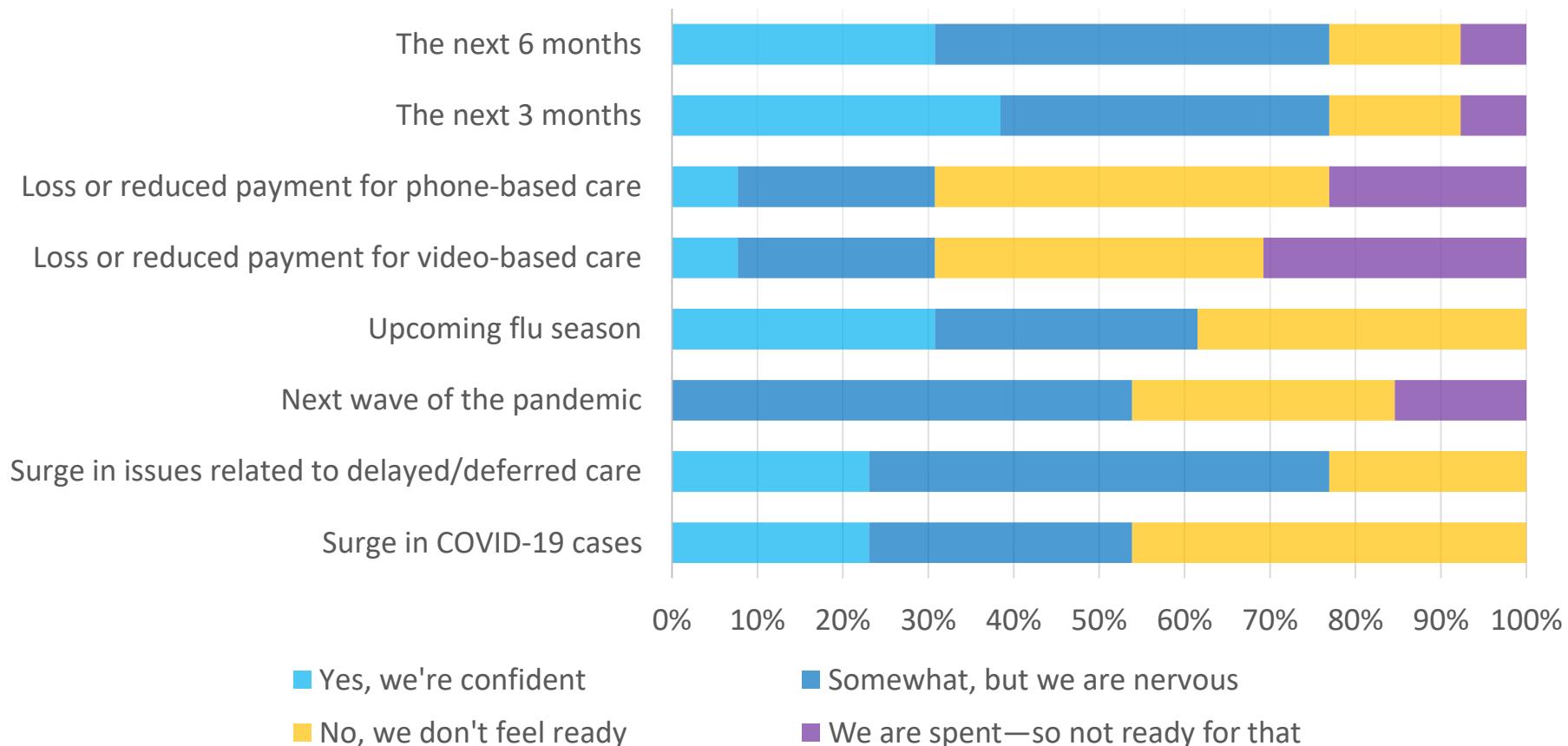
In the last 4 weeks...



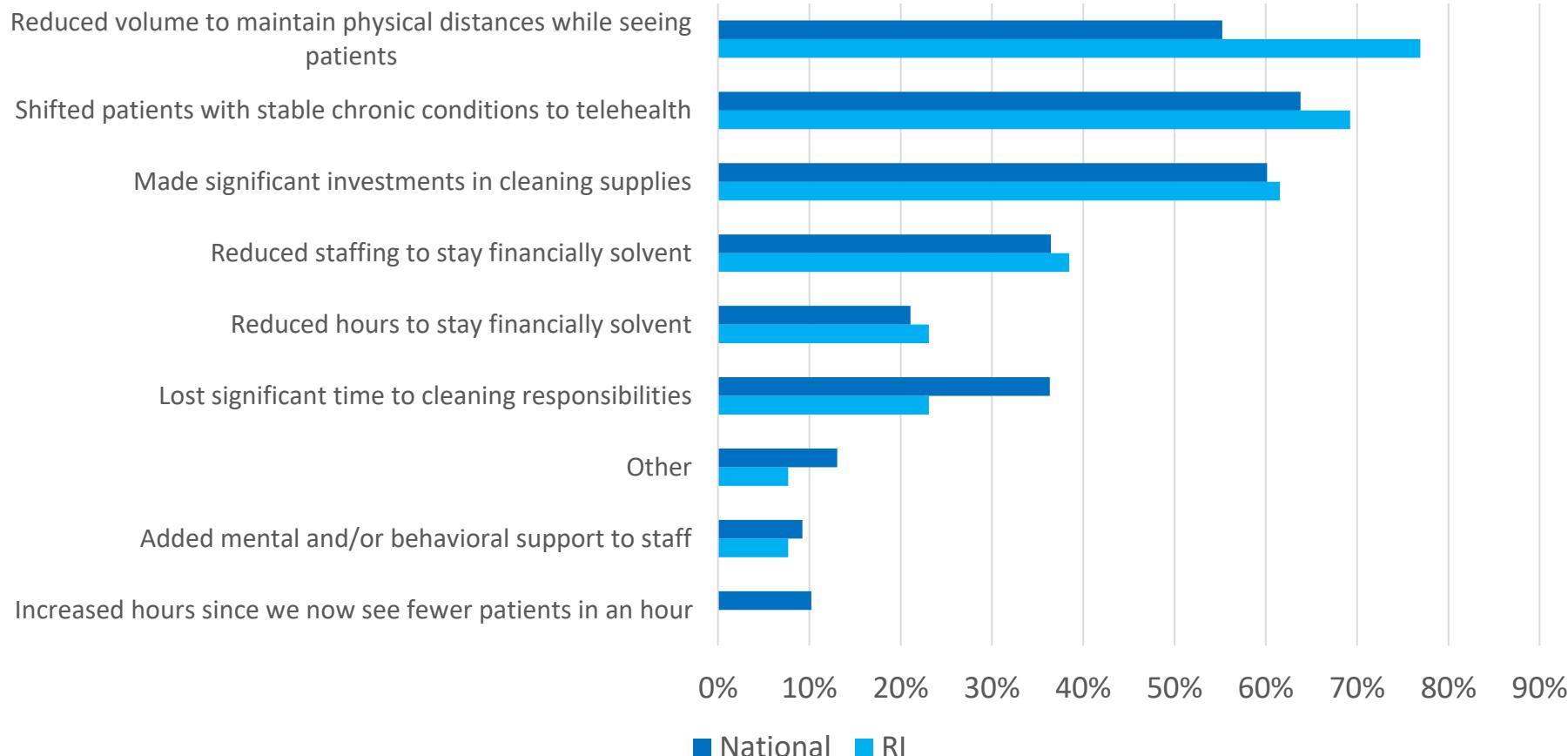
Which of these possible C-19 stresses have you had in the last 4 weeks?



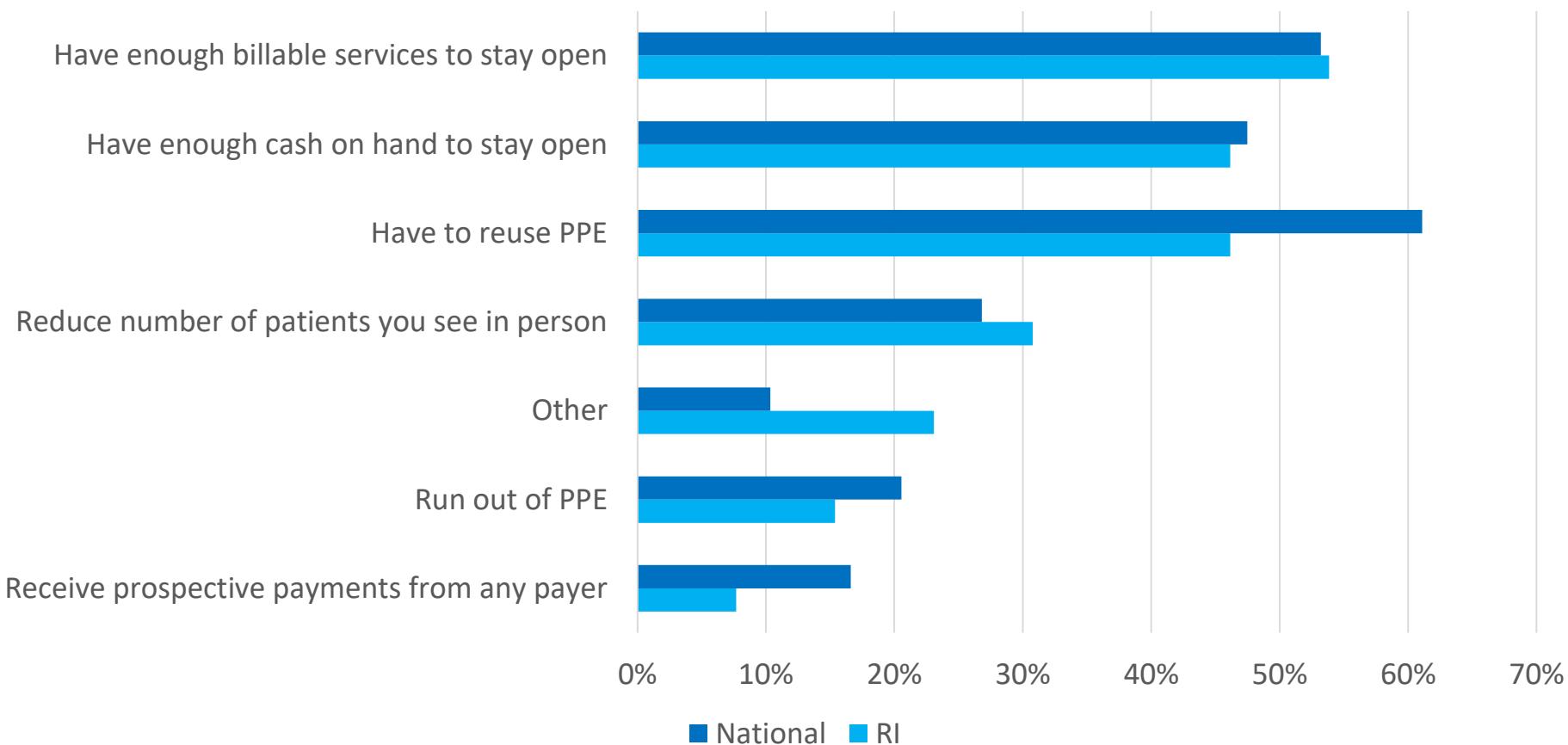
Do you feel your practice is ready for...



OVER THE PAST 4 WEEKS, what changes have you made to your practice to accommodate care delivery during the pandemic?

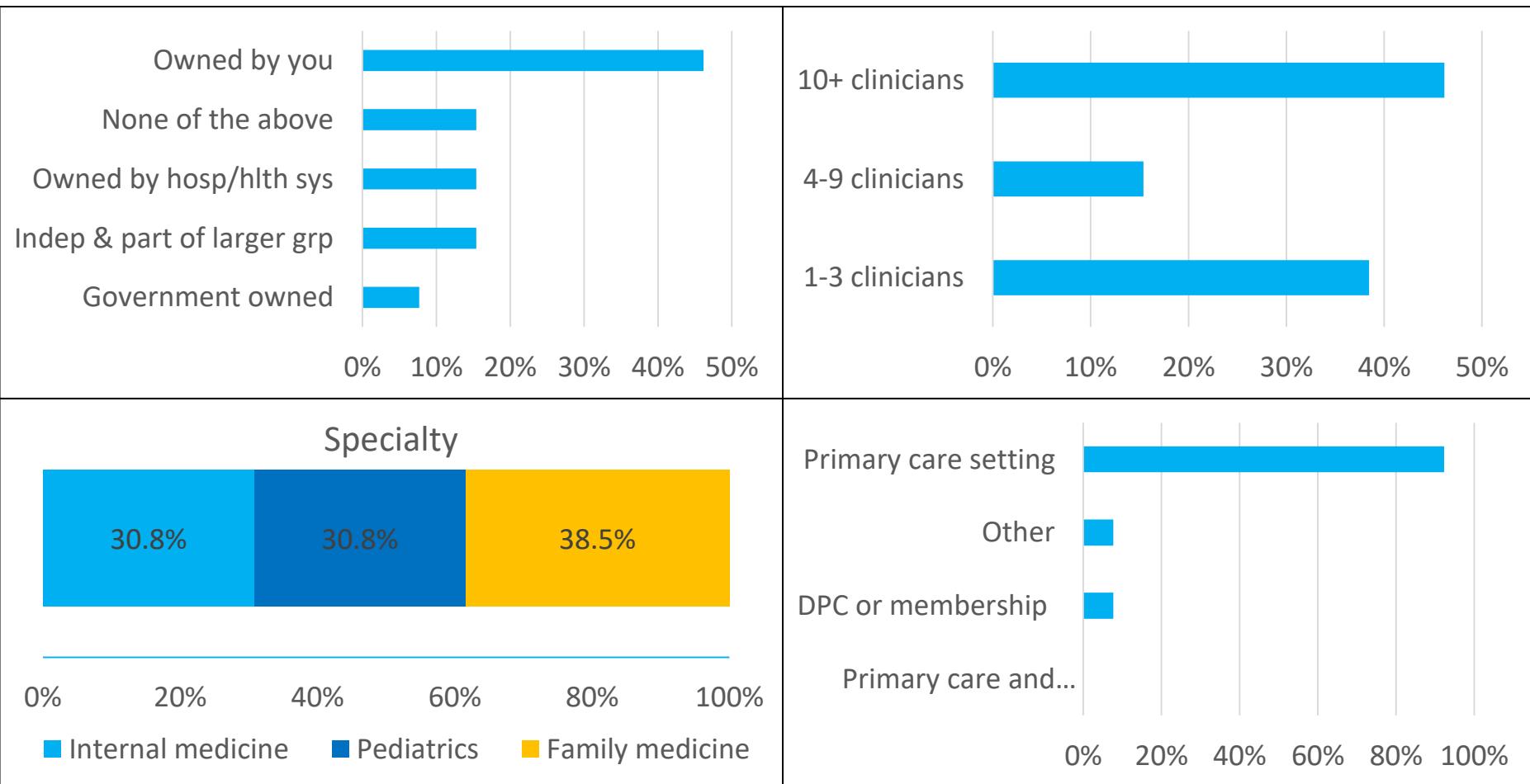


FOR THE NEXT 4 WEEKS, are you likely to...



RI Primary Care demographics

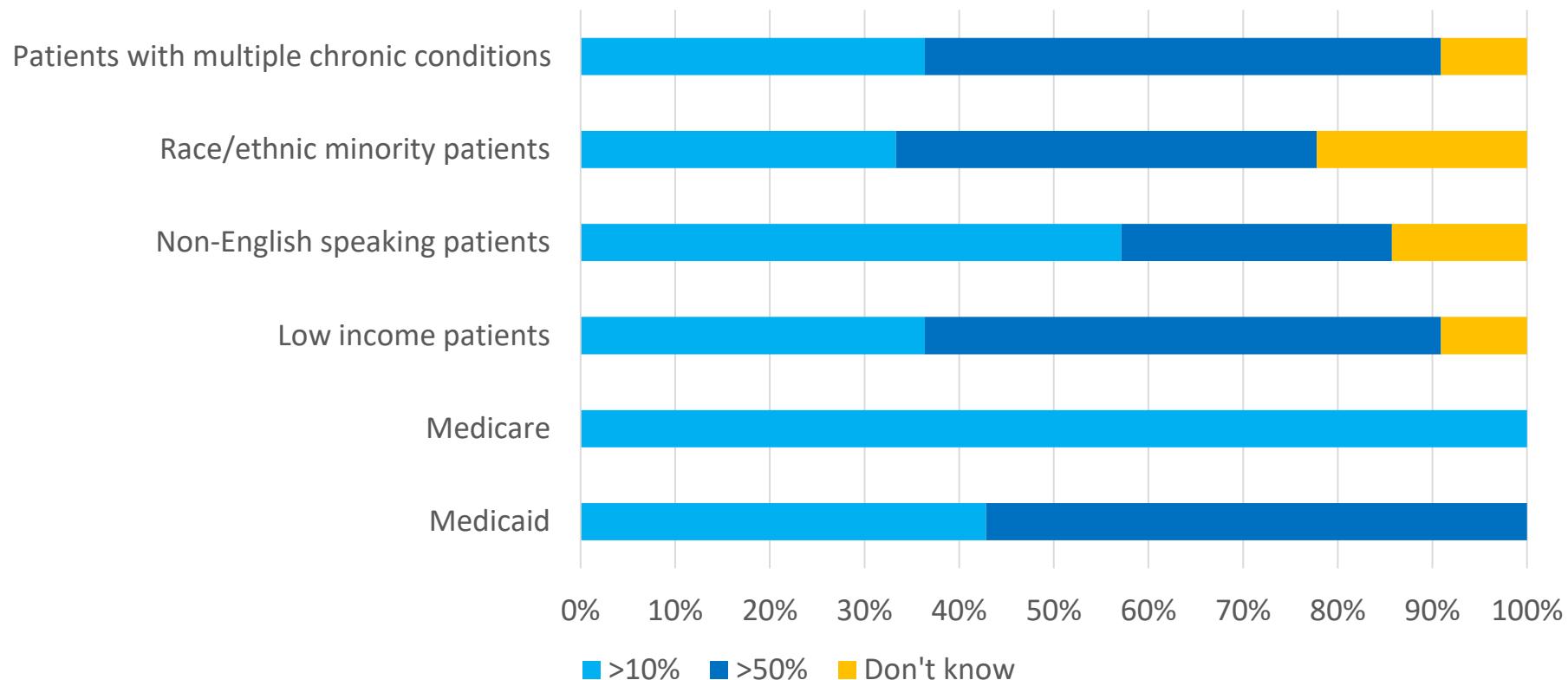
June 26 –29th (Series 15) survey results



RI Primary Care demographics

June 26 – 29th (Series 15) survey results

Roughly how much of your practice is...

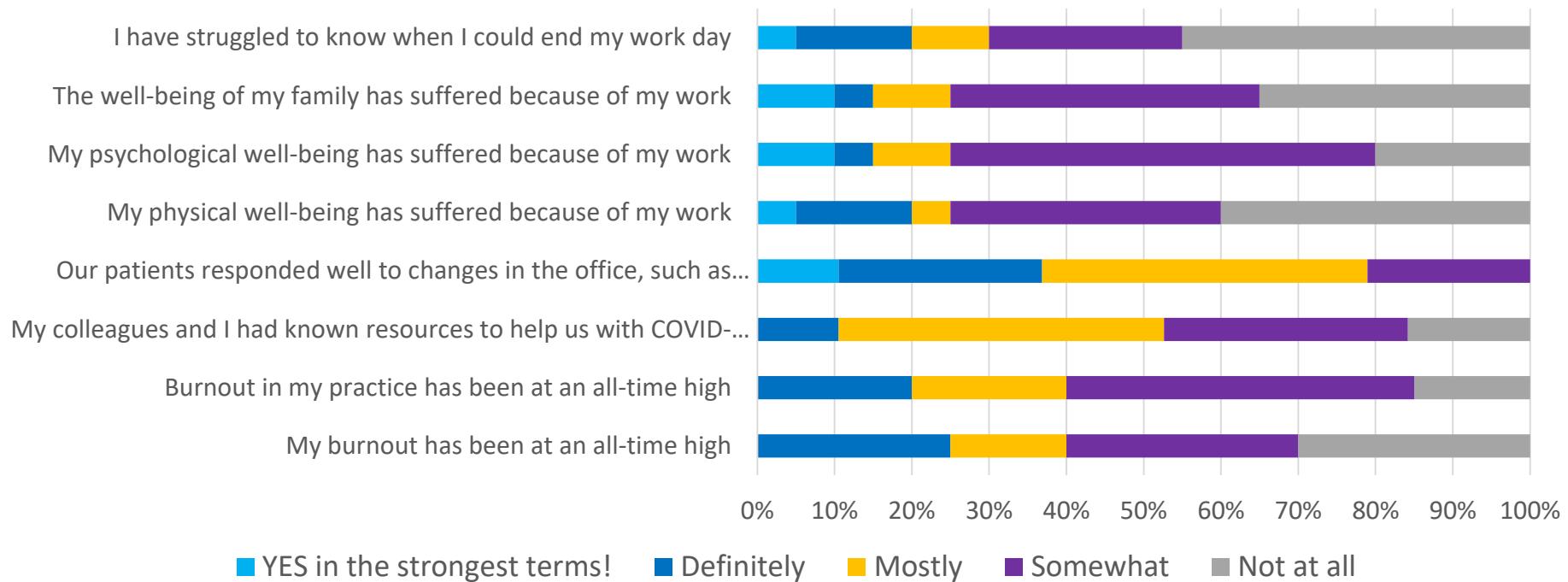


National survey conducted by the Primary Care Collaborative and the Larry Green Center - started March 13th.

Rhode Island started survey participation in Series 6 (April 17th).

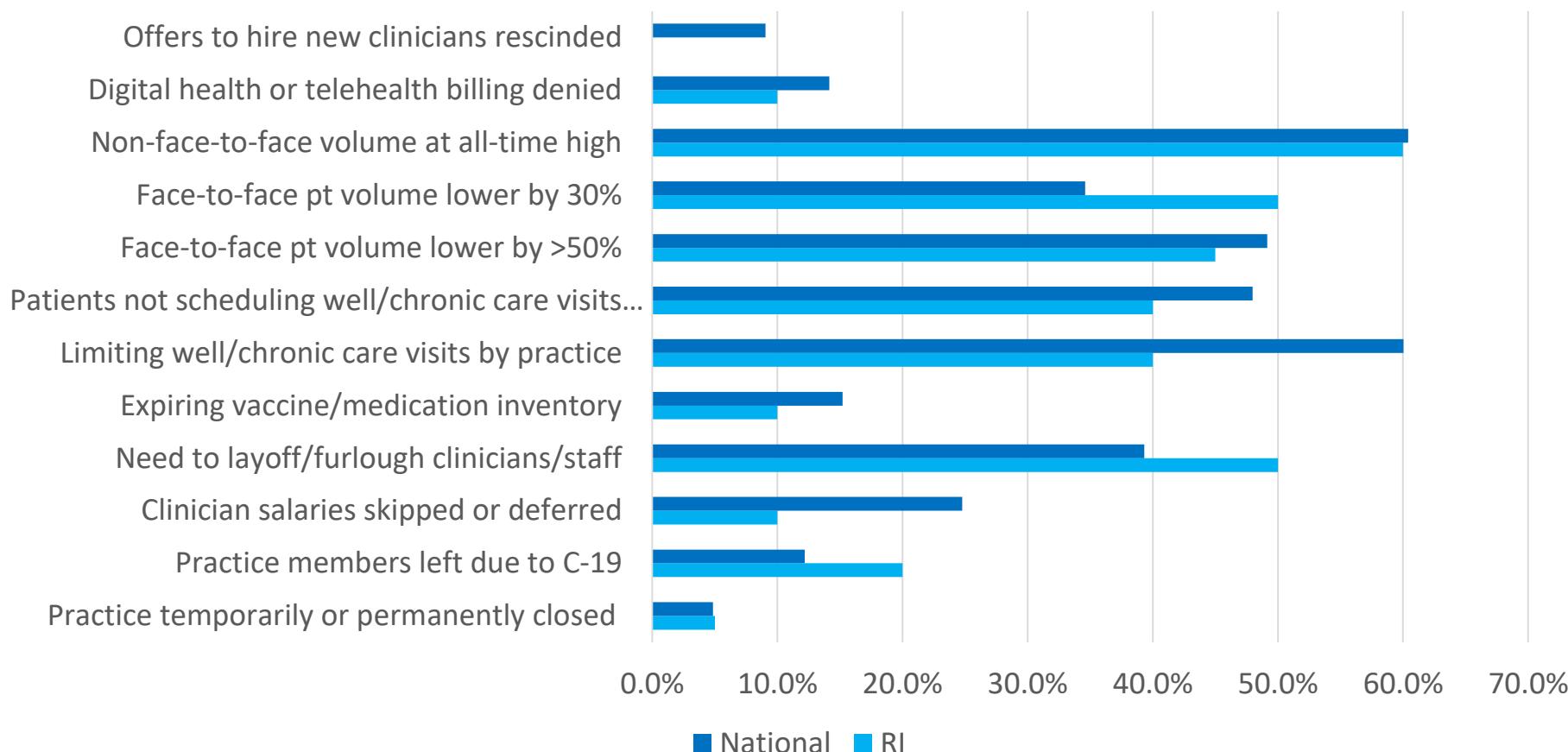
Prior Series

In the last 8 weeks, would you say...?

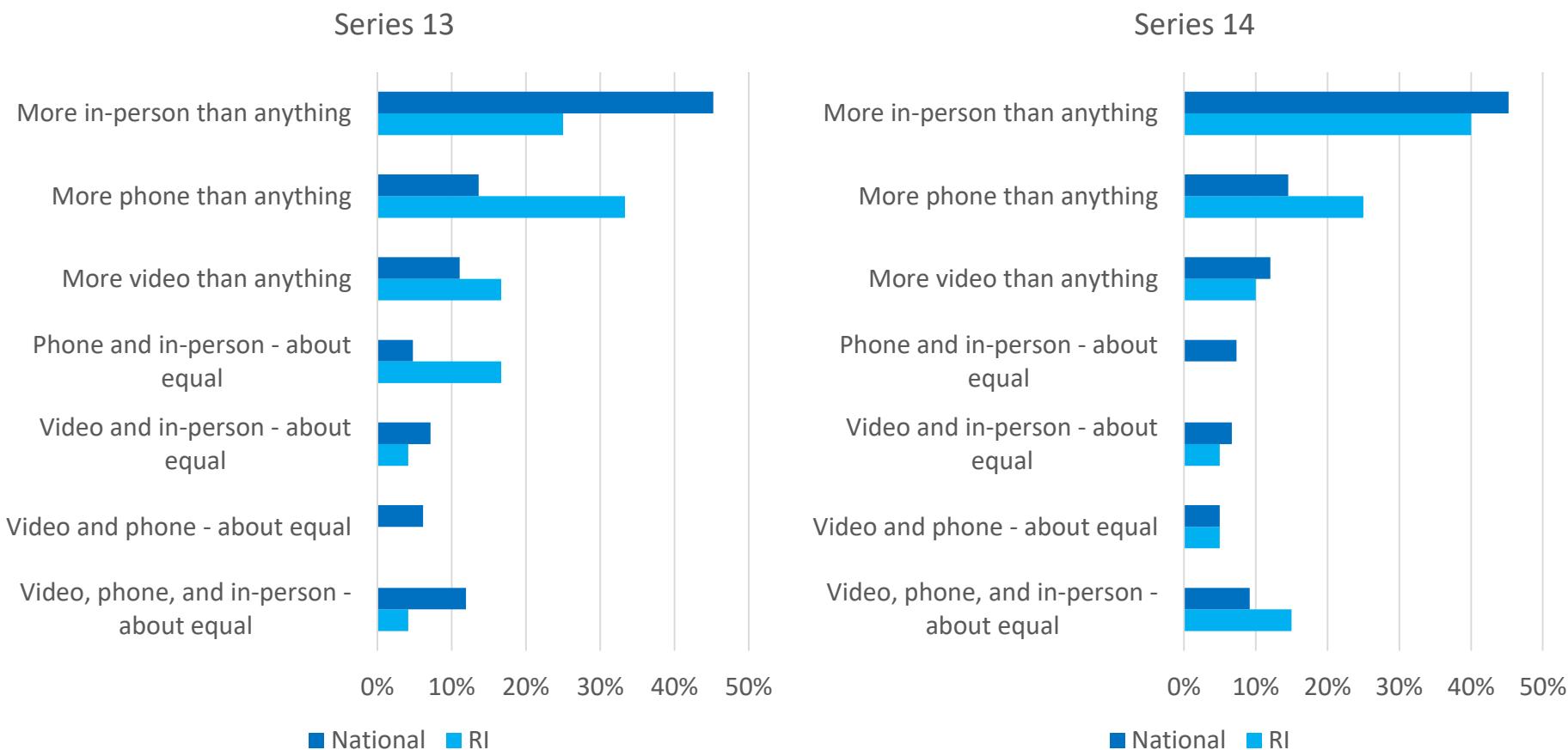


- RI providers psychological well-being has somewhat suffered because of work.
- Patients mostly responded well to changes in the office, such as wearing masks.
- Resources were mostly available to help with COVID-19 related job stress.

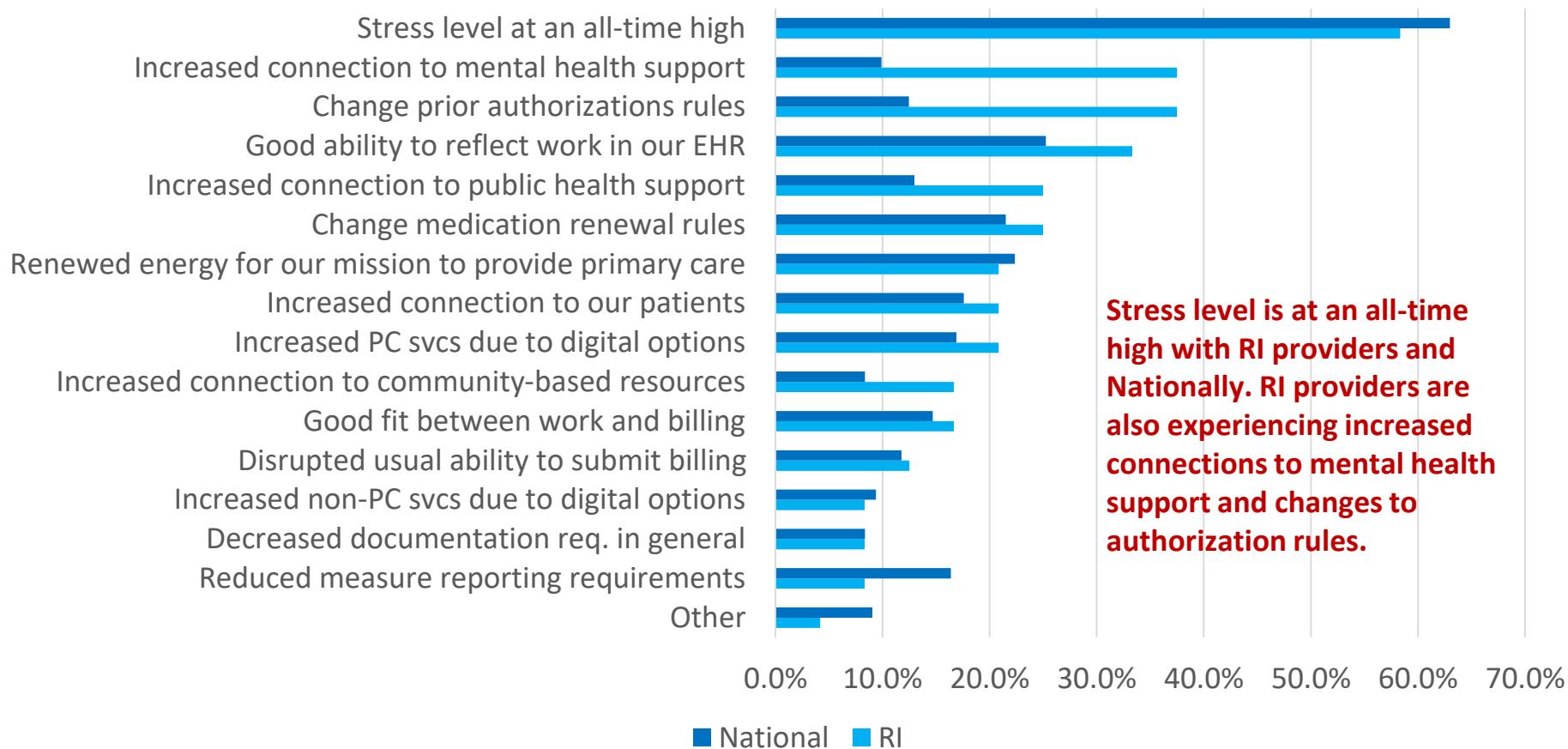
Which of these possible COVID-19 stresses have you had in the last 4 weeks?



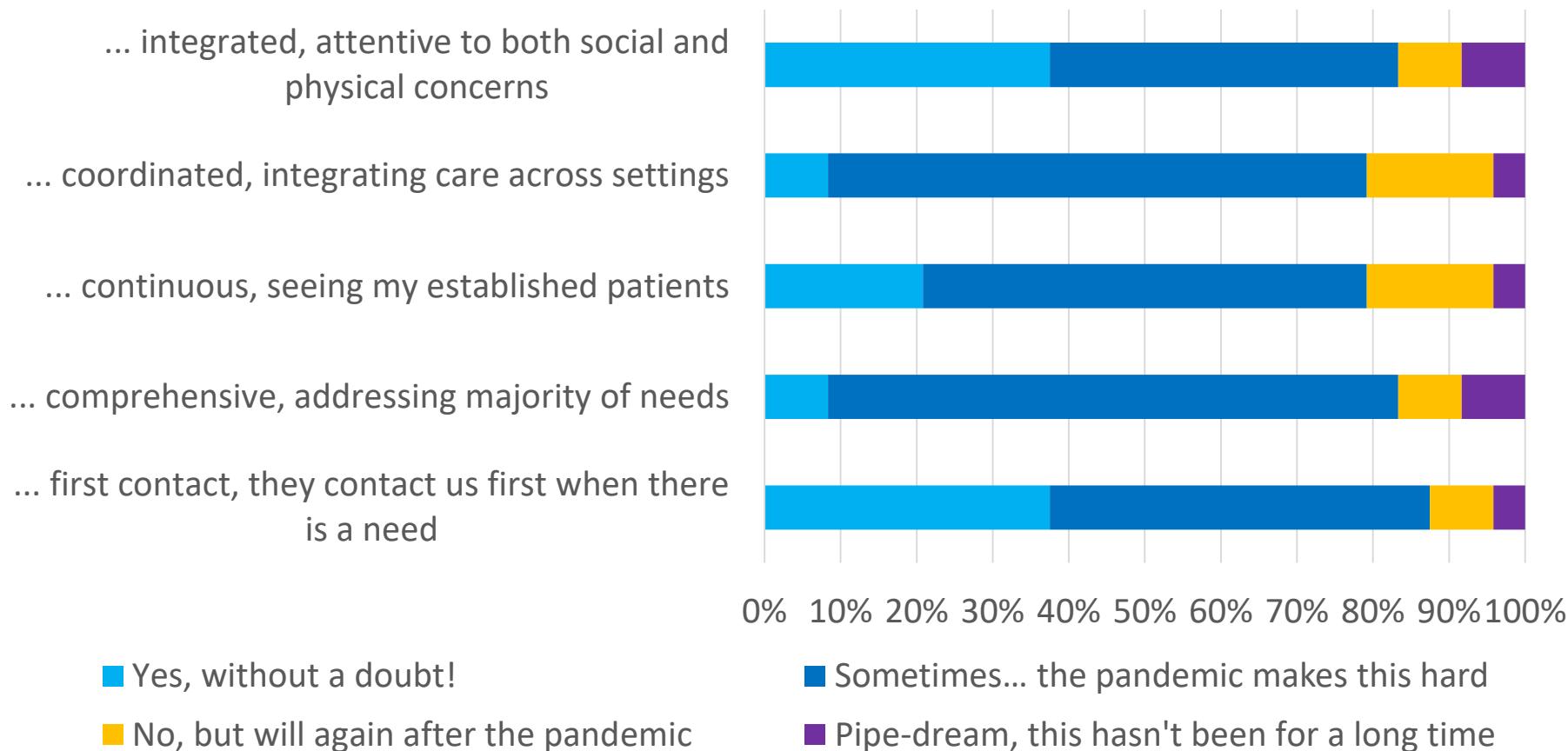
Over the past week, would you say your modes of care delivery have been...



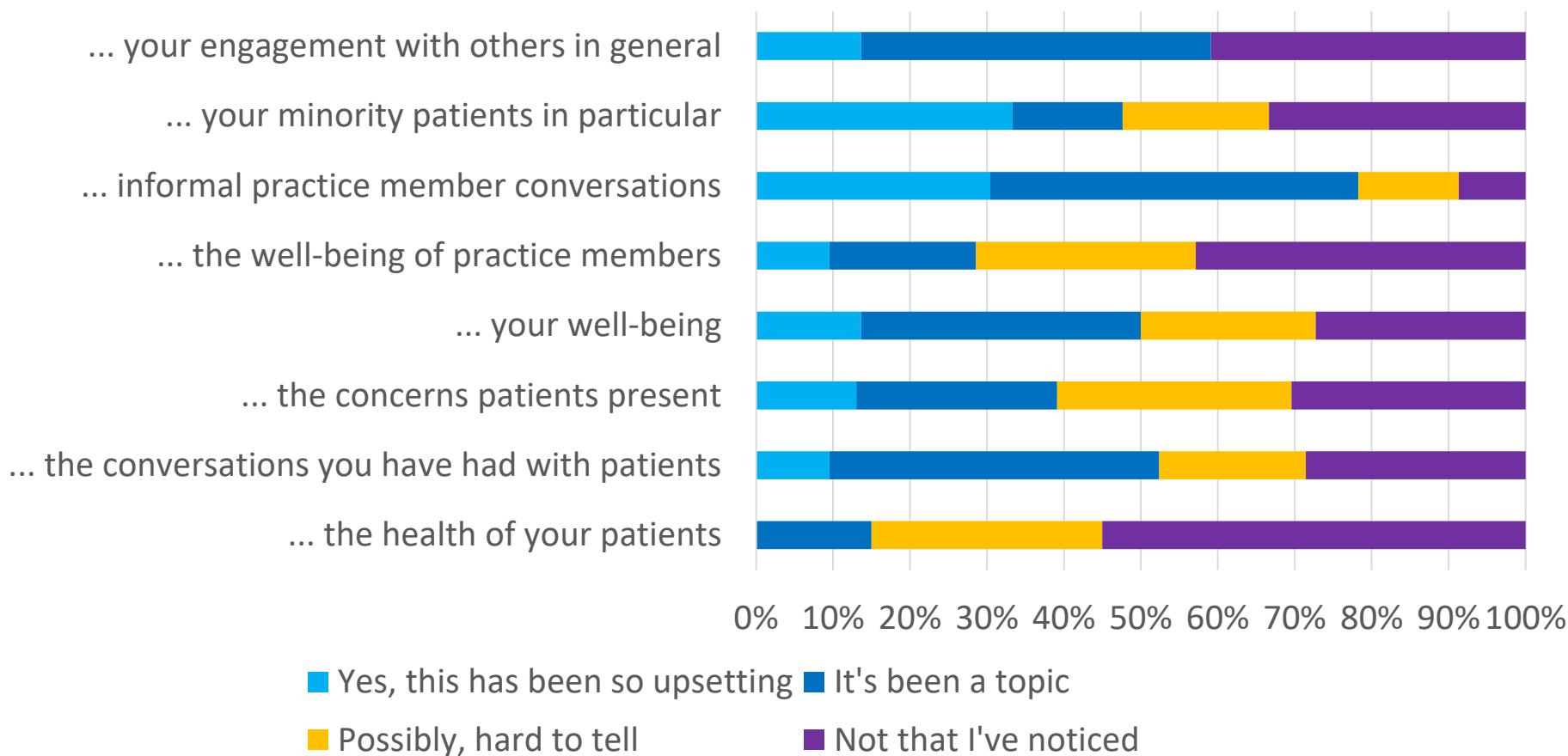
Over the past 4 weeks, which of the following has your practice experienced?



Over the past 4 weeks, have you been able to care for your patients in a way that was...?

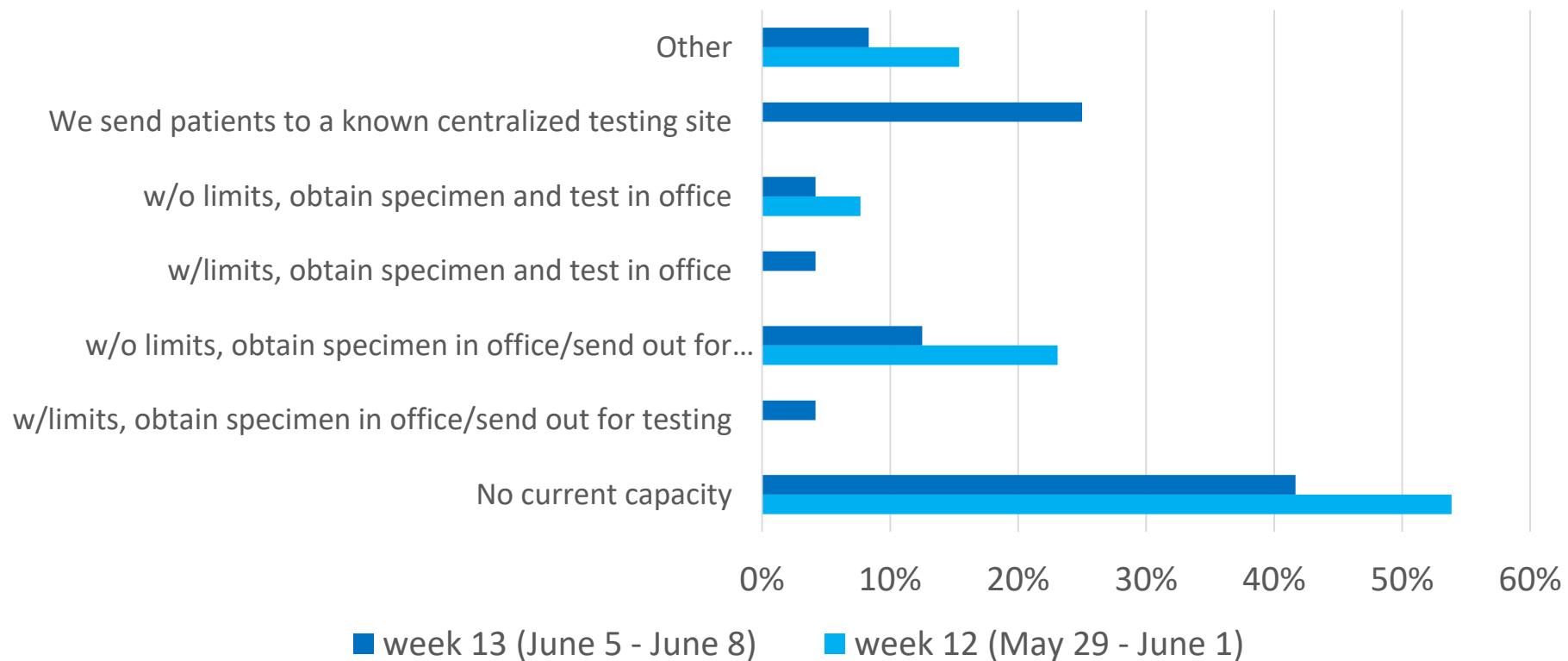


Has the death of George Floyd, and other similar events, had an impact on...?

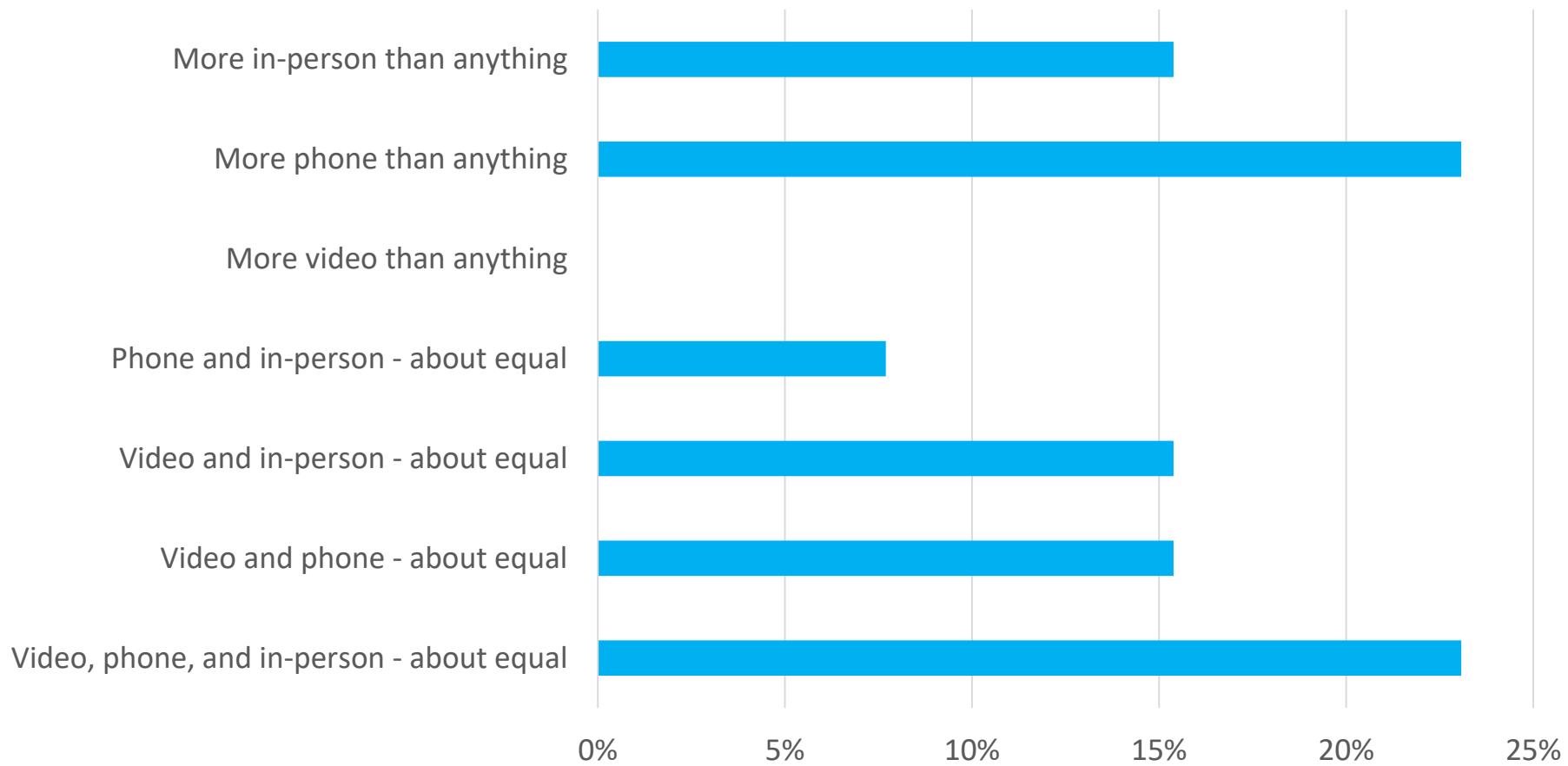


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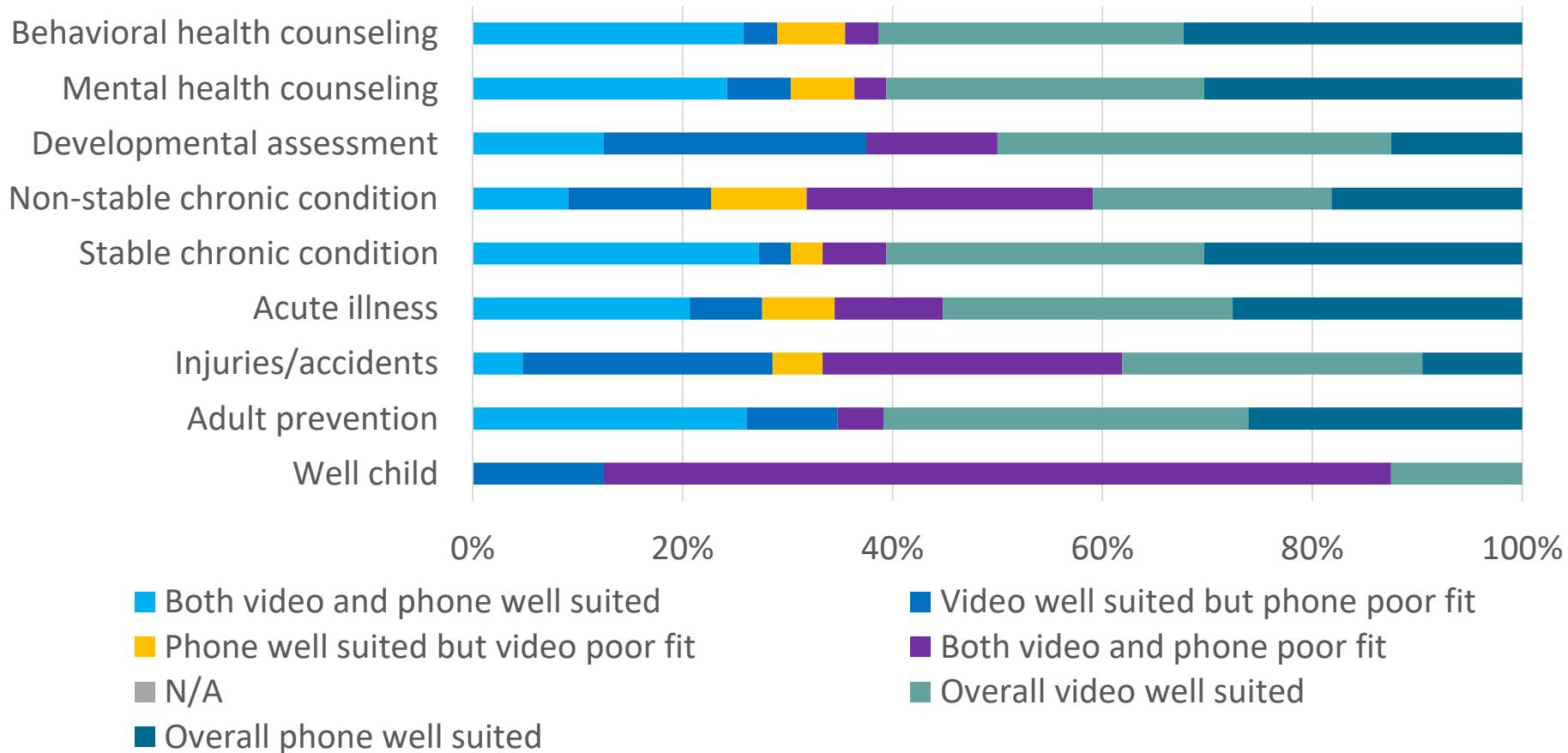
RI Primary Care COVID-19 Testing Capacity – Series 12 vs Series 13:



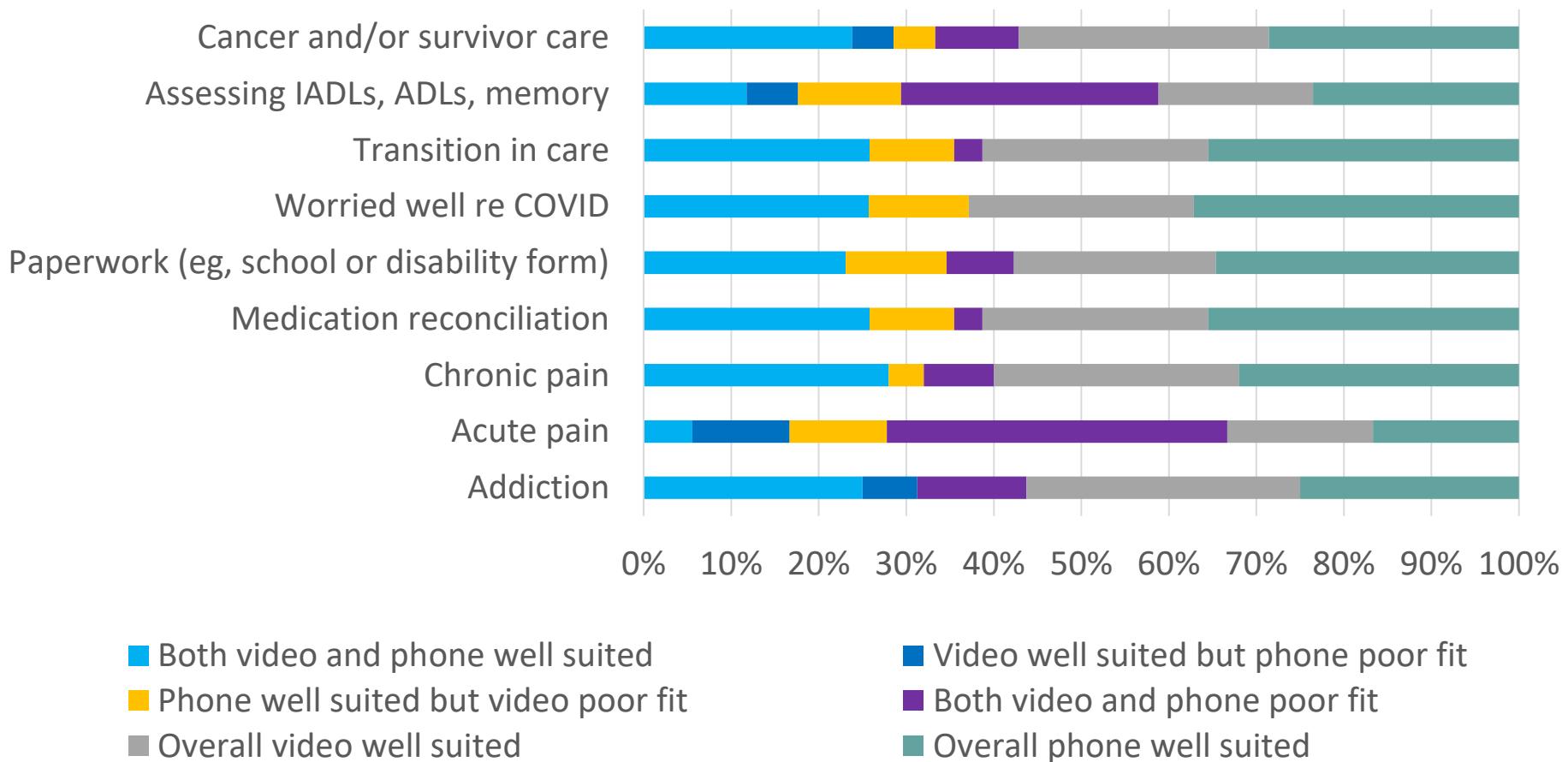
Over the past week, would you say your modes of care delivery have been...?



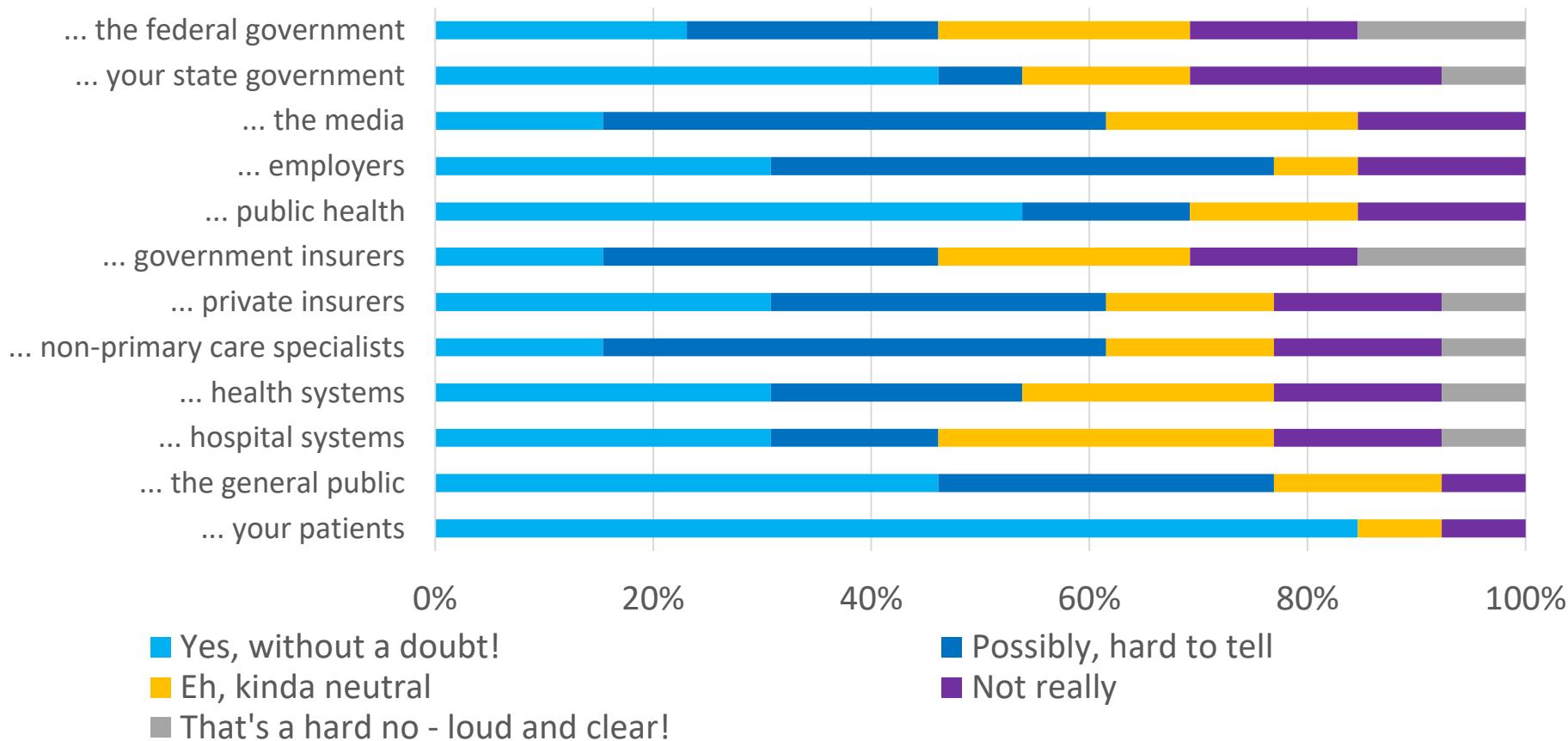
How well suited are video and phone for each of the following types of primary care visits?



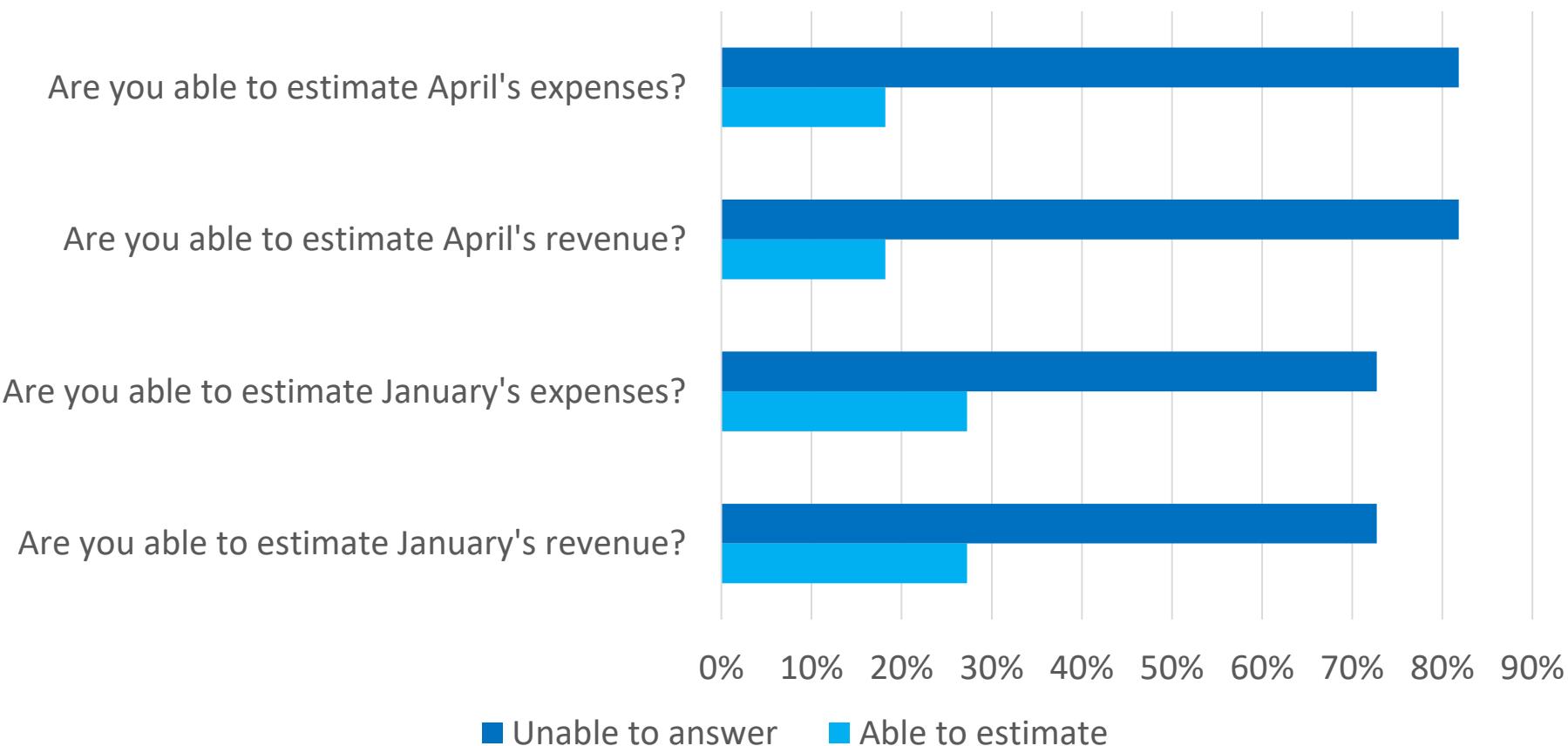
How well suited are video and phone for each of the following types of visits?



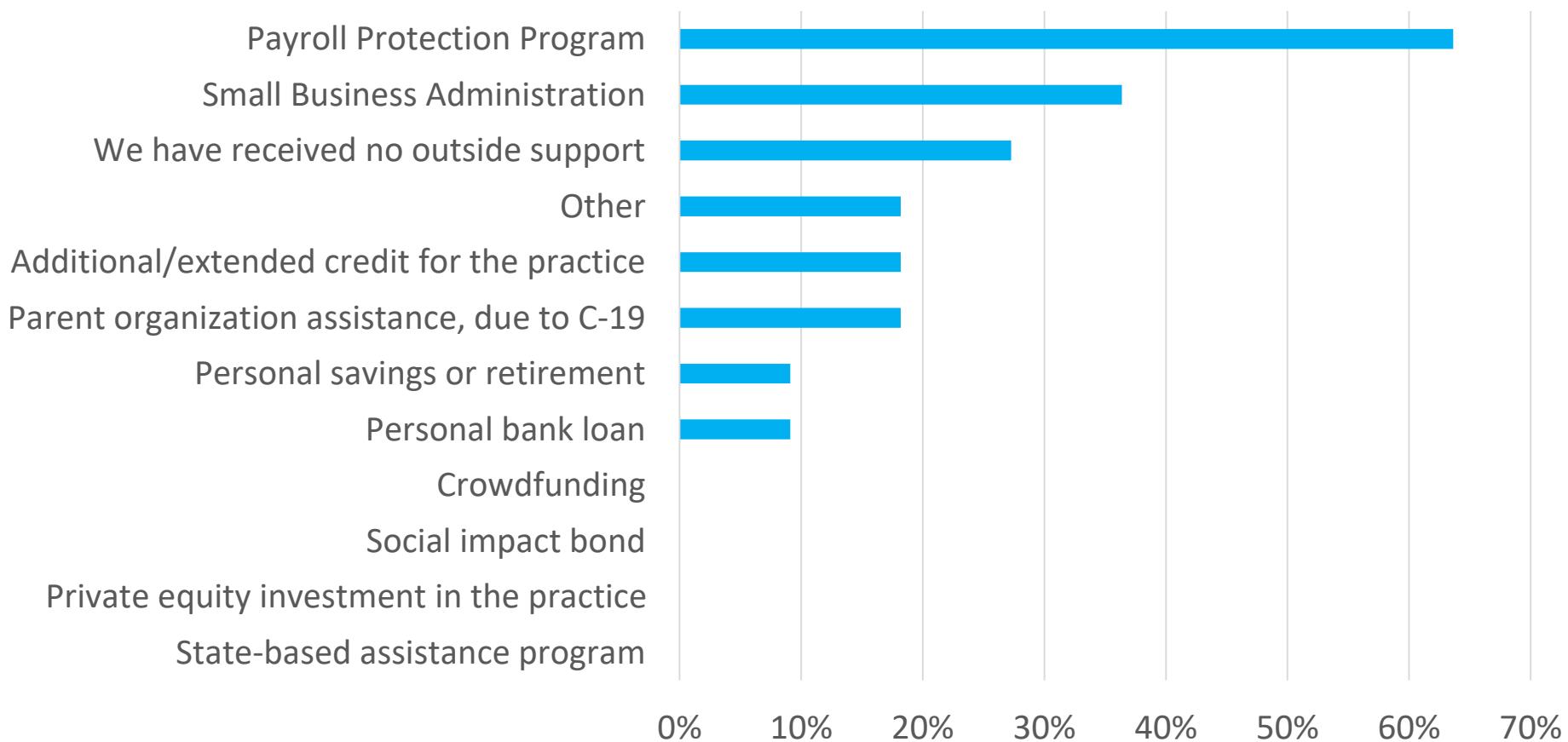
Over the past 8 weeks, have you felt primary care was valued by...?



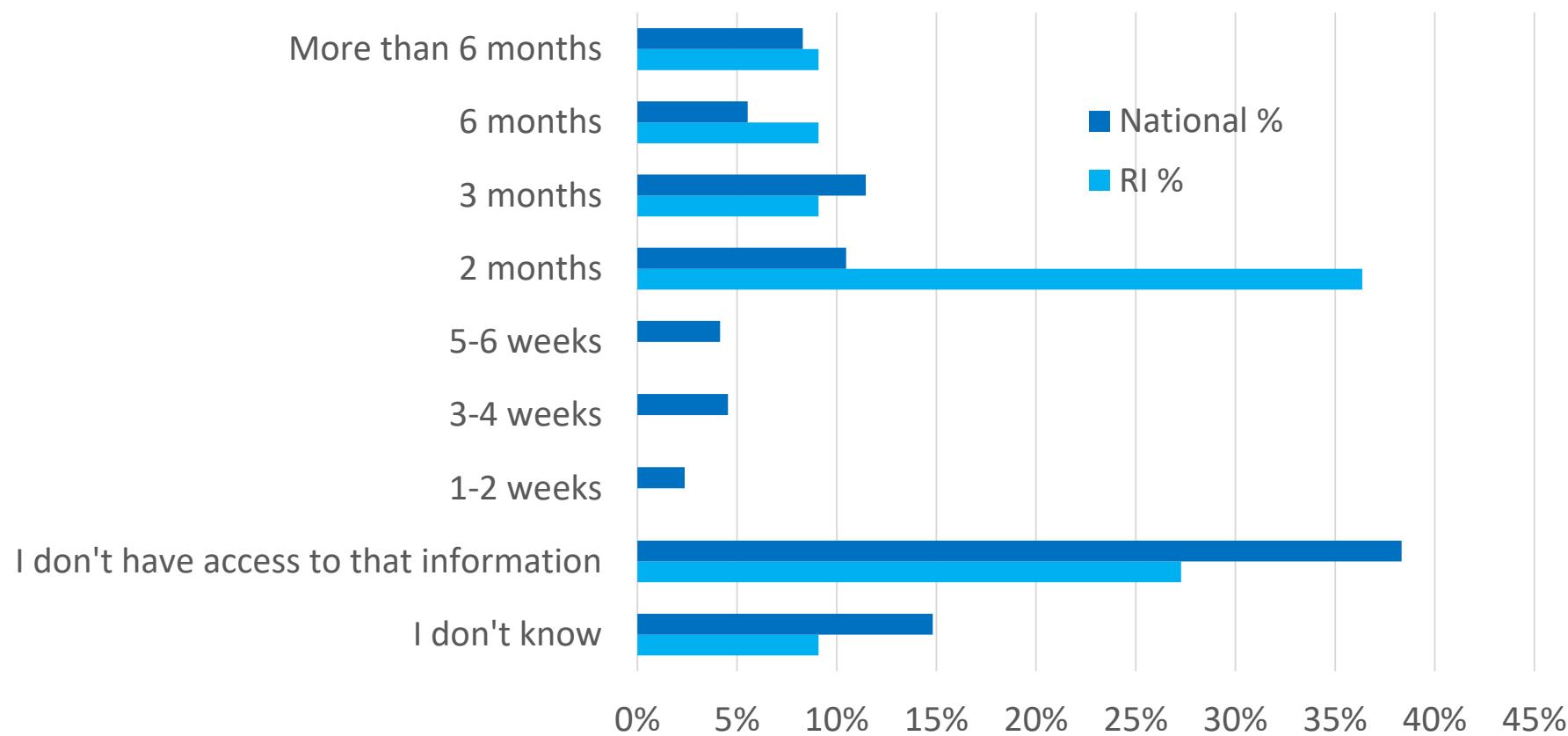
Estimating Revenue and Expense Flash Questions



Flash Question: Has your practice received financial support from any of the following sources?

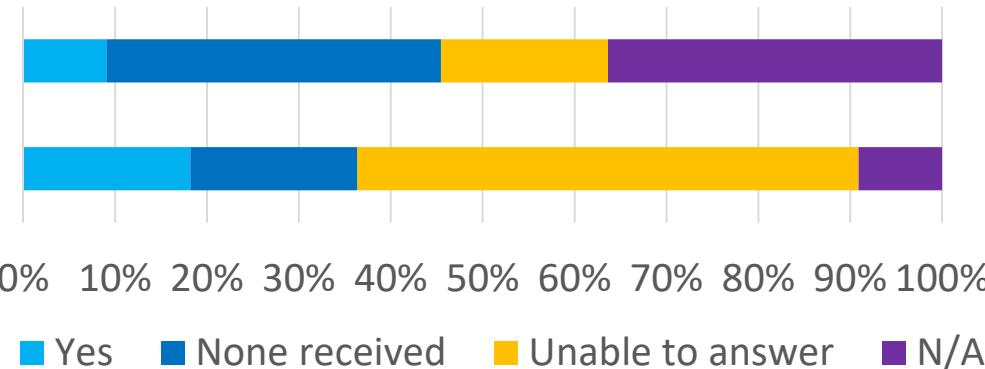


FQ: How many weeks/months might your current financial reserves for your practice last?



Flash Questions

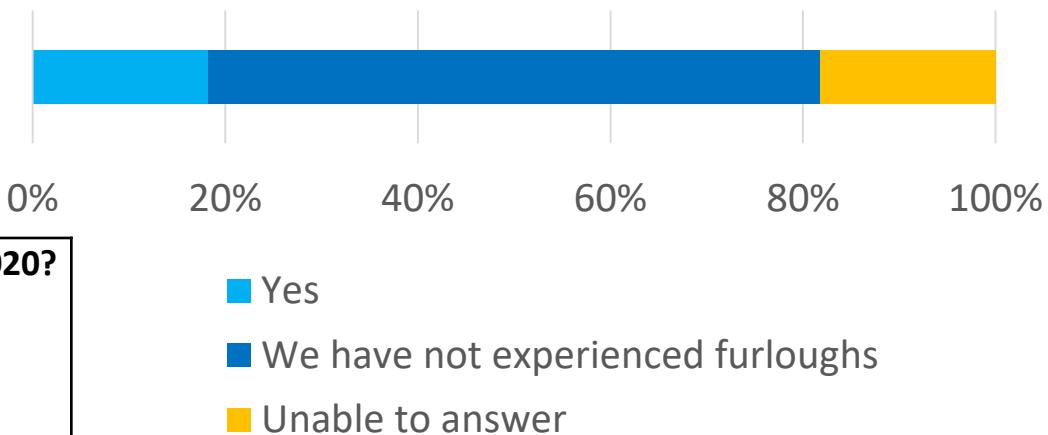
Has your practice received donations from clinician-based decisions to defer salaries?



Has your practice received financial support from federal or state sources?



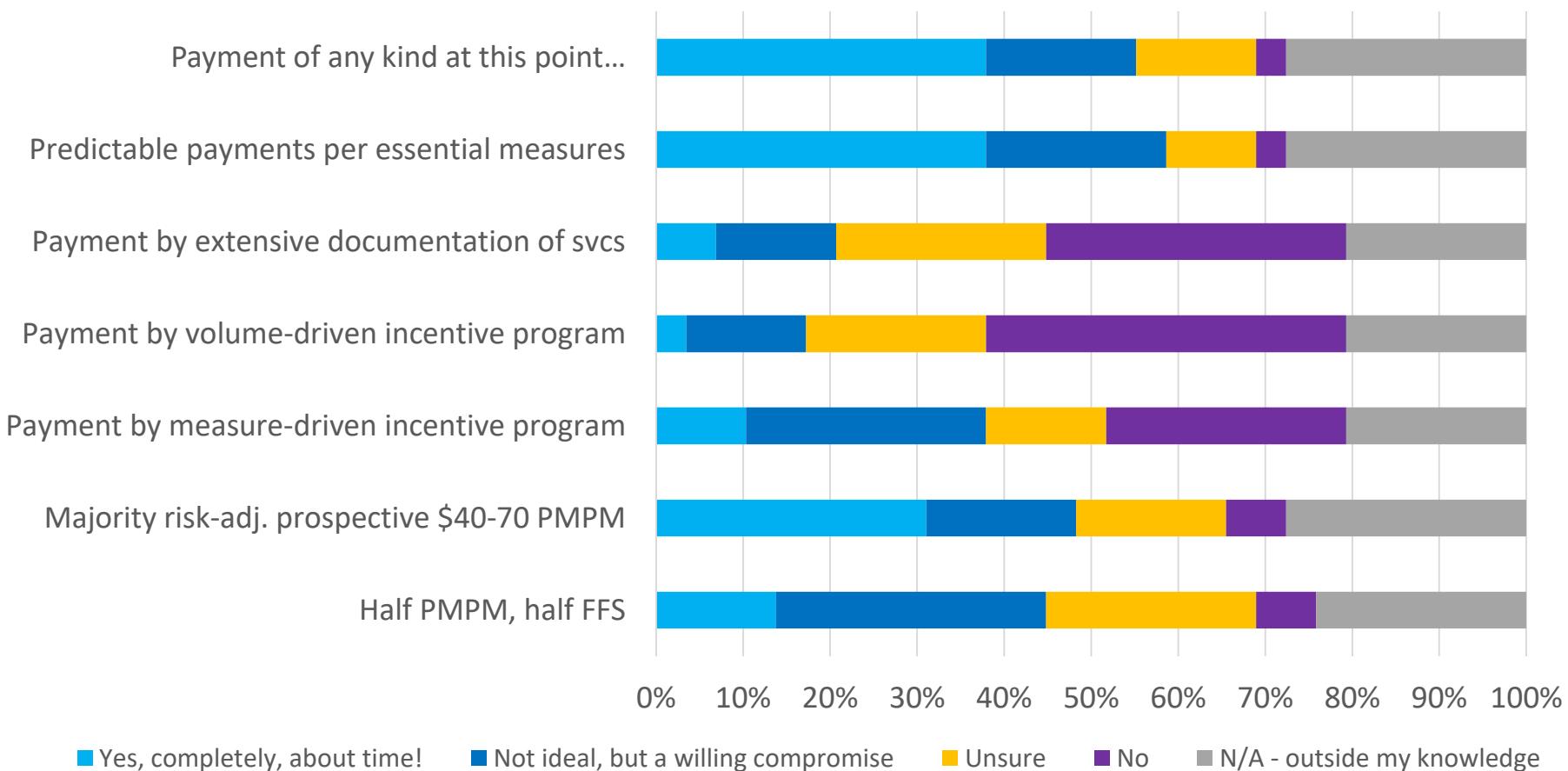
Has your practice furloughed any positions since January 2020?



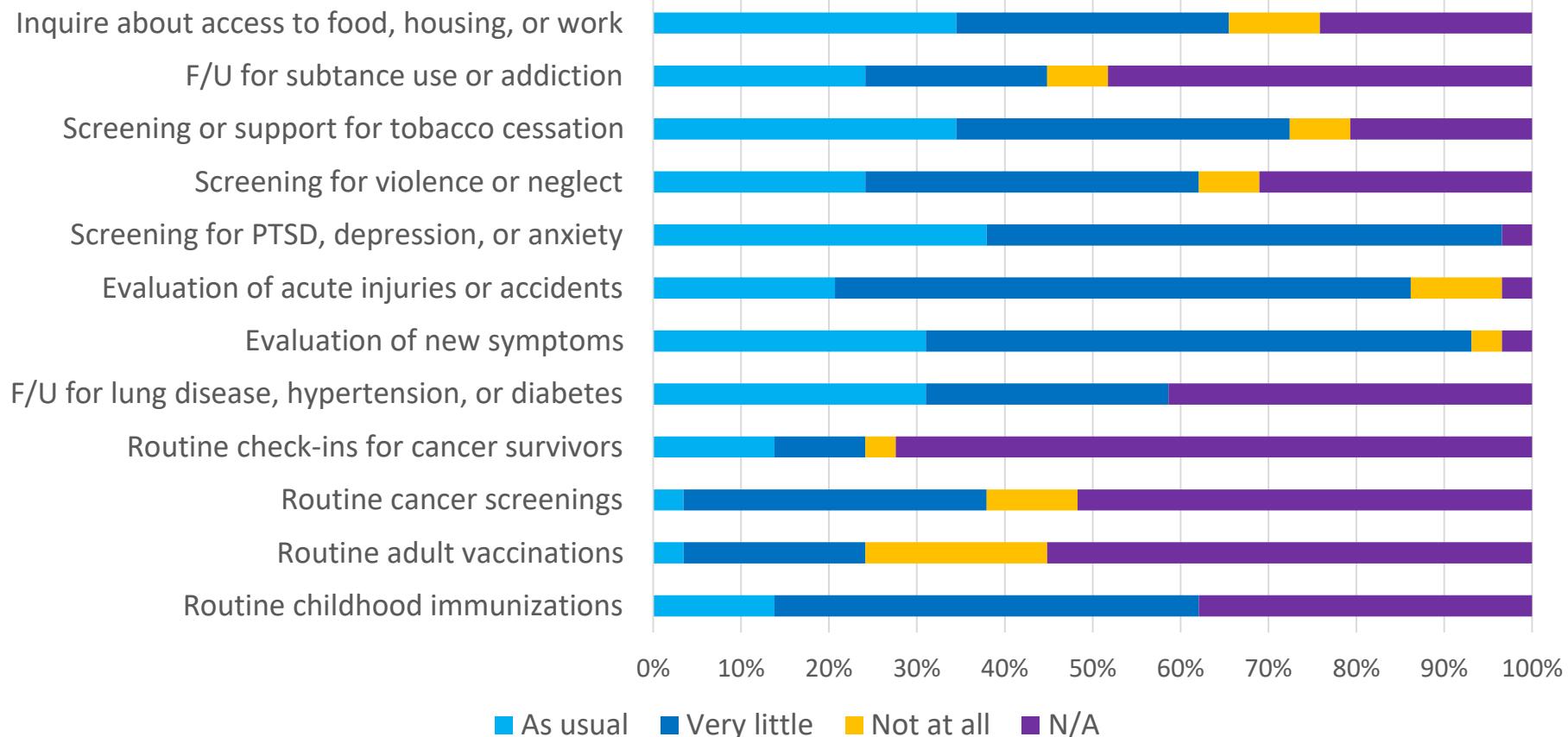
% practice members furloughed since January 2020?

Mean 25.0%
Range 20-30%
SD 7.1%

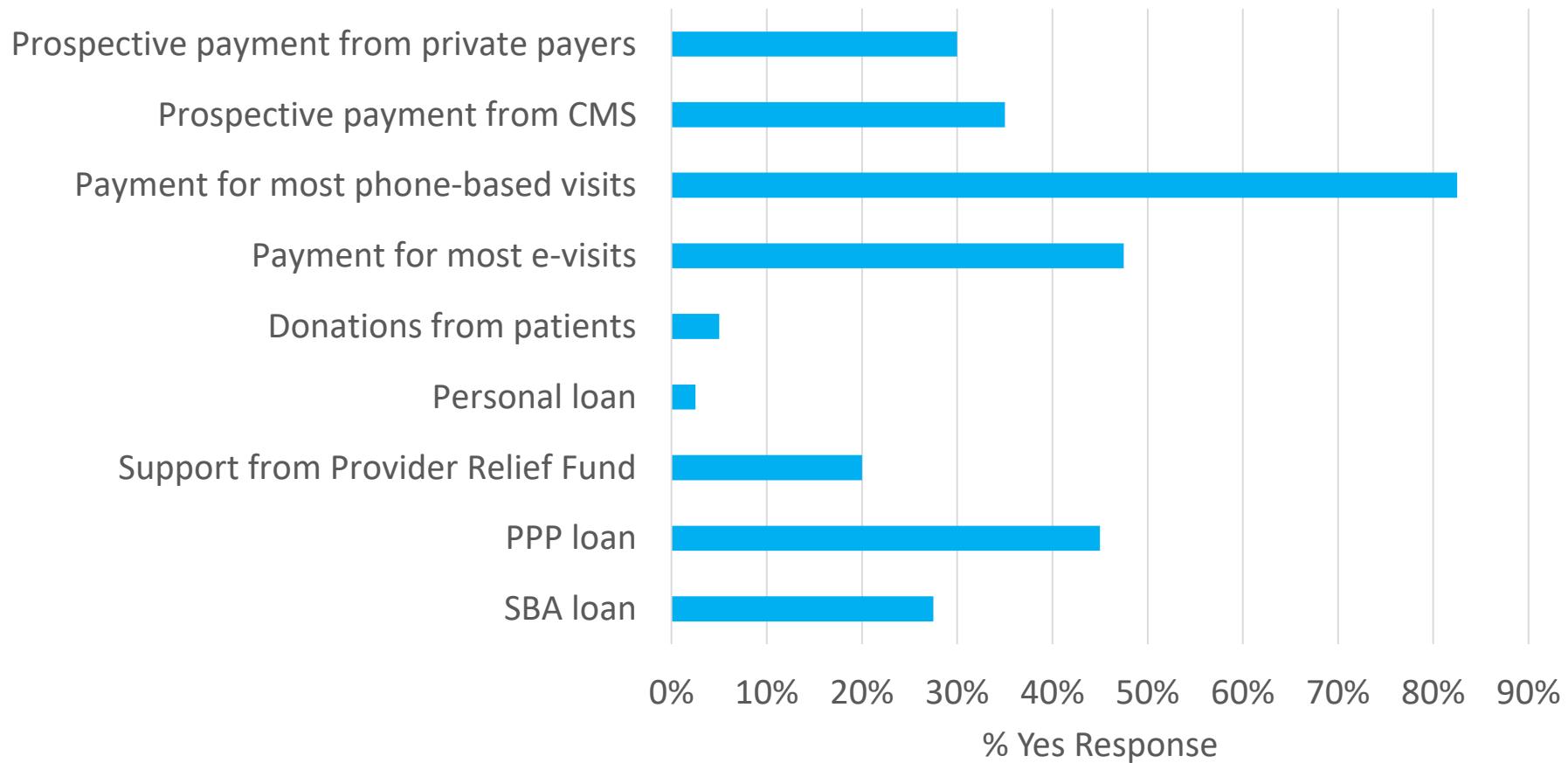
Payment structure to better weather the COVID-19 pandemic?



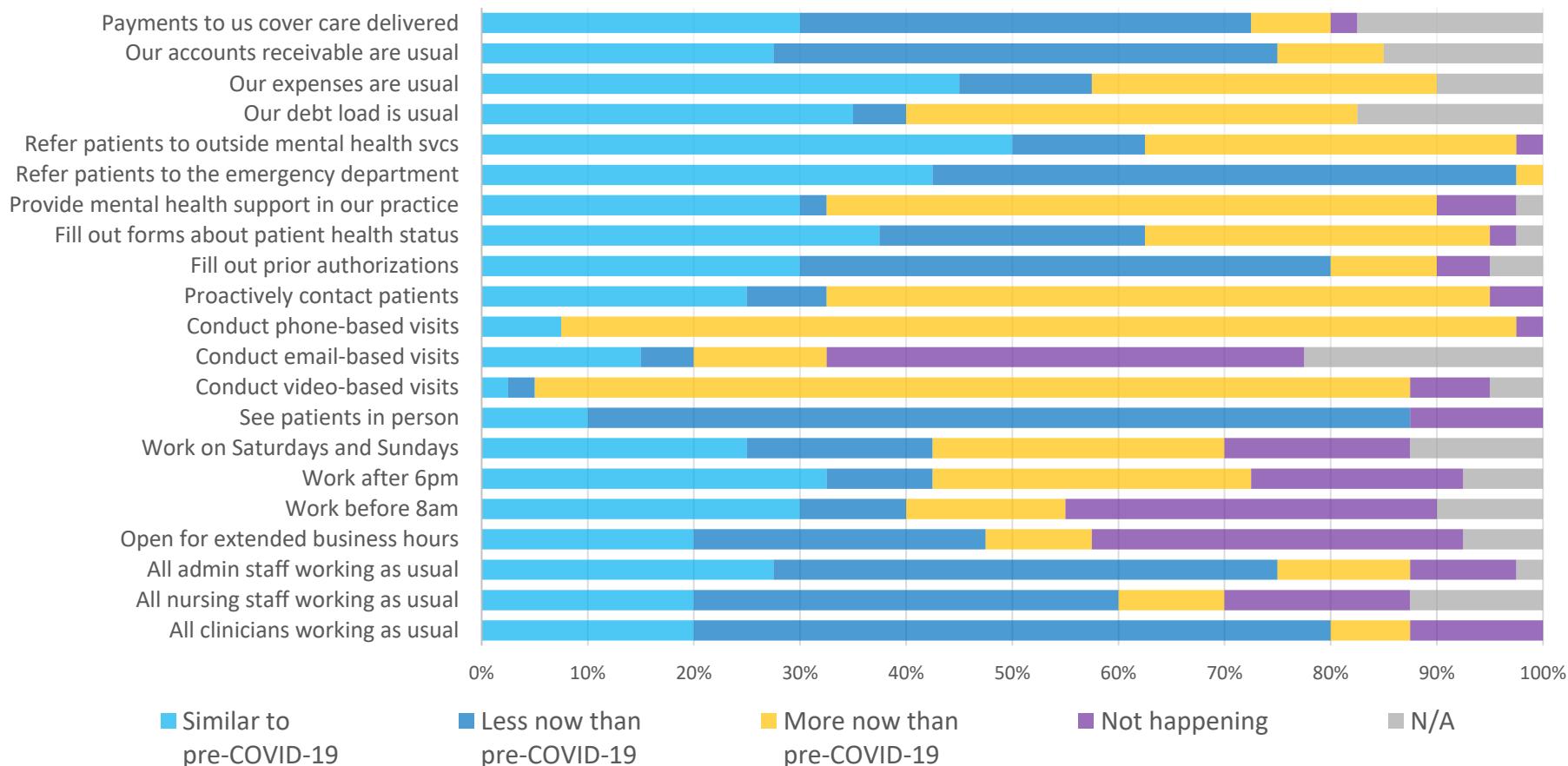
Flash Question: Over the past 8 weeks, have you been able to do...?



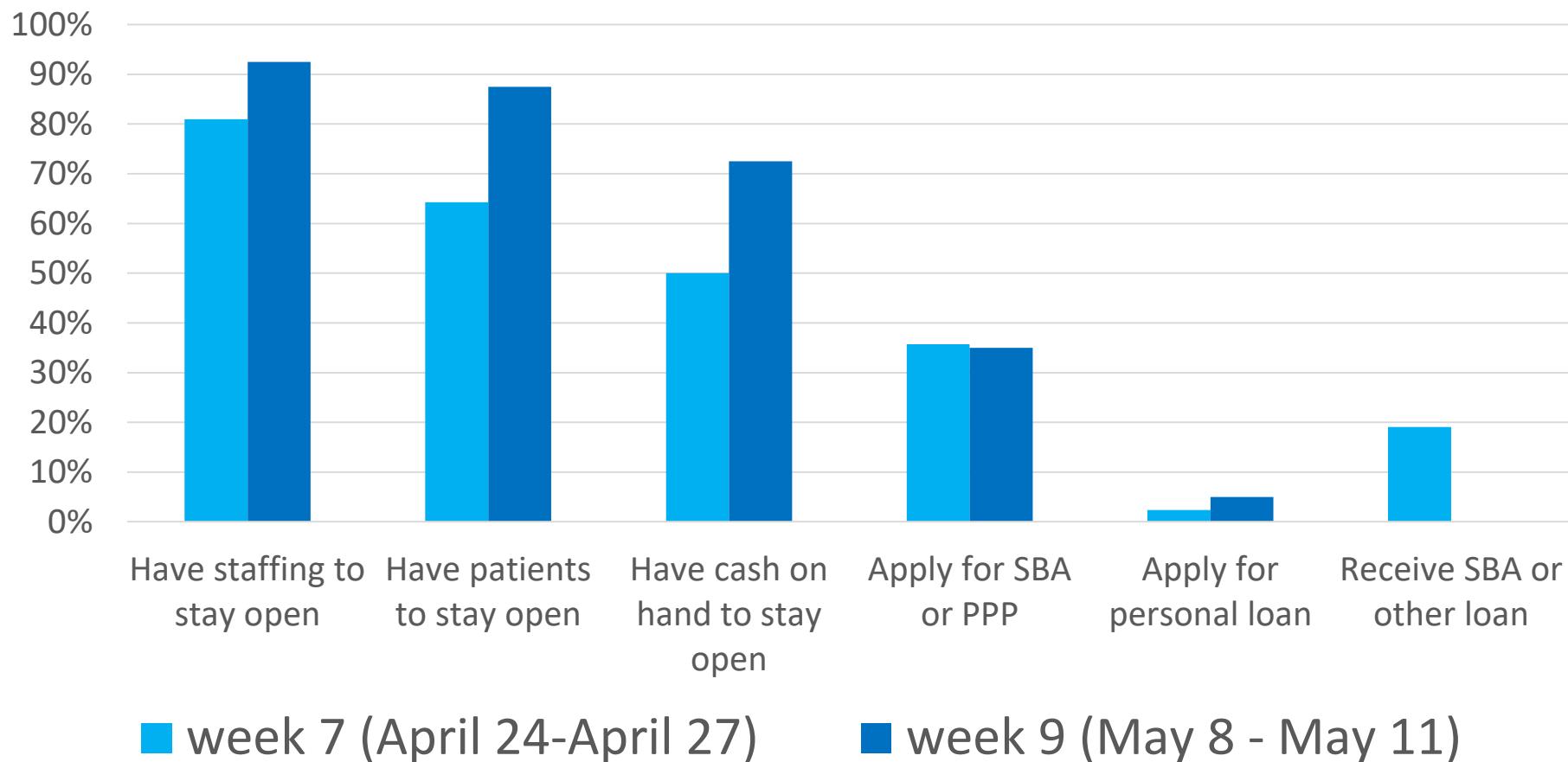
Flash Question: During the past 4 weeks, did you receive...?



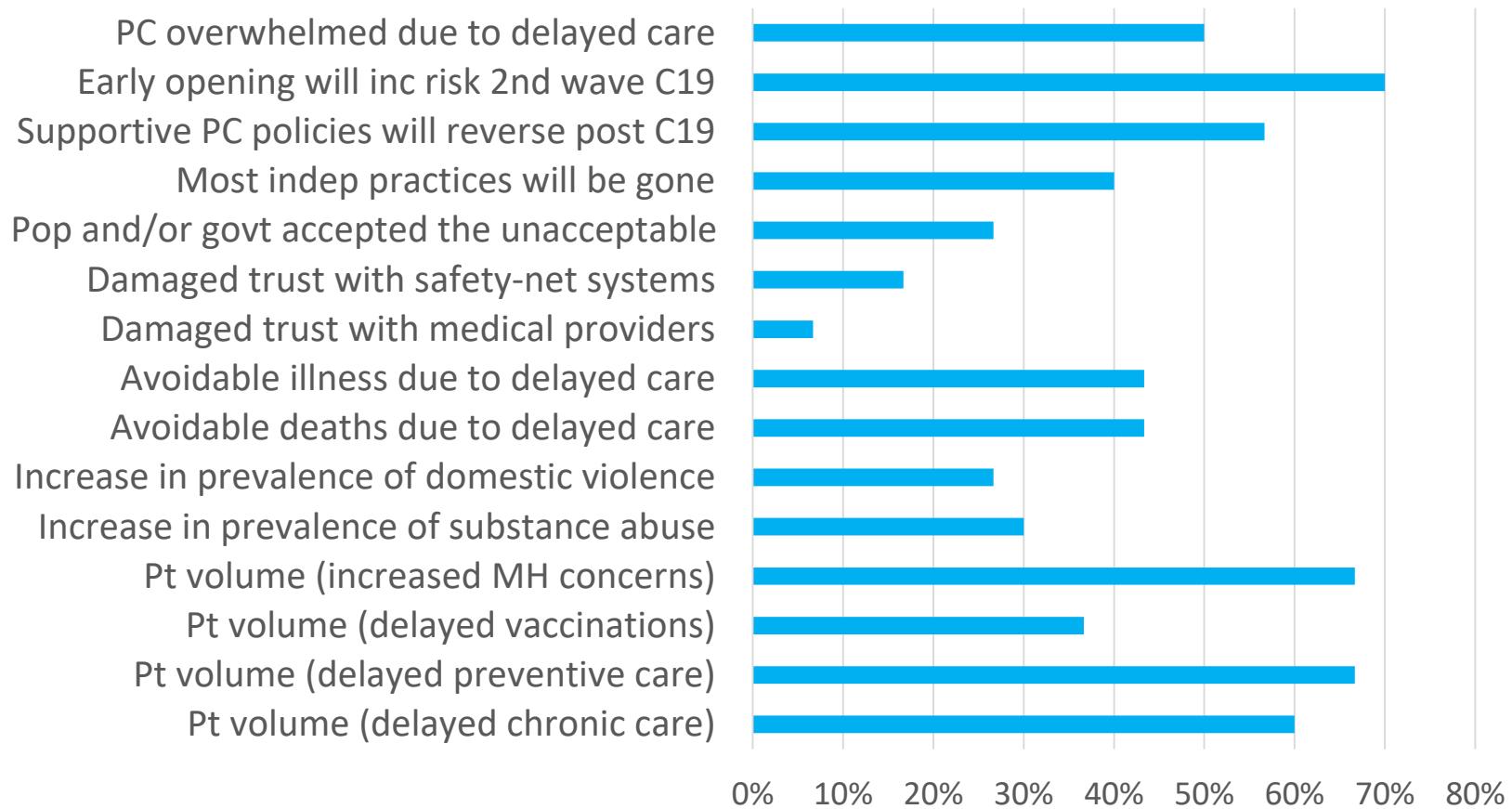
Flash Question: Thinking about your practice today, how has your practice changed since before COVID-19?



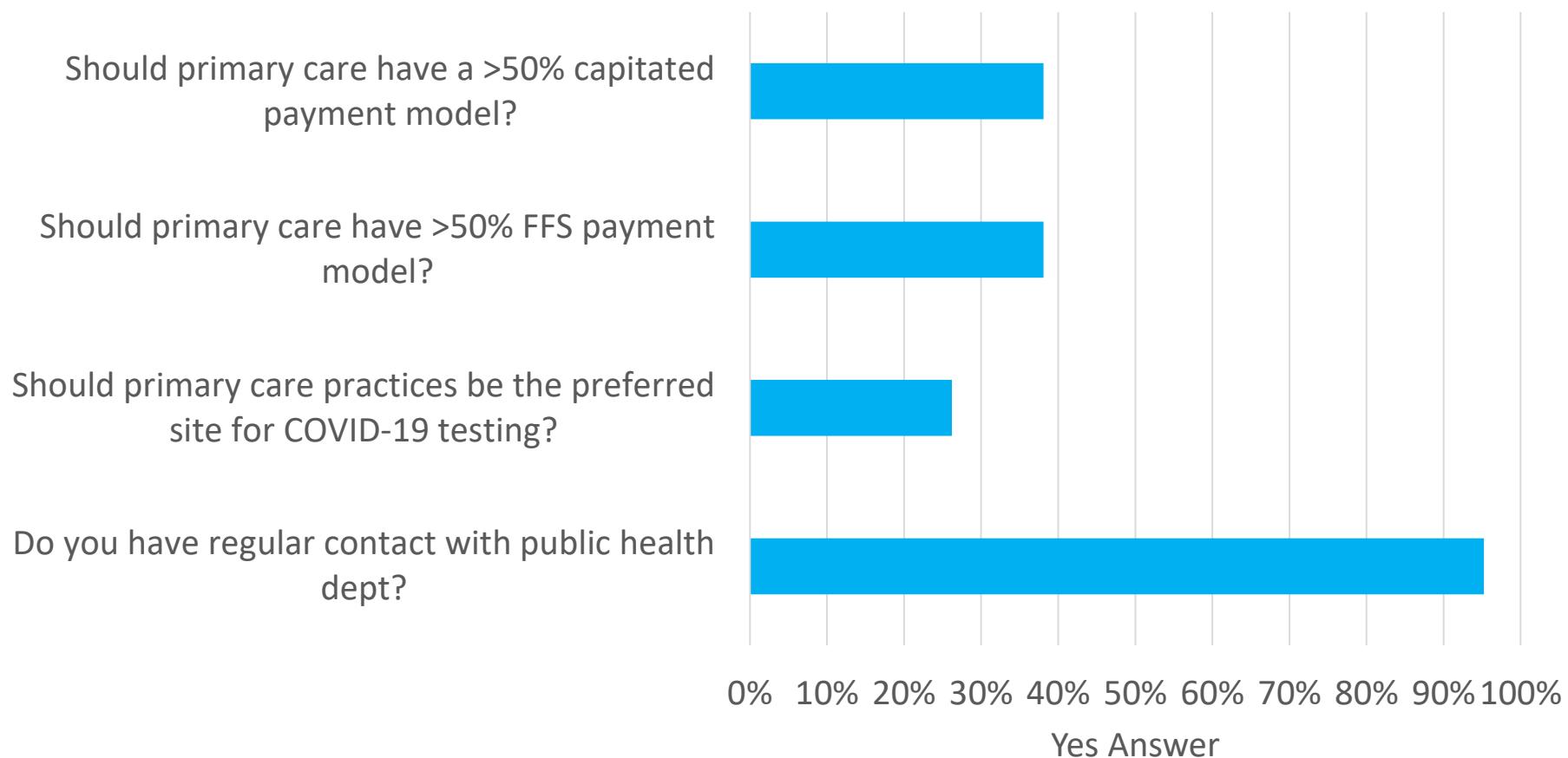
Flash Question: For the next 4 weeks, are you likely to...?



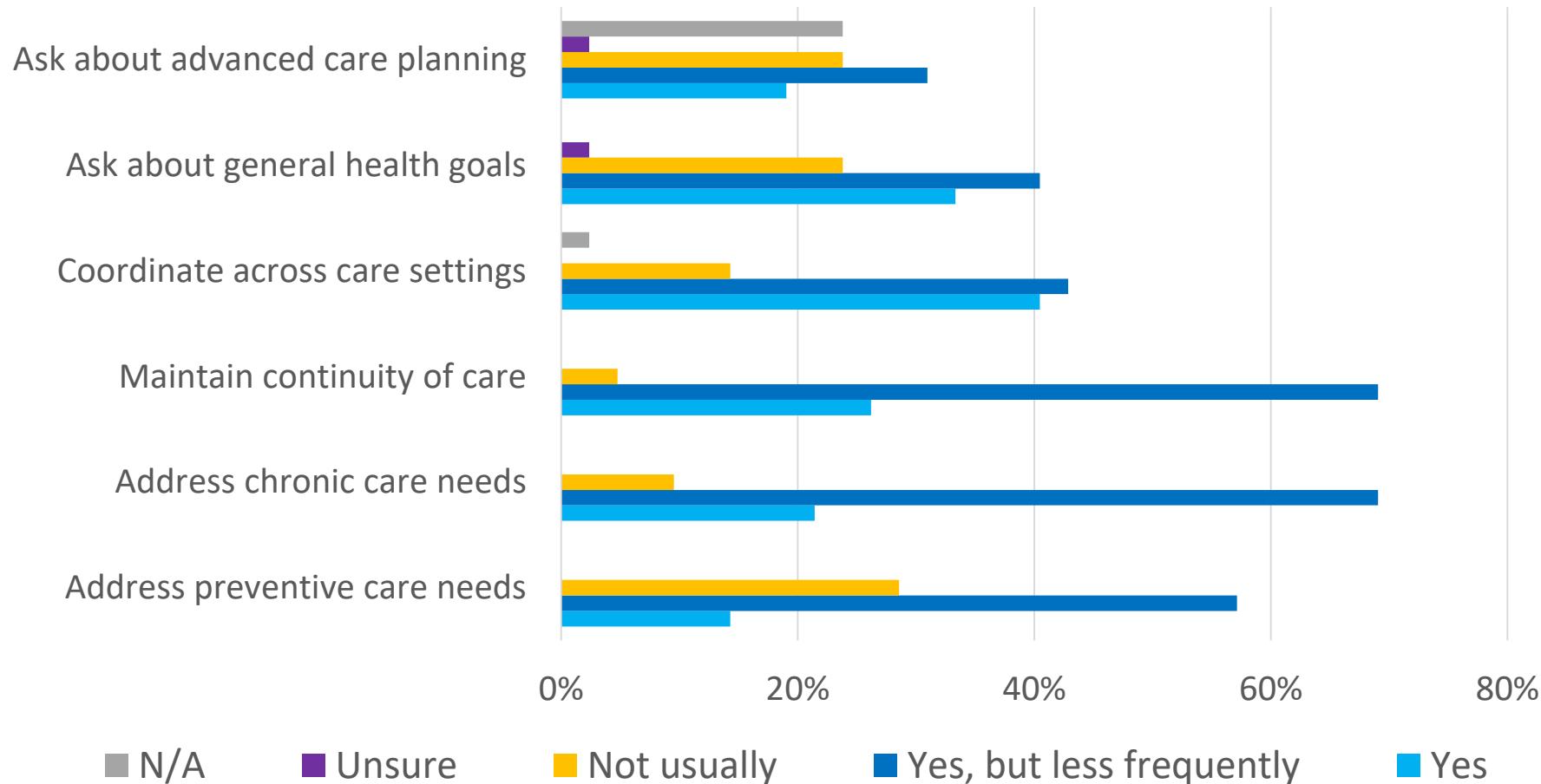
Flash Question: How will your practice be different after COVID-19?



Flash Question: Thinking of your most recent experiences...



Flash Question: Due to COVID-19, are you currently able to...?



Opinion Question

Safe to open up the country?

