CARE TRANSFORMATION COLLABORATIVE RHODE ISLAND

pcmh kids patient-centered medical home

ADVANCING INTEGRATED HEALTHCARE



BEST PRACTICES IN TEAM-BASED CARE

Integrating CGM Data into Team-Based Diabetes Care: A Practical Workflow for Primary Care

OCTOBER 27, 2026
8:00 - 9:00AM

REGISTER NOW

Continuous glucose monitoring (CGM) generates a wealth of data, but turning that data into timely, actionable care decisions requires more than technology alone. It requires a coordinated team.

This session will walk through **a real-world, team-based workflow** for integrating CGM data into primary care, including how roles are divided across pharmacists, nursing staff, and providers, what tools and reporting processes keep the workflow running day to day, and how the program built a sustainable billing structure to support it.

Session Presenter

Krystal Bevilacqua, PharmD, CDCES, CDOE, CVDOE
Clinical Pharmacist and Diabetes Program Manager, Brown Health Medical Group Primary Care

With over 15 years of pharmacy experience, including 11+ years specializing in diabetes care, Krystal's work focuses on improving clinical outcomes and patient engagement through innovative, evidence-based care models and collaborative healthcare partnerships.

RHODE ISLAND WORLD DIABETES DAY

This session kicks off **Rhode Island's month-long World Diabetes Day learning series** in November, setting the stage for a deeper dive into diabetes care strategies across the state.

See the RIWDD website to explore other trainings!



LEARNING OBJECTIVES

- **Describe** a team-based workflow for incorporating CGM data into primary care visits, including the distinct roles of pharmacists, nursing staff, navigators and providers.
- **Identify** practical tools and processes that support consistent CGM data review.
- **Explain** the billing requirements and sustainability considerations for CGM interpretation services
- **Recognize** common implementation barriers in CGM-integrated workflows and identify strategies to address them.