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ADVANCING INTEGRATED HEALTHCARE



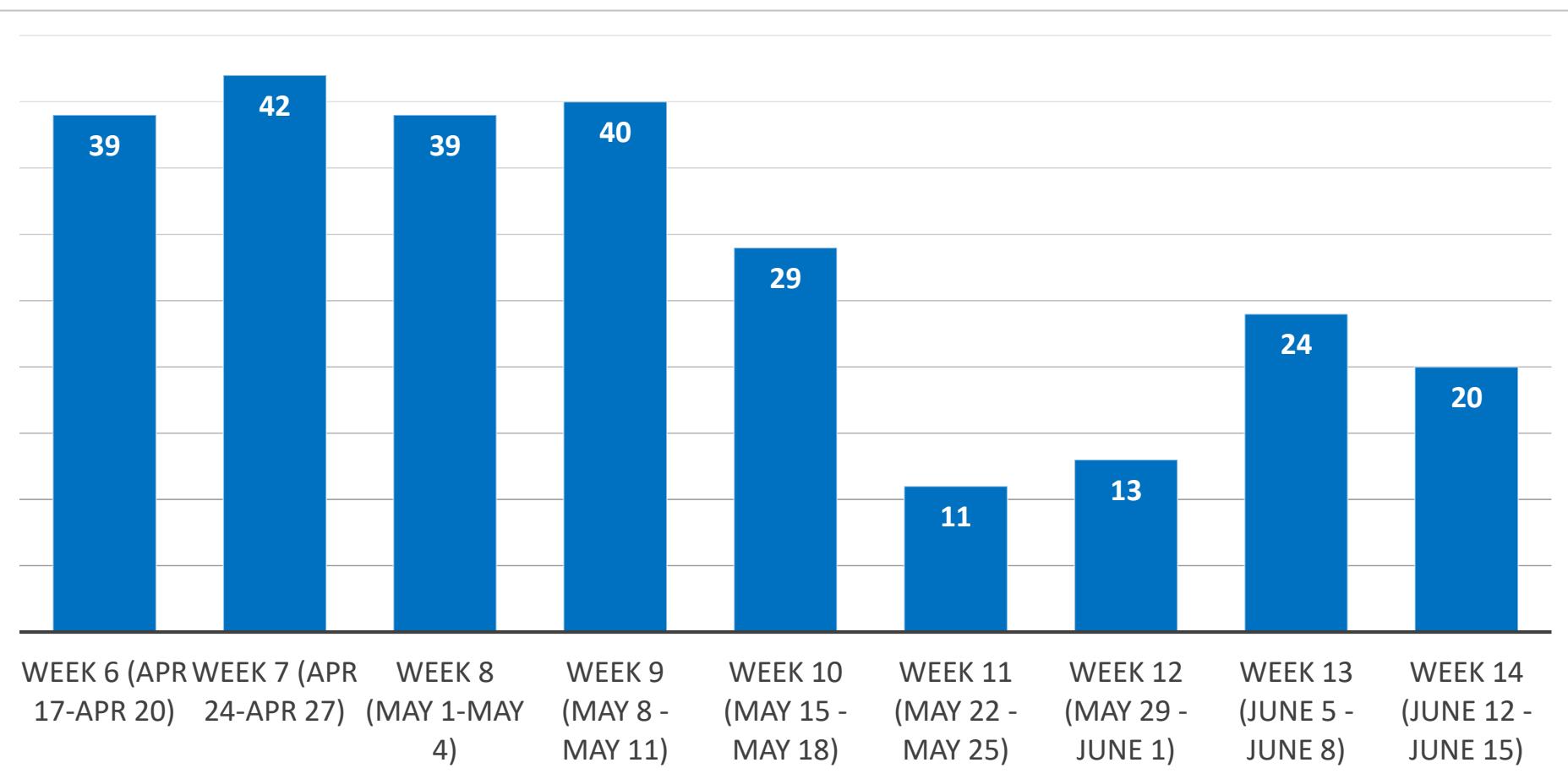
primary care  
collaborative

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# Impact of COVID-19 in Rhode Island: Frontline Primary Care Provider Survey Results

JUNE 12, 2020

# RI Sample Size



# June 12 – June 15 (Week 14)

## Key Messages

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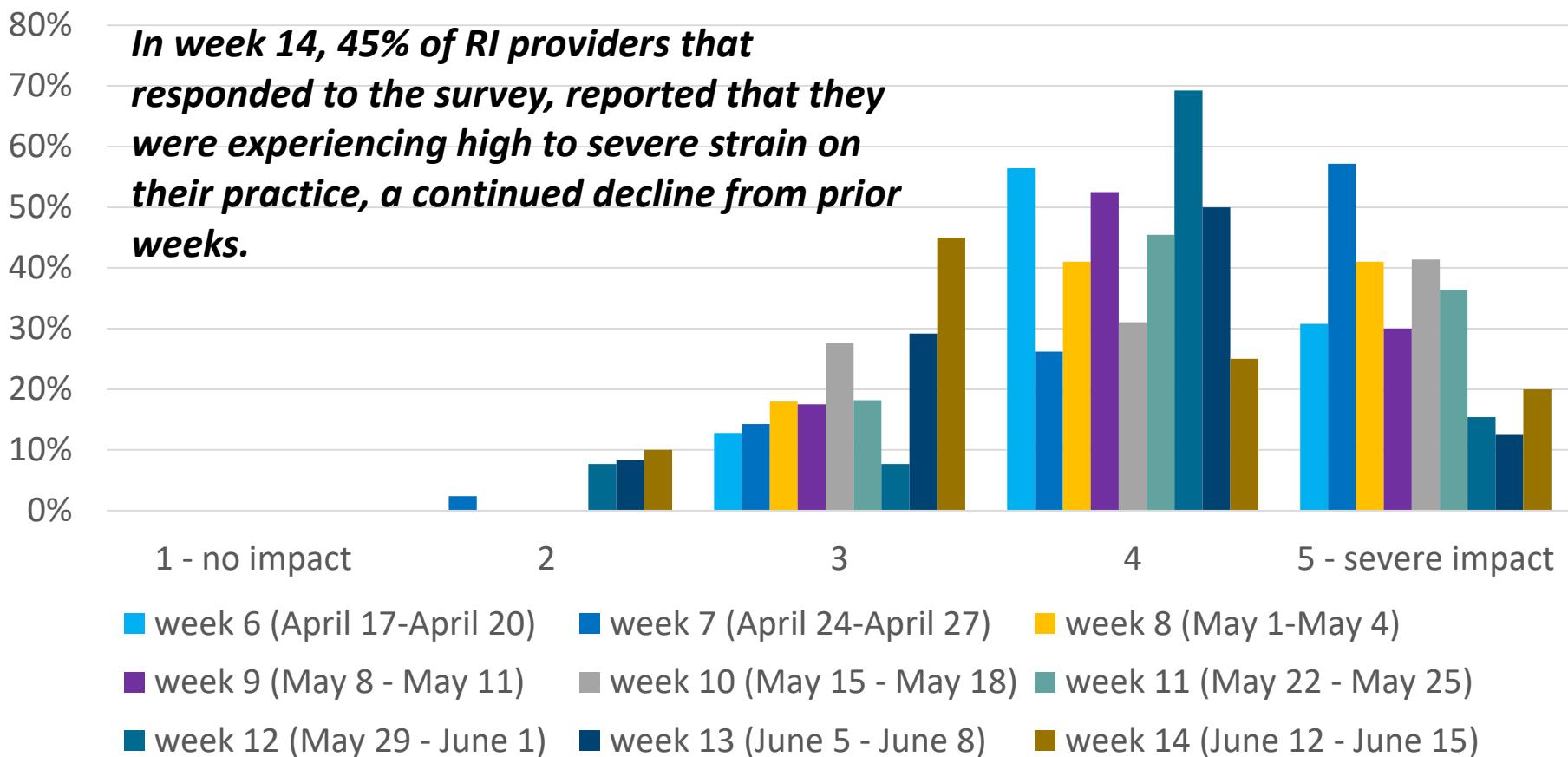
- High to severe strain on practices continues to decline (45% compared to 63% last week).
- Despite the trend, RI Providers provided the following comments regarding closing practices:
  - “Feels like a suicide mission. I quit.”
  - “Leaving practice. Very sad.”
- RI providers psychological well-being has **somewhat** suffered because of work.
- Patients **mostly** responded well to changes in the office, such as wearing masks.
- Resources were **mostly** available to help with COVID-19 related job stress.
- COVID-19 stresses experienced in the last 4 weeks:
  - Non-face-to-face volume at all-time high (60%)
  - Need to layoff/furlough clinicians/staff (50%)
  - Face-to-face pt volume lower by 30% (50%)

# RI Provider Comments

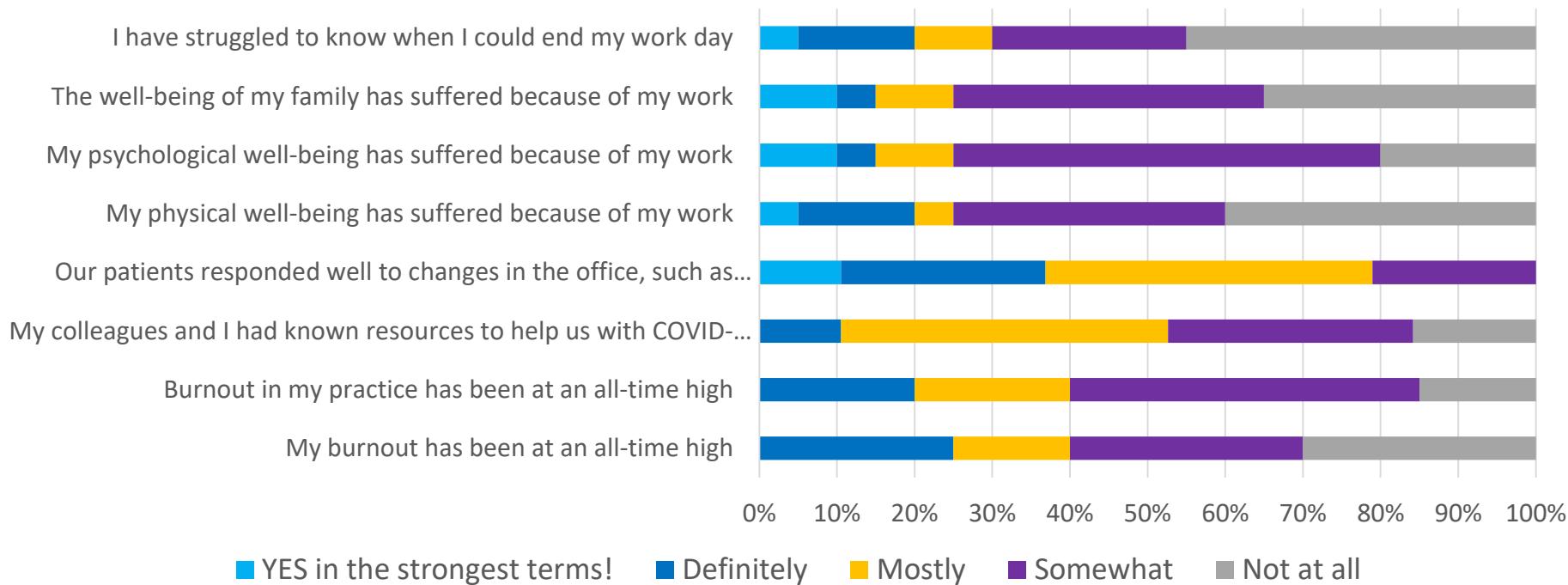
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- June 12 – June 15<sup>th</sup> (Week 14): Regarding closing practices –
  - “Feels like a suicide mission. I quit.”
  - “Leaving practice. Very sad.”
- June 5 – June 8<sup>th</sup> (Week 13): “Patients are getting restless, as the rest of society starts to reopen. There are special considerations that distinguish reopening a medical office from reopening a hair salon. Once it is explained, patients understand. However, we are accumulating a large volume of needed visits for patients whose care we deferred or who made that decision themselves, which will result in the combination of greater-than-usual demand for in-person visits at a time that we will need to offer fewer in-person visits for safety purposes.”
- May 29 – June 1<sup>st</sup> (Week 12): “The ability to delay care that can be delayed is getting thin. Adapting the office so that it can provide safe in -person care is a growing need.”

# Level of strain related to COVID-19 on your practice?

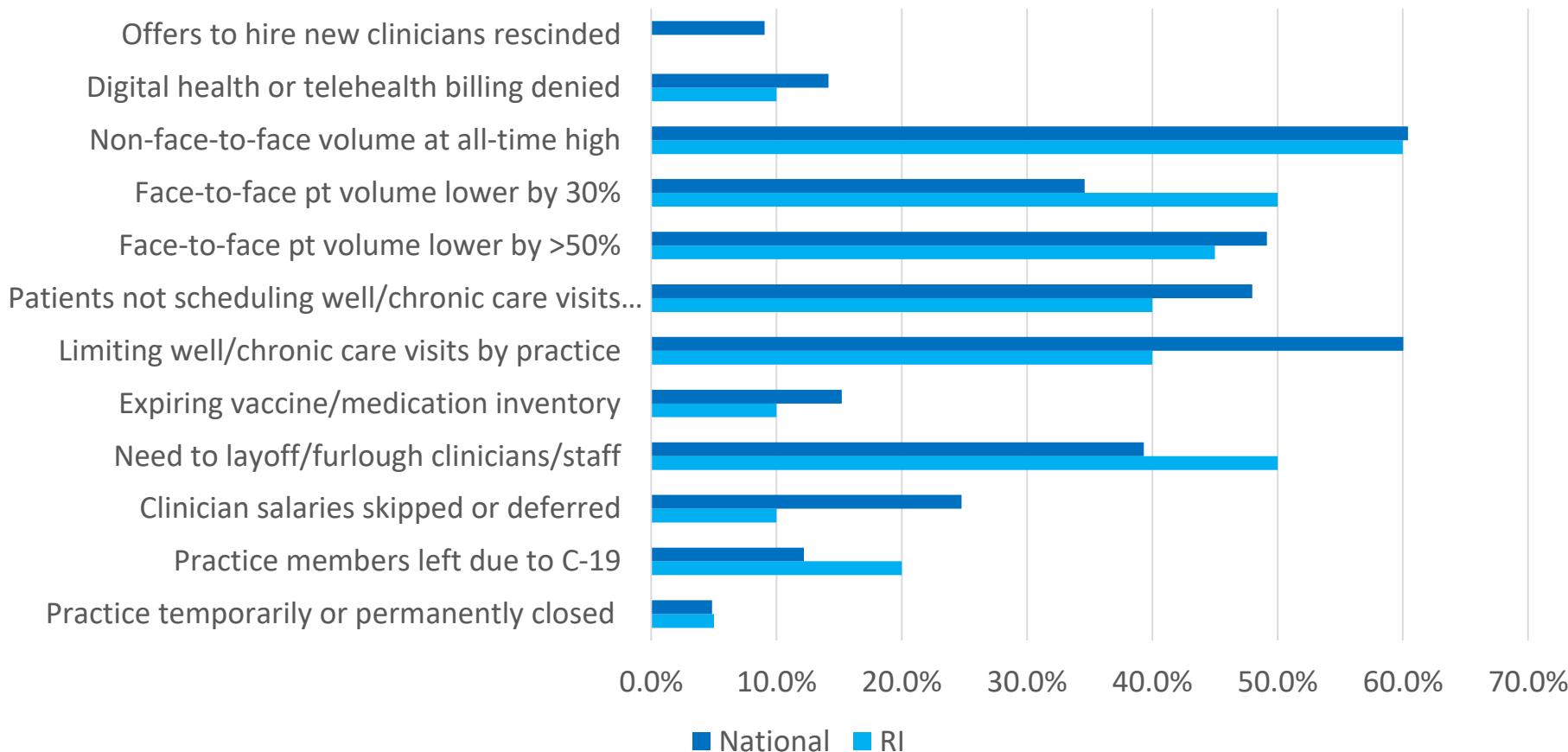


# In the last 8 weeks, would you say...?

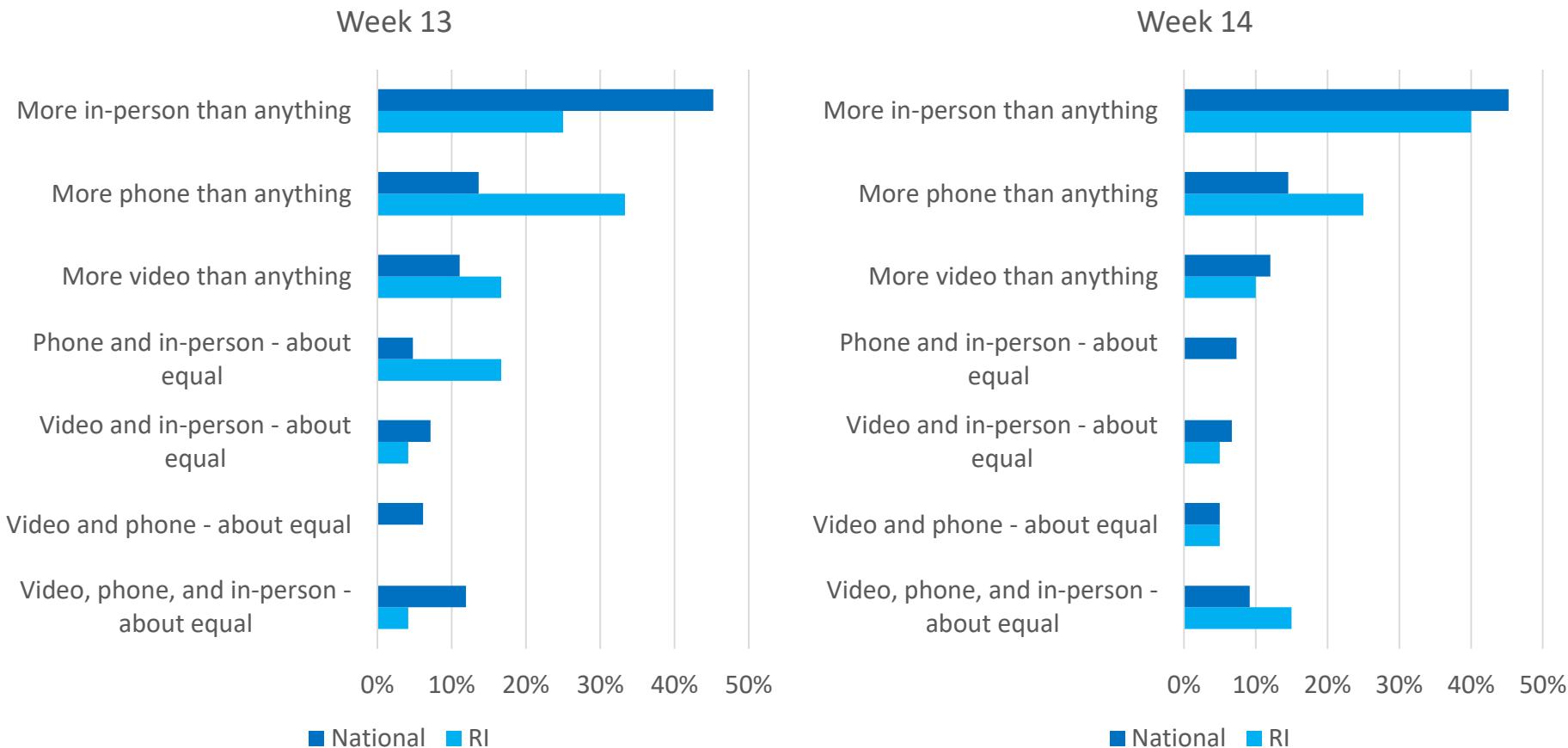


- RI providers psychological well-being has somewhat suffered because of work.
- Patients mostly responded well to changes in the office, such as wearing masks.
- Resources were mostly available to help with COVID-19 related job stress.

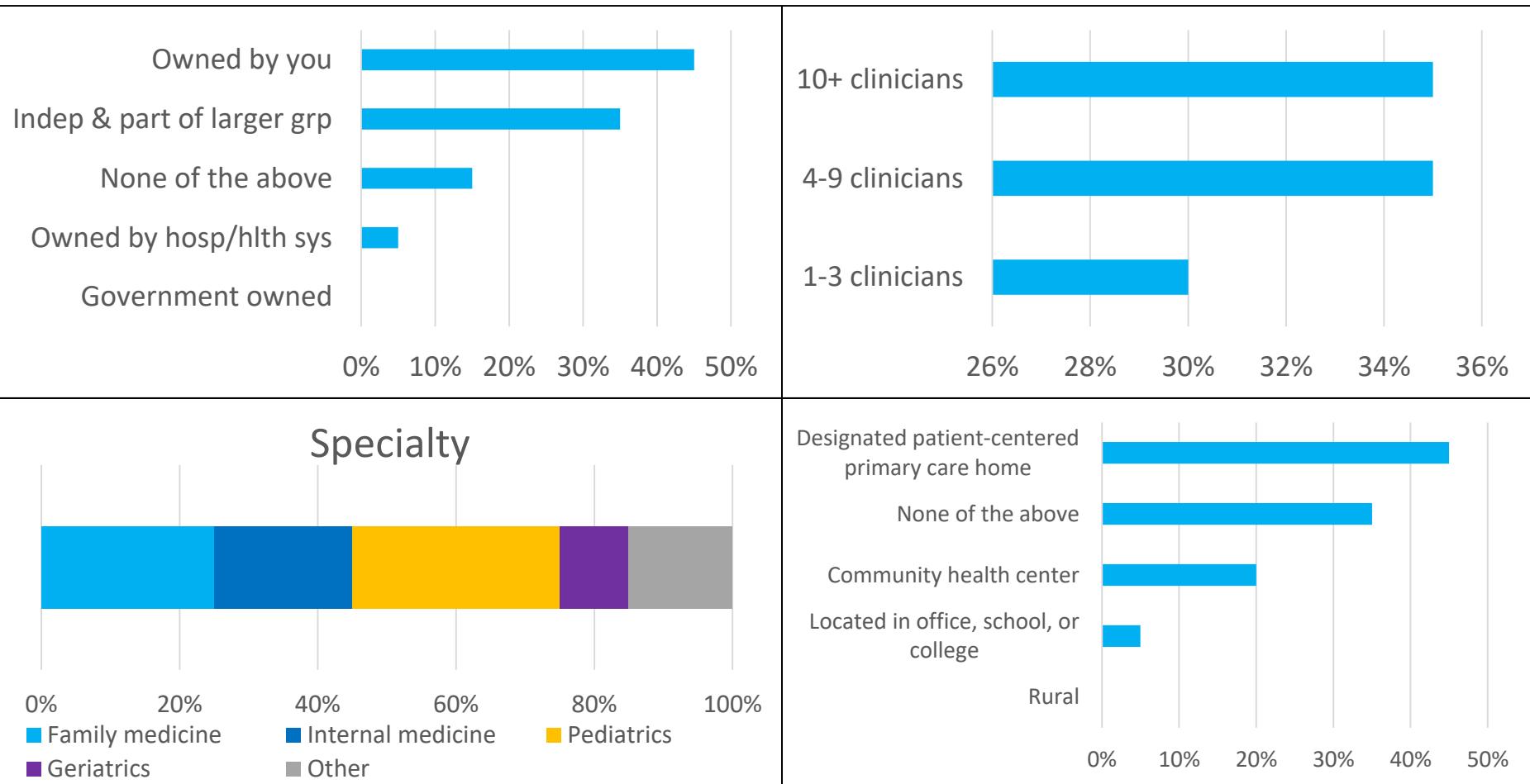
# Which of these possible COVID-19 stresses have you had in the last 4 weeks?



# Over the past week, would you say your modes of care delivery have been...

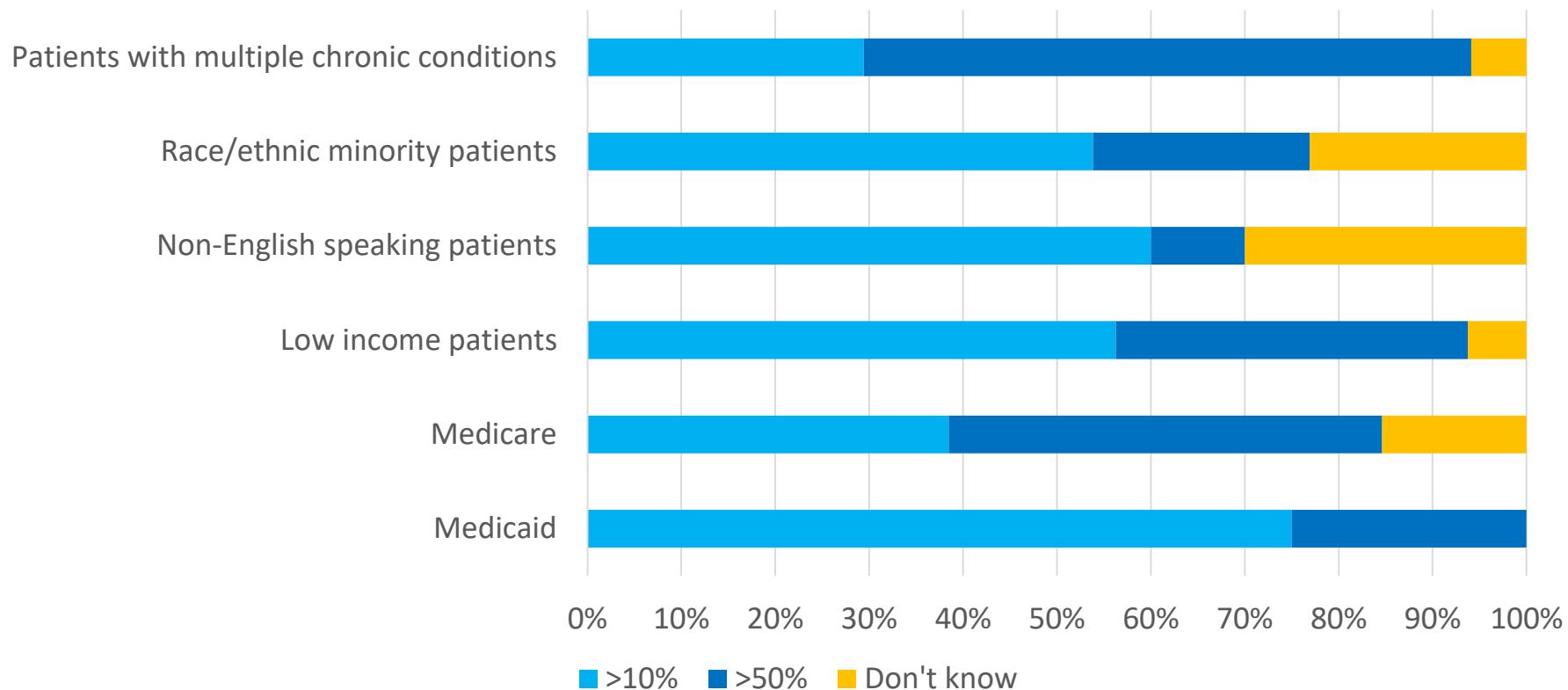


# RI Primary Care demographics June 12 – June 15th (week 14) survey results



# RI Primary Care demographics June 12 – June 15th (week 14) survey results

Roughly how much of your practice is...



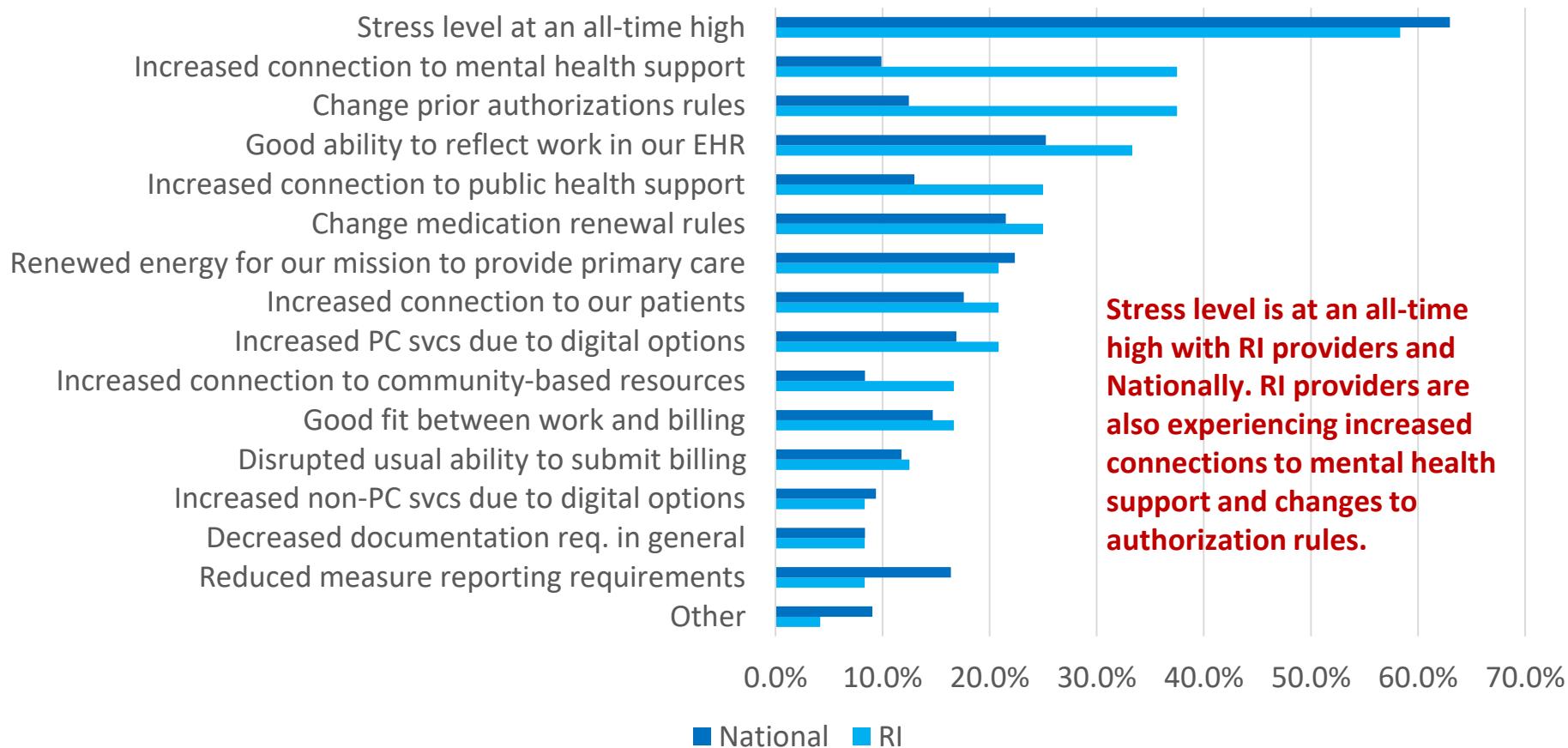
*National survey conducted by the Primary Care Collaborative and the Larry Green Center - started March 13<sup>th</sup>.*

Rhode Island started survey participation in week 6 (April 17<sup>th</sup>).

# Prior Weeks

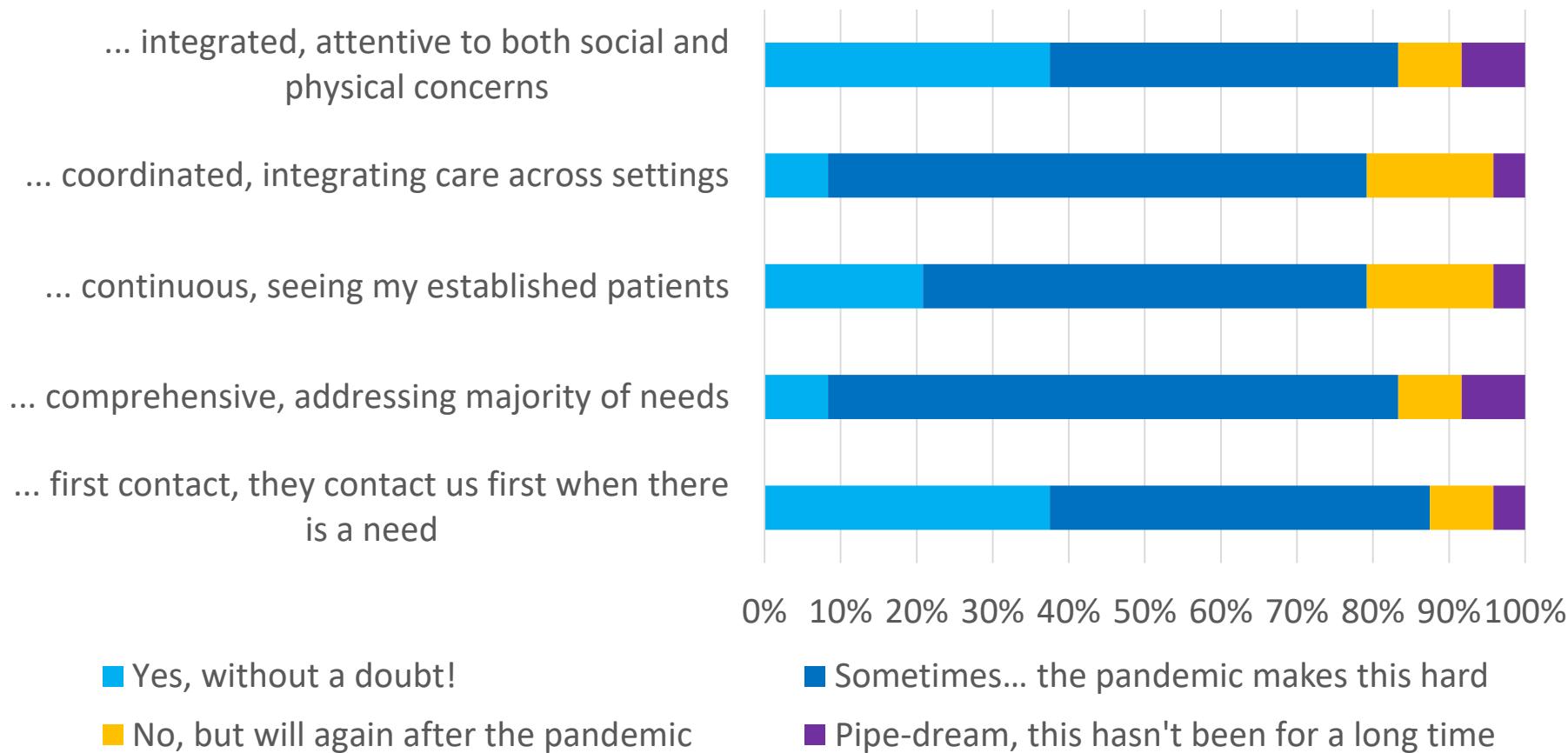
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# Over the past 4 weeks, which of the following has your practice experienced?

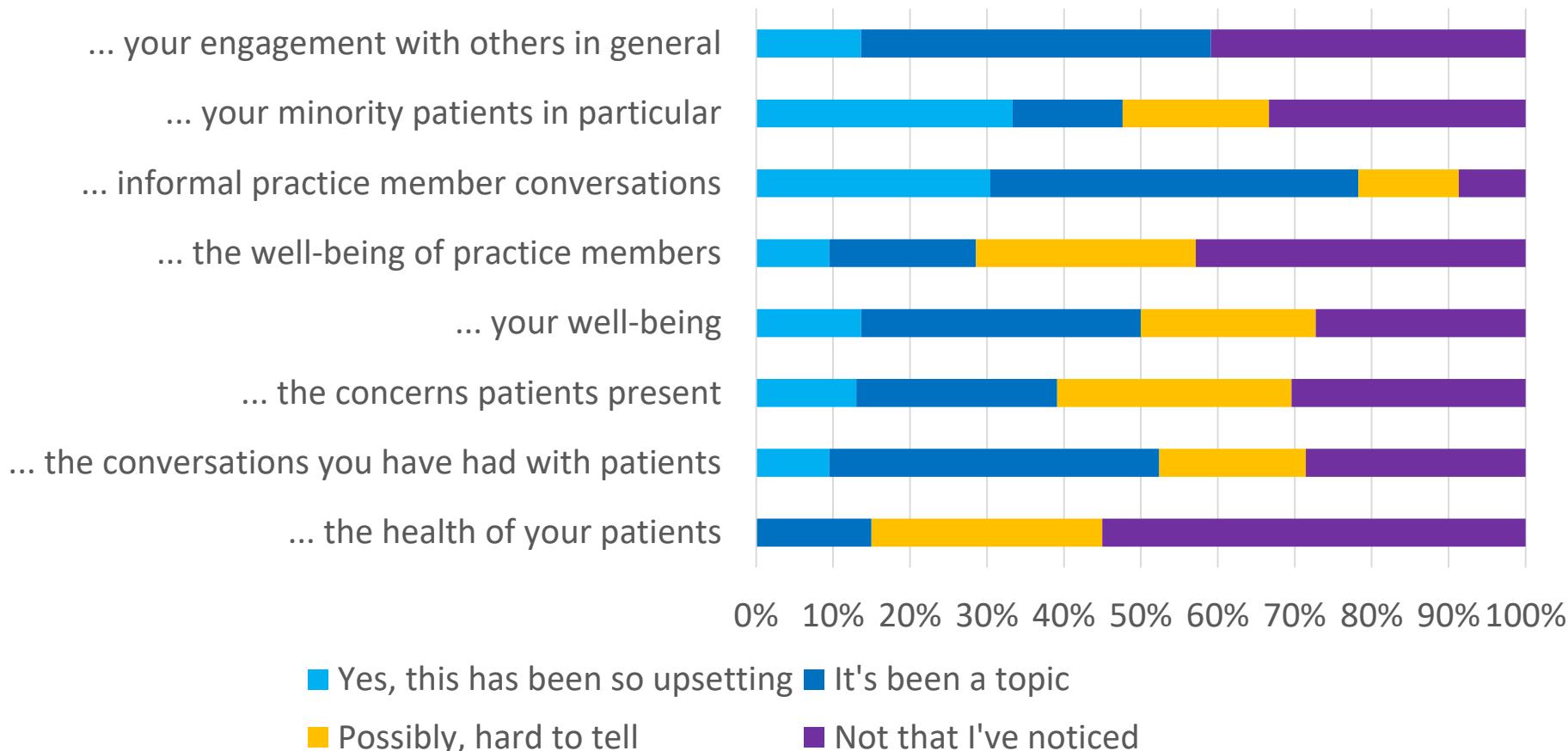


# Over the past 4 weeks, have you been able to care for your patients in a way that was...?

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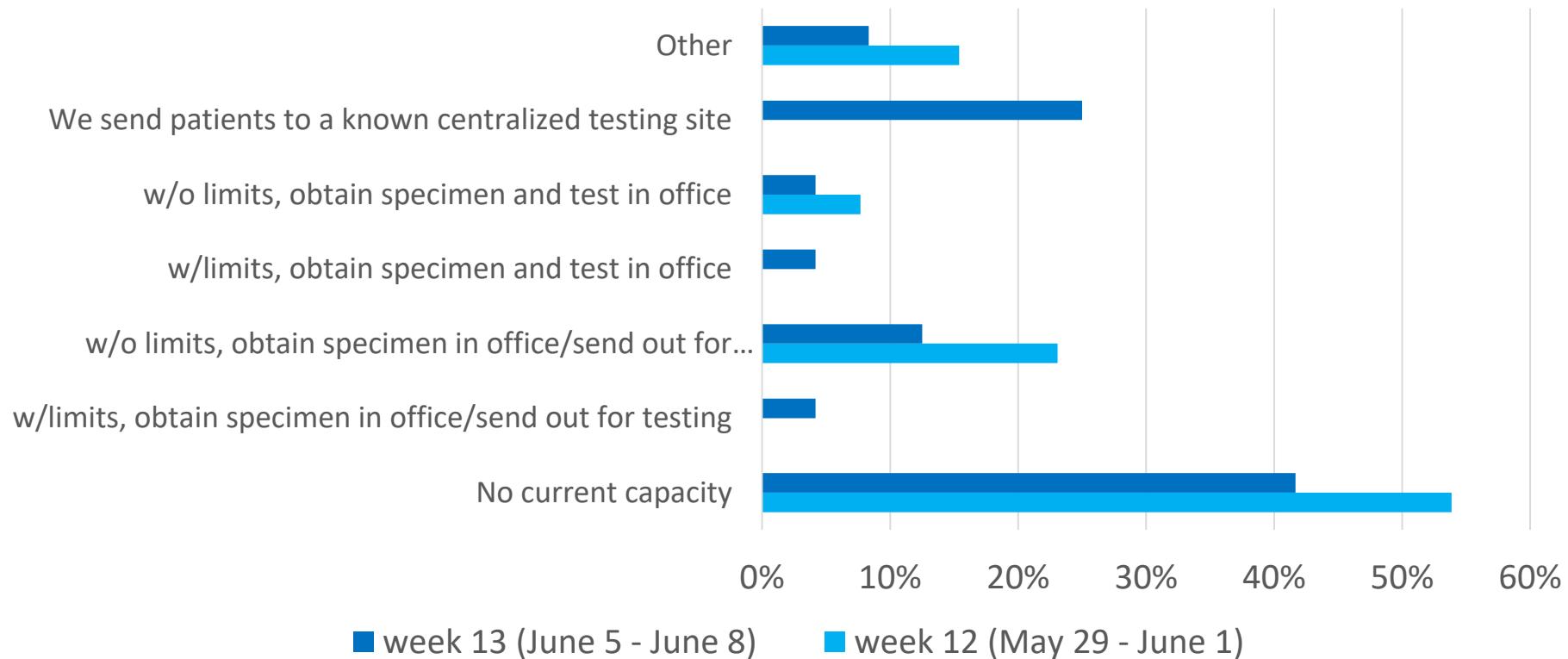


# Has the death of George Floyd, and other similar events, had an impact on...?



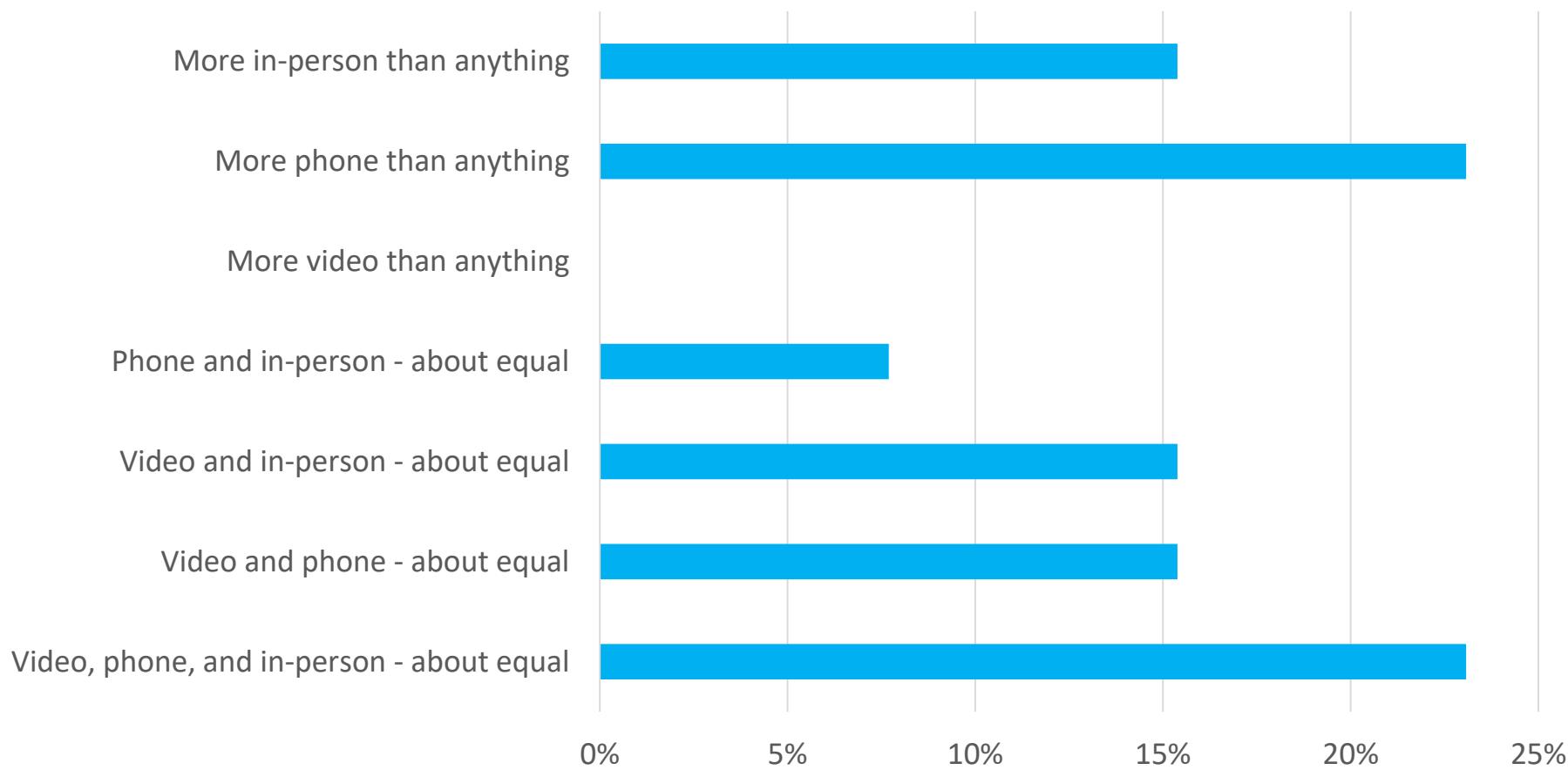
# Impact of COVID-19 in Rhode Island: Frontline Primary Care Provider Survey Results

RI Primary Care COVID-19 Testing Capacity – week 12 vs week 13:

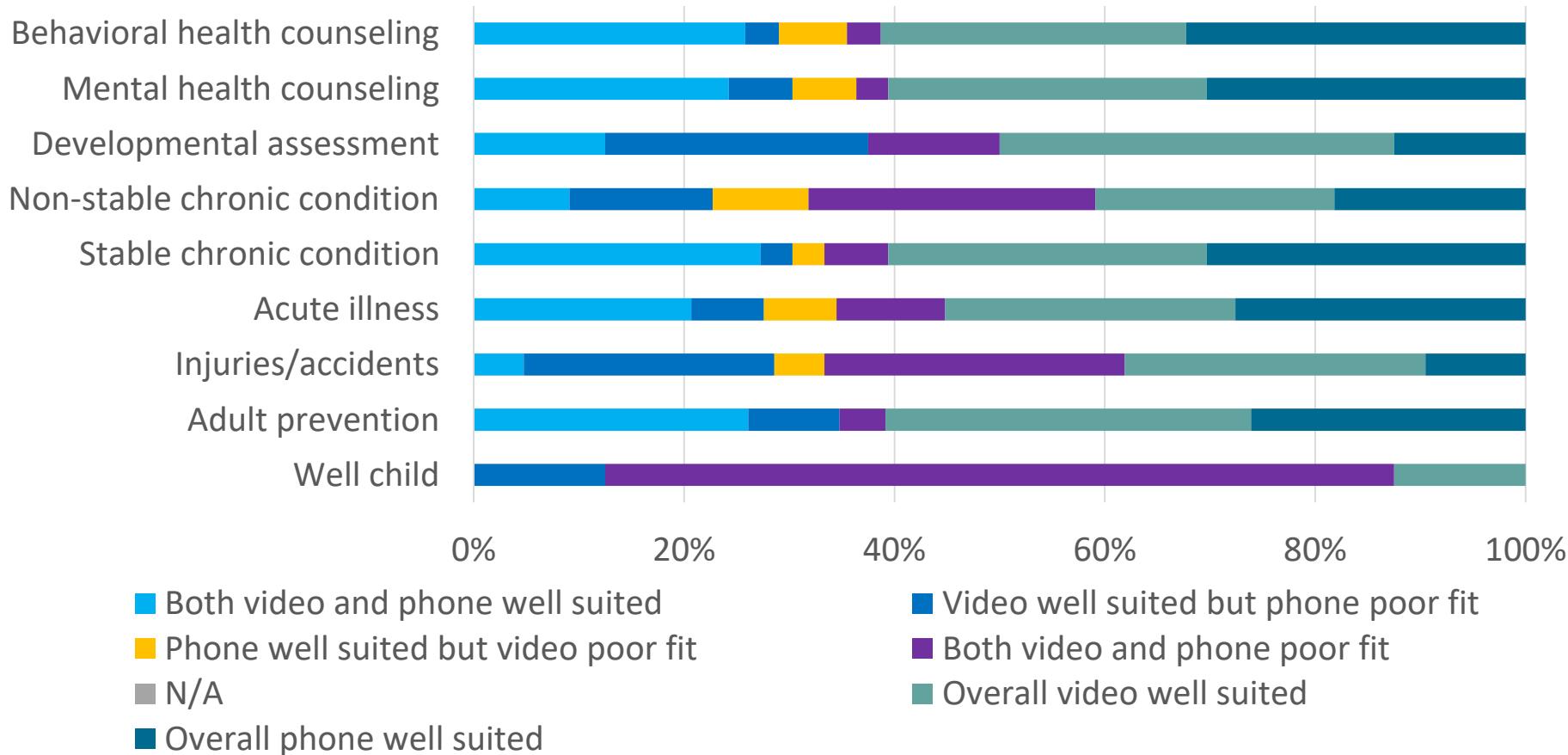


# Over the past week, would you say your modes of care delivery have been...?

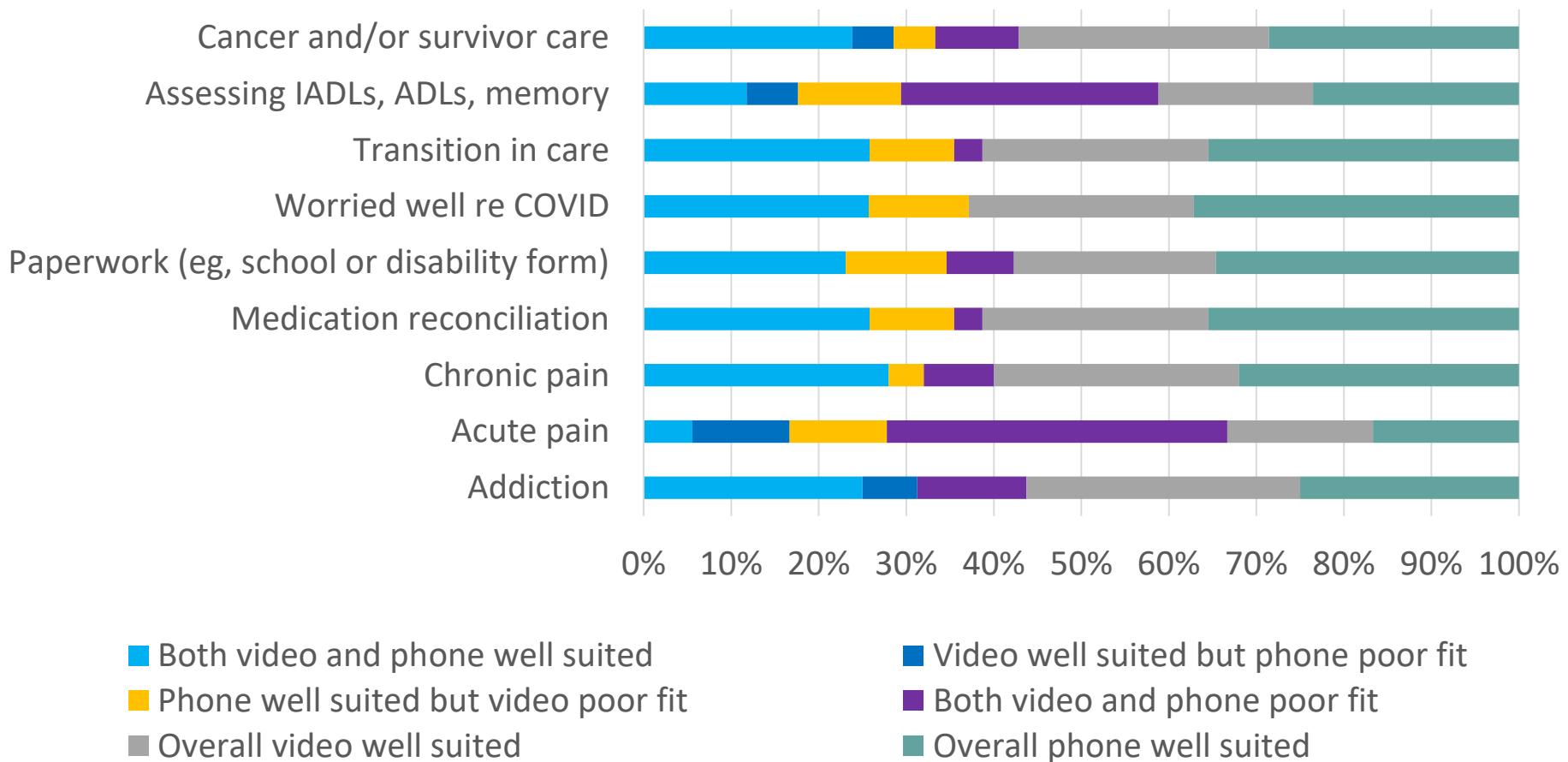
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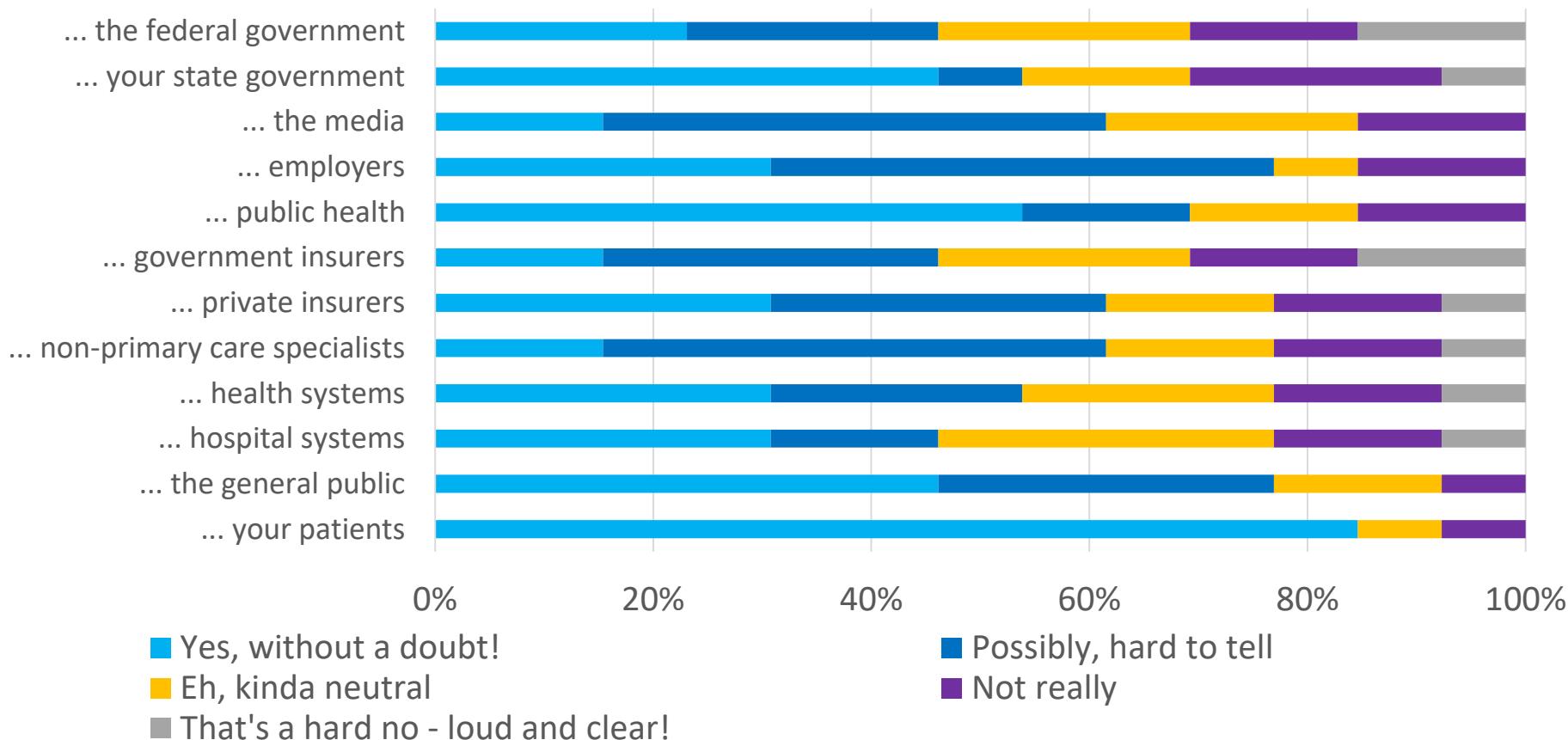
# How well suited are video and phone for each of the following types of primary care visits?



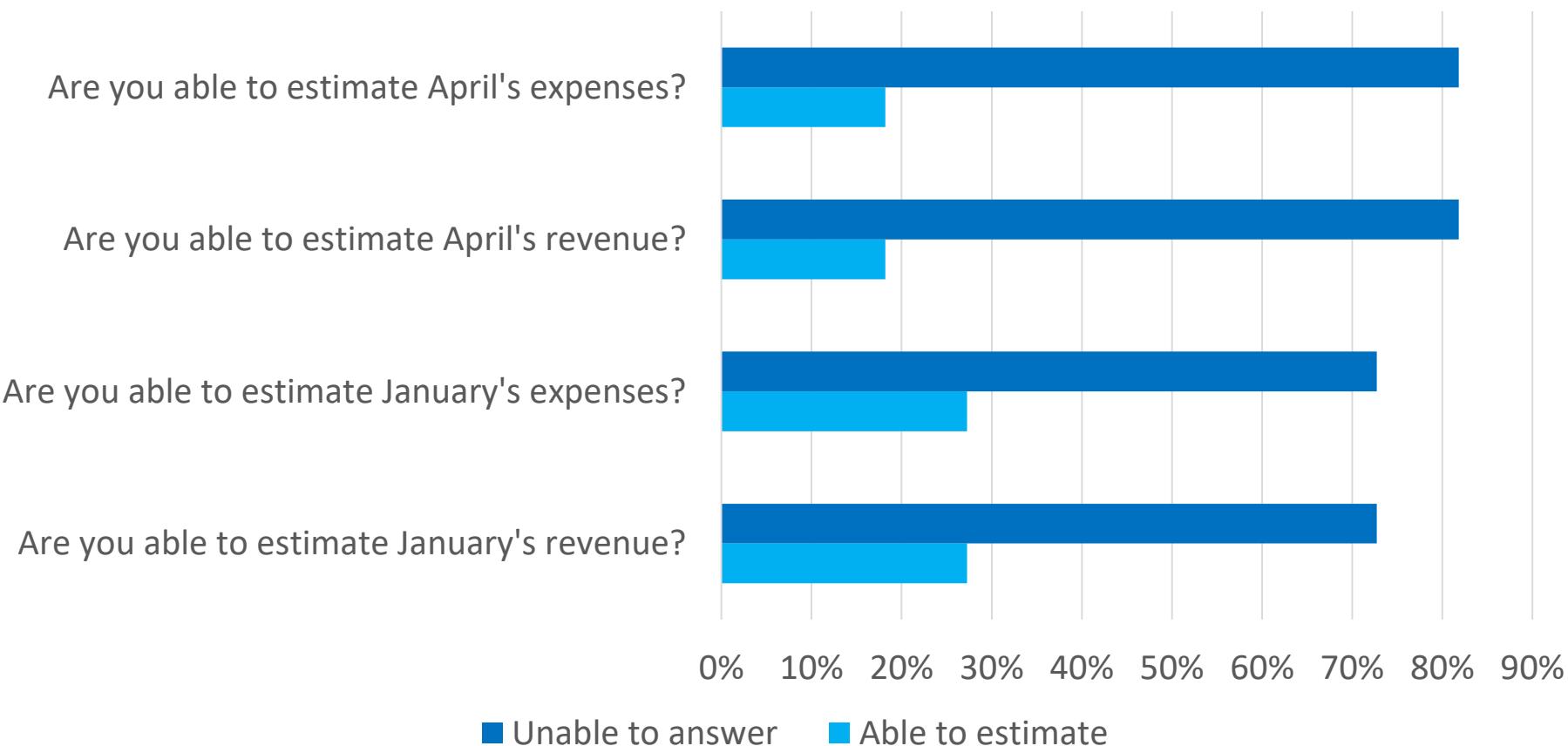
# How well suited are video and phone for each of the following types of visits?



# Over the past 8 weeks, have you felt primary care was valued by...?

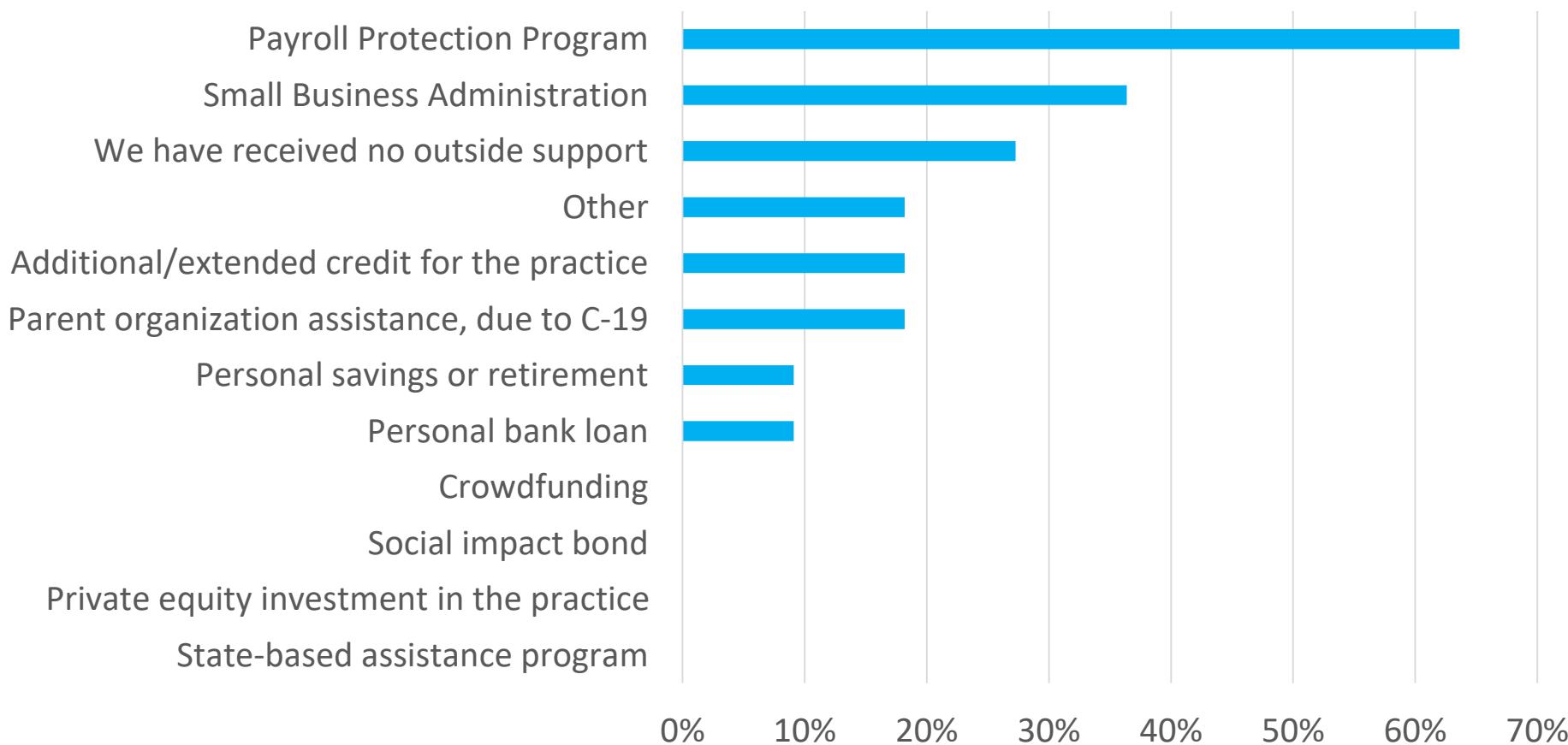


# Estimating Revenue and Expense Flash Questions

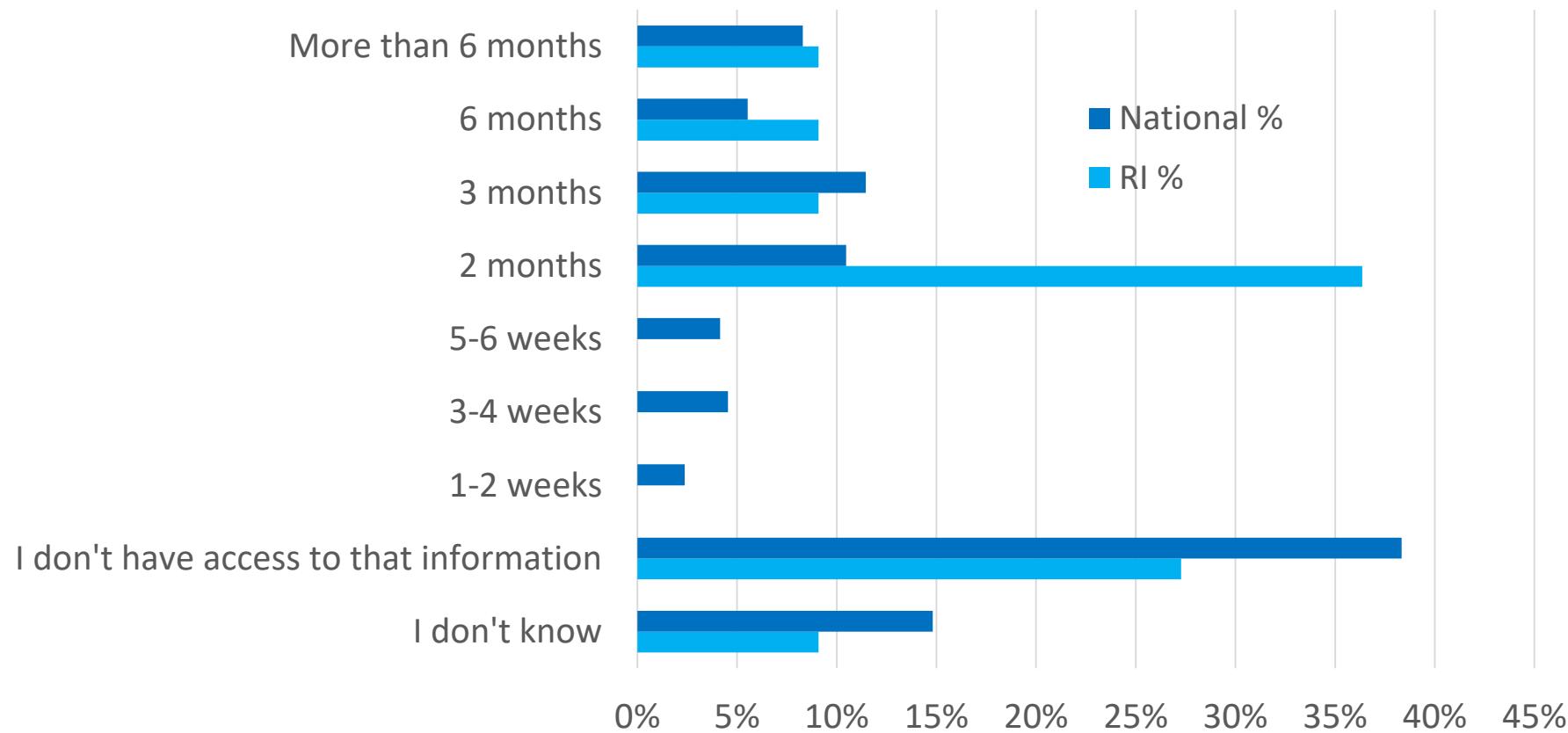


# Flash Question: Has your practice received financial support from any of the following sources?

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# FQ: How many weeks/months might your current financial reserves for your practice last?



# Flash Questions

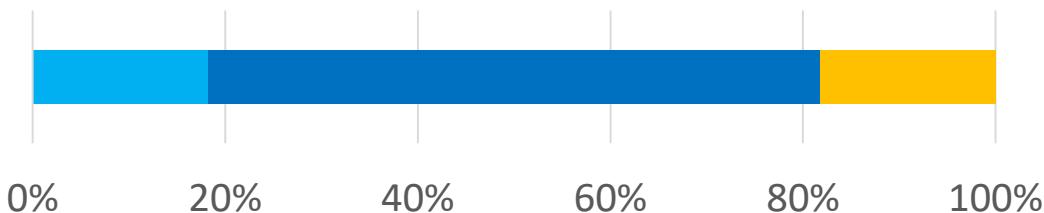
Has your practice received donations from clinician-based decisions to defer salaries?



Has your practice received financial support from federal or state sources?



Has your practice furloughed any positions since January 2020?

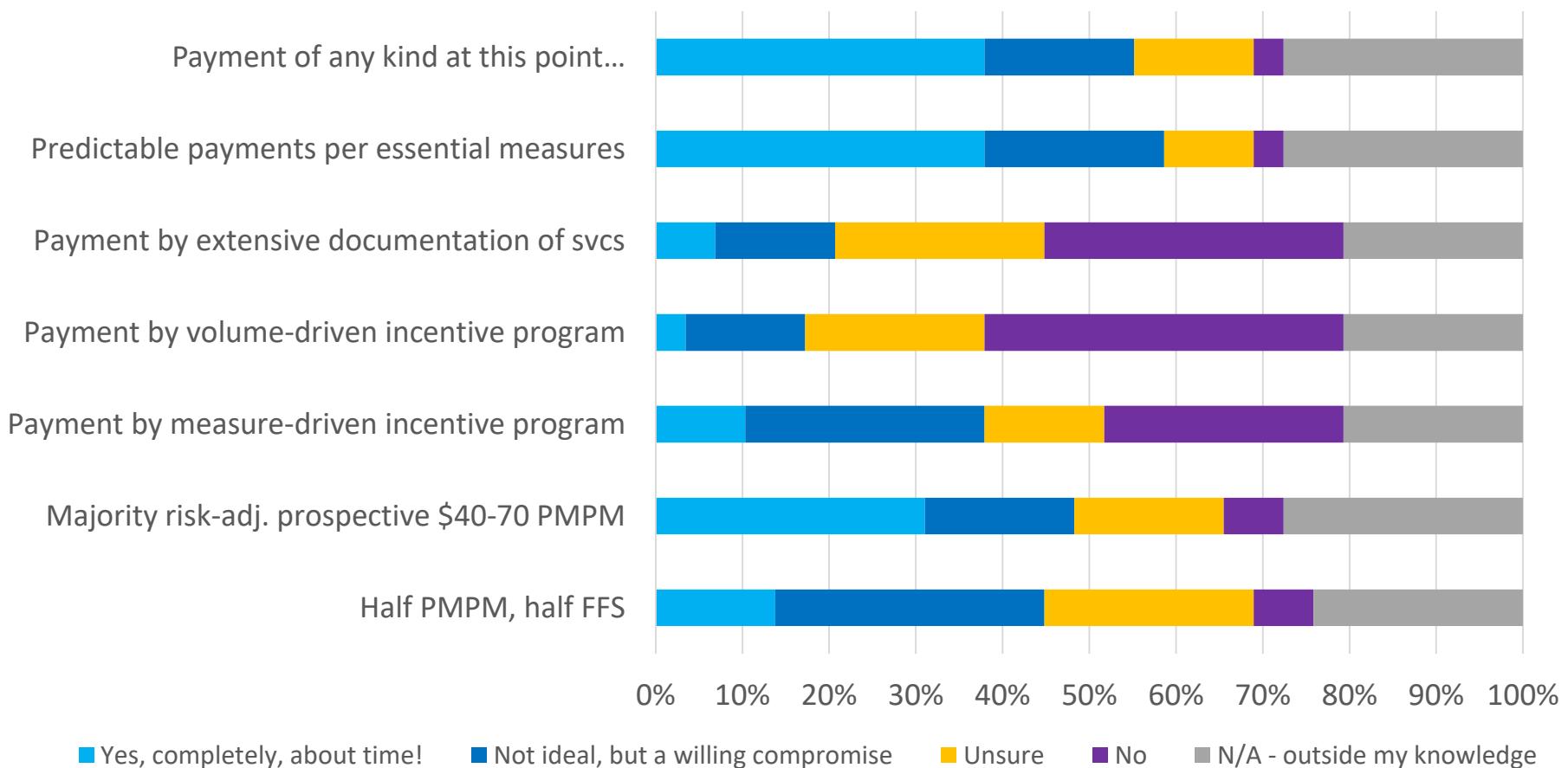


**% practice members furloughed since January 2020?**

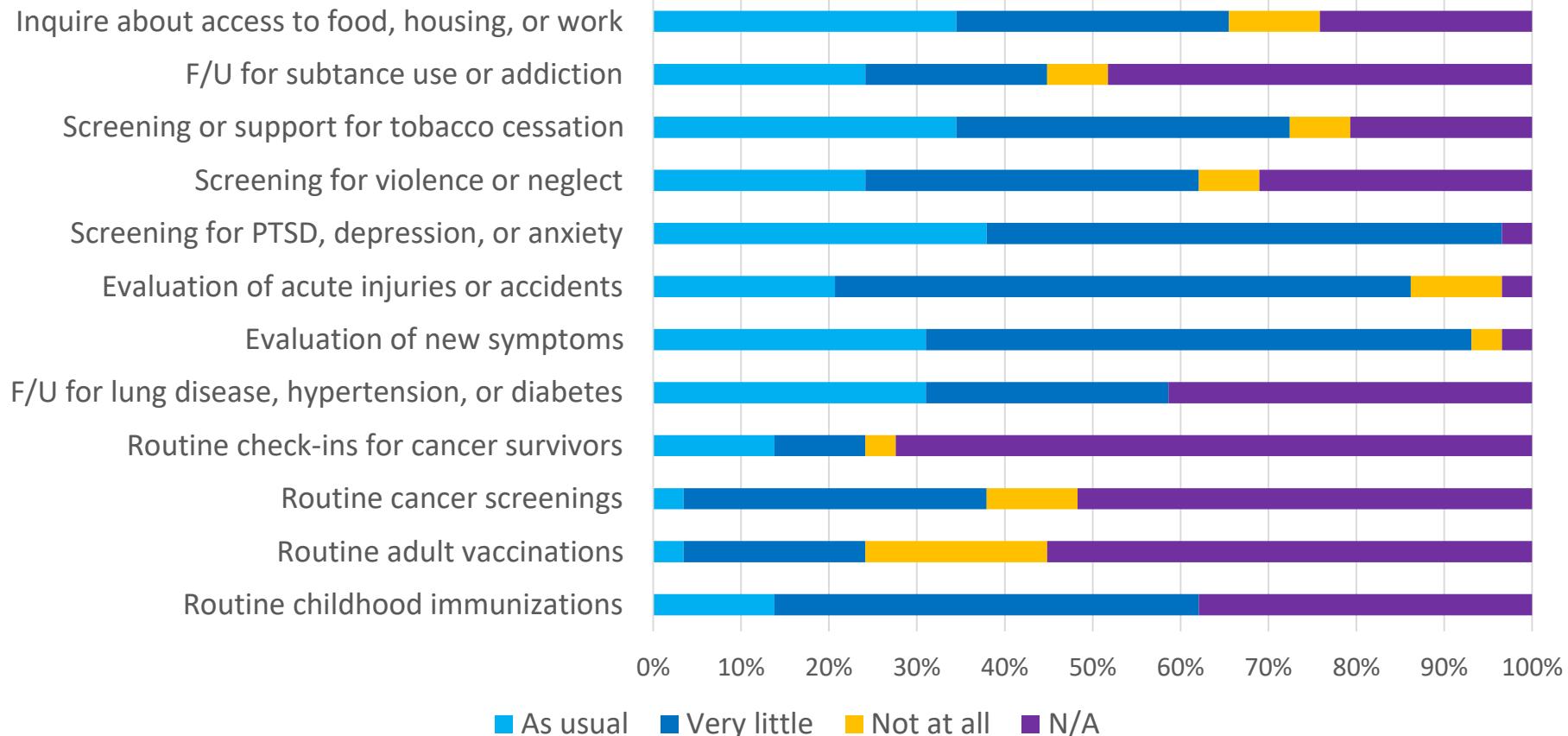
Mean 25.0%  
Range 20-30%  
SD 7.1%

Yes  
We have not experienced furloughs  
Unable to answer

# Payment structure to better weather the COVID-19 pandemic?

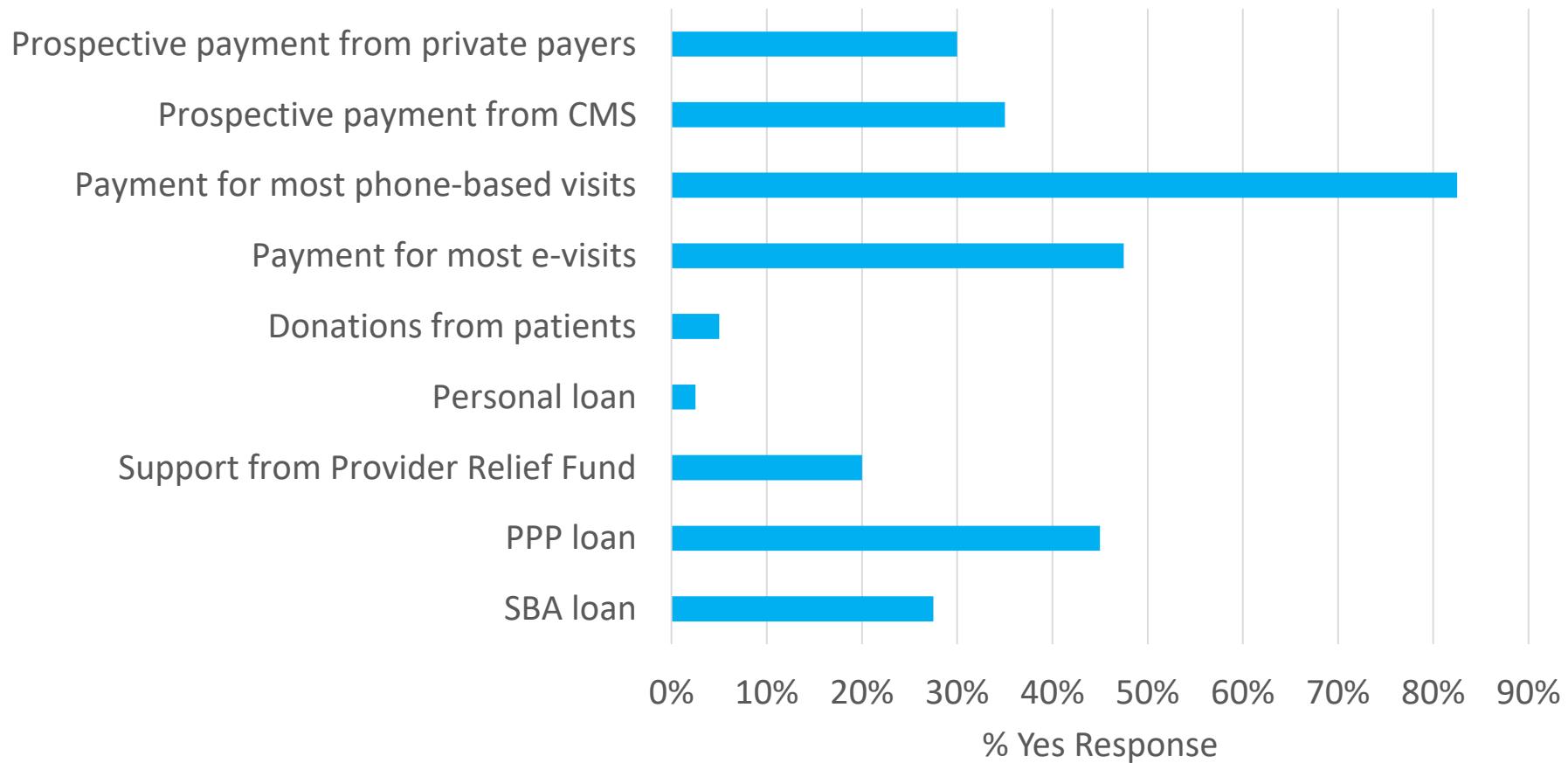


# Flash Question: Over the past 8 weeks, have you been able to do...?

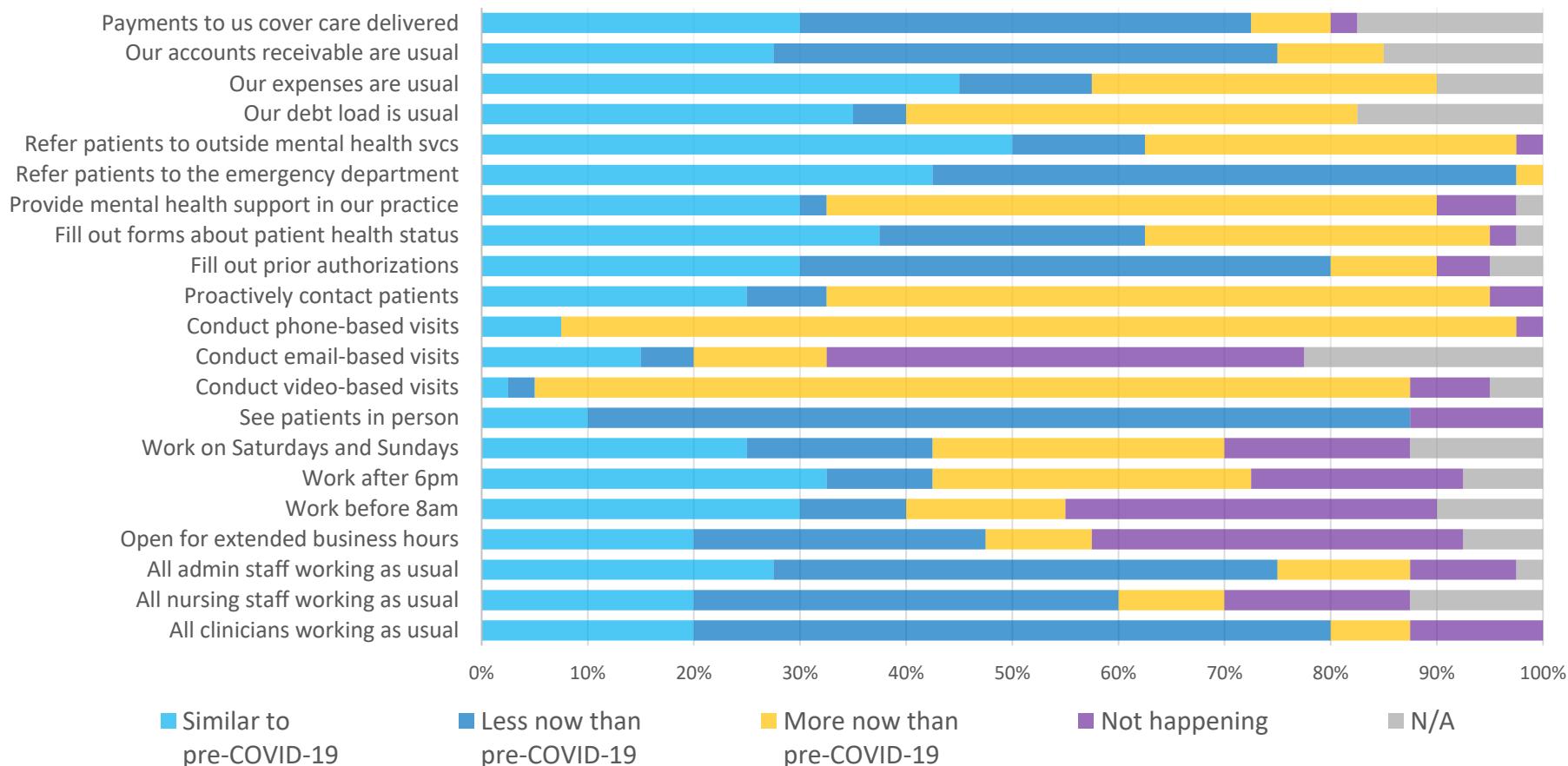


# Flash Question: During the past 4 weeks, did you receive...?

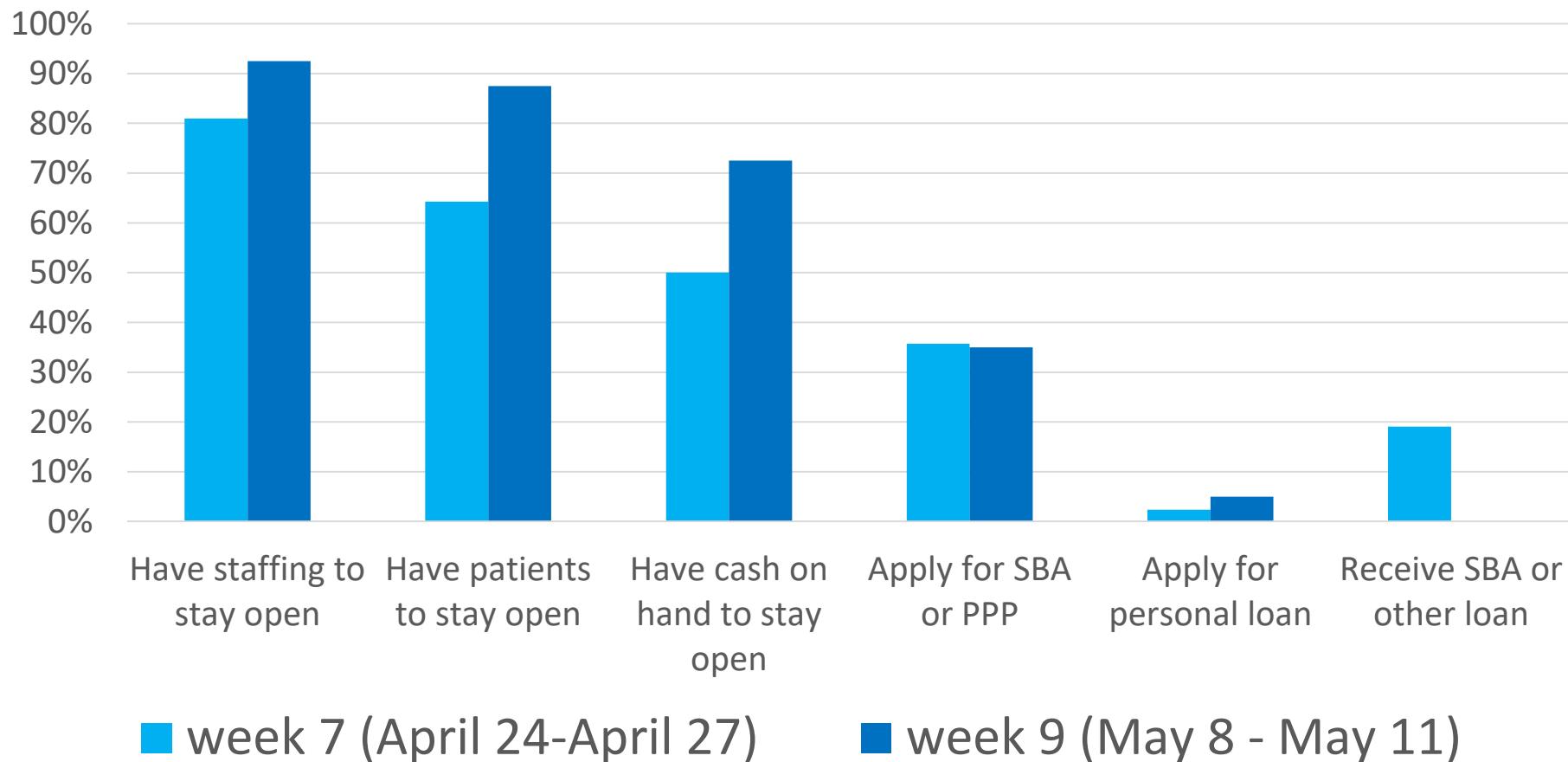
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# Flash Question: Thinking about your practice today, how has your practice changed since before COVID-19?

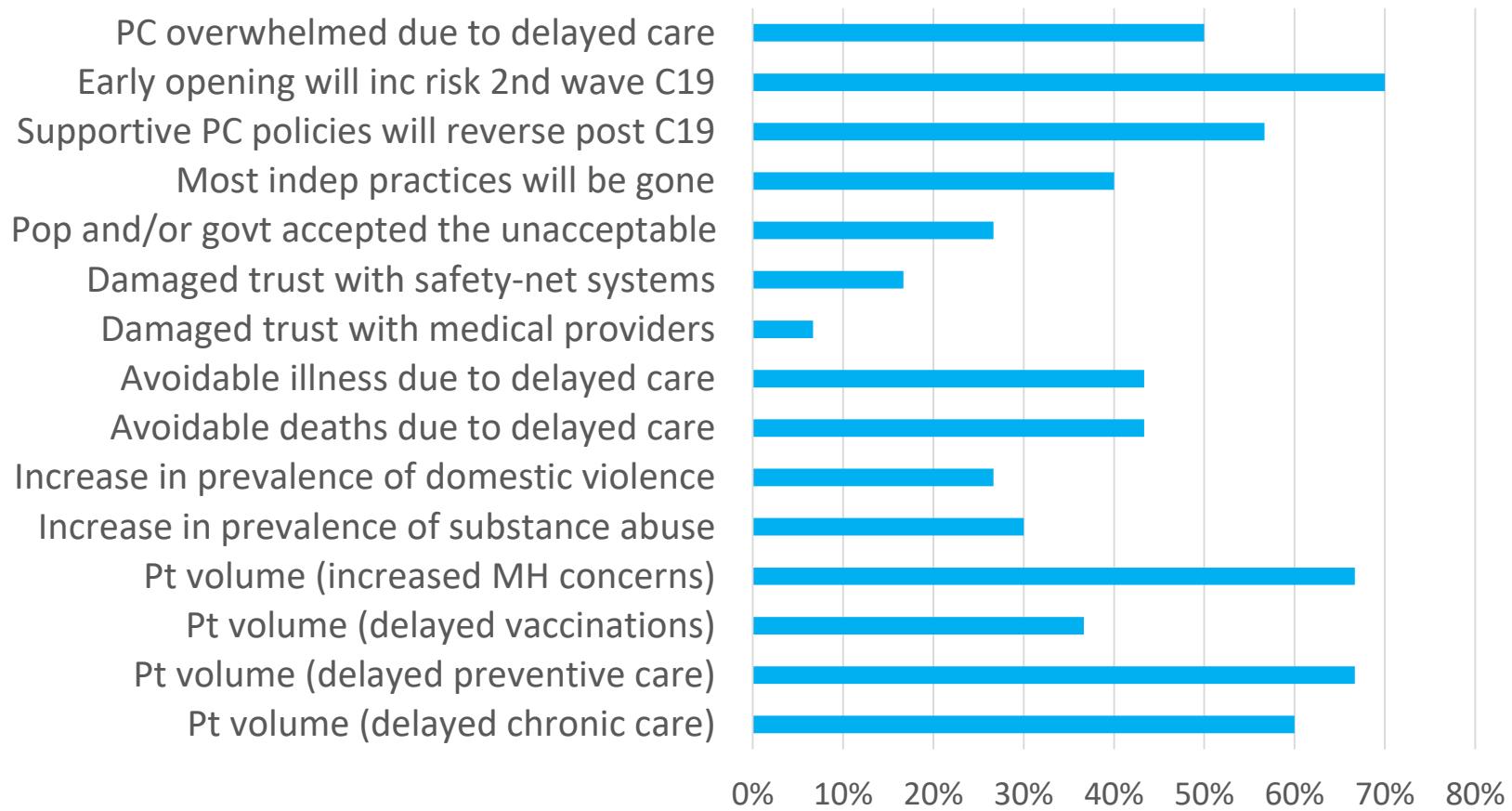


# Flash Question: For the next 4 weeks, are you likely to...?



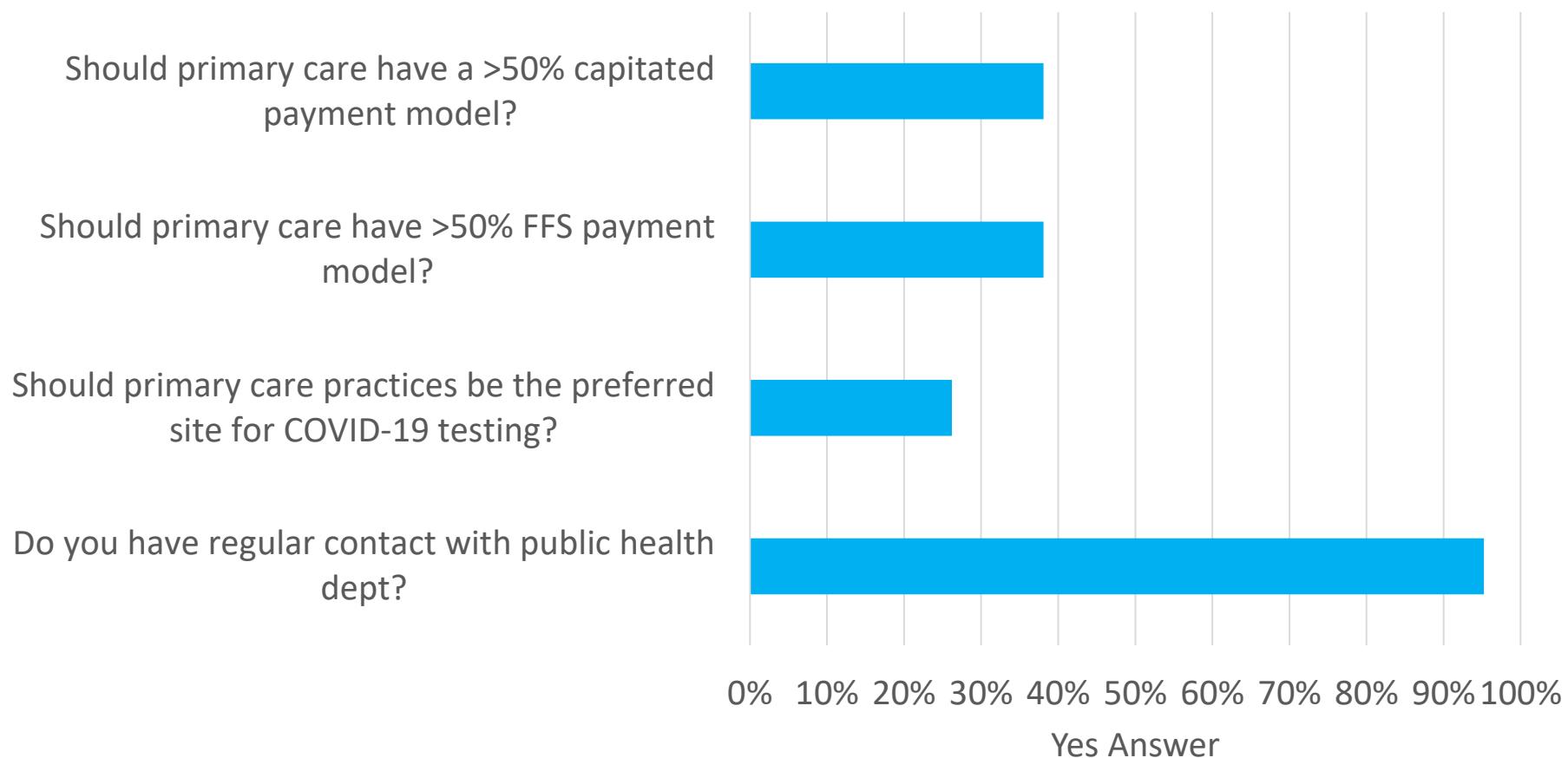
# Flash Question: How will your practice be different after COVID-19?

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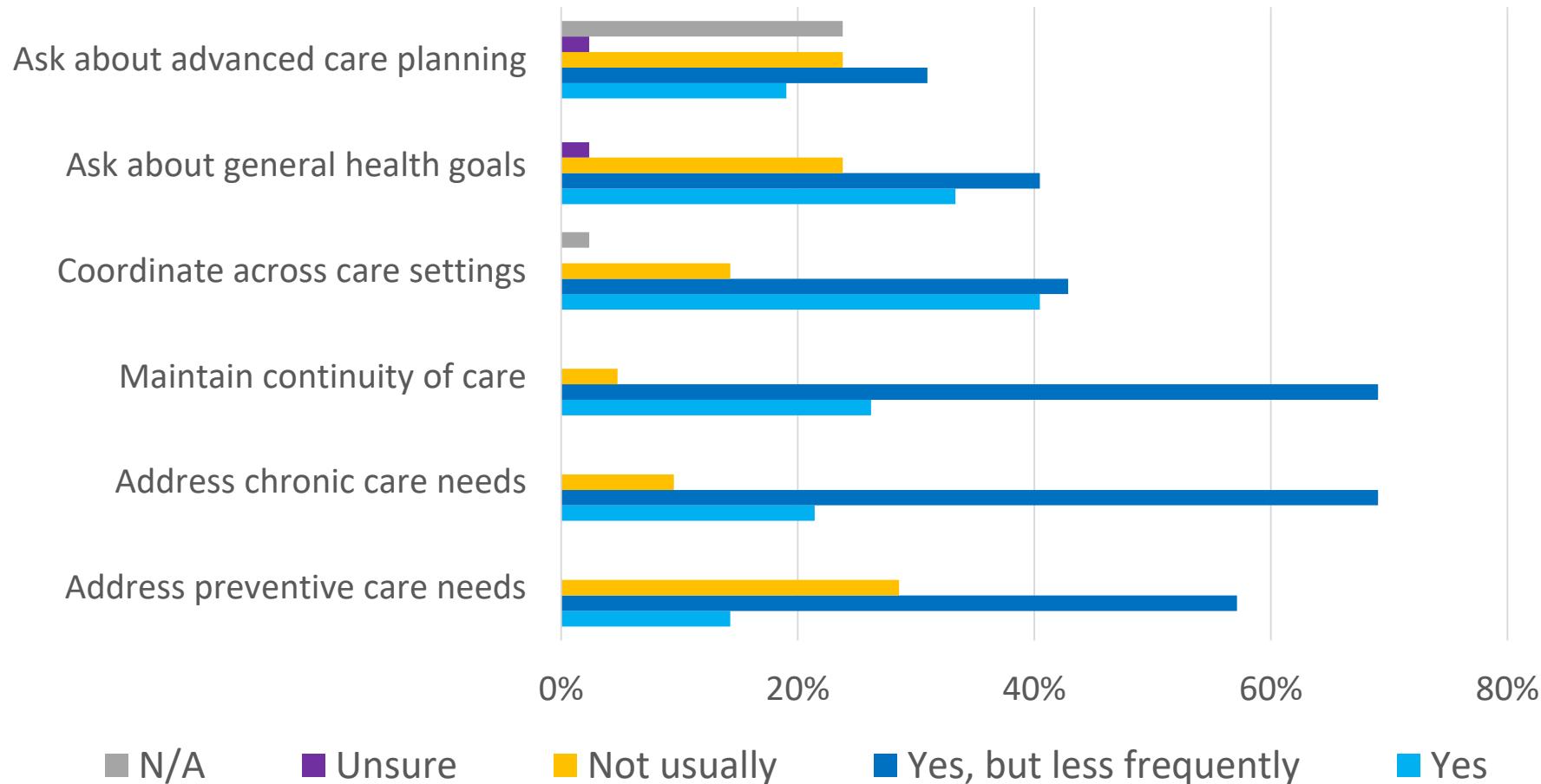


# Flash Question: Thinking of your most recent experiences...

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# Flash Question: Due to COVID-19, are you currently able to...?



# Opinion Question

## Safe to open up the country?

