



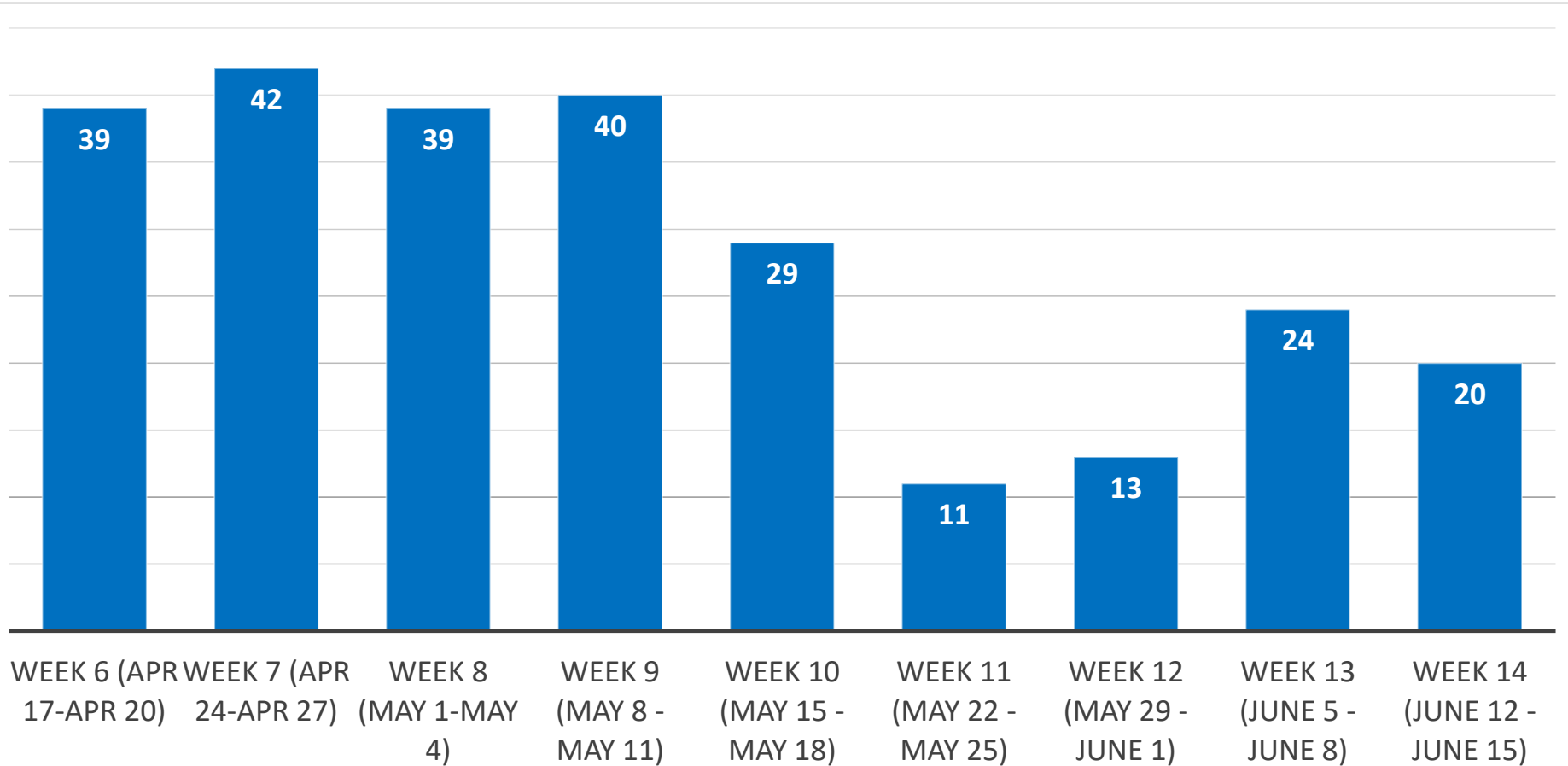
ADVANCING INTEGRATED HEALTHCARE



Impact of COVID-19 in Rhode Island: Frontline Primary Care Provider Survey Results

JUNE 12, 2020

RI Sample Size



June 12 – June 15 (Week 14)

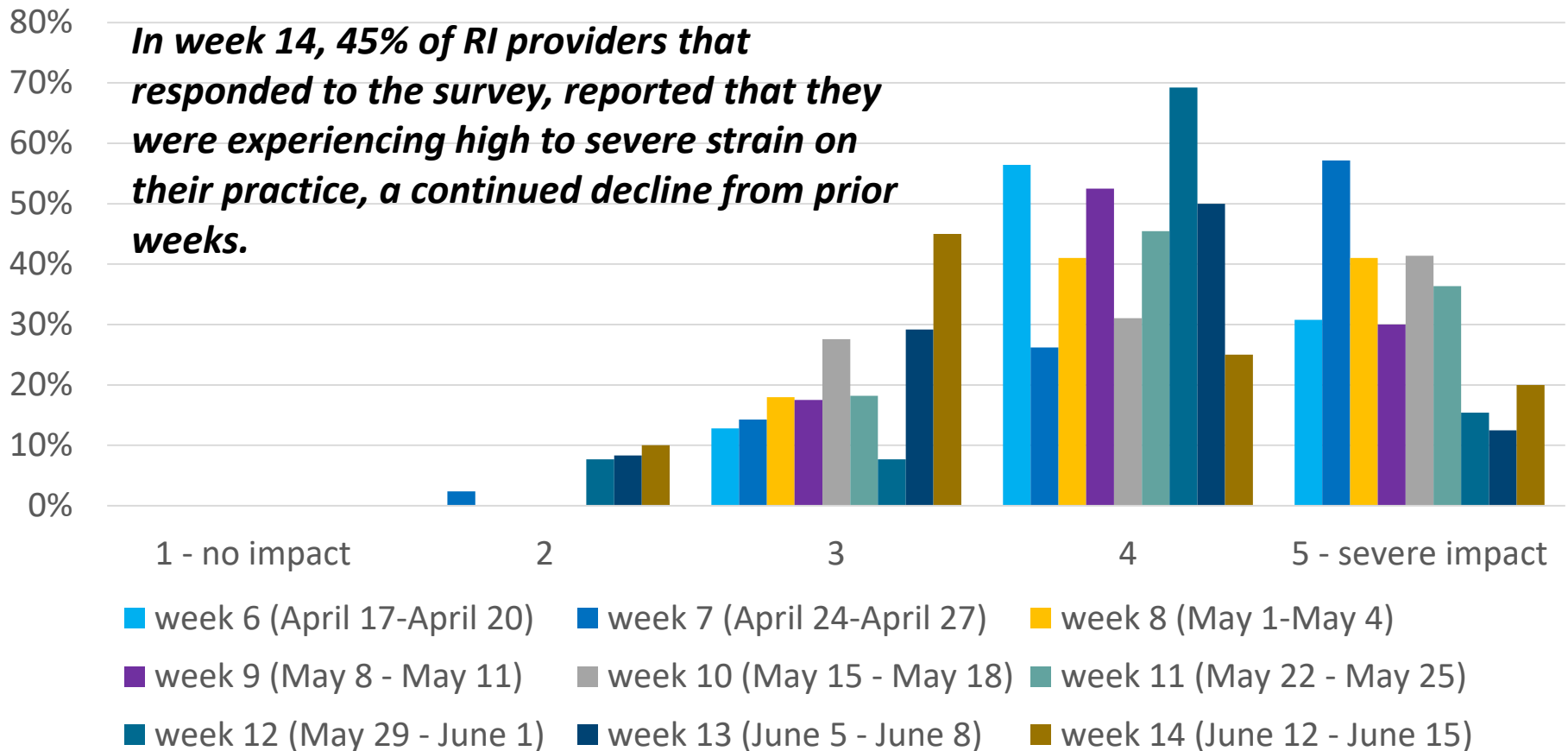
Key Messages

- High to severe strain on practices continues to decline (45% compared to 63% last week).
- Despite the trend, RI Providers provided the following comments regarding closing practices:
 - “Feels like a suicide mission. I quit.”
 - “Leaving practice. Very sad.”
- RI providers psychological well-being has **somewhat** suffered because of work.
- Patients **mostly** responded well to changes in the office, such as wearing masks.
- Resources were **mostly** available to help with COVID-19 related job stress.
- COVID-19 stresses experienced in the last 4 weeks:
 - Non-face-to-face volume at all-time high (60%)
 - Need to layoff/furlough clinicians/staff (50%)
 - Face-to-face pt volume lower by 30% (50%)

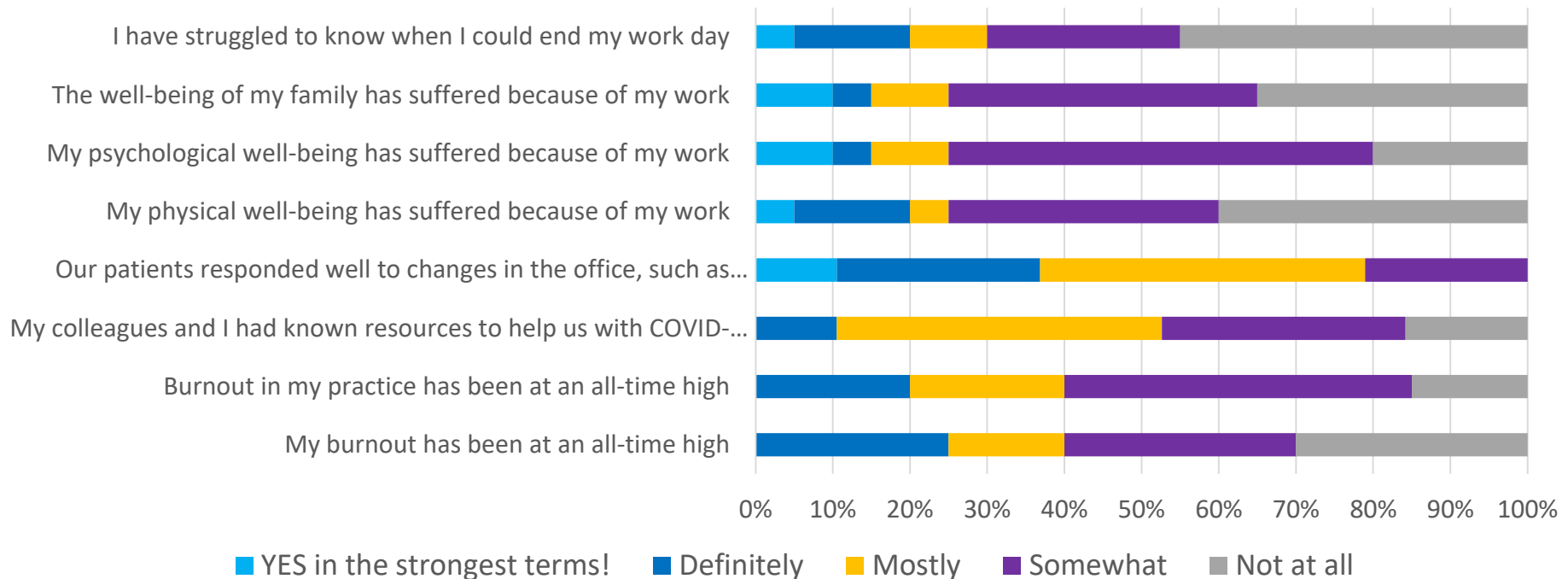
RI Provider Comments

- June 12 – June 15th (Week 14): Regarding closing practices –
 - “Feels like a suicide mission. I quit.”
 - “Leaving practice. Very sad.”
- June 5 – June 8th (Week 13): “Patients are getting restless, as the rest of society starts to reopen. There are special considerations that distinguish reopening a medical office from reopening a hair salon. Once it is explained, patients understand. However, we are accumulating a large volume of needed visits for patients whose care we deferred or who made that decision themselves, which will result in the combination of greater-than-usual demand for in-person visits at a time that we will need to offer fewer in-person visits for safety purposes.”
- May 29 – June 1st (Week 12): “The ability to delay care that can be delayed is getting thin. Adapting the office so that it can provide safe in -person care is a growing need.”

Level of strain related to COVID-19 on your practice?

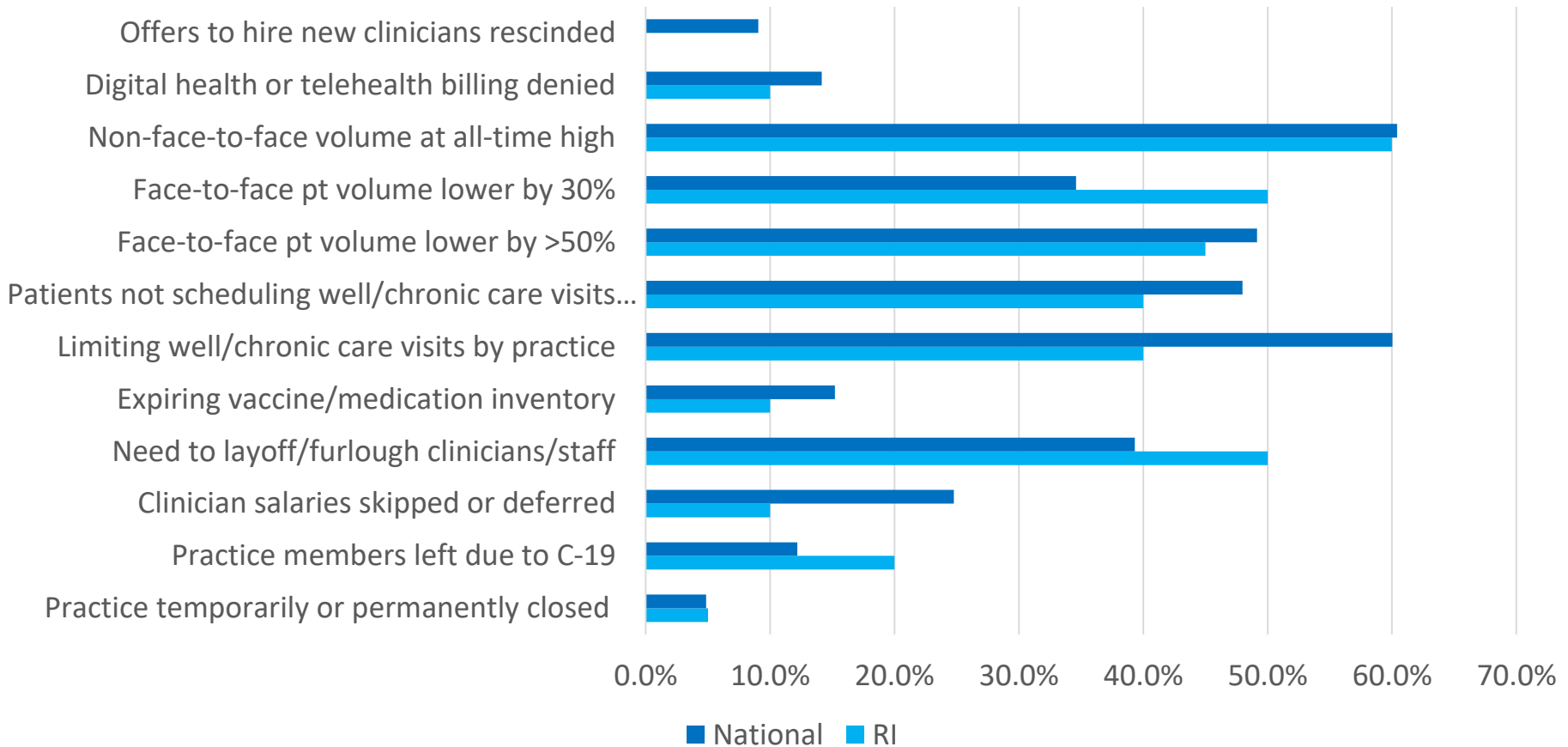


In the last 8 weeks, would you say...?



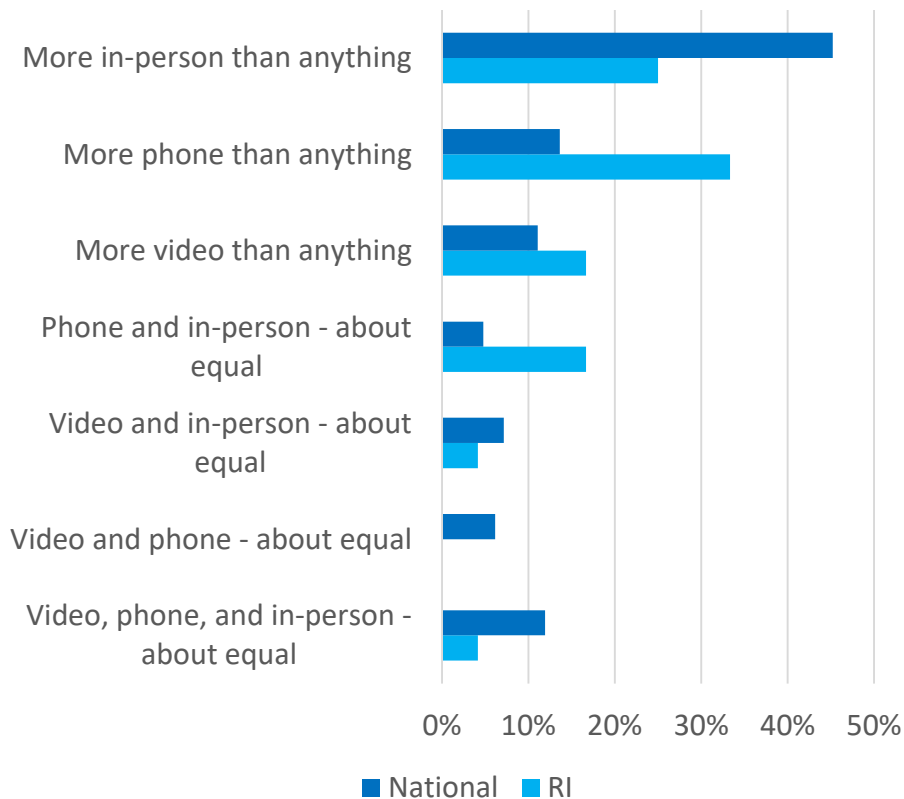
- **RI providers psychological well-being has somewhat suffered because of work.**
- **Patients mostly responded well to changes in the office, such as wearing masks.**
- **Resources were mostly available to help with COVID-19 related job stress.**

Which of these possible COVID-19 stresses have you had in the last 4 weeks?

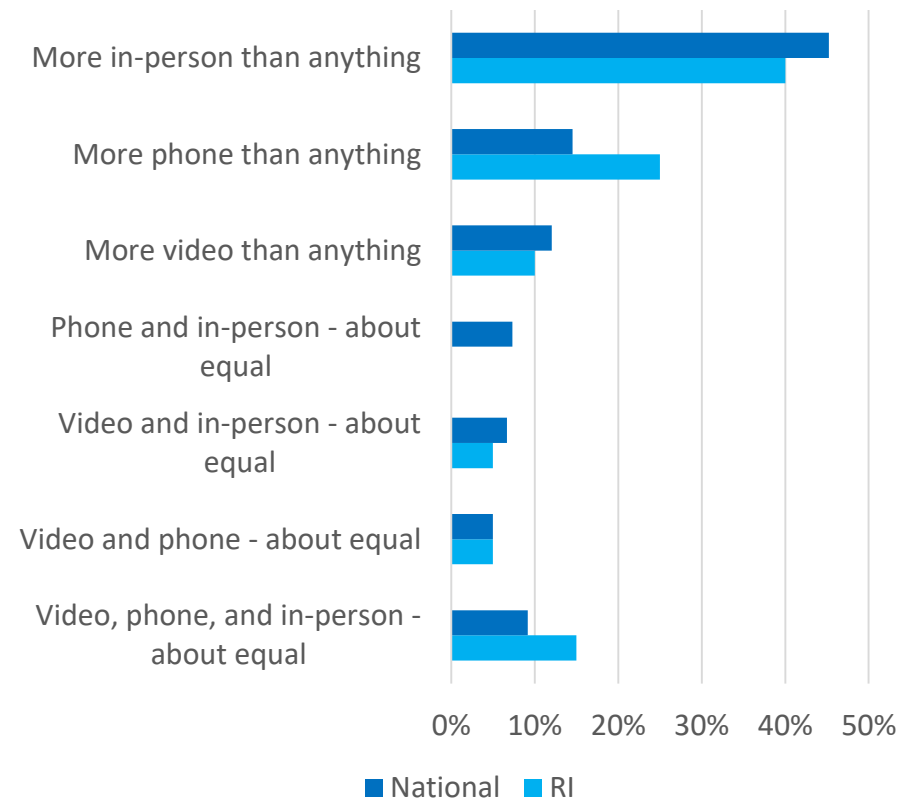


Over the past week, would you say your modes of care delivery have been...

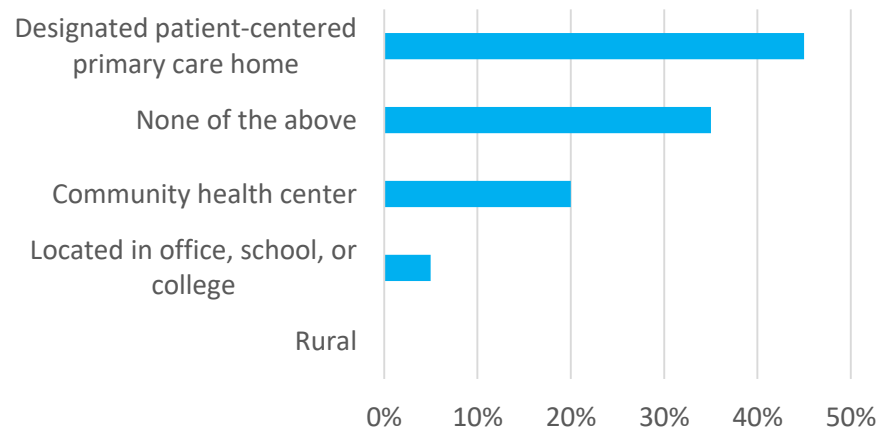
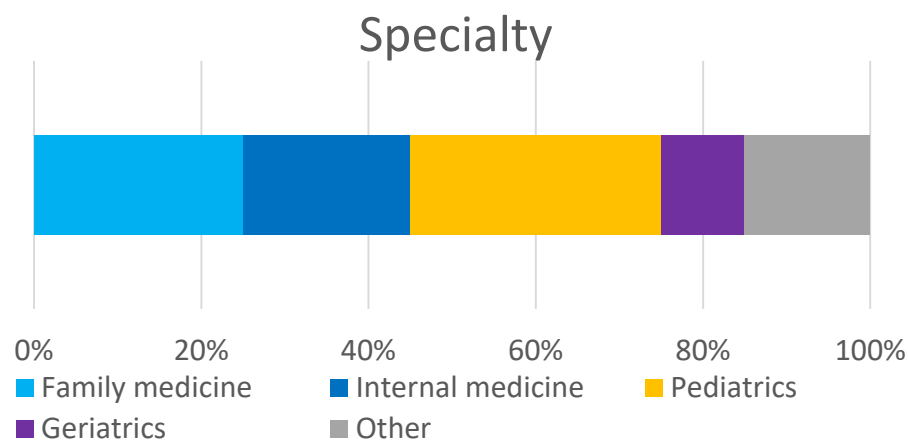
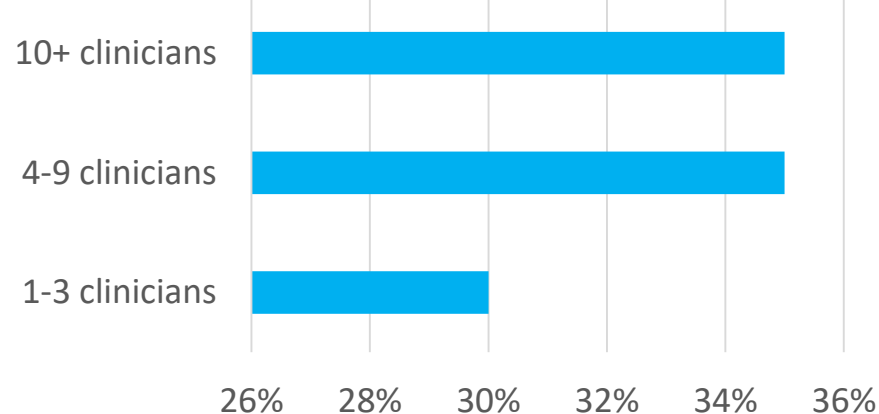
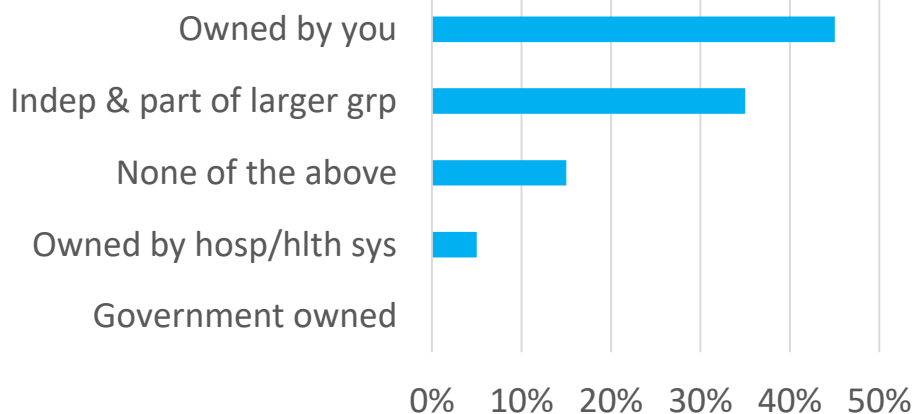
Week 13



Week 14

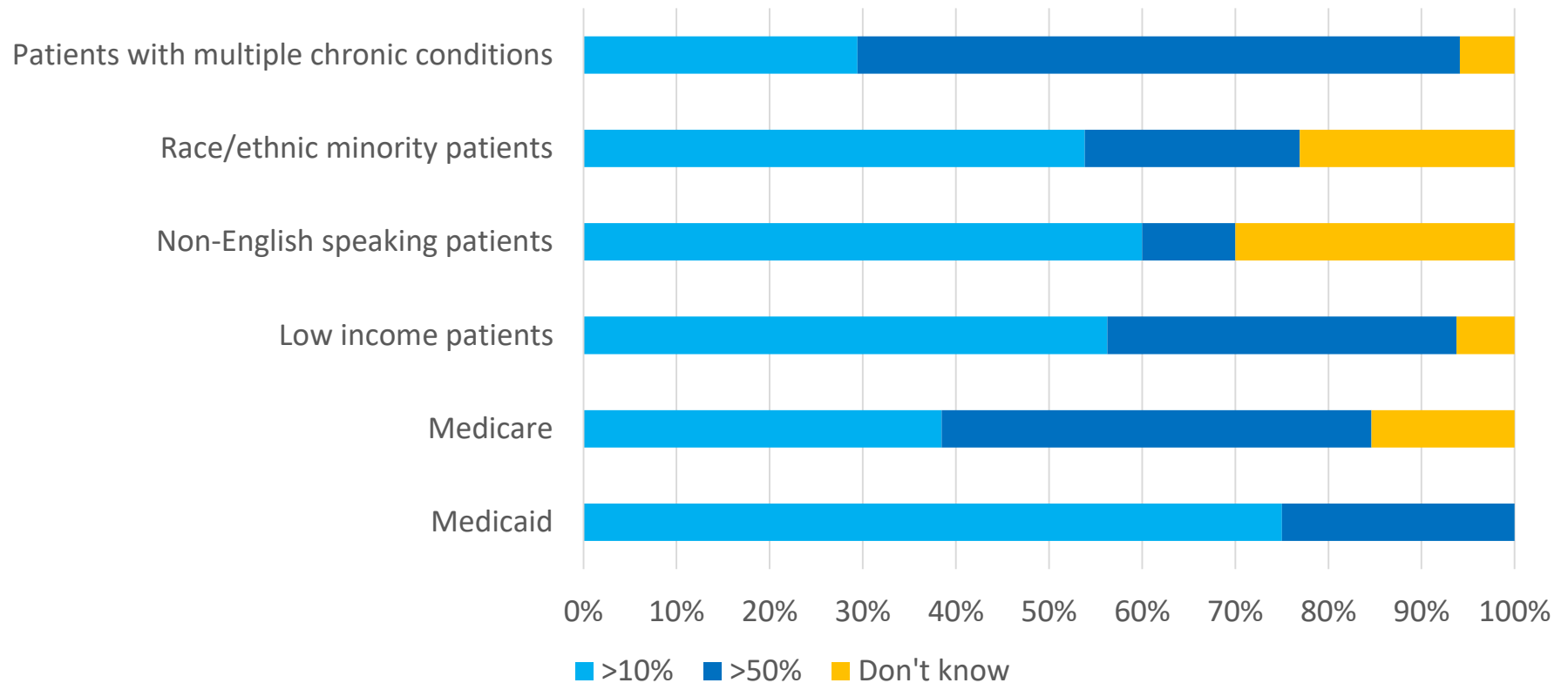


RI Primary Care demographics June 12 – June 15th (week 14) survey results



RI Primary Care demographics June 12 – June 15th (week 14) survey results

Roughly how much of your practice is...

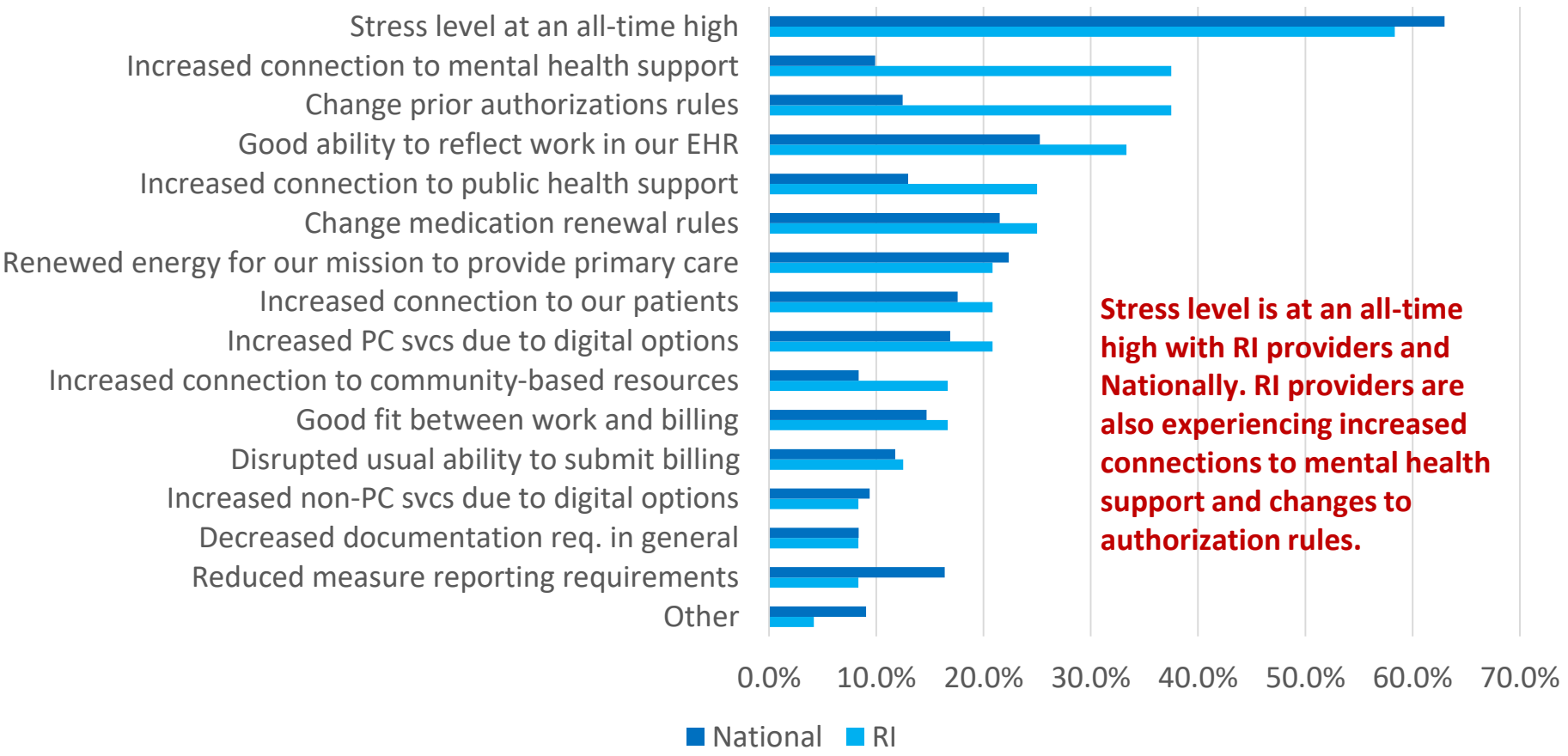


*National survey conducted by the **Primary Care Collaborative** and the **Larry Green Center** - started March 13th.*

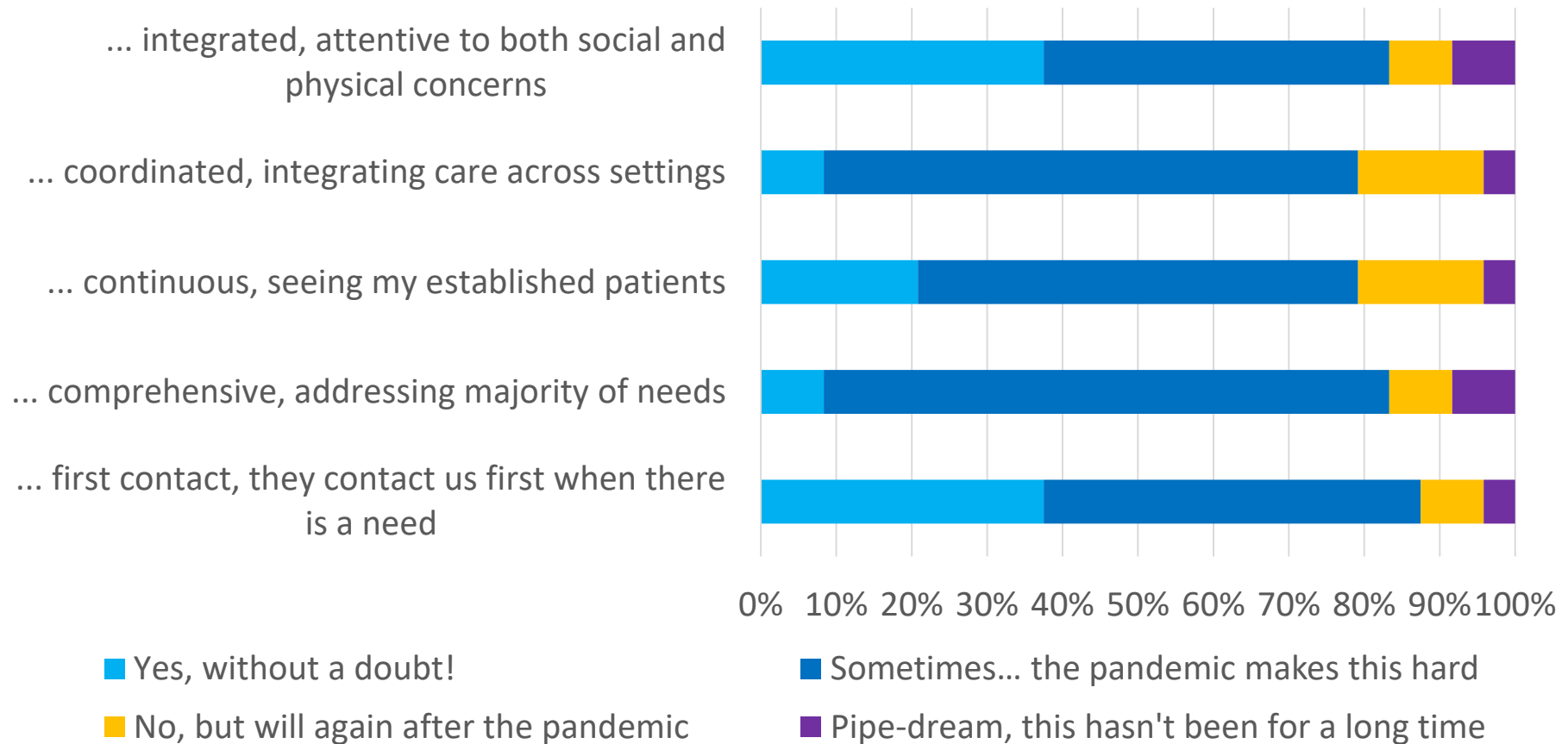
Rhode Island started survey participation in week 6 (April 17th).

Prior Weeks

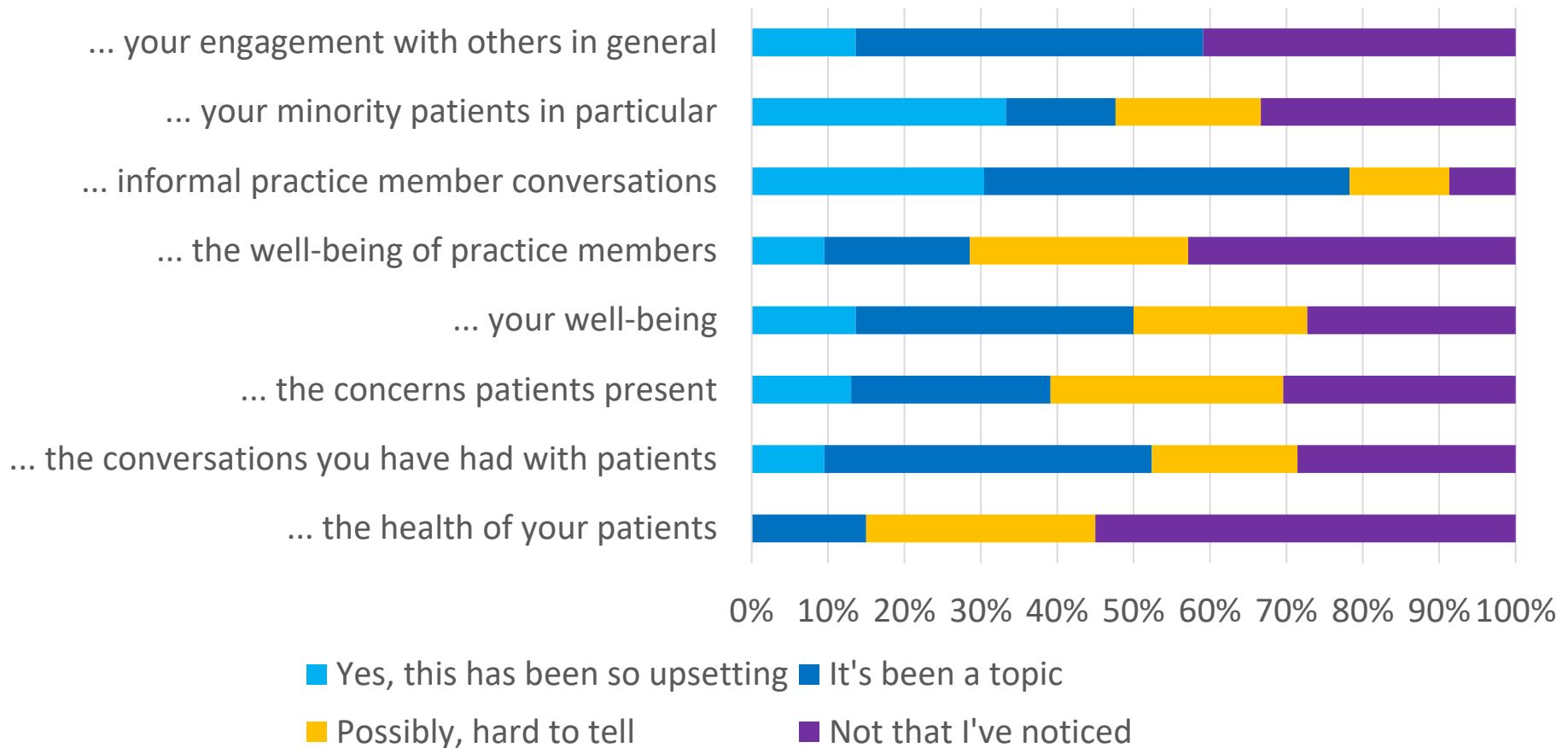
Over the past 4 weeks, which of the following has your practice experienced?



Over the past 4 weeks, have you been able to care for your patients in a way that was...?

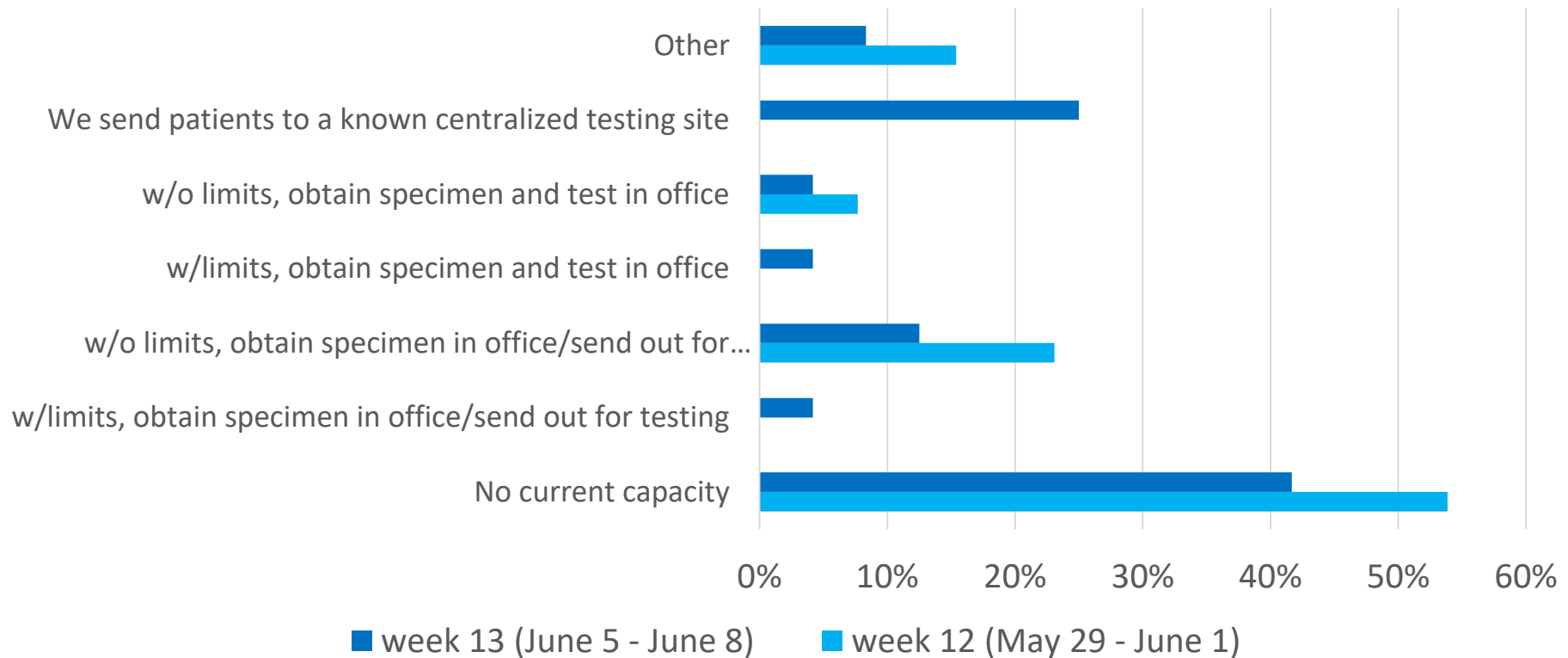


Has the death of George Floyd, and other similar events, had an impact on...?

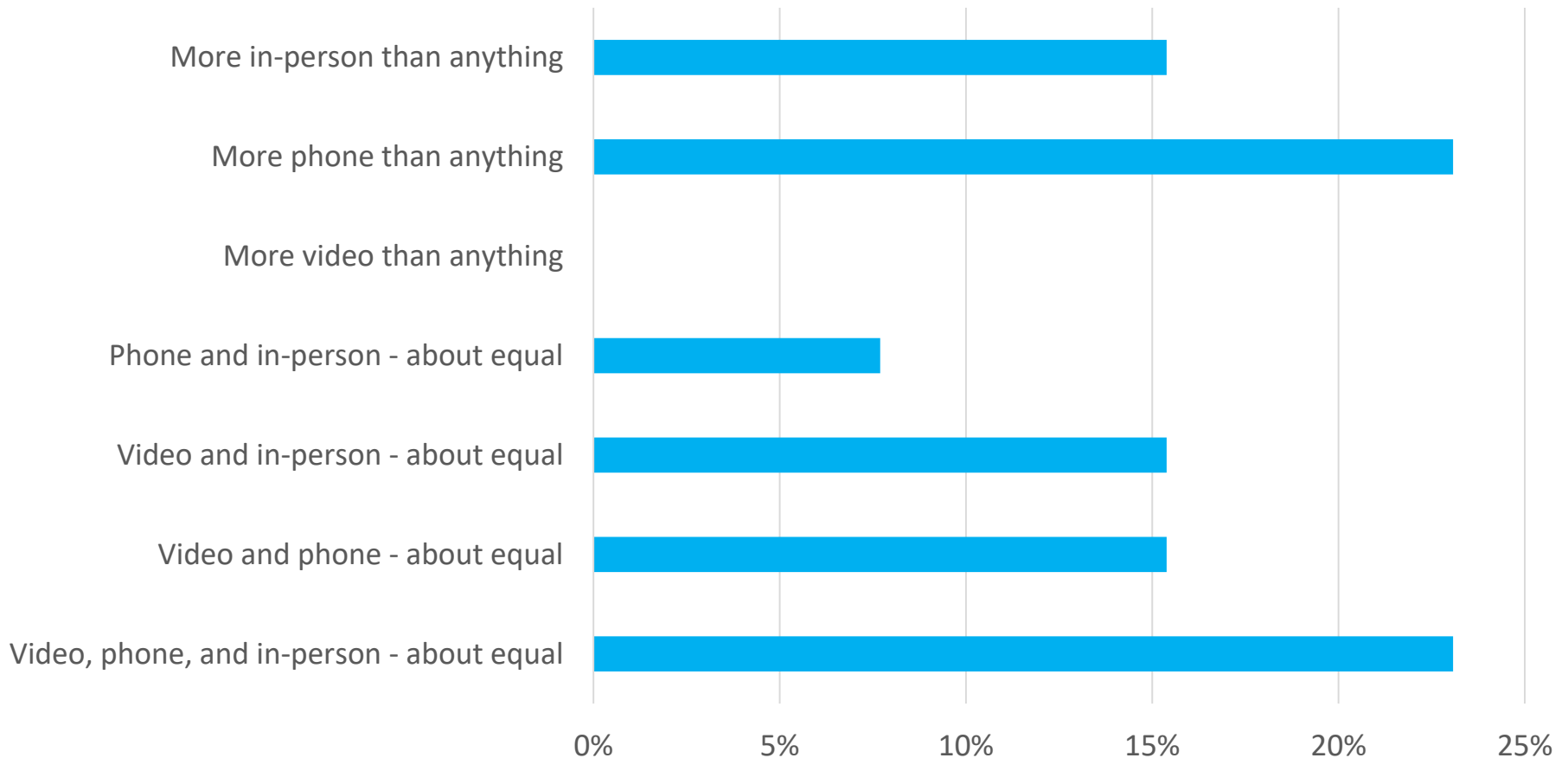


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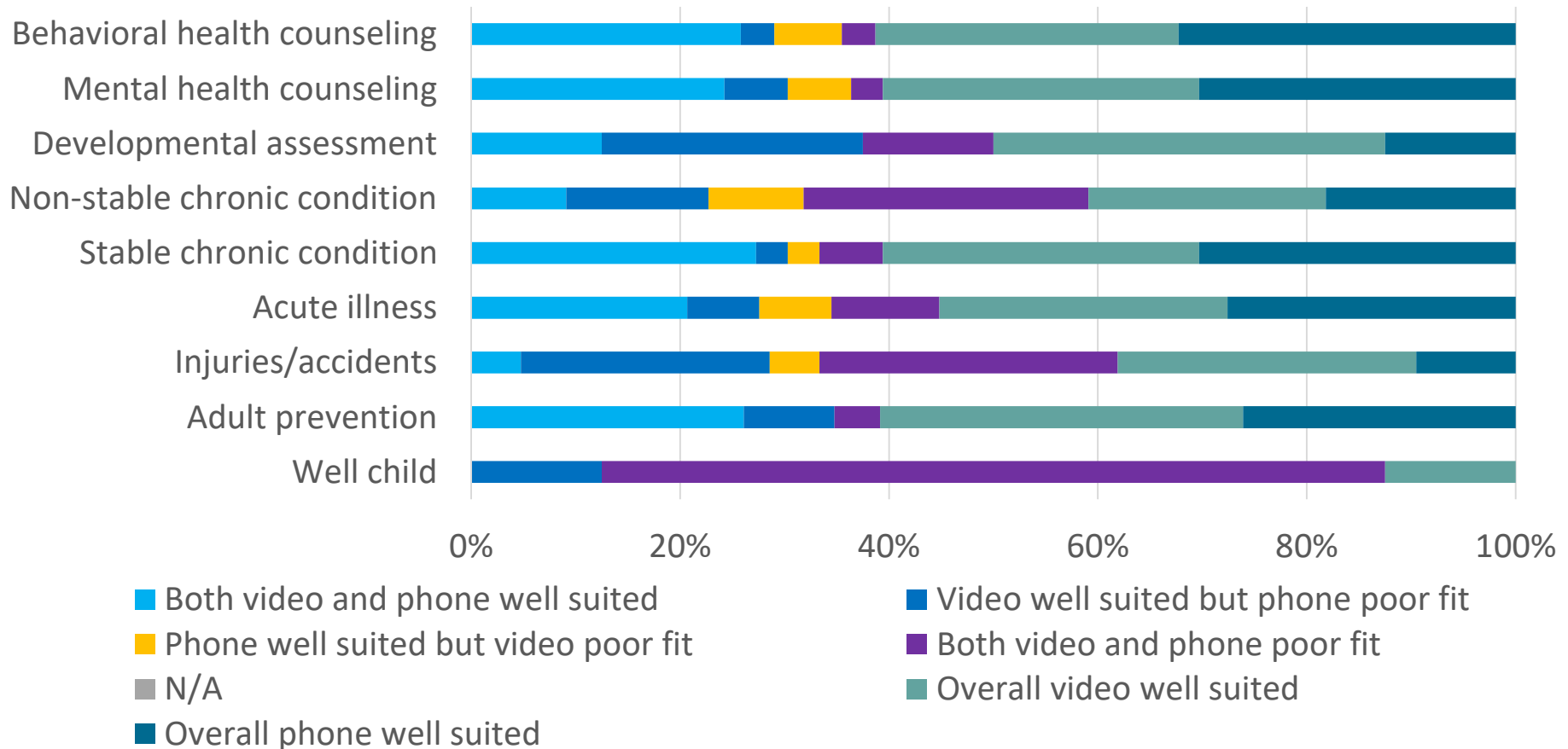
RI Primary Care COVID-19 Testing Capacity – week 12 vs week 13:



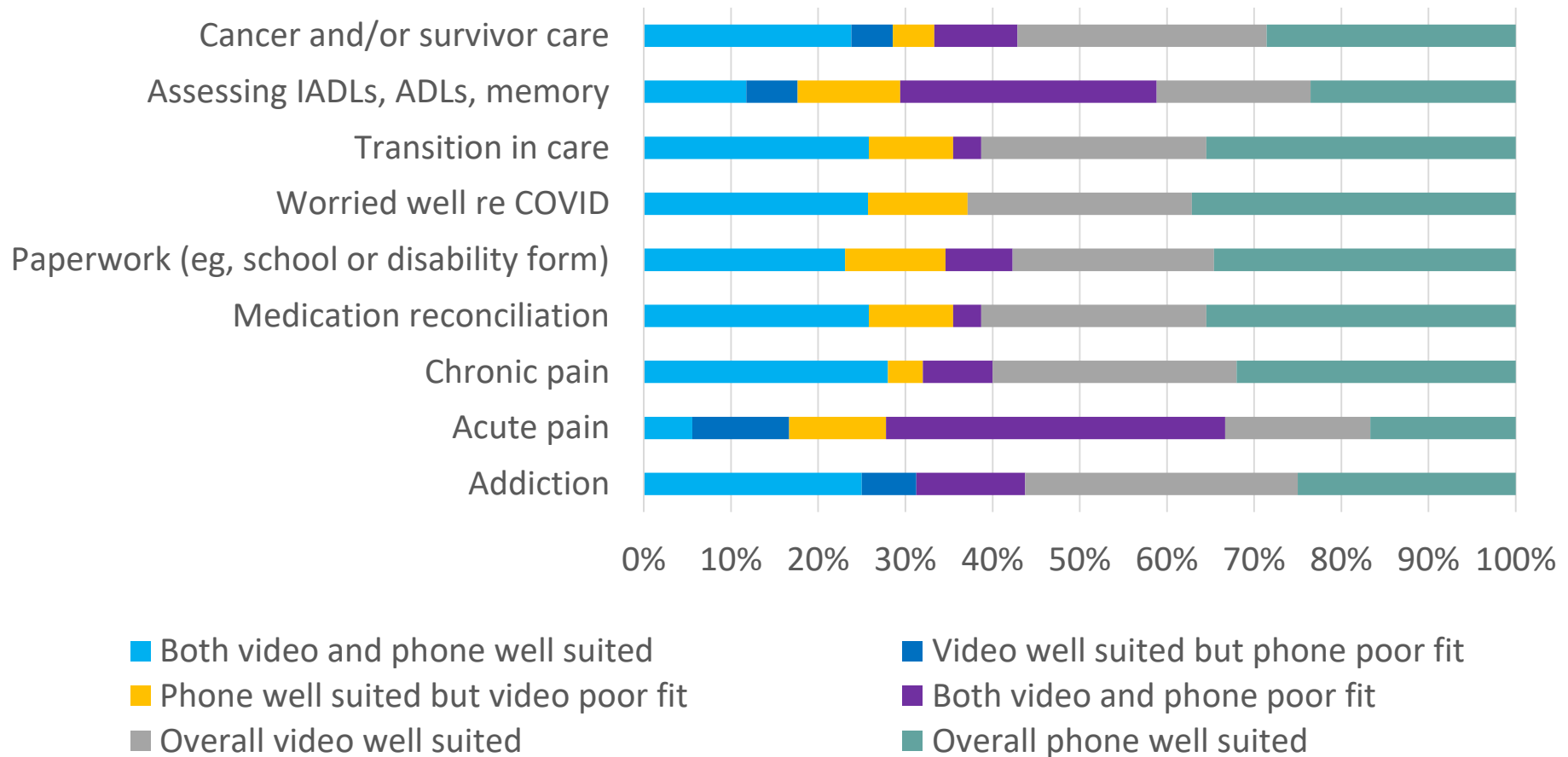
Over the past week, would you say your modes of care delivery have been...?



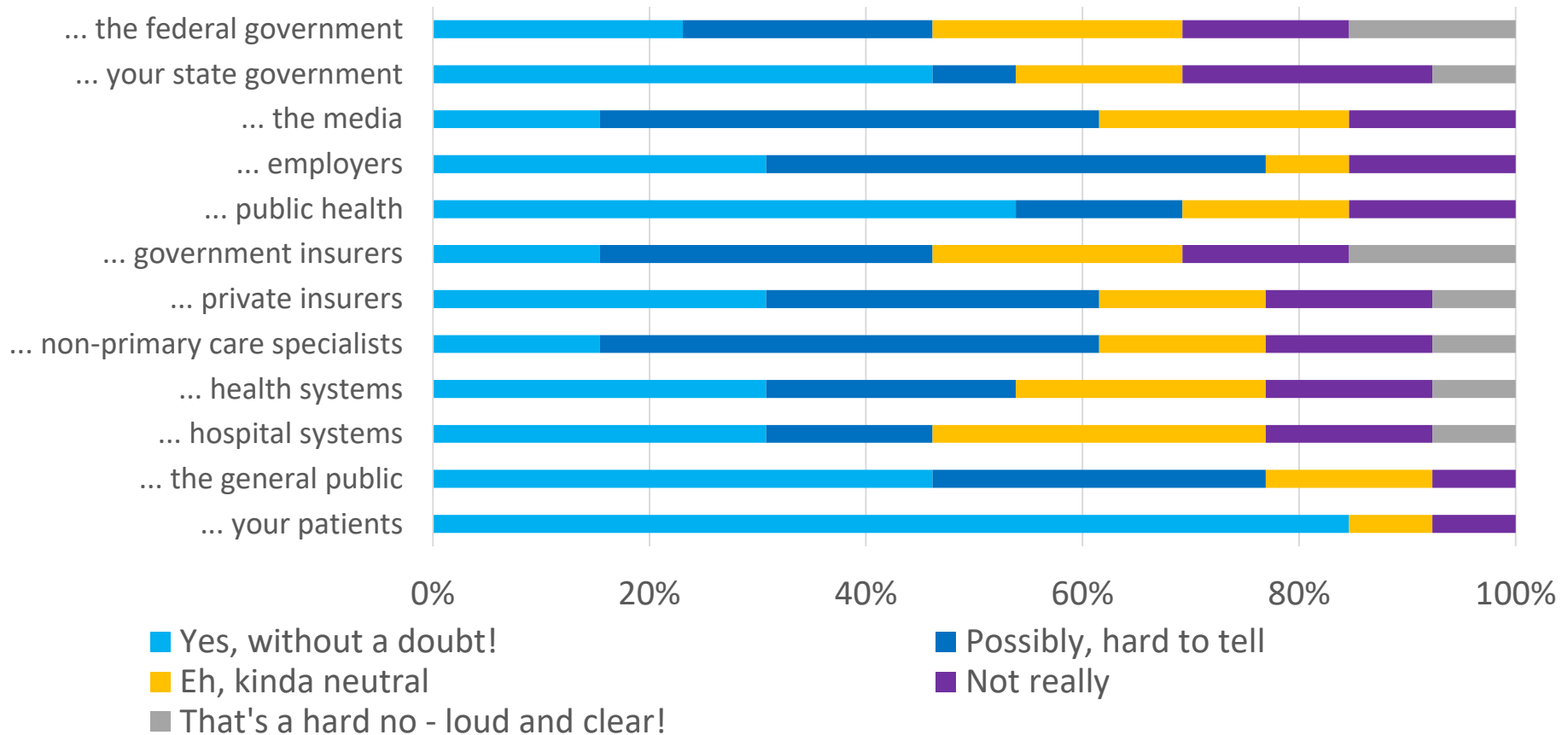
How well suited are video and phone for each of the following types of primary care visits?



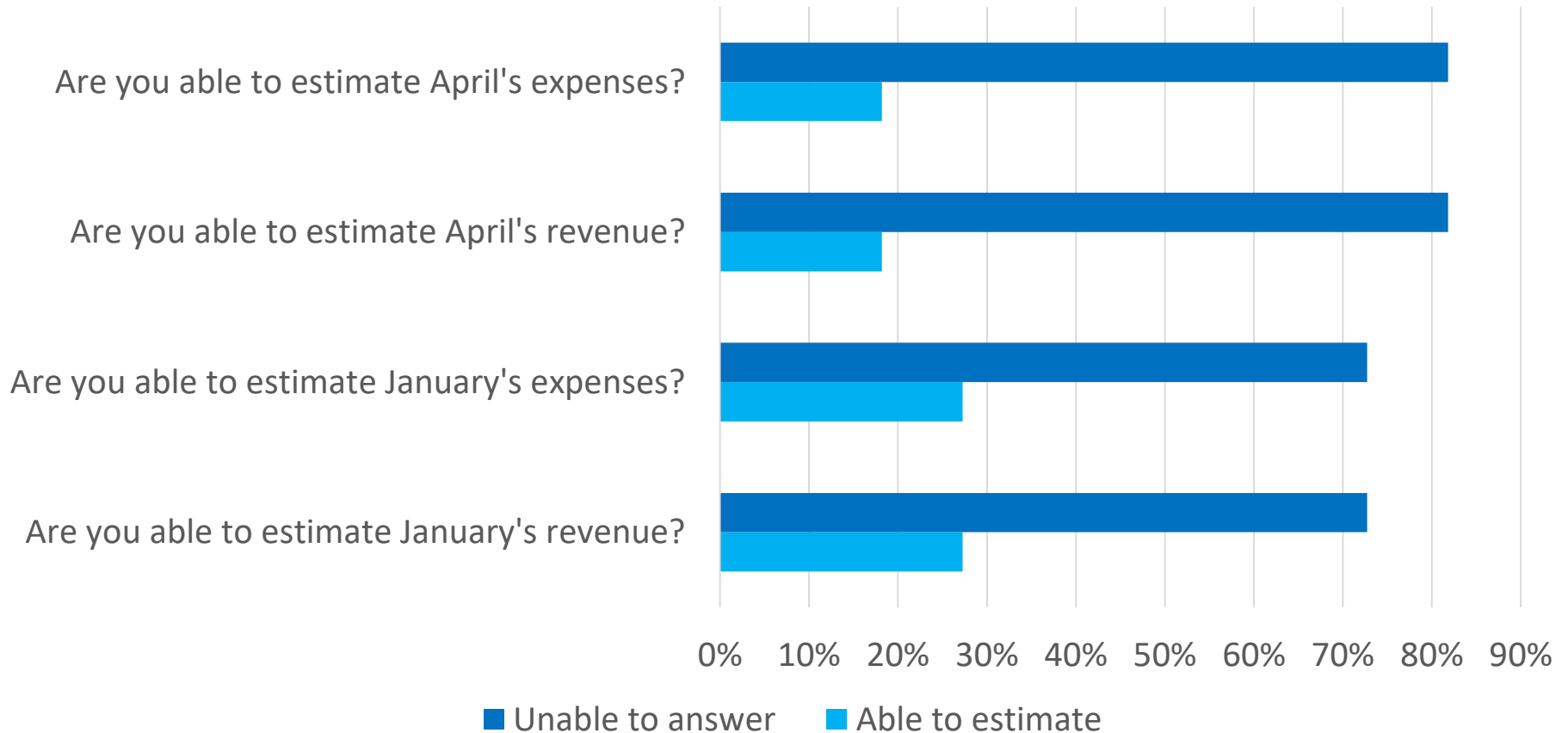
How well suited are video and phone for each of the following types of visits?



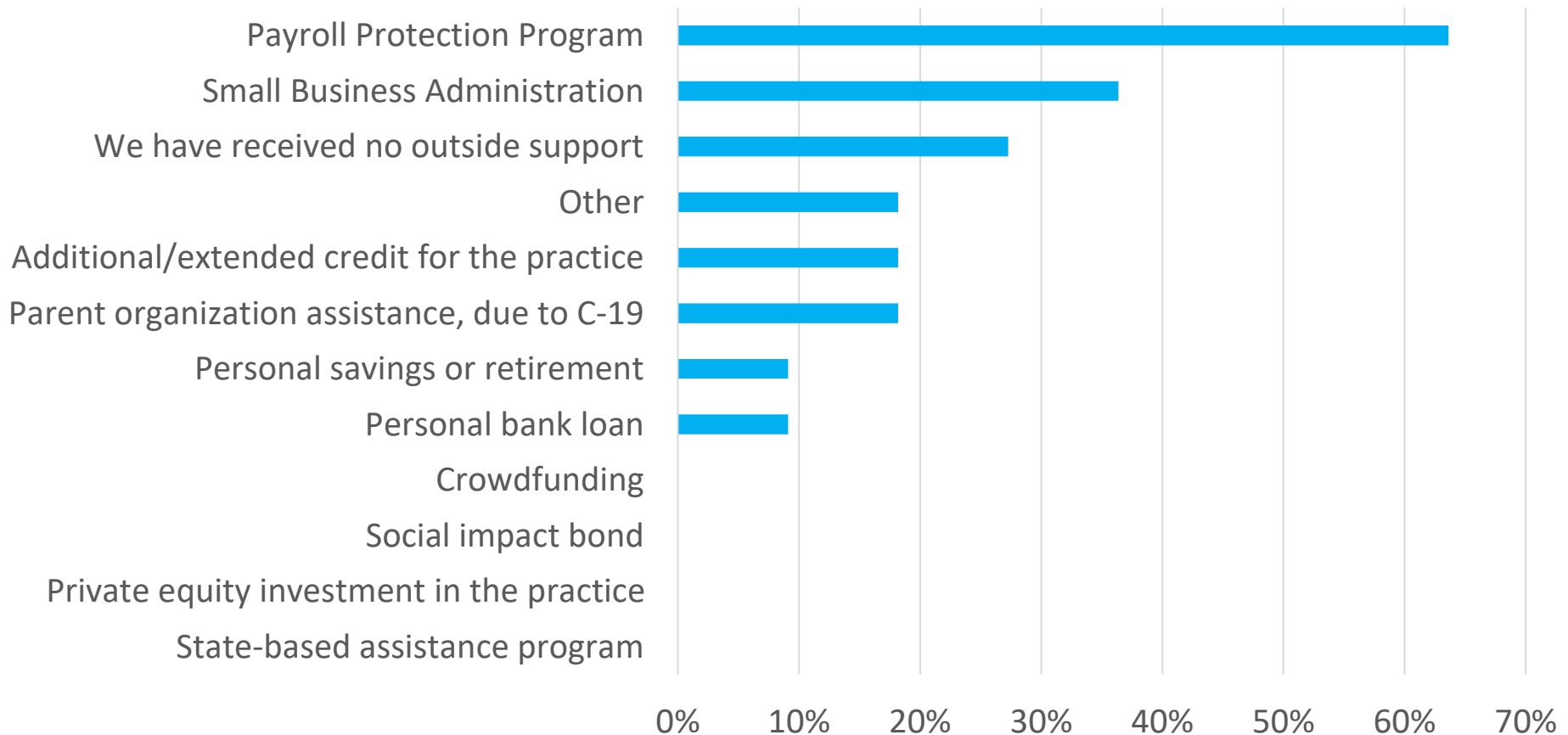
Over the past 8 weeks, have you felt primary care was valued by...?



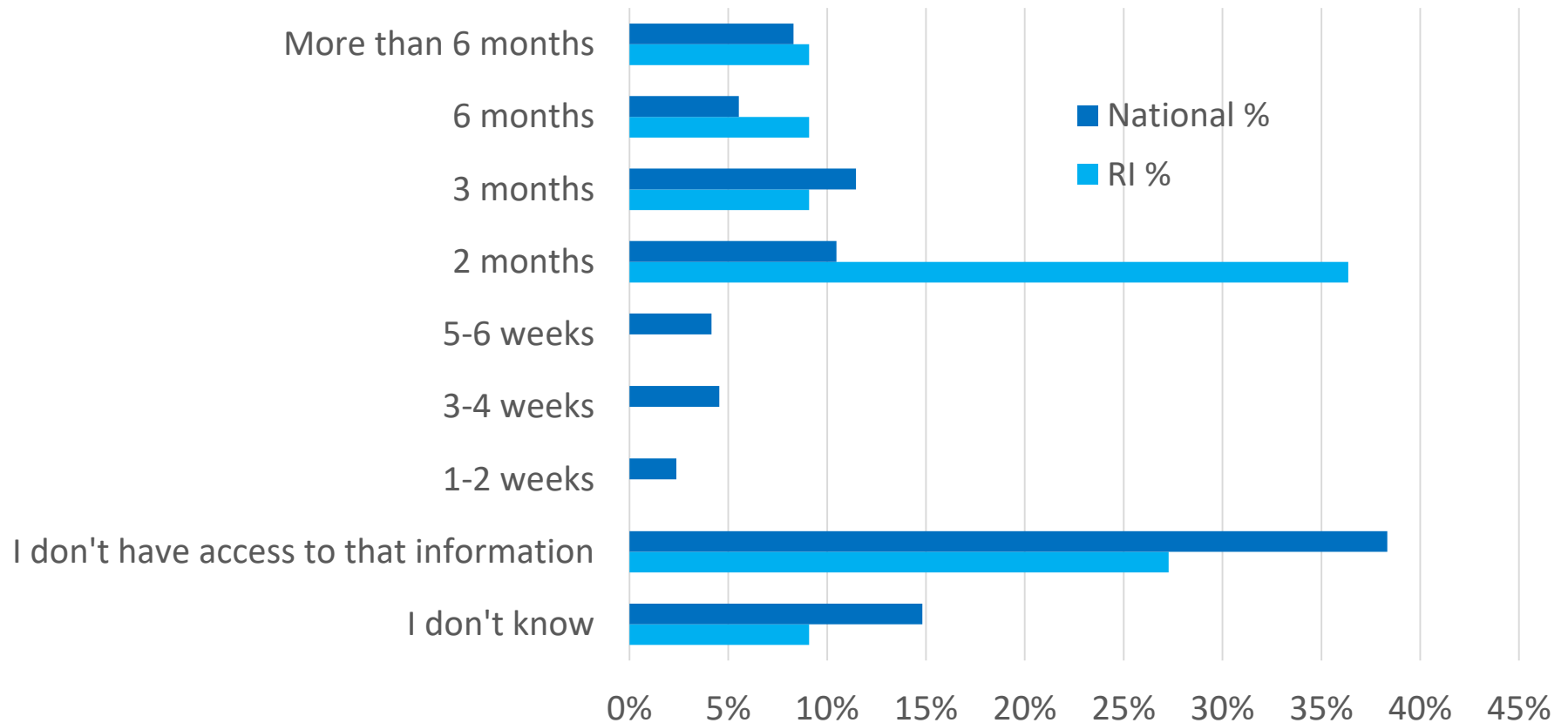
Estimating Revenue and Expense Flash Questions



Flash Question: Has your practice received financial support from any of the following sources?



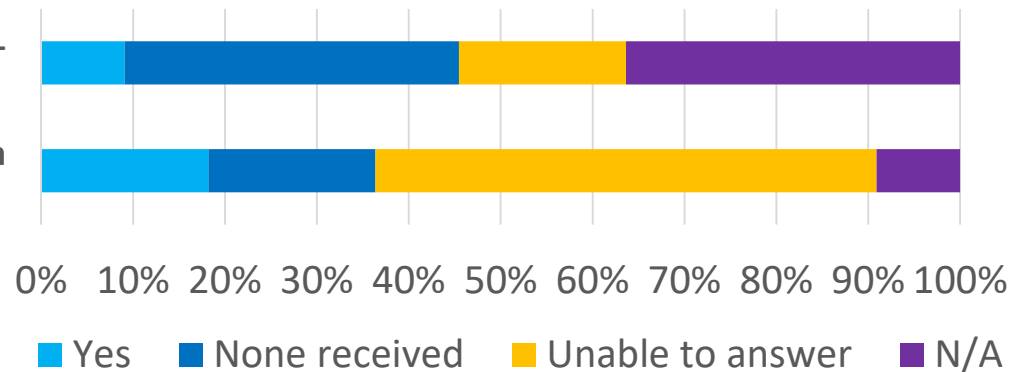
FQ: How many weeks/months might your current financial reserves for your practice last?



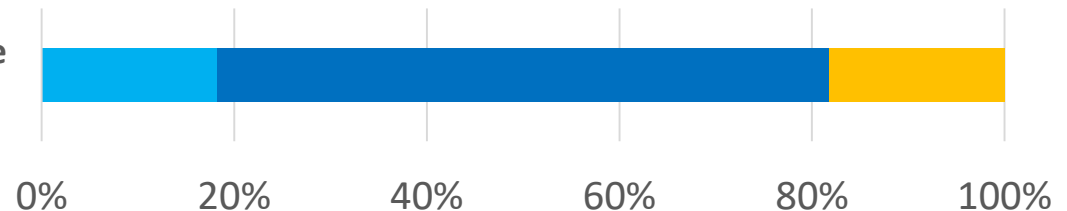
Flash Questions

Has your practice received donations from clinician-based decisions to defer salaries?

Has your practice received financial support from federal or state sources?



Has your practice furloughed any positions since January 2020?

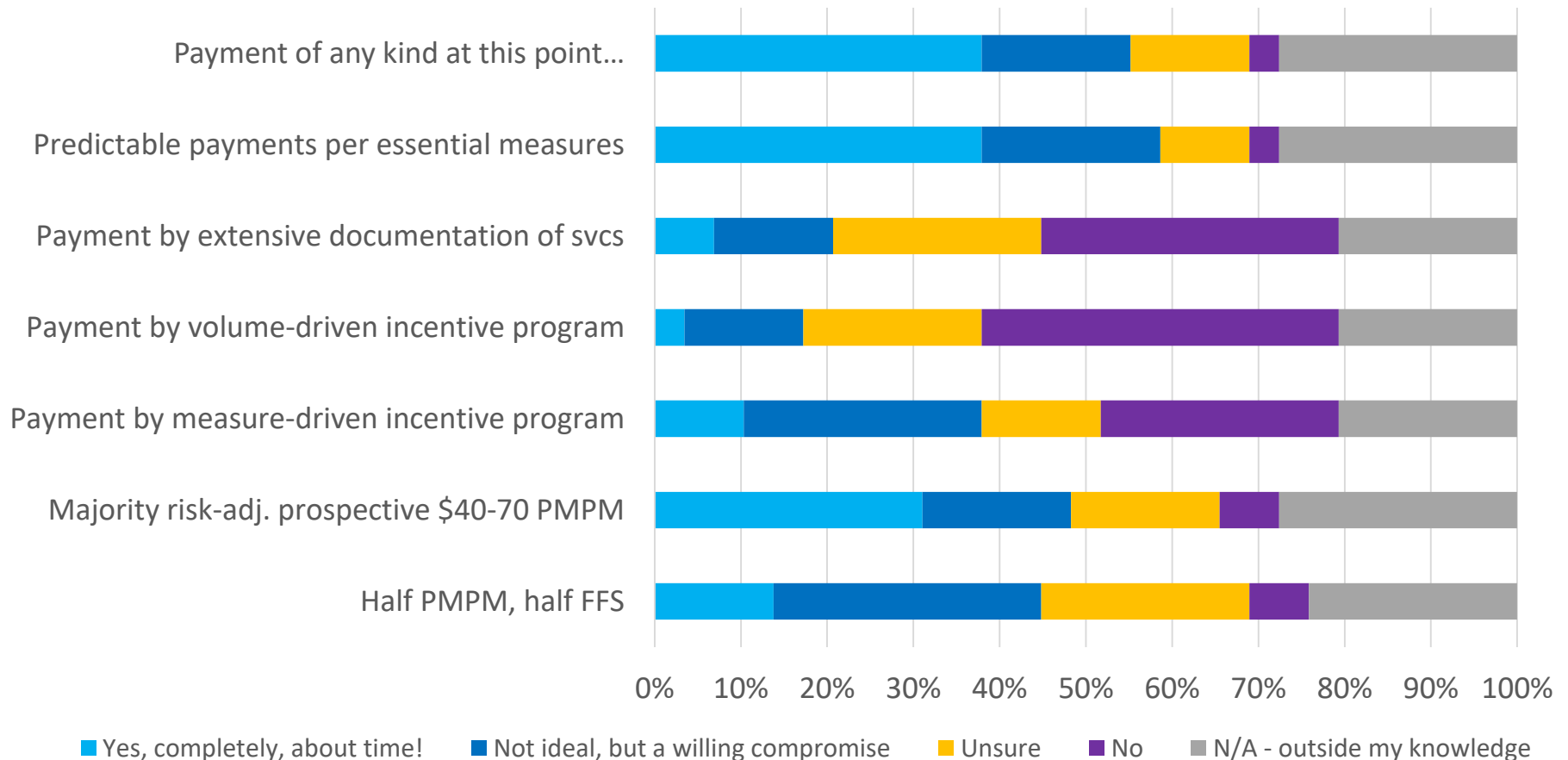


% practice members furloughed since January 2020?

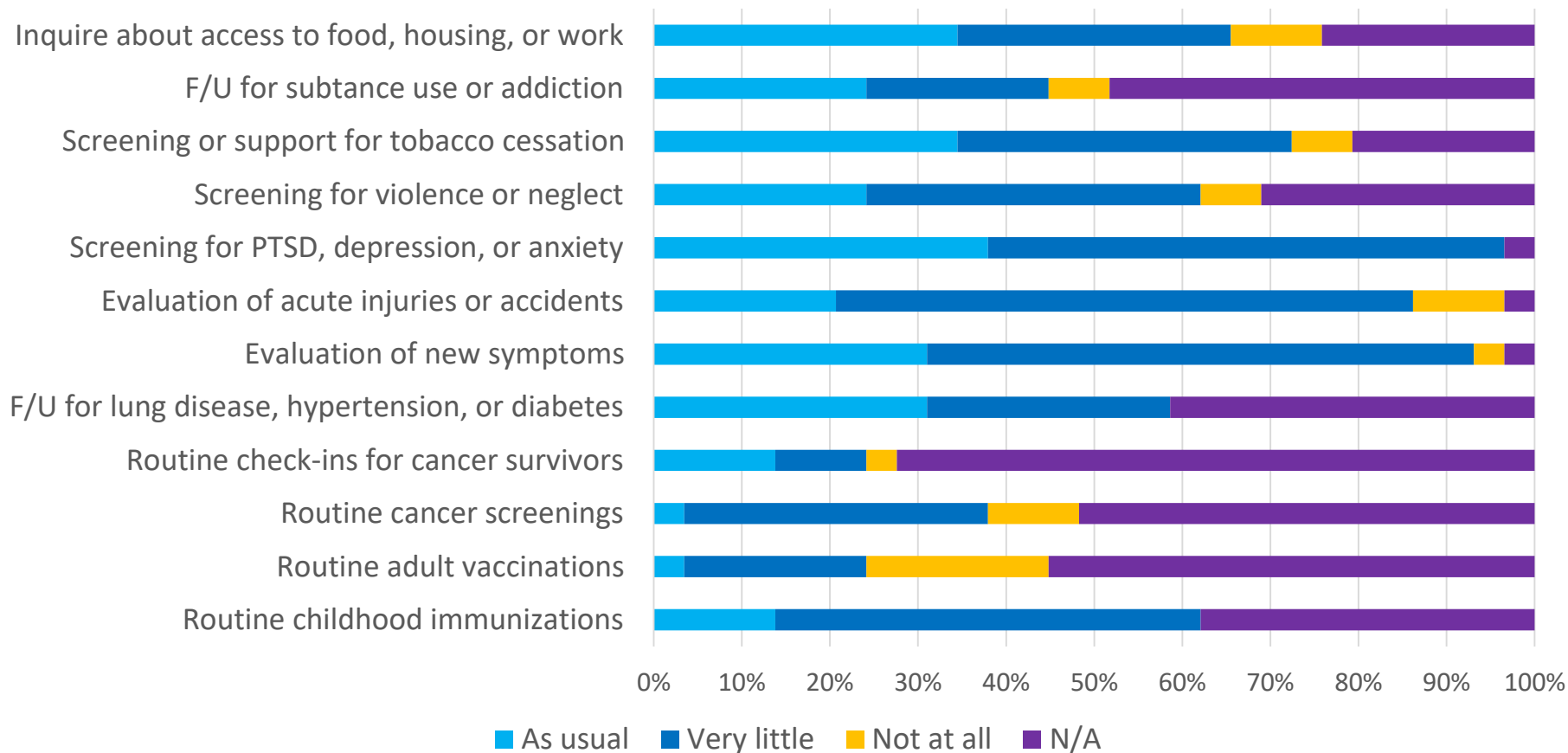
Mean 25.0%
Range 20-30%
SD 7.1%

■ Yes
■ We have not experienced furloughs
■ Unable to answer

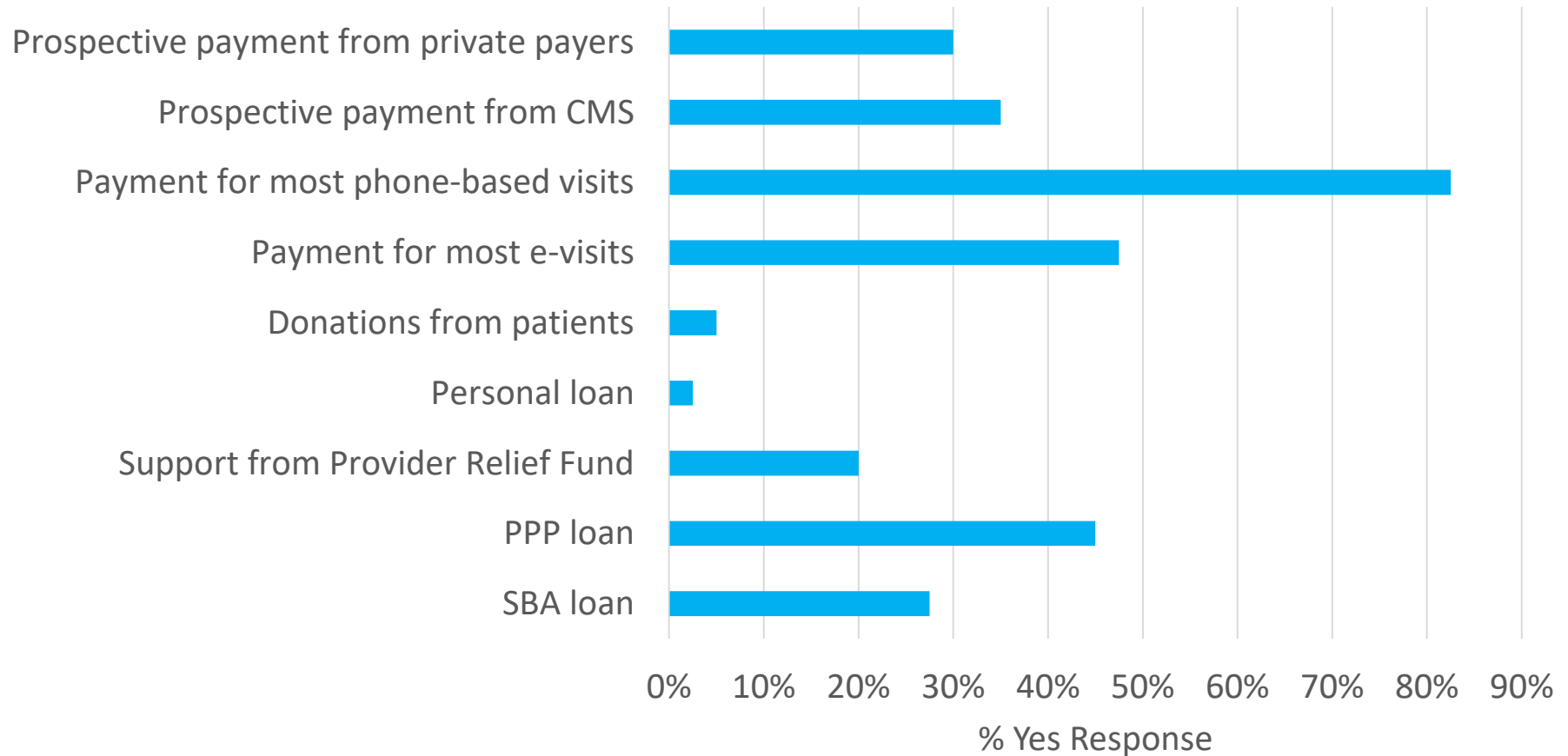
Payment structure to better weather the COVID-19 pandemic?



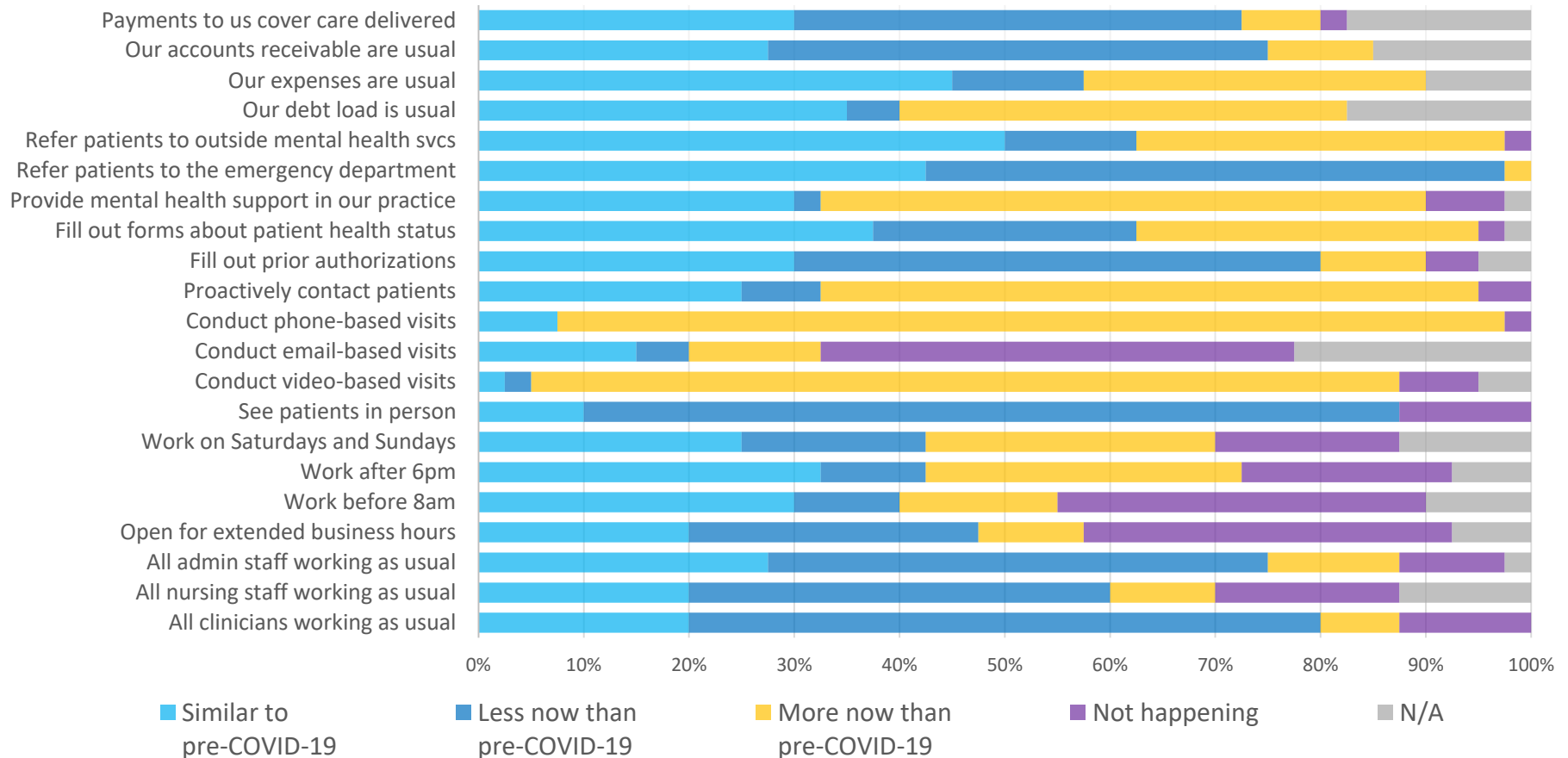
Flash Question: Over the past 8 weeks, have you been able to do...?



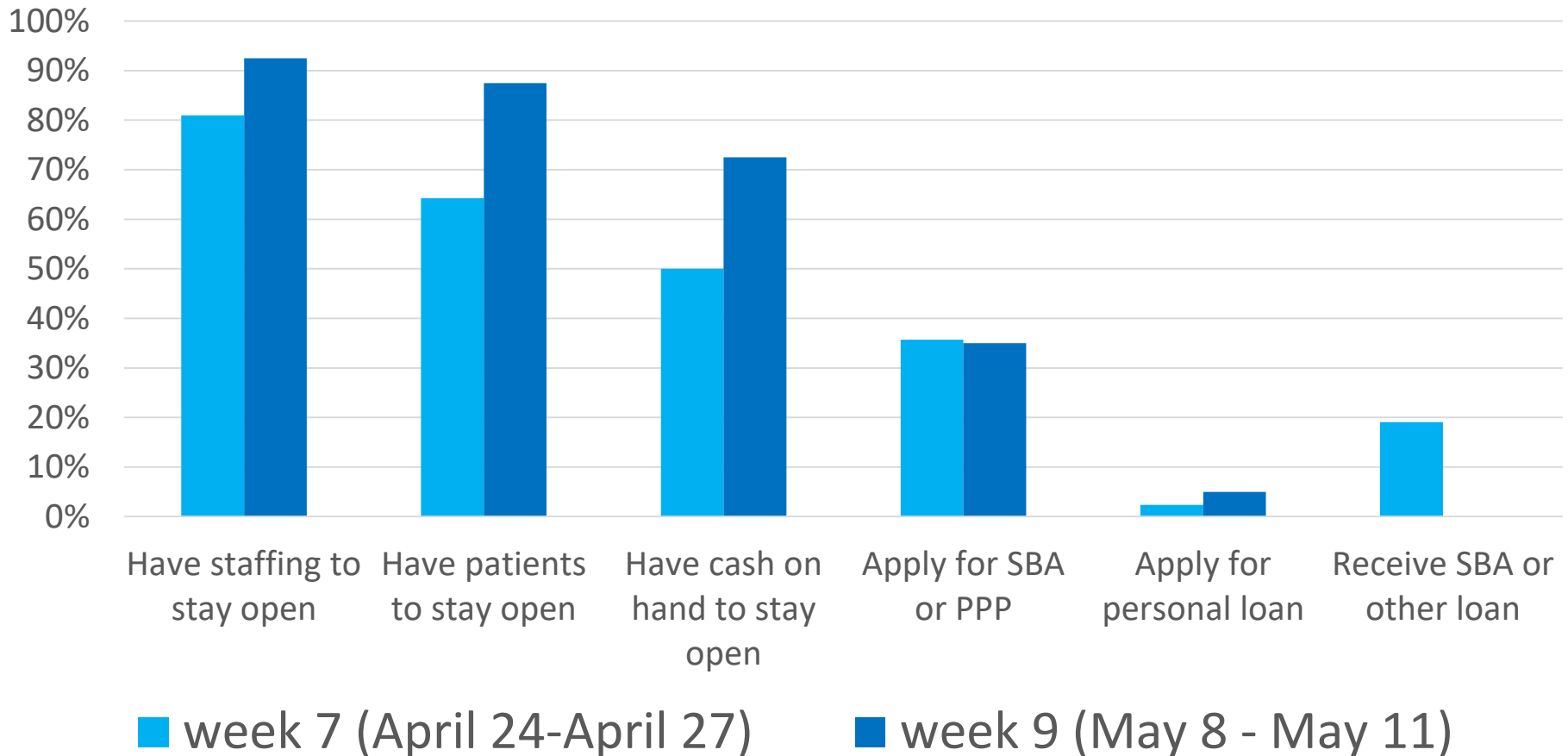
Flash Question: During the past 4 weeks, did you receive...?



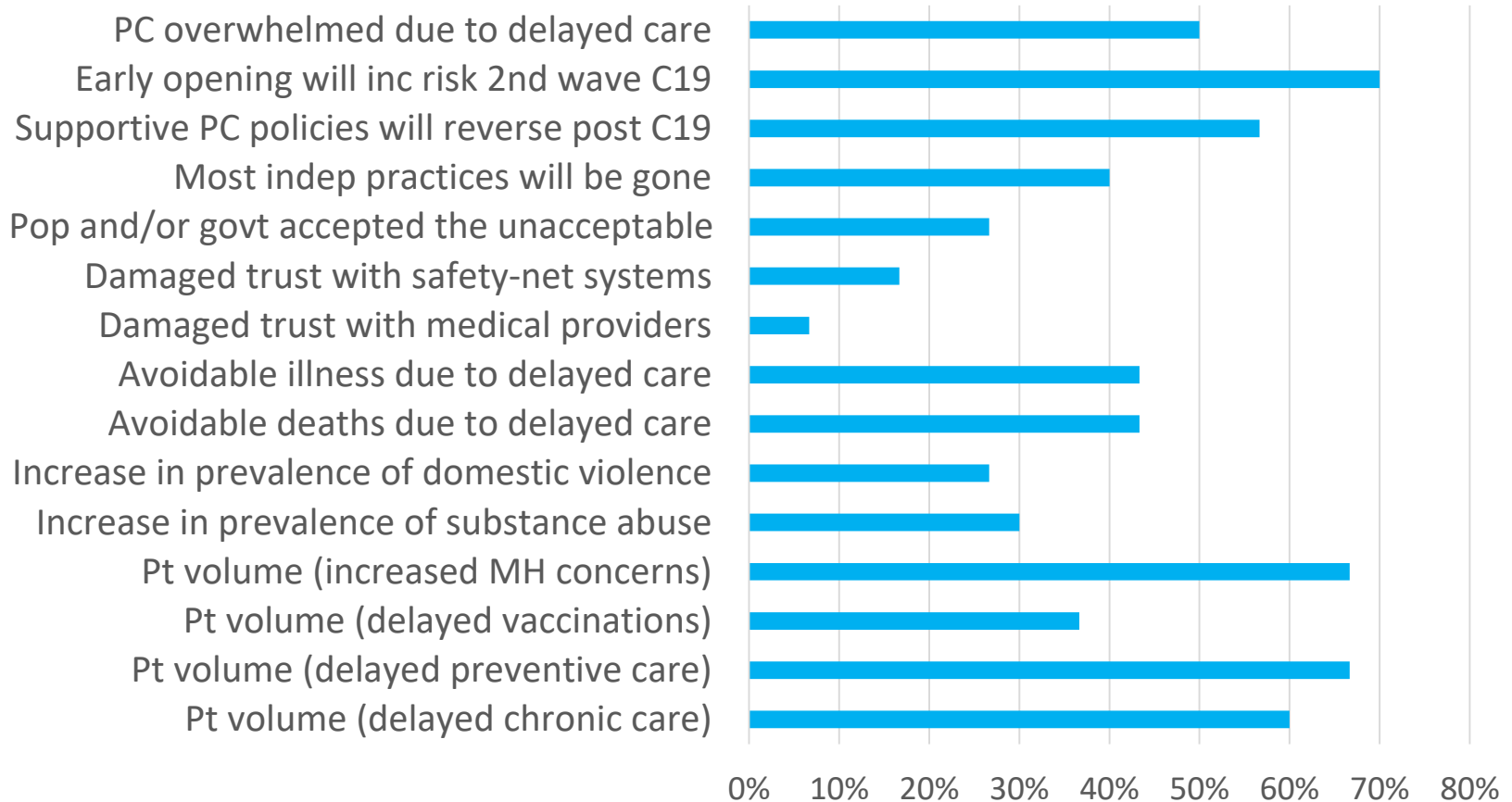
Flash Question: Thinking about your practice today, how has your practice changed since before COVID-19?



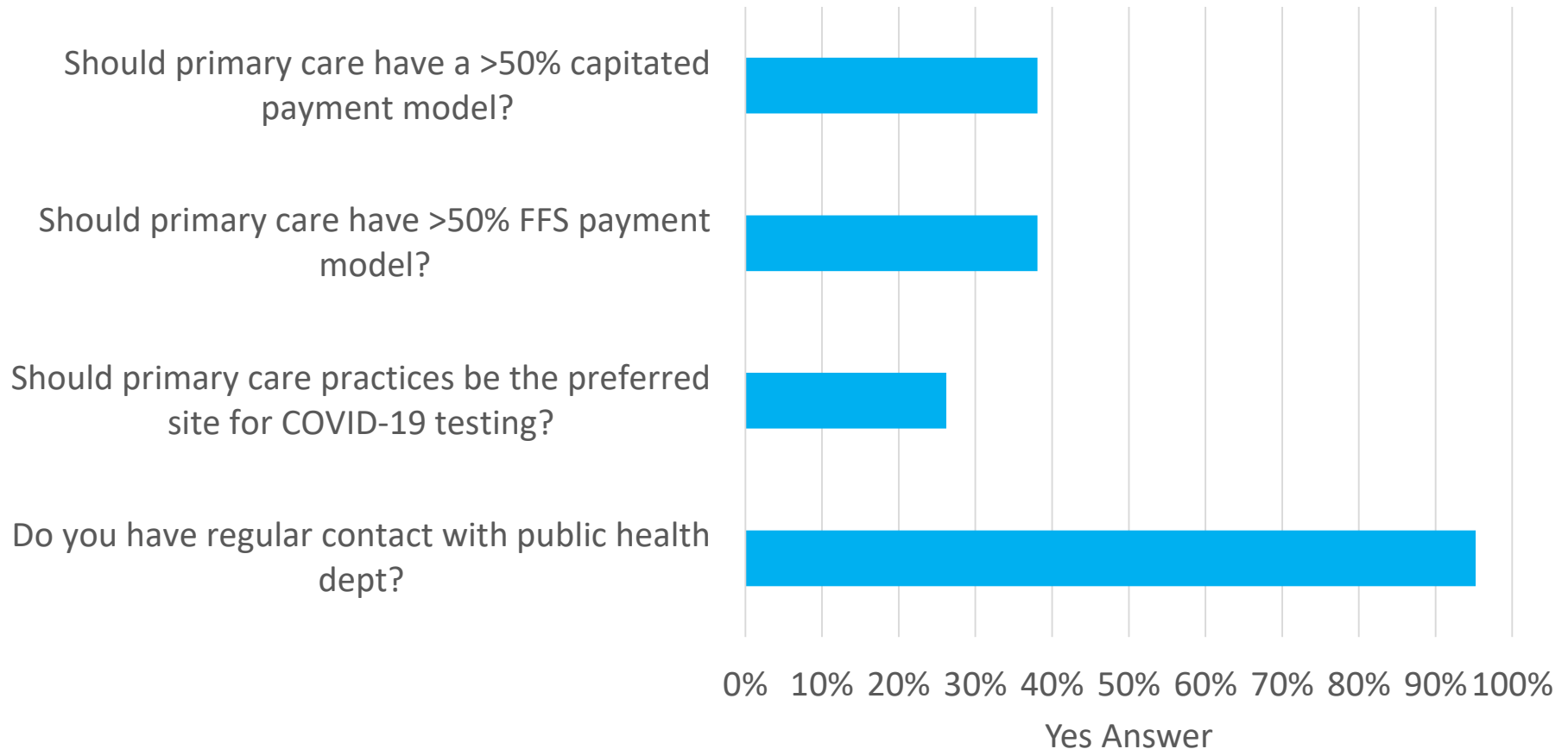
Flash Question: For the next 4 weeks, are you likely to...?



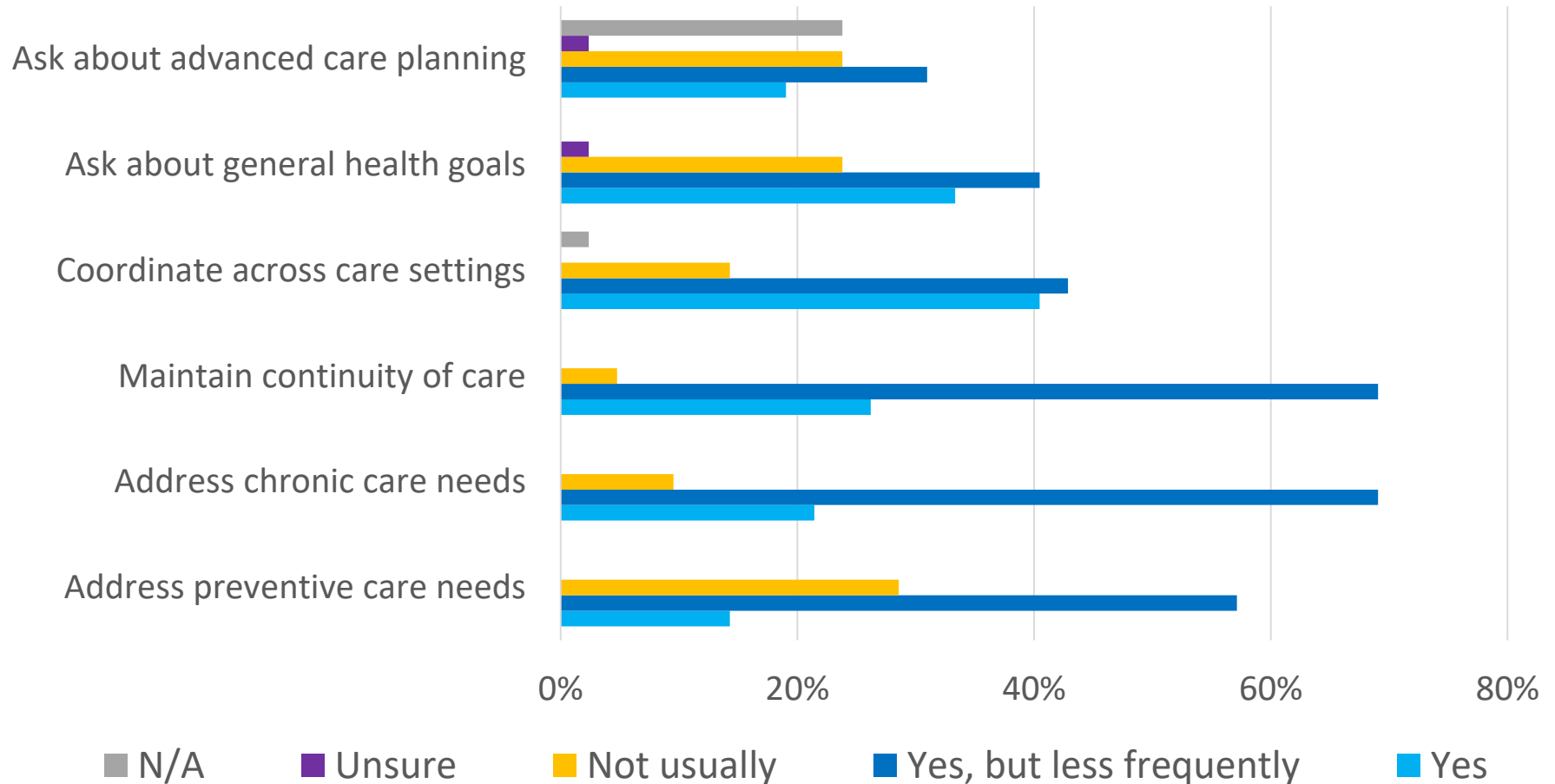
Flash Question: How will your practice be different after COVID-19?



Flash Question: Thinking of your most recent experiences...



Flash Question: Due to COVID-19, are you currently able to...?



Opinion Question

Safe to open up the country?

