

## **Components of the revised PCMH KIDS Cohort 3 2020-2021 Performance Incentive plan**

### **Customer Experience Survey**

- a) Defer CAHPS survey for 2020-21;
- b) Practices will obtain patient/family input by outreaching to small sample of families who might find it difficult to come into the practice based on medical or social health related needs. CTC will provide you with a sample survey that you can use / modify based on your practice needs. Practices are asked to use the information obtained from small sample of parents to help inform your practice as develop your plan to assist children/families with getting needed immunizations;
- c) Practices will work with your system of care around implementing a customer experience survey consistent with NCQA PCMH requirements;

### **Clinical Quality**

- a) Consistent with OHIC 2020-21 guidelines, practices will be asked to “report only” on the OHIC defined clinical quality measures (BMI with counseling, Developmental Screening, Well Child Adolescent and Lead Screening\*): report due to OHIC 10/15/20; report to CTC/PCMH KIDS quarterly starting 7/15/20;
- b) Report on M-M-R performance (4-6-year-old) using KIDS NET data:  
For July 15: report on M-M-R performance 7/1/19-6/30/20;  
For Oct 15: report on M-M-R performance 10/1/19-9/30/20;  
For January 15, 2021: report on M-M-R performance 1/1/20-12/31/20.  
Target\*\*: achieve 90% of M-M-R performance comparing 1/1/19-12/31/19 to 1/1/20-12/31/20

\*Anticipate that practices will report Lead Screening using KIDS NET data (OHIC guidance will be forthcoming);

\*\*CTC/PCMH KIDS is working with Rhode Island Department of Health to assist practices with obtaining this historical M-M-R practice report for 12/31/19.

### **ED Utilization**

- a) Defer using ED Utilization Performance Report for Contract Adjudication (4/15/21).

### **PCMH KIDS Cohort 3 Incentive Payment Plan and Schedule for meeting Immunization Performance Standard**

- a) 1<sup>st</sup> Incentive Payment: Health plans will provide practices with 75% upfront incentive payment (\$0.375 pmpm) by August 31, 2020; Health plans will provide practices with second payment (\$0.125 pmpm) for meeting performance target, with payment due to practices within 60 days of receiving performance information from CTC (anticipated date: March 31, 2021).  
Upfront incentive payment is meant to provide practices with immediate financial support so practices can successfully implement “catch up” immunization plans;
- b) 2<sup>nd</sup> Incentive Payment based on Performance Standard: Practice will be eligible for 25% of incentive payment (\$0.125 pmpm) if practice\* reaches MMR threshold for school aged children (4-6 age); KIDS NET MMR report 12/31/19 compared with 12/31/20; target = 90%

\*Recommend Hasbro Adolescent will be asked to measure adolescents receiving 2<sup>nd</sup> MMR

The following documents have been updated to reflect Year 2 Service Delivery Requirements (Milestone Document) and Payment Schedule (Rate Sheet):

**Rate sheet:** CTC/PCMH Kids has updated the PCMH Kids Cohort 3 Rate Sheet

**Practice Service Delivery Requirements:** CTC/PCMH Kids has updated the Service Delivery Requirements that are summarized on the Milestone Document;