Nearly 90% of the 308,930 Medicaid members are enrolled in Managed Care

Medicaid managed care provides for the delivery of Medicaid health benefits through contracted arrangements between the state and managed care organizations (MCOs) that accept a set per member per month (capitation) payment for these services.

*Figures reflect June, 2019 enrollment
RI Medicaid is the purchaser of healthcare for some of the state’s most vulnerable populations

• The Managed Care Program’s mission is to provide for the delivery of Medicaid health benefits in a **holistic** way to meet individual Rhode Islander’s needs and foster **improvements in health and well-being**, while simultaneously demonstrating improvement across **population health outcomes** and health care system **financial sustainability**.
EOHHS embodies the following values as it administers the Managed Care Program

<table>
<thead>
<tr>
<th>Value</th>
<th>Description</th>
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<tbody>
<tr>
<td>Rhode Islanders First</td>
<td>Always put the needs of Rhode Islanders on Medicaid first</td>
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<tr>
<td>Integrity</td>
<td>Operate with strong ethics and transparency</td>
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<tr>
<td>Accountability</td>
<td>Be responsible to the Rhode Islanders served and to all Rhode Islanders as good stewards of public resources</td>
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<tr>
<td>Coordination</td>
<td>Seek alignment wherever possible with collaborative solutions that support whole-person health</td>
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<tr>
<td>Innovation</td>
<td>Constantly strive to develop new approaches to improve performance as needs evolve to drive improvements in cost and quality</td>
</tr>
<tr>
<td>Equity</td>
<td>Recognize that members have unique needs and ensure systems are rooted in person-centered, culturally responsive approaches</td>
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</table>
EOHHS envisions a Managed Care Program which rapidly evolves into the next generation managed care

- **Sustainably achieves better health outcomes and lower costs** by aligning incentives across delivery system actors to ensure that improved population health and operational efficiency are reflected in all actors’ financial interests

- **Integrates care to support whole-person health by leveraging a strong primary care infrastructure** with an orientation toward prevention and wellness, that is able to respond holistically to a member’s medical, behavioral health, socio-economic, or long-term care needs

- **Fosters choice and engagement** among Rhode Islanders on Medicaid, such that members are active participants in the selection of a health plan and providers, as well as the care they receive

- **Builds upon the respective strengths of payers and providers** to prioritize high-quality care, minimize unnecessary duplication, and improve efficiency
To achieve the Managed Care Program’s mission, EOHHS has articulated the following Strategic Goals

1. **Maintain historical program strengths** focused on health outcomes, cost containment, and the satisfaction of the Rhode Islanders served

2. **Improve engagement in and satisfaction with care** received among Rhode Islanders on Medicaid, particularly for those with complex healthcare needs

3. **Implement value-based payment models** that create incentive structures to orient the system to better respond to individual’s comprehensive needs and reward models of accountable care delivery that demonstrate improved health outcomes and cost containment

4. **Improve health outcomes** for Rhode Islanders on Medicaid by orienting the health care delivery system to:
   a. Better integrate medical and behavioral health care in a way that is particularly supportive of those with complex or chronic care needs
   b. Respond to upstream determinants of health to address individual’s health related social needs and consider community factors that impact population health, with an emphasis on housing and homelessness
   c. Meet unique needs of elderly and members with disabilities and those in need of long-term services and supports (LTSS) in a way that prioritizes choice and empowers individual’s to remain in the community
   d. Support optimal health, development, and well-being of Medicaid covered children, with a particular focus on the prevention of child maltreatment
To achieve the Managed Care Program’s mission, EOHHS has articulated the following Strategic Goals [continued]

5. **Achieve the specific strategic goals of the Health System Transformation Project** that is focused on the establishment and implementation of the AE Program:
   
   a. Transition the Medicaid payment system away from fee-for-service to alternative payment models
   
   b. Drive delivery system accountability to improve quality, member satisfaction and health outcomes, while reducing total cost of care
   
   c. Develop targeted provider partnerships that apply emerging data capabilities to refine and enhance care management, pathways, coordination, and timely responsiveness to emergent needs
   
   d. Improve health equity and address SDOH and behavioral health by building on a strong primary care foundation to develop interdisciplinary care capacity that extends beyond traditional health care providers
   
   e. Improve the balance of LTSS expenditures and utilization away from institutional setting and into home and community-based services
QUESTIONS?