UCSF Health
APeX Training

Inpatient Provider APeX Updates - July 2025

Inpatient Provider

In this edition:

Handoff Information Retained Post-Discharge	2
Inpatient Consult to Lactation Order Updates	4
Health Literacy Added to Social Drivers of Health (SDOH)	6
Reporting Office Hours	7
Audience Legend	7
APeX New Hire Training Schedule	7
For Newcomers, Join our LISTSERV!	7

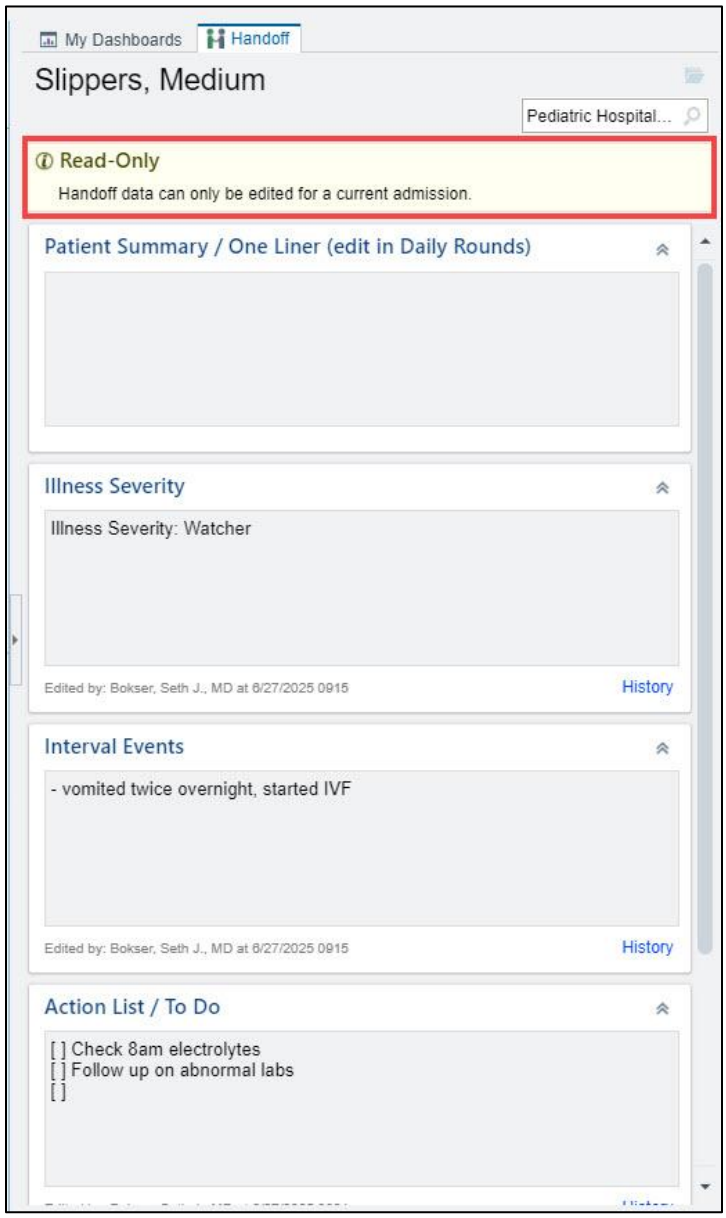
© 2025 Epic Systems Corporation & The Regents of the University of California. This material should be stored securely and may not be distributed or reproduced publicly.

Handoff Information Retained Post-Discharge

Audience: All Users

Reason for Change: Currently, data in the Handoff tool is purged at the time of discharge. After this update, providers will be able to open old admissions (up to 6 months) to review Handoff information.

Description & Workflow: To view previous Handoff information, search for the patient using Patient Station. Double click to open the previous Discharged Admission encounter. When the chart opens, you can either search for the “Handoff” report in the Summary activity or open the sidebar and click on the Handoff tab. In both locations, this information will be read-only.



Analyst: Matthew Bedigian

Informaticist: Raman Khanna

© 2025 Epic Systems Corporation & The Regents of the University of California. This material should be stored securely and may not be distributed or reproduced publicly.

© 2025 Epic Systems Corporation & The Regents of the University of California. This material should be stored securely and may not be distributed or reproduced publicly.

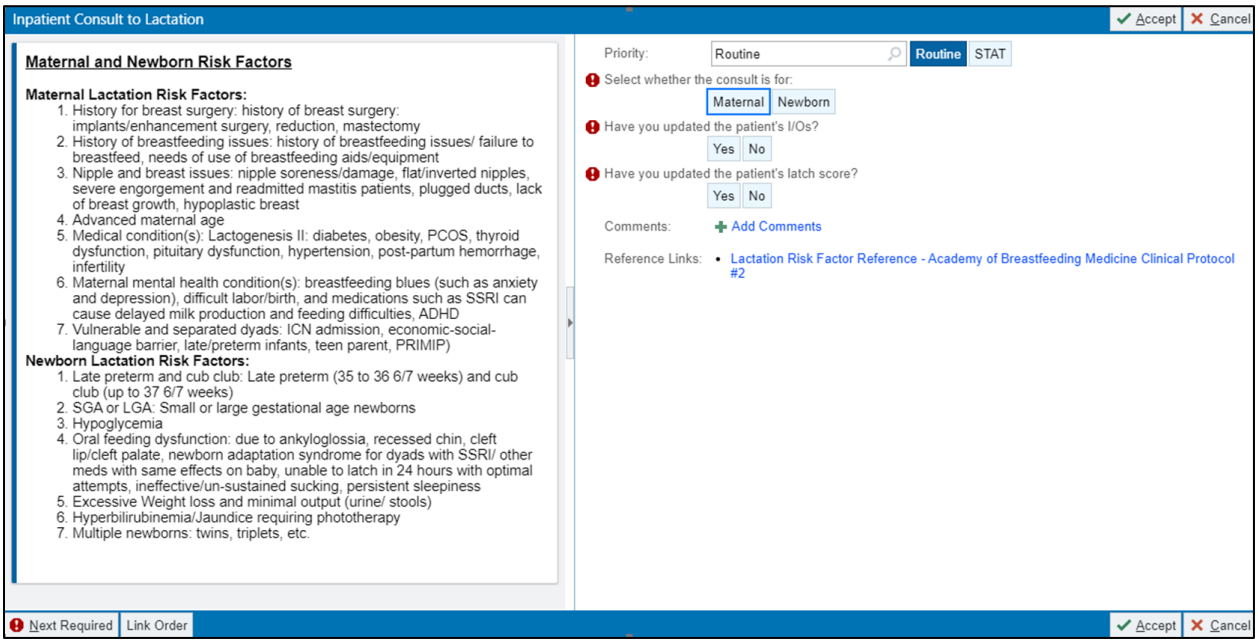
Inpatient Consult to Lactation Order Updates

Audience: UCSF

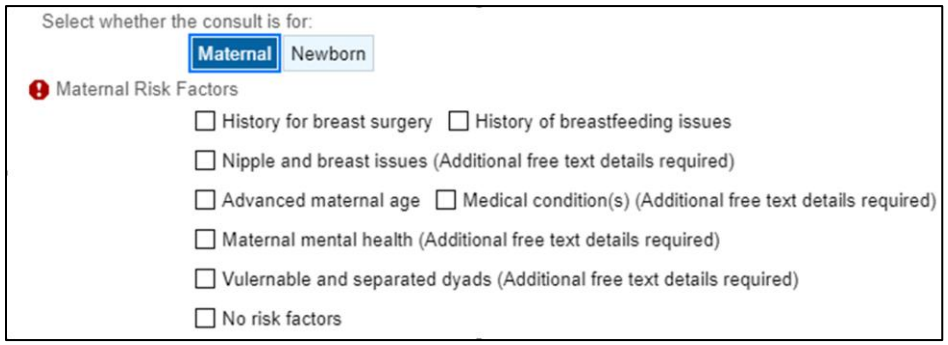
Reason for Change: Part of the Birth Center Collaborative Initiative to help improve Length of Stay, one of the interventions proposed is to help identify and streamline the process of identifying lactation risk factors for patients so lactation consultants can prioritize efficiently who needs a lactation consult prior to discharge, and avoid a barrier to discharge.

Description & Workflow: The Inpatient Consult to Lactation Services now features updated questions and a sidebar report to aid lactation consultants and clinicians. The sidebar includes Maternal and Newborn risk factors, while new questions specify if the consult is for Maternal or Newborn, and whether the patient's I/Os and latch score are updated. Additionally, there's a link to The Academy of Breastfeeding Medicine's clinical protocol for detailed lactation risk factors.

The new **Select whether the consult is for:** question allows the ordering clinician to specify that the consult is either a **Maternal** consult or a **Newborn** consult, and when that choice is made, additional options appear to allow specific risk factors to be identified.

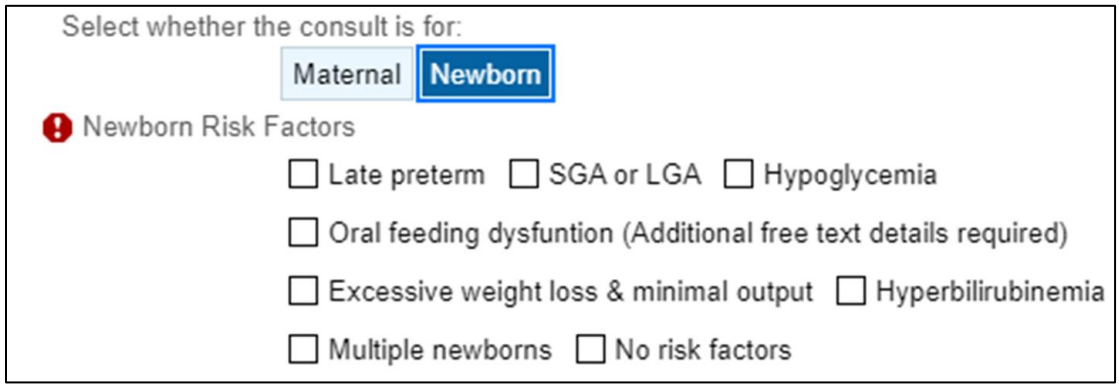


Options that appear when **Maternal** is selected:

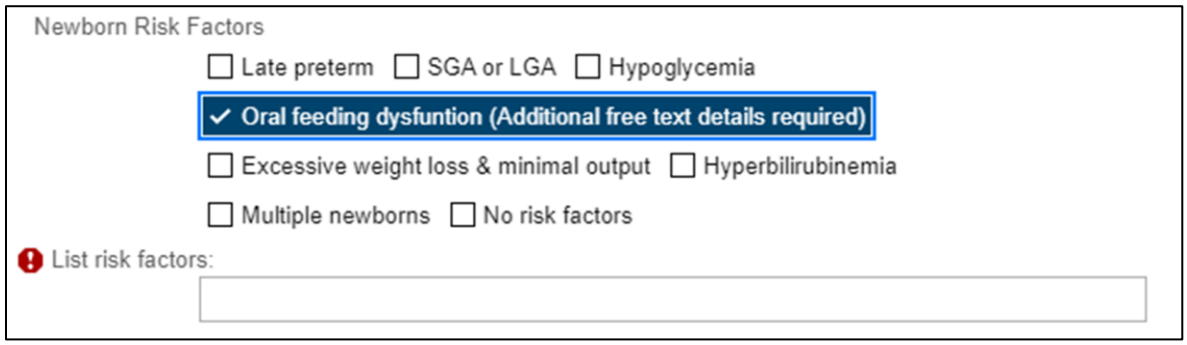


© 2025 Epic Systems Corporation & The Regents of the University of California. This material should be stored securely and may not be distributed or reproduced publicly.

Options that appear when **Newborn** is selected:



Some of the selections include a parenthetical stating: **'Additional free text details required.'** When one of these options is selected another field appears that requires free text entry before the order can be signed.



Analyst: Chris Collins

SME: Rasmyah Hammoudeh. Deedee Pubien, Grace Kavanagh

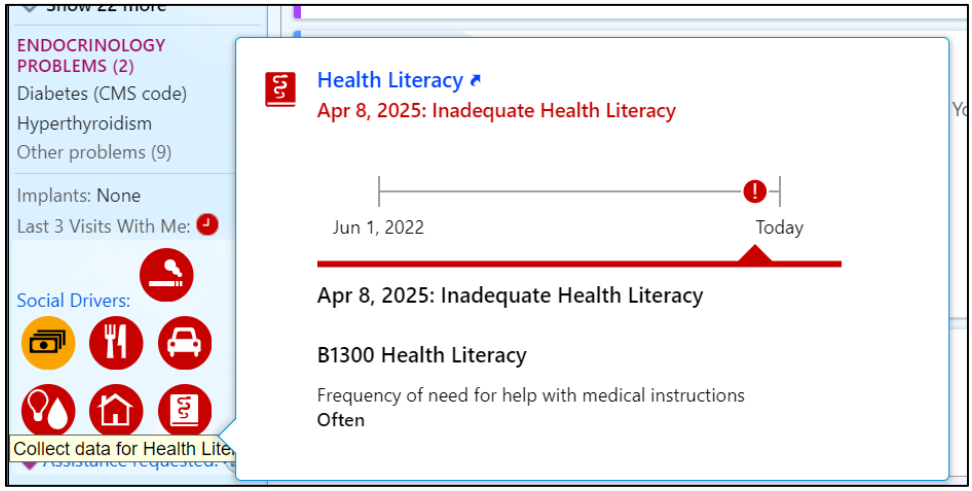
© 2025 Epic Systems Corporation & The Regents of the University of California. This material should be stored securely and may not be distributed or reproduced publicly.

Health Literacy Added to Social Drivers of Health (SDOH)

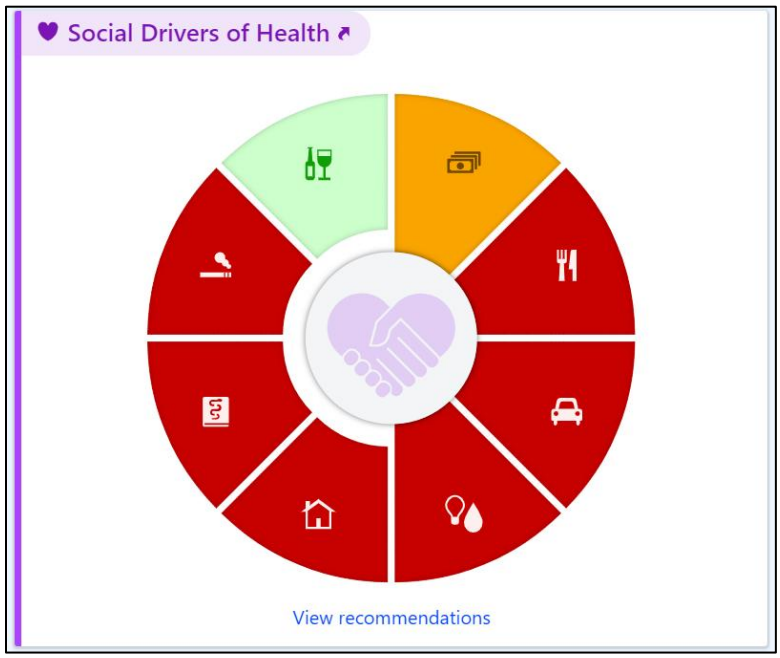
Audience: All Users

Reason for Change: Epic added Health Literacy screening questions to the screening flowsheet tool but did not release the SDOH domain to display risk values within the SDOH data. We have had requests from multiple groups to update the SDOH build to include the Health Literacy domain.

Brief Description & Workflow: Hover over the Storyboard SDOH section to display domains.



The SDOH domain groups are available within Snapshot and Summary reports.



SME: Malcohm, John, MD; CNI: Kangwankij, Amy, Kelley, Natalia; Analyst: Mayo, Terry

© 2025 Epic Systems Corporation & The Regents of the University of California. This material should be stored securely and may not be distributed or reproduced publicly.

Reporting Office Hours

APeX Reporting Team members and EIA are hosting Office Hours monthly. Get answers to your questions on APeX Reporting content and workflows, and Tableau Dashboards. This is a forum to provide end users with immediate training support, there is no set agenda, however we do provide a Reporting Tip each session. Below is the upcoming schedule for Office Hours:

APeX Reporting Office Hours Meeting Link

Date	Time
July 3, 2025	12:10 pm - 1:00 pm
July 17, 2025	12:10 pm - 1:00 pm
August 7, 2025	12:10 pm - 1:00 pm
August 21, 2025	12:10 pm - 1:00 pm

Audience Legend

All Users: All APeX Inpatient Providers at any location

MarinHealth: MarinHealth Hospital

UCSF: All UCSF locations in San Francisco; including Parnassus, Mt. Zion and Langley Porter

BCH: Benioff Children's Hospital-Oakland and Mission Bay (Pediatric Specific Changes)

APeX New Hire Training Schedule

Need to see when the next APeX Training class offering? Click here to see a list of all upcoming Apex classes.

For Newcomers, Join our LISTSERV!

If you were forwarded this announcement and you want to receive the Inpatient Provider Monthly Updates directly, join our ListServ.

The APeX Knowledge Bank- Website

Disclaimer: You are receiving this monthly update because your APeX responsibilities contain inpatient provider security; including but not limited to: Order Entry, Note Writing, Admitting, Discharge, Transfer, etc. Content in this update is for educational and informational purposes. Please review for latest APeX inpatient provider updates.

© 2025 Epic Systems Corporation & The Regents of the University of California. This material should be stored securely and may not be distributed or reproduced publicly.

Always Remember Your Responsibilities for Use for the Electronic Health Record

Apex is the legal electronic health record for patients at the UCSF Medical Center. All users have the following responsibilities:

- Assure that all information is entered correctly and accurately and within your scope of practice.
- Stay up to date on changes in Apex.
- Follow all UCSF Policies & Procedures on use of the electronic health record.
- Report any issues or problems to your manager and/or IT Service Desk at (415) 514-APeX (2739).

© 2025 Epic Systems Corporation & The Regents of the University of California. This material should be stored securely and may not be distributed or reproduced publicly.