Ambulatory APeX Monthly Update April 2025

Ambulatory Users

In this edition:

Unless otherwise indicated, Go-Live for these changes is:

April 8, 2025

Reminder: Beaker Specimen Collection Go-Live

Audience Impacted: All Clinicians Performing Lab Specimen Collection/Duties

Brief Description & Workflow:
We are preparing for the launch of **Beaker**, our new Lab Information System replacing Sunquest, Lab Coll (Collection Manager), and SoftLab. The goal of this implementation is to enhance efficiency and user experience through modernizing lab workflows, improving results accessibility, and integrating specimen tracking. This new system will be required for sending specimens to the lab.

To prepare for the new system, we are offering the following training resources:

- Starting **Tuesday, April 1st**, eLearning modules will be available at the UC Learning Center to prepare clinicians for the new lab collection workflow in APeX
- Access these modules through the Knowledge Bank page.
- SuperUsers will be your primary contact for training needs and resources.

Beaker will go-live **May 31st.**

Informaticist, SME, Build Analyst: Craig M. Johnson, MSN, RN, NI-BC, FNP; Katie O'Connor RN, BSN, NI-BC; Sky Aulita

Reminder: Lab Order Build Freeze - Now through May 31, 2025

Audience: All Clinical Users

Reason for Change To prepare for Beaker, lab order changes are on hold to ensure a smooth transition.

Brief Description & Workflow:

- **What is happening?** – We are preparing for the launch of Beaker, our new APeX Lab Information System replacing Sunquest and SoftLab. The Beaker system will be necessary for submitting lab specimens after it goes live on May 31st. To prepare for the new system, lab order changes are on hold to ensure a smooth transition.

- **How will this affect me?** – This freeze primarily affects change requests to lab orders in SmartSets, SmartGroups, Therapy Plans, Treatment Plans, and Order Panels. Other clinical changes will have minimal impact.
- **Will there be exceptions?** – Changes related to patient safety or other significant risk can still be made with approval. Contact your assigned analyst if this applies to you.

SME/Informaticist: Charlotte Hsieh, MD; Analyst: Andy Mucklow

Colorectal Screening HM Topic Update

Audience: All Primary Care Providers

Reason for Change: We are steadily making improvements to the Colorectal Screening workflow in the health maintenance banner. This change will simplify the modifier workflow for providers.

Brief Description & Workflow: All but one colorectal screening HM modifier has been removed to simplify the screening workflow.

Informaticist/SME: Adult Health Maintenance Committee (Dr. Nicole Appelle); Analyst: Erik Stewart

Align Pediatric Case Management Pediatric DME Orders

Audience: West Bay and East Bay

Reason for Change: Align pediatric case management pediatric DME orders between West Bay and East Bay

Description & Workflow: Case management DME orders were previously separately categorized by campus location. These orders have been combined and alphabetized under **Pediatric**

Pediatric

- [ ] 3 in 1 Commode (DME)
- [ ] Apnea Monitor - Pediatric (Home Respiratory)
- [ ] BCH-Oak Discharge DMEs
- [ ] BCH-Oak Ortho DME Supplies
- [ ] BIPAP - Pediatric (Home Respiratory)
- [ ] Broviac or PICC Line - Pediatric (Home Infusion)
- [ ] Cool Mist - Pediatric (DME)
- [ ] Cough Stimulating Device (DME)
- [ ] CPAP - Pediatric (Home Respiratory)
- [ ] Durable Medical Equipment - Pediatric
- [ ] Enteral Nutrition - Pediatrics (Home Nutrition)
- [ ] Enteral Nutrition Supplies - Pediatric
- [ ] Equipment/Home Care (Specify) - Pediatric
- [ ] Front Wheeled Walker (DME)
- [ ] Fully Reclining Wheelchair (DME)
- [ ] Home Care Orders - Pediatric
- [ ] Home Central Venous Line - Pediatric
- [ ] Home Hospice - Pediatric
- [ ] Home Nursing - Pediatric (DME)
- [ ] Home Respiratory - Pediatric
- [ ] Home Tracheostomy - Pediatric
- [ ] Hospital Bed - Pediatric (DME)
- [ ] Incontinence Supplies - Pediatric
- [ ] Infant Home Care Orders (OB Home Care)
- [ ] Lab Draws (Post Discharge) - Pediatric
- [ ] Nebulizer - Pediatric (Home Respiratory)
- [ ] Ortho Equipment (DME)
- [ ] Ortho Home Care Equipment - Other (DME)
- [ ] Ostomy Care (Home Care)
- [ ] Ostomy Supplies (DME)
- [ ] Ostomy/Wound Care - Pediatric
- [ ] Oxygen - Pediatric (Home Respiratory)
- [ ] Parenteral Nutrition Supplies - Pediatric
- [ ] Pediatric Pulmonary DMEs
- [ ] Portable Suction (Home Respiratory)
- [ ] PT/OT/Speech Outpatient Referral (Pediatric Case Management ONLY)
- [ ] Pulse Oximetry (DME)
- [ ] Relizorb - Pediatric (DME)
- [ ] Skin Care Supplies - Pediatric
- [ ] Tracheostomy Equipment - Pediatric (Home Respiratory)
- [ ] Urology Supplies / Nursing Care - Pediatric
- [ ] Ventilator - Pediatric (Home Respiratory)
- [ ] Wheelchair (DME)
- [ ] Wound Care - Pediatric (DME)

Natalia Kelley – informaticist, Trevor Haines – SME, Huy Tran - Build Analyst
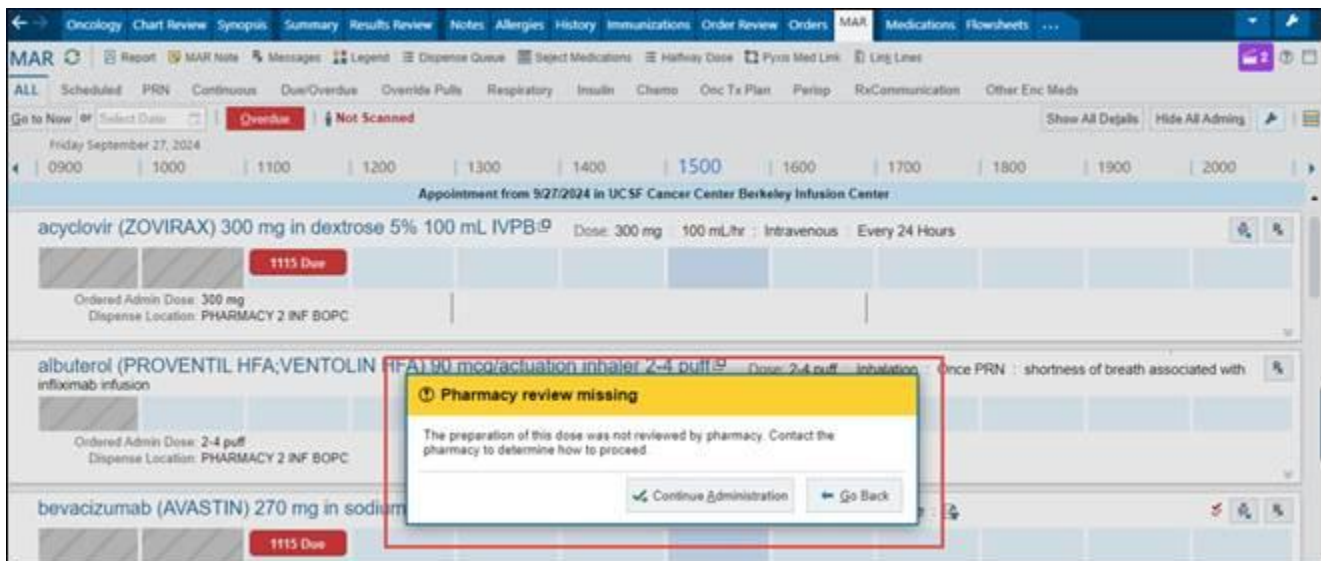
Warning on MAR if Pharmacy Check is Missing

Audience: Nursing and Pharmacy Staff

Reason for Change: To improve safety, nursing will be notified if the pharmacist has not checked a product that is being scanned on the MAR.

Description & Workflow: If a pharmacist check has <u>not</u> been completed, the following alert will appear on the MAR after a product is scanned. Please contact pharmacy with how to proceed if this alert appears.

> ⚠️ **Alert**: The warning for a missing Pharmacist Check will not appear if the product is not scanned. Please ensure all products are scanned on the MAR to leverage all safety features.

Informaticist: Allison Pollock, PharmD; Analyst: Man Nguyen, PharmD

Updated Order Questions for Imaging Referrals and Consults: Image-Guided Biopsies, Interventional Radiology, and Neuroradiology

Audience: All ordering providers who place referral or consult orders to IR, neuroradiology, or for image-guided biopsies on **adult** patients

Reason for Change: Previously, the referral and consult order questions lacked consistency across imaging divisions when ordering for adult patients.

Description & Workflow: Improvements made to standardized common questions within the referral and consult orders across imaging divisions (e.g. 'reason for consult' and 'can the patient provide consent?'). Additionally, the ordering workflow has been streamlined by eliminating unnecessary questions and sections from the order composer.

Note: The referral and consult process for image-guided biopsies now incorporates more specific required questions essential for biopsy examinations, specimen handling, and Beaker.

For help ordering the correct referral or consult, additional **Process Instructions** have been included.
If additional information is needed refer to the tip sheet here:
Rad: Providers Placing Orders

The following order below outline the changes.

Image-Guided Biopsy

Interventional Radiology

- Ambulatory Referral to Adult Interventional Radiology

- Inpatient Consult to Adult Interventional Radiology

Neuroradiology

- ### Ambulatory Referral for Neuroradiology Procedure

- ### Inpatient Consult for Neuroradiology Procedure

Updated Order Questions for Imaging Referrals and Consults:
Image-Guided Biopsies, Interventional Radiology, and
Neuroradiology

SMEs: Hailey Choi, Marc Kohli, Matt Barkovich, Ryan Kohlbrenner, Kim Kallianos, Kevin McGill
Informaticists: Hailey Choi, Orders Office Hours (OOH) Build analyst: Grace Lin

Tip of the Month: Use Order Sets for PETCT and Diagnostic CT Orders

Audience: UCSF Radiation Oncology Providers

Description: There has been an increase in incorrectly placed diagnostic CT orders that are meant to be done in conjunction with a PETCT exam. Providers should use the PETCT FDG Vertex to Mid Thigh with Diagnostic CT order set to order the PETCT and any CT exam that need to be done.

This order set contains the correct diagnostic CT exams that are configured to schedule to the appropriate PETCT resources. Placing CT orders meant to be done with PETCT outside of this order set will result in scheduling problems.

Informaticist/SME: Rudy Baltodano; Analyst: Yifang Nie

New APeX Training Registration Deadlines

Starting April 7, 2025, we will be piloting updated registration deadlines to streamline the process for APeX training classes. Please take note of the new deadlines for the classes listed below.

APeX Training	Registration Deadline
APeX In Basket Fundamentals	5am the day prior to training
TXP: Transplant Coordinator	5am the day prior to training

SlicerDicer Office Hours

Use SlicerDicer to find data you need to investigate a hunch. You can refine your searches on the fly to examine trends, drill down to line-level details, and jump to related records to follow up. Learn more about this self-service reporting tool and get your SlicerDicer questions answered by joining the bi-weekly Office Hours:

Date	Time	Meeting Link
Wednesday's	3:40 pm – 4:30 pm	JOIN
Thursday's	8:10 am – 9:00 am	JOIN

Reporting Office Hours

APeX Reporting Team members and EIA are hosting Office Hours monthly. Get answers to your questions on APeX Reporting content and workflows, and Tableau Dashboards. This is a forum to provide end users with immediate training support, there is no set agenda, however we do provide a Reporting Tip each session. Below is the upcoming schedule for Office Hours:

APeX Reporting Office Hours Meeting Link

Date	Time
April 3, 2025	12:10 pm - 1:00 pm
April 17, 2025	12:10 pm - 1:00 pm
May 1, 2025	12:10 pm - 1:00 pm
May 15, 2025	12:10 pm - 1:00 pm

Audience Legend

All Users: All APeX Ambulatory Users at any location

MarinHealth: UCSF MarinHealth Clinics

Community Affiliates: Community Clinics that use APeX

UCSF: All UCSF locations in San Francisco; including UCSF Benioff Children's clinics in Oakland and Mission Bay.

BCH: Benioff Children's Hospital-Oakland and Mission Bay (Pediatric Specific Changes)

APeX New Hire Training Schedule

Need to see when the next APeX Training class offering? Click here to see a list of all upcoming Ambulatory APeX classes.

For Newcomers, Join our LISTSERV!

If you were forwarded this announcement and you want to receive the Ambulatory Monthly Updates directly, join our Listserv here.

To view previous Ambulatory Updates- click here

To view Inpatient Provider Announcements- click here

The APeX Knowledge Bank- Website

For APeX news on upcoming upgrades and events, visit the New APeX Hub website

Disclaimer: You are receiving this monthly update because your APeX responsibilities contain Ambulatory security; including but not limited to reviewing patient charts, rooming patients, placing orders, writing notes, documenting within activities in an encounter etc.; you manage and/or support staff with Ambulatory responsibilities; or you are identified as an end user with APeX Ambulatory security. Content in this update is for educational and informational purposes. Please review for latest APeX Ambulatory update.

Always Remember Your Responsibilities for Use for the Electronic Health Record

APeX is the legal electronic health record for patients at the UCSF Medical Center. All users have the following responsibilities:

- Assure that all information is entered correctly and accurately and within your scope of practice.
- Stay up to date on changes in APeX.
- Follow all UCSF Policies & Procedures on use of the electronic health record.
- Report any issues or problems to your manager and/or IT Service Desk at (415) 514-APeX (2739).