



# MQ In Action

Integrating\* Money Quotient into the XYPN Tech Stack

James Hindes | June 2022

\*Integrating in a not very technical sense

# A Little Background

## **ENOW Financial**

A fee-only, solo (hopefully not for long) RIA providing comprehensive financial planning to people under 55 that incorporates appreciative life planning to unearth the client's concerns, transitions and desired future.

## **Money Quotient**

Money Quotient focuses on both the subjective and objective factors that either enhance or hinder financial satisfaction and quality of life. According to their underlying philosophy, an individual's "real" financial well-being (MQ) is comprised of two essential components: emotional intelligence (EQ) and financial knowledge (IQ).

## Tools Mentioned Today



Wealthbox (part of the XYPN stack)



RightCapital (part of the XYPN stack)



Calendly



Pulse 360



Zapier

# MQ True Wealth™ Process



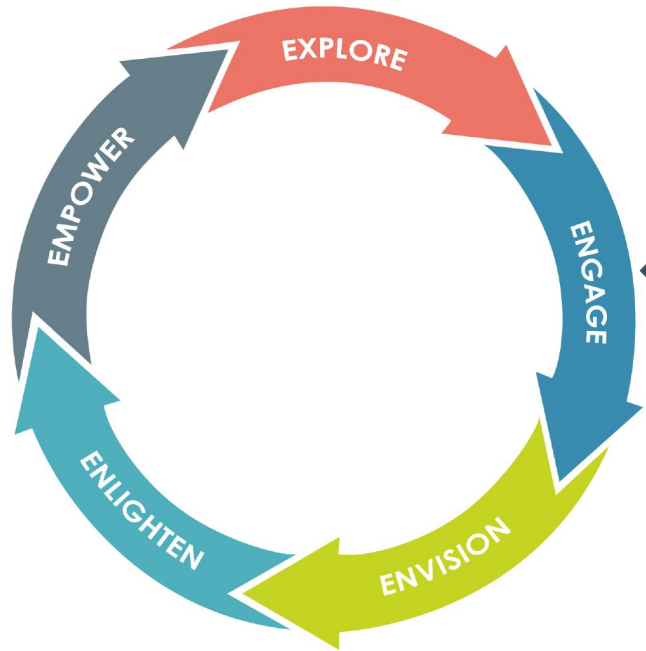
# Objective

Capture the desired qualitative data from Money Quotient conversations:

- 1) Keep the client's "Keys to Your Financial Plan" visible, referenceable.
  - a) Vision, Values, Transitions, Concerns, Goals
- 2) Capture relevant qualitative data into client deliverables.

# Context: A Single Meeting

## MQ True Wealth™ Process



### Engage: Discovery Meeting

Personal Insights About Money  
The Wheel of Life

Post-meeting homework:  
Personal Insights About Life Balance  
Visualize Your Future

# Map your client's journey to process and tools



## Enter

What do people experience as they begin the process?



## Engage

In the core moments in the process, what happens?



## Exit

What do people typically experience as the process finishes?



## Extend

What happens after the experience is over?

Book Meeting  
[Calendly]

Receive Prep Work  
[email]

Learn  
[email or web]

Complete Prep Work  
[web forms]

Step may have been completed by Advisor

Light reading about the MQ stage

Conversation  
[Zoom]

Hands On Activities  
[Zoom]

More Conversation  
[Zoom]

Takeaways Conversation  
[Zoom]

Next Steps  
[Zoom]

Notes, Next Steps  
[Email]

Note: today is focused on the Money Quotient objectives in the process

# Pre-Meeting Automations



**Start workflow in Wealthbox CRM when invitee created in Calendly**

Calendly + Wealthbox CRM



**+5**



**0.0 Relate WB Event to WB Client**



Meeting parameters imported from Wealthbox via live integration



## Pre-Meeting Activities



Assemble and Send the Agenda

## In-Meeting Activities



Take notes

## Post-Meeting Automations



Meeting notes, tasks, workflows exported to Wealthbox via live integration

## Post-Meeting Activities (Manual)

Pulse: Capture Keys

Pulse: Capture Recommendations (incorporate Keys)

Pulse: Keys to PDF if appropriate

## Post-Meeting Activities (manual)

Keys to Your Financial Plan -> RightCapital

Keys to Your Financial Plan -> Wealthbox

# The Keys to Your Financial Plan -> RightCapital

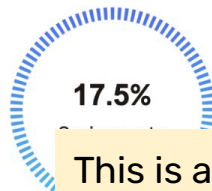
## Snapshot

Add Item >

### Notes

#### What's the Money For?

I am rich in time that I can spend with people that I care about. I am not defined by my career or how much money I make, and am able to bring my authentic self to whatever I am doing with my time. The money is for making sure that I can feel secure to do that without depending on a spouse or becoming a burden to my family if my circumstances change.



17.5%



17.4%

Effective federal

This is a simple cut/paste of the client's "Vision" key into the top of RightCapital's snapshot page.

### Notes

Ratios: S

This is one of my primary, ongoing deliverables, and it's great to have this everpresent reminder at the top of the page.

Historical Net worth - Last 12 months

Balance Sheet

# The Keys to Your Financial Plan -> RightCapital

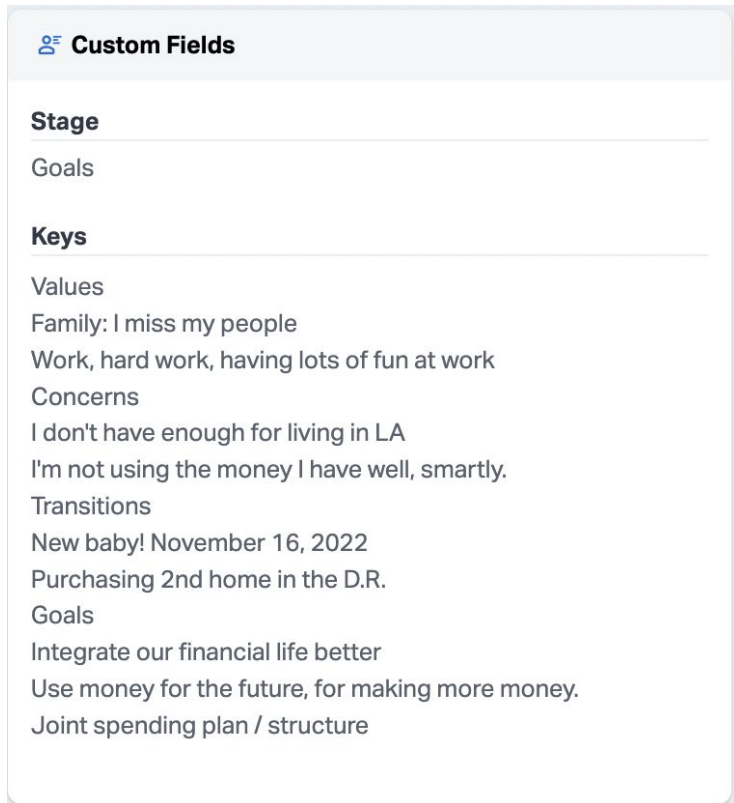
## Current Tasks

Add Task >

Due Date	Assign to	Tasks
Future		
<input type="checkbox"/> 06/26/2022	James Hindes	<p>ⓘ <b>Increase your 401(k) savings percentage</b></p> <p>...from 4% to 14%.</p> <p><b>Key Concern:</b> I'm not using the money I have well, smartly.</p> <p>Expository / background text starts here.....</p>

This is a copy/paste from the Pulse 360 note into a Rightcapital task, with some quick formatting. Again, keeping the “Keys to Your Financial Plan” front and center.

# The “Keys to Your Financial Plan” -> Wealthbox



**Custom Fields**

**Stage**

Goals

**Keys**

Values

Family: I miss my people

Work, hard work, having lots of fun at work

Concerns

I don't have enough for living in LA

I'm not using the money I have well, smartly.

Transitions

New baby! November 16, 2022

Purchasing 2nd home in the D.R.

Goals

Integrate our financial life better

Use money for the future, for making more money.

Joint spending plan / structure

The screenshot is from a contact record.

This is a one step cut/paste from the “Keys” document in pulse (copy document) into a single custom field in Wealthbox.

I recently migrated from five custom fields to one to optimize this step.

This provides me a quick checkpoint as I enter any client interaction.

**Questions?**