

July 2020



# EliteCares

COVID-19 RESPONSE PROGRAM

# We are committed to the health and safety of our families.

We could not be more excited to open our doors once again and welcome back our students to Elite Dance Academy.

In preparation to safely rejoin our community, we are introducing EliteCares – our commitment to putting the health and safety of our dancers and their families at the very forefront of our experience.

Our customers can be confident that our procedures have been developed with close attention to the recommendations of the country's most trusted experts.

We are truly privileged to continue to offer quality dance instruction with an enhanced focus on health and safety.

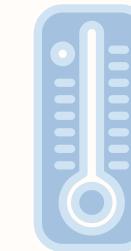
Please continue reading to learn more about Elite's efforts around health, safety, and security. We have sincerely missed our dancers and look forward to welcoming you back in person!

Renee Deets and Ashley Deets  
Owner and Artistic Director



# EliteCares Program Components

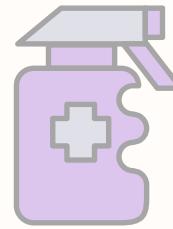
## STUDENT EXPERIENCE AND SERVICES



Arrival Experience

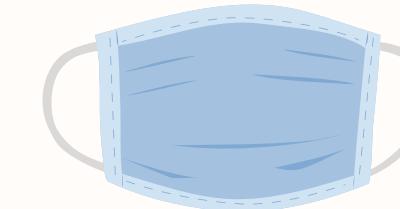


Studio Safety



Sanitation Procedures

## EMPLOYEE SAFETY AND TRAINING



Health Safety



Training and Communication

## HEALTH RECOMMENDATION REFERENCES



# Arrival Experience



## HEALTH CHECKS

Elite will verify that staff and participants are symptom free. We will ask individuals if they have been feeling sick or have been exposed to anyone with COVID within 14 days.

## DISTANT WAITING

Dancers will enter individual studios one at a time. Dancers should maintain a 6' distance with face coverings ON while waiting to enter. The lobby will not be used and the door will be locked.

## TEMPERATURE CHECKS

Upon entering, the dancer's temperature will be taken with a touchless thermometer. If a temperature over 100.4 registers, they will NOT be allowed into the studio. Parents will need to wait until they see their dancer enter the building.

## HAND WASHING

Dancers will be required to sanitize hands upon entering the studio.

## MATERIALS

Dancers will bring ONLY a water bottle and dance shoes into studio.

# Studio Safety



## PHYSICAL DISTANCING

All studios will comply with current social distancing guidelines. Face masks are required for all dancers while inside the studio.

Dancers who are unable to wear a face mask for medical reasons, must wear a plastic face shield or have a doctor's note.

## VERBAL CUES AND CORRECTIONS

Instructors will refrain from physical adjustments and corrections and will practice verbal cues as to maintain a safe distance from dancers. Teaching tools like diagrams and laser pointers will be used to deliver lessons in technique and alignment.

## ATTENDANCE

Attendance will be taken, so a record of who enters the studio will be available should we need to contact families of a COVID case.

## SANITIZING STATIONS

All studios will have a sanitizing station which will allow dancers to sanitize their hands frequently.

## RESTROOM USE

Bathrooms will be available for dancers ONLY.

# Sanitation Procedures

## BETWEEN CLASSES

We have carefully scheduled time into our dance schedule to allow for sanitation of the studios between **EVERY** class.

## PROPS AND EQUIPMENT

Dancers will not share props and any materials used will be sanitized afterwards.

## HIGH TOUCH SURFACES

Door handles, light switches, toilets, faucets, etc. will be sanitized regularly throughout business hours.

## EPA-REGISTERED DISINFECTANTS

Thorough cleaning of surfaces will include using disinfectant chemicals approved to combat COVID-19 on all touch point surfaces.

## WEEKLY DEEP CLEANINGS

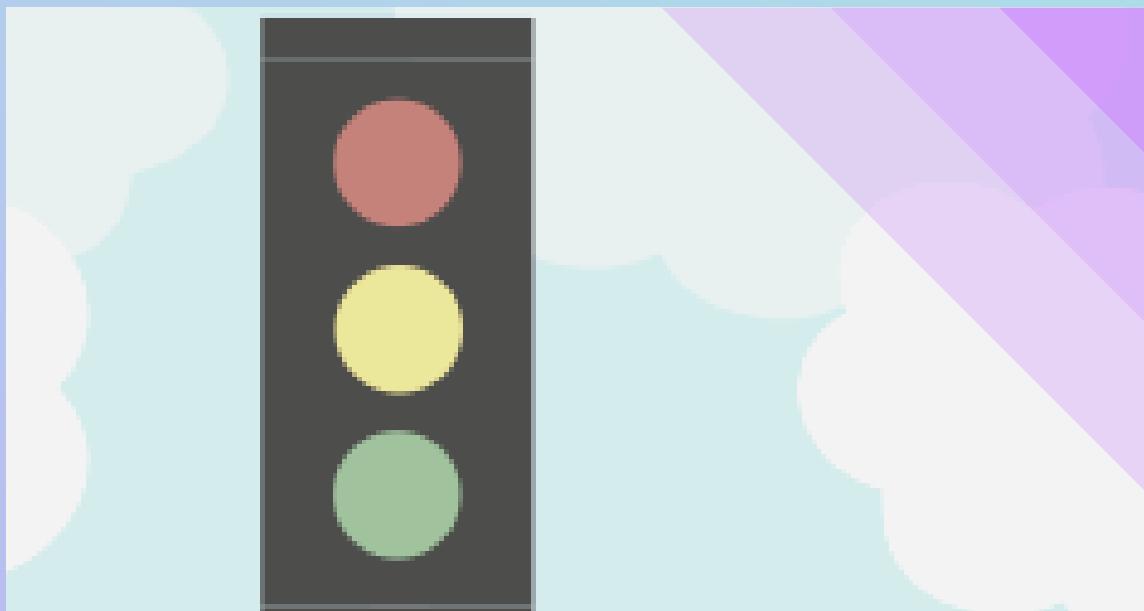
We will maintain our schedule of weekly deep cleaning of the building in its entirety.





## SOCIAL DIST-DANCING

Our studios are prepared for physical distancing with 6-foot box grids in each classroom.



## STOPLIGHT SYSTEM

We will be implementing a stoplight system based on local and federal guidelines. Watch our website and social media for the class indicator. If the indicator is green, classes will be in-person at the studio. If it is yellow, check your email for modifications. If it is red, stay home and take classes via zoom.



## OUTDOOR POSSIBILITIES

We will make use of outdoor space and open air as often as possible. Have a yoga mat, gym shoes, sunscreen, and bug spray handy and we will dance outside if weather permits!



## LIMITED CLASS SIZES



We have reduced the capacity of our already limited class sizes. We have opened up studio space and instructor availability to better accommodate the needs of our families.

## VIRTUAL OPTIONS

Prefer to dance safe at home?

Contact us to learn about our virtual offerings!

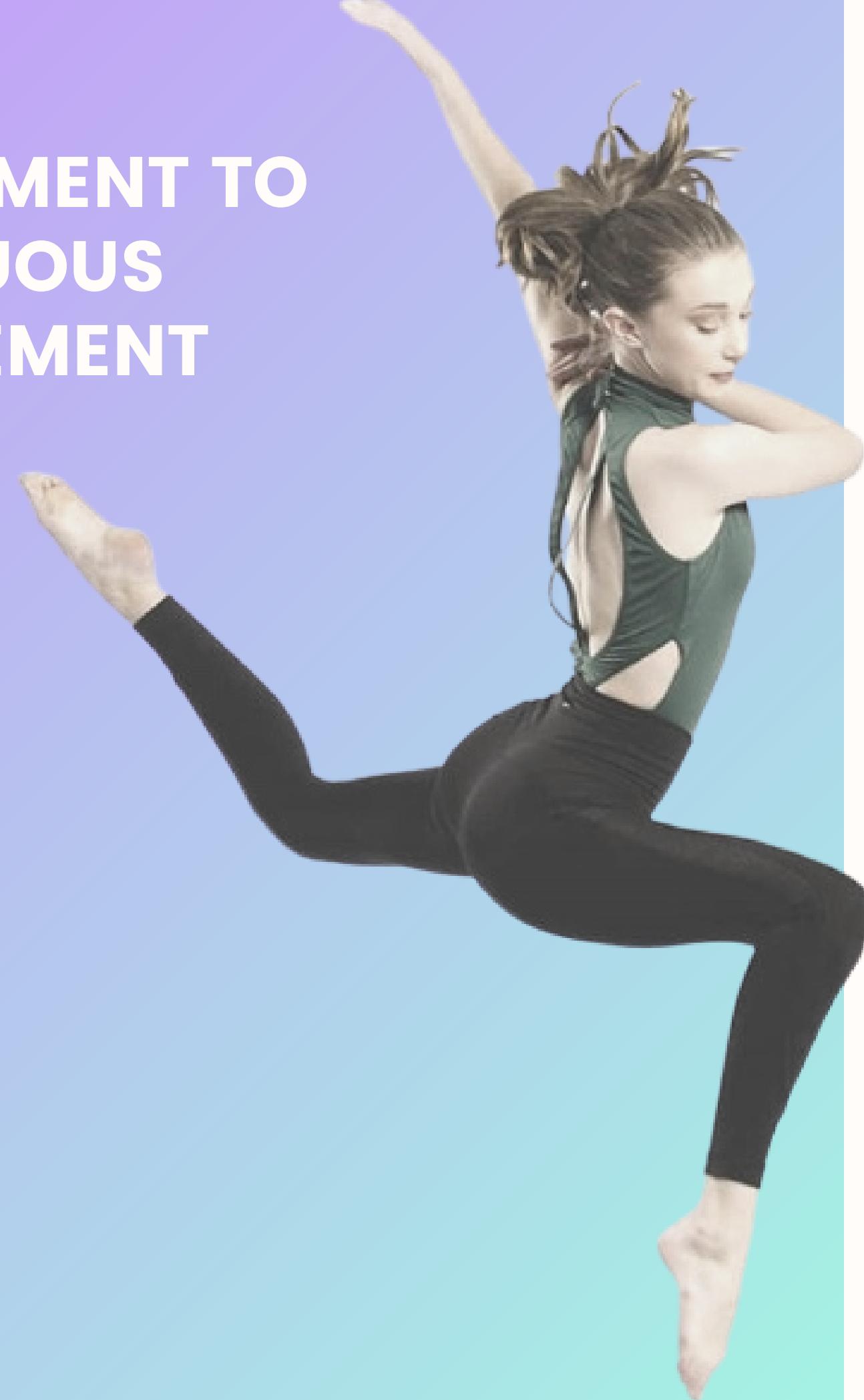


# Employee Safety & Training

All staff members will be required to undergo Health Awareness training. This includes practicing safe distancing, proper sanitary practices including hand washing and proper fit of PPE, and proper cleaning protocols. Employees who do not feel well, or are exhibiting the symptoms of COVID-19, will be instructed to stay home and follow local health protocols for seeking medical attention.



# COMMITMENT TO CONTINUOUS IMPROVEMENT



As we learn more about the COVID-19 virus, this plan will continually evolve and adopt the latest best techniques to address the associated risk.

Our team will be monitoring changes to CDC guidelines to revise and train associates on updated EliteCares procedures and processes.



**Thank you for allowing us to  
serve you and your family.**