**Why apply for a 2019 Governor’s Quality Award?**

Recognition is the first thing that comes to mind, but for those that understand the process it’s about improving organizational performance.  Preparing an application itself can be used as a system of accountability for continual improvement.  It involves work (you don’t just fill out a form), but the rewards are a thorough assessment of priorities, goals and results…***making sure everyone is on the same page***.

Choose from four levels of award with different requirements at each level:

* Challenge
* Commitment
* Achievement
* Governor’s Award for Performance Excellence

At all levels of award you’ll receive a feedback report with strengths and gaps prepared by examiners, trained professional volunteers from across Arkansas.

***We can help you write your application at Applicant Training workshops.  We use the Baldrige Excellence Framework, a set of 200 potential questions that set the highest benchmark for organizational excellence. All training is at the Arkansas State Chamber of Commerce, 1200 West Capitol Avenue, Little Rock. Training dates for the 2018 award cycle are:***

**Applicant Training I** **– The Organizational Profile and Basic Baldrige Concepts**, November 6, 9 a.m. to 3 p.m.  An Organizational Profile is required at all levels of award.  Learn how to write your Profile and discover the impact it has on everything your organization does strategically.  **Applicant Training includes assessing your organizational maturity for processes and results.**  *This training is for applicants at all levels of award and is the requirement at the Challenge award level.*  Click  [here](http://www.arkansas-quality.org/events/applicant-training-i/) to register.

**Applicant Training II – Processes: How Your Work Gets Done**, Tuesday, December 11, 9 a.m. to 4 p.m. Identify key processes in your key work systems and assess their effectiveness in deployment through evaluation in the six categories of Leadership, Strategy, Customers, Knowledge Management, Workforce and Operations.  *This training is for Achievement and Governor’s Award applicants.* Click [here](http://www.arkansas-quality.org/events/applicant-training-ii/) to register.

**Commitment Award Training**, Thursday, December 13, 9 a.m. to 4 p.m.  In this workshop you will learn how to write a Commitment Award level application by assessing overall processes in the seven categories of Leadership, Strategy, Customers, Knowledge Management, Workforce, and Results.  Click [here](http://www.arkansas-quality.org/events/commitment-award-training/) to register.

**Applicant Training III – Focusing on Details**, Tuesday, January 8, 9 a.m. to 12 p.m.  Determining key measures, their metrics and how they are used to improve processes for greater output will be the focus of this workshop.  *This training is for Achievement and Governor’s Award applicants.*  Click [here](http://www.arkansas-quality.org/events/applicant-training-iii-results/) to register.

So recognition is important, but especially the recognition given to your employees for a job well done when you participate in the Governor’s Quality Award Program.  Sign up today!