

The future of work after COVID-19

Trends accelerated by COVID-19

Work arenas with high physical proximity were most disrupted short term during COVID-19, and some will see enduring effects.

Remote work

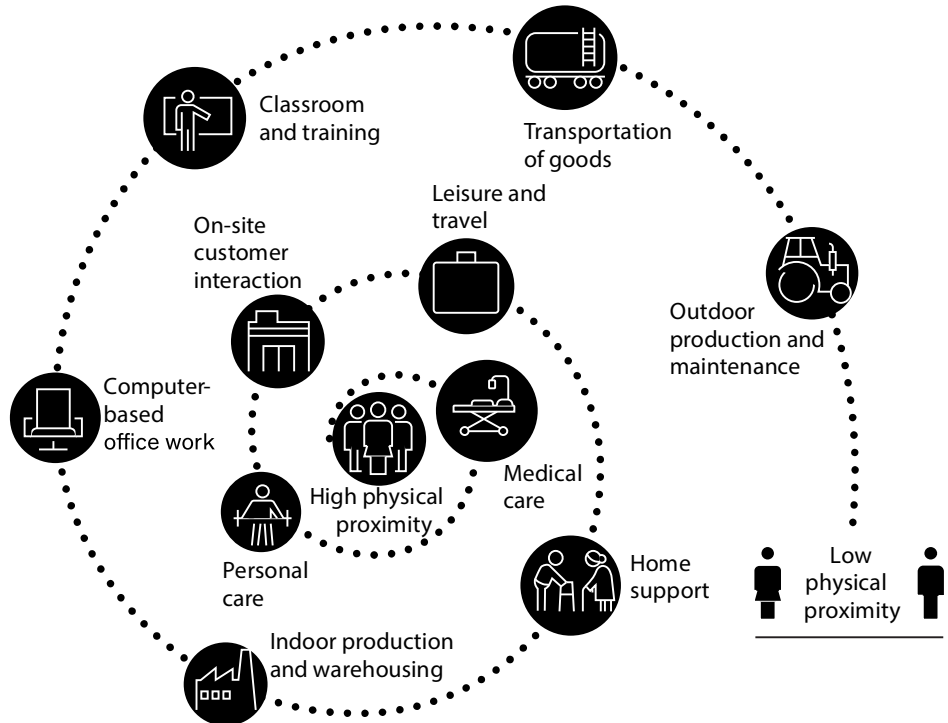
20–25% of workers in advanced economies could work remotely 3+ days a week on a long-term basis

Digitization

2–5x growth in e-commerce, as a surge in digital platforms is underway

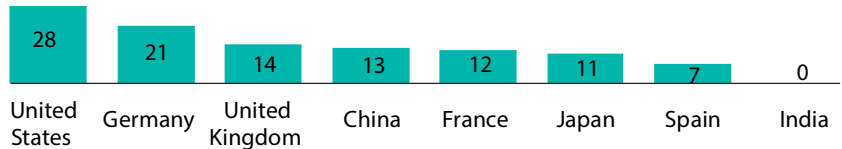
Automation

Uptick in use of robotics, robotic process automation, and AI

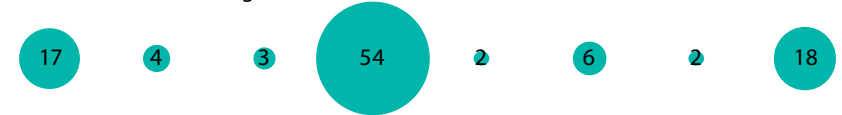


Occupation transitions may increase by as much as 25 percent by 2030

Increase in occupation transitions between pre- and post-COVID-19 scenarios by 2030, %

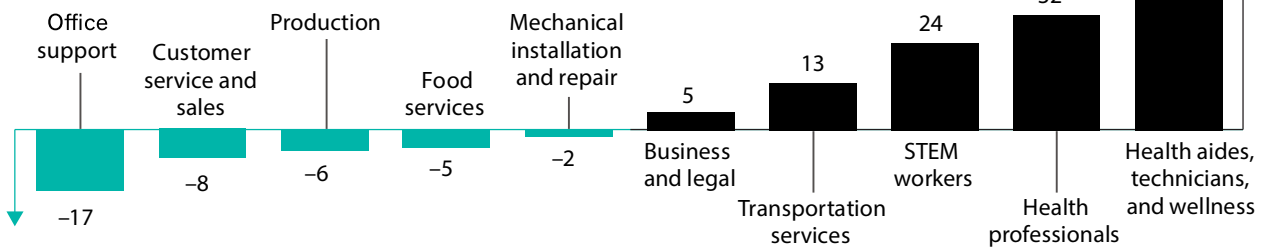


Total workers needing to make occupation transitions in post-COVID-19 scenario, millions



Labor demand will shift across occupations

Percent change in labor demand in United States, 2018-30, %



Business leaders and policy makers can build out digital infrastructure, enable faster reskilling, and innovate new worker benefits and support mechanisms.