

The future of work after COVID-19

Trends accelerated by COVID-19

Remote work

20–25% of workers in advanced economies could work remotely 3+ days a week on a long-term basis

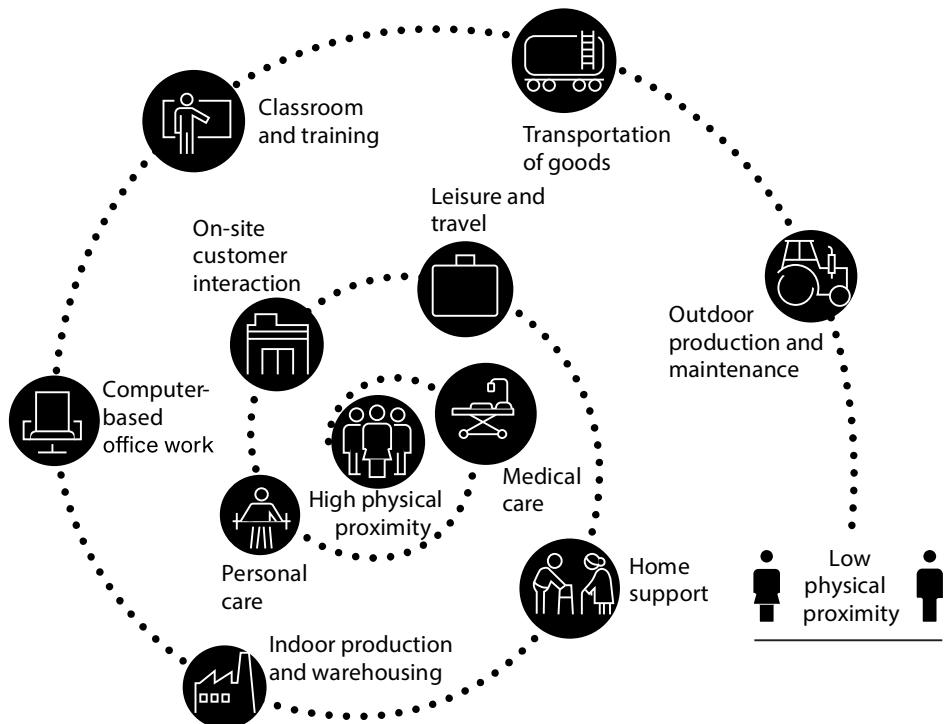
Digitization

2–5x growth in e-commerce, as a surge in digital platforms is underway

Automation

Uptick in use of robotics, robotic process automation, and AI

Work arenas with high physical proximity were most disrupted short term during COVID-19, and some will see enduring effects.



Occupation transitions may increase by as much as 25 percent by 2030

Increase in occupation transitions between pre- and post-COVID-19 scenarios by 2030, %

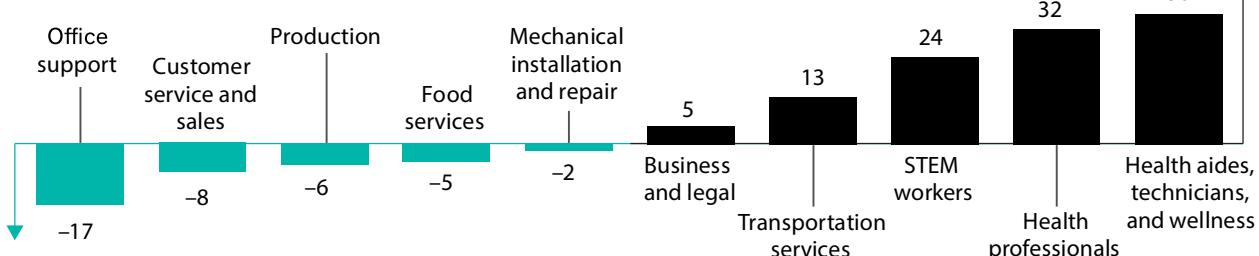


Total workers needing to make occupation transitions in post-COVID-19 scenario, millions



Labor demand will shift across occupations

Percent change in labor demand in United States, 2018-30, %



Business leaders and policy makers can build out digital infrastructure, enable faster reskilling, and innovate new worker benefits and support mechanisms.