

# Healthcare for Homeless Veterans (HCHV)



## Contract Emergency Residential Services (CERS) Transitional Housing

- Through the HCHV program, VA provides supportive services to Veterans and facilitates their access to a broad range of medical, mental health, and rehabilitative services. The purpose of this solicitation is to obtain offers from Contractors in the catchment area of the West Palm Beach VA Healthcare System (WPBVAHCS)C that can provide housing, and supportive services to Homeless Veterans and/or their families in community-based Contracted Emergency Residential Services (CERS) facilities offering a safe and secure environment that supports their goals for recovery from homelessness.
- CERS programs, either directly or through linkages with community and other VA services, provide time limited services such as supporting mental health stabilization, Substance Use Disorder (SUD) treatment

services, enhancement of independent living skills, vocational training and employment services.

- The Contractor will be required to provide a low- barrier therapeutic and rehabilitative milieu and attendant services targeting the underlying factors contributing to homelessness. The Contractor will not be required to provide detoxification or other hospital level treatment.
- Veterans can reside up to 4 months if eligible and compliant with program standards.
- Placement is based on bed availability.

## What is the eligibility for the program?

- What is the eligibility for the program?
- Veteran is homeless or in imminent risk of homelessness.
- Gender: Male/transgender male
- Veteran must have served in active military and discharged/released under conditions other than dishonorable.

- Veteran is enrolled with West Palm Beach VA Healthcare System.
- Veteran must be willing to live in a communal environment.
- Veteran is willing and committed to work with a case manager to become permanently housed.
- Veteran is able to complete activities of living skills, such as bathing, eating and mobility.

## How does a Veteran apply for this program?

- Veterans may request a consult for transitional housing by calling the **Homeless Hotline (1-877-424-3838)**, speak with an outpatient social worker or visit the Veterans Resource Center (located at the West Palm Beach VA Medical Center, Building 16).

## West Palm Beach VA Healthcare System

7305 N. Military Trail  
West Palm Beach, FL

**561-422-8223**



or **1-800-273-8255, press 1** | Text **838255**



National Call Center  
for Homeless Veterans  
**877-424-3838**  
[va.gov/homeless](https://va.gov/homeless)



**WEST PALM BEACH VA HEALTHCARE SYSTEM**  
7305 N Military Trail West Palm Beach, FL 33410  
[www.va.gov/west-palm-beach-health-care/](https://www.va.gov/west-palm-beach-health-care/)

**Local VA Connect:** 1-561-422-6838  
**Toll Free VA Connect:** 1-866-383-9036  
**VA Tel-Care Nurse** (After 4:00 p.m.): 1-877-741-3400



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MEDICAL MEDIA JOB #C4350 — 07-10-24

**VA**



**U.S. Department of Veterans Affairs**  
Veterans Health Administration  
West Palm Beach VA Healthcare System



# Healthcare for Homeless Veterans (HCHV)



## Grant & Per Diem (GPD) Transitional Housing

- The goal of GPD is to help homeless Veterans who choose a supportive transitional housing environment providing services prior to entering permanent housing.
- Provides transitional housing and a milieu of services that assist Veterans in increasing income and moving into permanent housing.
- Placement is based on bed availability.
- Veterans can reside in GPD program for up to two years if eligible and remain compliant with program standards.

## What is the eligibility for the program?

- Veteran is homeless or in imminent risk of homelessness.
- Gender: Male/transgender male
- Veteran must have served in active military and discharged/released under conditions other than dishonorable.
- Veteran is enrolled with the West Palm Beach VA Healthcare System.
- Veteran must be willing to live in a communal environment.



- Veteran is willing and committed to work with a case manager to become permanently housed and continue outpatient mental health and substance abuse treatment.
- Veteran is able to complete activities of living skills, such as bathing, eating and mobility.

## How does a Veteran apply for this program?

- Veterans may request a consult for transitional housing by calling the **Homeless Hotline (1-877-424-3838)**, speaking with an outpatient social worker or visiting the Veterans Resource Center (located at the West Palm Beach VA Medical Center).

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7305 N. Military Trail  
West Palm Beach, FL

561-422-8223



DIAL 988 then **PRESS 1**

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