

Complete
Guardianship
and Life
Care Services

#### **HOARDING:**

WHEN THE ESTATE TAKES ON A LIFE OF ITS OWN!

DURING THE CURRENT PANDEMIC, IS THIS A GREAT TIME TO ORGANIZE AND PURGE?





# **COLLECTION VERSUS HOARDING**

## Hoarding by Definition:

A disorder characterized by an individual's behavioral pattern of excessive acquisition, collection of items (stuff), and the unwillingness to discard large objects or a collection of items; with little or no value, that cover the living areas of the home, and causes significant distress and impairment to that individual living in their home environment.

The other name that is used in society is: <u>COMPULSIVE HOARDING.</u> One and the same!

- Hoarding is impacting:
  - 5% of the U.S. population
  - 20 million people
  - 3x more common than Schizophrenia or Bipolar disorder
  - 18% to 40% of OCD (Obsessive Compulsive Disorder) clients
  - 20% of cases include animal hoarding
- The prevalence of hoarding is greater in older age groups than in younger age groups.

ACCORDING
TO RECENT
RESEARCH
CONDUCTED
BY
PREVALENCE
SAMUELS ET
AL. 2020...

# Hoarding is Associated with the Following Disorders:

- Alcohol Abuse
- Paranoia
- Schizophrenia
- ADHD (Attention Deficit- Hyperactivity Disorder)
- Avoidant and Anti- Social Traits
- Excessive Physical Discipline before the Age of 16
- Parental Psychopathology
- Specific Childhood Adversities

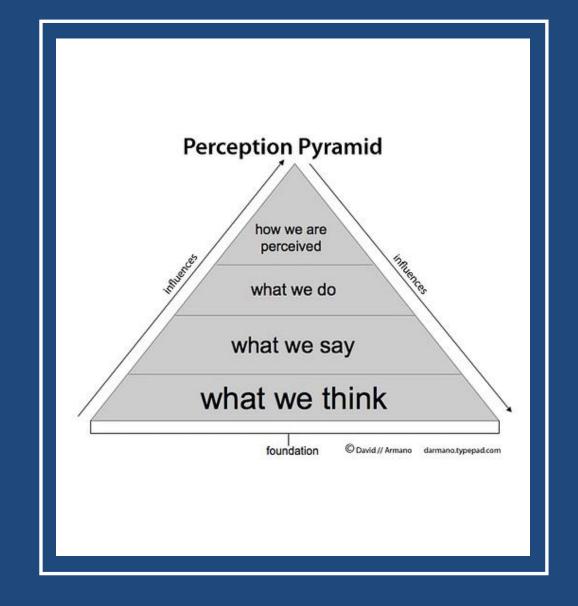
#### NOTHING APPEARS, AS IT SEEMS!

# How does a hoarder look to the outside world?

- Many of these people maintain a good outward appearance.
- Isolated and never allow people into their home.
- Use of their obsessions, in their professions (Accountants, Architects, Paralegals, Social Workers, Teachers)
- Low rate of marriage
- Familial tendency
- Able to maintain appearances until they are 50+

# THE PERCEPTION OF OTHERS!

- What's wrong with this person?
  - They are not very good housekeepers!
- Beauty is in the eye of the beholder.
  - Maybe? But maybe not?
- Contractors unable to service the client- plumbing, heat, electric, etc.
- Hiring of attorneys to assist them with numerous code violations.



#### Welcome to the Neighborhood!

- Invasion of their neighbor's space.
- Outcasted- the person and the property is viewed as the master of disaster!



#### Welcome to the Zoo!

- Animal control complaints.
- Hunting for game in the backyard!
  - Olympia Fields Example.

#### Welcome to the Jungle!

- Complaints from the neighbors, to the area municipalities.
- Complaints of lowering the property values, of the entire neighborhood.

# HOARDING AND THE 4X FACTORS!

1. Blocked Egress- The Paths to Nowhere!

2. Impaired ADL's

3. Isolation

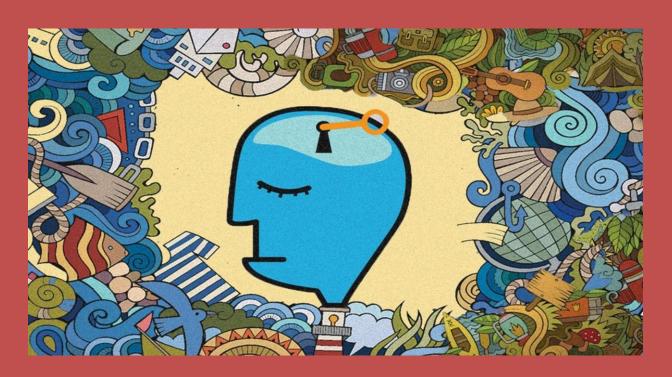
4. Health Hazards

## Inside the Mind of a Hoarder!

- Every object is unique and valuable.
  - Why would I discard this? This piece of paper is from 7<sup>th</sup> grade!

#### **Examples:**

- 1. The paper farmhouses!
- 2. The estate of wooden chairs!



# INSIDE THE MIND OF A HOARDER! (CONTINUED)

- Lack of insight
- Rationalization- but this belonged to my family!
- Warehousing- the organized collector.
- Churning
- Procrastination- we can do this tomorrow, or in 10 years.
- Object helps them remember-I need this!

# Inside the Mind of a Hoarder! (Continued)

• Things replace relationships

**Example:** The Doll Collection – VALLEY OF THE DOLLS!

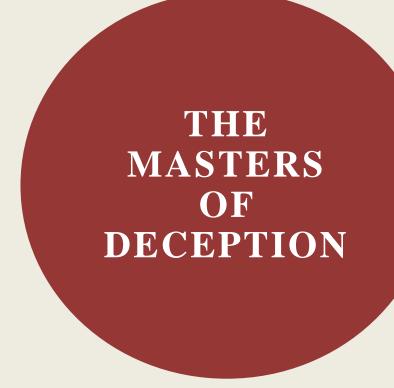
**Example:** The Teddy Bear Chronicles- There is no place like home!

## **Assessment of the Hoarder**

The scale of 6 levels! What level would you fall under? This ranges from:

Level 1: Either beginning stages of the disorder or there is still functionality, of living, in this mess of a room or home.

Level 6: The extreme cluttering that impairs the individuals ability to live and perform household tasks; external, internal, or foundation damage to the residence.



- Outside of the residence is well maintained with a neat trimmed lawn; what happened to the inside of the home?
- Clutter in the kitchen area or home office; wall to wall paperwork- outdated!
  - "I'm working!" "I'm paying my bills!" "Please don't disturb my organization!"
- Self medication- "I always wanted to be a pharmacist! You mean, it's illegal to share, or sell my excessive collection of meds?"

• Example: The friend to everyone, Ms. or Mr. Feel Good!

# ASSESSMENT OF THE HOARDER (CONTINUED)

- Collections of anything.
- The paper house- Hallmark has nothing on me!
- We deal in recycled paper too! Where is Mr. Whipple, when we need him?
- Food storage
- Shop until you drop! "I am a world class shopper! I only make consumer decisions based on the best deals. Home Shopping Network and Amazon have been wonderful to me!"
- "I have a job! I work from home and I'm self employed. I operate my own churning business! Churning is a full time job and then some! Moving this stuff requires my total focus and energy! I have a rotation of stuff that I move on a daily basis!"

# How Can We Assist the Client with Improving their Quality of Living and Disrupt the Disorder?

Is there a cure for the disorder?

No, but the appropriate strategies, intervention, care plan, and medications will drastically curb and slow the disorder down!

### The Do's and Don'ts of Assessment

- 1. Understand the value that the person places on the object.
  - Do not: devalue objects by referring to them as trash, garbage, junk, or baggage.
- 2. Empathy goes a long way! Listen to the client's story.
  - Do not: approach the client as a steamroller, or a bull in a china shop!
- 3. Form an effective partnership with the client-like shared risk.
  - Do not: approach the client, like the local trash and junk collector- you will earn a one way ticket, out of the client's residence!
- 4. Replace with relationships, before moving objects- The Elite LCSW is a valuable asset here!

- 5. Rewards versus risk! Anything the client throws away is in their mind, assuming risk! Reward with positive praise or incentives, when the client acts.
- Do not: let that important decision to throw something away, go unnoticed!
- 6. Do not touch things without permission.
- Do not: again, come in as a general house cleaner!

Example: Items in the dumpster by nightfall! Items, mysteriously return to the house, by daybreak!

THE DO'S
AND DON'TS
OF
ASSESSMENT
(CONTINUED)

## This room is my room, this room is your room!

# Strategically speaking, it is absolutely imperative that the Care Management Service:

- 1. Make the connection to the person! Develop some rapport, and eventually trust. This seldom happens overnight, but is a process!
- 2. Again, form the partnership and a synergy!
  - Example: Instead of using the approach, of decluttering the entire room, the partnership is formed by suggesting, that you approach the client, with a section of the room; and proceed by discarding this item, and keeping this item! This strategy offers the greatest outcome, of success!

# IT TAKES A VILLAGE TO MAKE A CHANGE! THE MULTIDISCIPLINARY APPROACH

- The Elite Life Care Services Expert Case Manager
- The Elite Life Care Services Social Worker, LCSW
- Legal Assistance
- Financial Management- Risk vs Reward strategies
- Municipalities you have entered the land of no choice!
- HCPOA's or POA's

# THE MULTI- DISCIPLINARY APPROACH (CONTINUED)

- Guardians
- Elite Guardian Services
- Property Manager- If they have rapport with the client.
- Friend A voice of reason, often, is like a Diamond in the rough!
- If, and when all disciplines come together, it can be successful for the client.

#### **DIVERSION STRATEGY**

#### Replace objects with:

- Activities
- Relationships
- Events

#### **TREATMENT**

- Cognitive Behavioral Therapy
- Medication for:
  - Anxiety
  - Depression
  - Psychosis
  - Sleep deprivation
- Life coaching with skills in organizational thinking and planning
- Project WRAP
- Deferring to alternate decision makers, if appropriate.

### **New Rules for Shopping:**

- Take non- shopping trips to stores
- Learning to live through the anxiety- WRAP Program
- EWA= Exposure Without Acquiring= Success

### **New Rules of Discarding**

- Donate whenever possible-Be a giver, not a taker!
- Selling- Show me the money!
- Giving away- Be generous!
- Throwing away- It can be so rewarding to purge!

All of these strategies require positive reinforcement by the Care Manger.

TROY KERBER
EXECUTIVE DIRECTOR
ELITE LIFE CARE
SERVICES
ELITE GUARDIAN
SERVICES
WWW.ELITELCS.COM
(630) 470-3893



Elite is a firm, that currently provides seamless services, throughout the state of Illinois, with a heavy concentration of clients, and wards in KANE County, DuPage County, DeKalb County, Kendall County, Cook County, LaSalle, Lake, and McHenry Counties, as well!