

REOPENING GUAM BUSINESS / NGOS

# FAQS

PCOR 1 to PCOR 2

V.4 May 7, 2020

# FAQ #1 Which Businesses / NGOs Can Open in PCOR 2?



ALL  
ESSENTIAL  
BUSINESS  
OPERATING  
IN PCOR 1



RETAIL  
STORES

PROFESSIONAL  
SERVICES  
FLOWER SHOPS



REAL ESTATE  
AND  
AUTOMOTIVE  
SALES



BEAUTY /  
HAIR / NAIL  
SALONS &  
BARBERSHOP



SHOPPING  
CENTERS /  
MALLS



ELECTIVE  
MEDICAL AND  
DENTAL  
PROCEDURES /  
TREATMENTS /  
THERAPIES

## FAQ #2

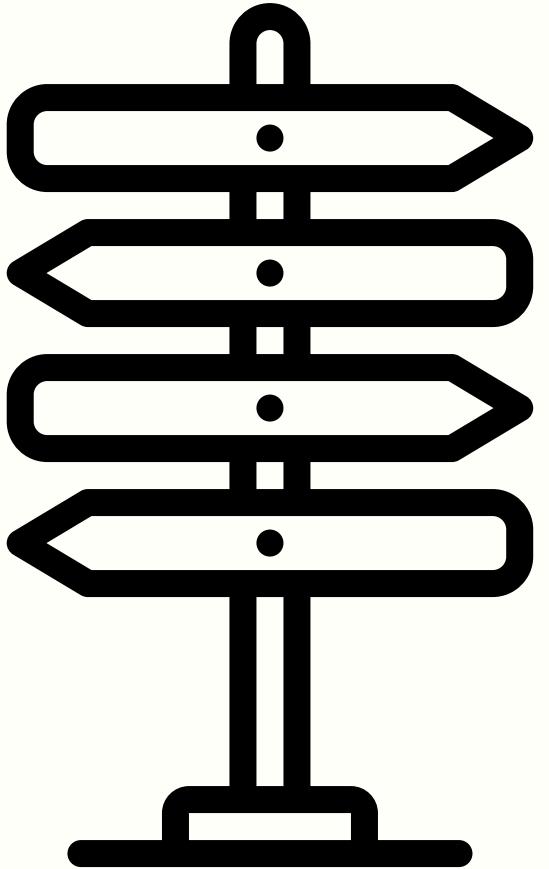
### IS MAY 11TH THE DATE FOR REOPENING?



This date could change (based on medical triggers); however, if the desired trends stay on target, then May 11th is a target date at this point in time.

## FAQ #3

### WHAT DOES A BUSINESS NEED TO HAVE IN PLACE TO OPEN?



Businesses must work with its industry representatives and/or Chambers of Commerce to collectively submit an industry-specific plan to ensure social distancing, workplace preparation, and other procedures and submit such plan to the DPHSS.

## FAQ #4

### WHAT IF MY BUSINESS DOESN'T FALL UNDER THE PCOR 2 SET TO RE-OPEN? CAN I APPEAL TO GET MY BUSINESS OPEN?



There is no formal appeal process if a business is not identified to open initially upon PCOR 2.

In anticipation of a possible future authorization to open, businesses should work with their industry partners and / or the Chambers of Commerce to prepare in the event of such authorization at some point during PCOR 2 or PCOR 3.

## FAQ #5

### DO I NEED TO HAVE SANITARY AND OPERATION GUIDELINES REVIEWED AND APPROVED PRIOR TO OPENING?



- The submission of guidelines by businesses that are not initially authorized to open during specific PCOR phases will not guarantee a decision to allow them to open.
- For identified industries (i.e. retail), all they would have to do is submit industry guidelines to DPHSS.
- DPHSS is not going to be expected to approve guidelines.

## FAQ #6

**IF SO, WHO APPROVES THE GUIDELINES AND WHAT IS THE TIMELINE OF WHEN MY BUSINESS WILL HEAR BACK?**



- Because there is no appeal process, even if an industry or business that wasn't initially identified to open upon declaration of PCOR 2 submits guidelines, there is no guaranteed timeline in place for a decision.
- The decision will be made on a case-by-case basis and depending on what the medical data reflects over the coming weeks, a decision could be made to authorize additional activities.

## FAQ #7

### WHO REGULATES OR CONDUCTS INSPECTIONS TO ENSURE BUSINESSES ARE FOLLOWING GUIDELINES?

- DPHSS & Department of Revenue & Taxation will provide inspections.
- Although the public is not a regulator, if customers witness any general guidelines not being followed (employees not wearing masks/washing hands), they can report to 311.



## FAQ #8

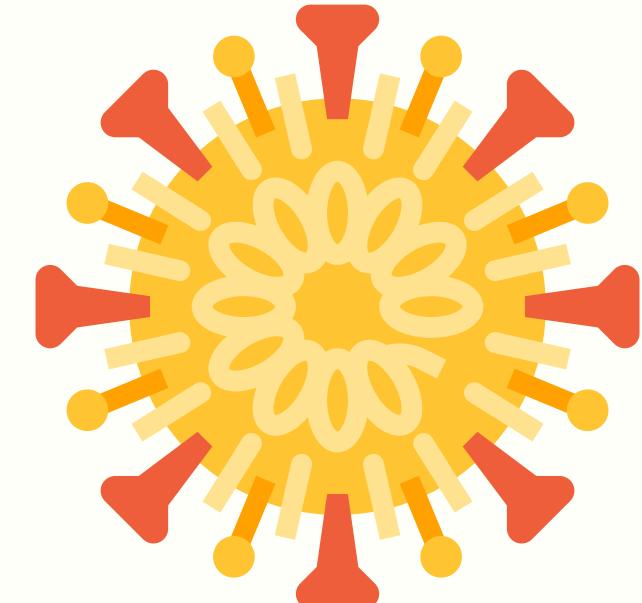
### **WHAT HAPPENS IF A BUSINESS DOES NOT FOLLOW THE GUIDELINES? (I.E. FINES, ETC.)**

Currently, there is not a specific penalty in place; however, it is best practice for businesses to abide by sanitary guidelines and to promote confidence of the industry and the safety of employees, customers, and the community at-large.



## FAQ #9

**WHAT HAPPENS IF MORE COVID-19 TESTS ARE REPORTED?  
WILL I HAVE TO SHUT DOWN AGAIN?**



- Businesses should follow government mandates.
- Businesses should comply with all sanitary requirements to help reduce the spread of COVID-19.

# CONTACT PAGE

## CHAMBERS OF COMMERCE

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# RESOURCES:

- Chalan Para Hinemlo' (2020)
- Guam Women's Chamber of Commerce COVID-19 Resource Page  
<https://www.guamwomenschamber.com/covid-19/>
- Guam Chamber of Commerce Website:  
<https://www.guamchamber.com.gu/>



*Prepared by the Guam Women's Chamber of Commerce in conjunction  
with the Business Recovery Advisory Team.*