



IT&E Updates

- Typhoon Assessment and Updates
- Strategic Imperatives Updates

Relief Efforts

- **POSTPAID**
 - ✓ Free top-ups from May 25 – 31
 - ✓ Open Data Caps from June 1 – 30
- **PREPAID**
 - ✓ Unlimited daily plan for 7 days
- **BEAM & ENTERPRISE WISP & VOIP**
 - ✓ MBR/BEC Replacement due to Damage
 - ✓ 50% discount to BEAM customers on their MRC for June
 - ✓ 25% off of MRC for Enterprise WISP & VOIP customers
- **VIP/KEY ENTERPRISE CUSTOMERS**
 - ✓ 25% off of their TOTAL MRCs
- **COLLECTION & PACPOINTS RELIEF**
 - ✓ No Late Fees
 - ✓ Pacific points still awarded even if payment is delayed
- **PRORATED CREDITS**
 - ✓ Case to case pro-rated credits are granted based on usage records & as requested

Network recovery Updates

- 99% cellsites fully restored; majority on commercial power

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- 2 Weeks Post Typhoon 65% network recovered
- Commercial power limitations delayed progress
- Increase in site restoration due to availability of generators, fuel and GPA's hardworking team increasing island power to our community

