

News Release

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ANZ Guam services during Covid-19 pandemic

ANZ Guam remains open to provide essential banking services to our customers during the Covid-19 pandemic.

ANZ Hagatna branch will be open 9am - 1pm from Monday – Friday via our drive-through service or by appointment. For electronic payments including ACH and wire transfers, our new cut-off times are 1pm for online requests, and 12 noon for over-the-counter requests. These are temporary changes and will be reviewed periodically.

ANZ Country Head for Guam, Clarke Schaumann acknowledged the challenging times ahead in Guam.

"These are uncertain times and ANZ is playing its role in supporting both our customers and the broader economy. ANZ has a number of relief measures available for customers experiencing hardship due to the Covid-19 pandemic and we're here to help. Please call us on +1 671 479 9000 to discuss the relief measures available," Mr Schaumann said.

Mr Schaumann also encouraged ANZ customers to register for online banking at www.anz.com/guam.

"Online banking is a great option for people who want to stay home and limit the spread of the Covid-19 virus. Customers can check balances, transfer funds and make payments."

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