



Bringing energy solutions to you!

HOW TO CONTACT GPA

TROUBLE CALLS/EMERGENCIES/ POWER SERVICE INTERRUPTIONS



For all power service interruptions and power emergencies, customers should call GPA's 24/7 Trouble Dispatchers at

475-1472/3/4

CUSTOMER SERVICES



To discuss account information or for assistance with payment arrangements, contact GPA Customer Service at

647-5787

Monday through Friday from 8AM-5PM, via email at

**CUSTOMERSFIRST@GPAGWA.COM
OR BY DIRECT MESSAGE (DM) ON FACEBOOK**

All customer communication is monitored and GPA will work with all customers on a case-by-case basis regarding their accounts.

Customers should be aware that hours may be adjusted without notice, in response to the coronavirus pandemic.

NEW CUSTOMER ACCOUNTS



Applications and supporting documents for new power accounts can be emailed to customersfirst@gpagwa.com. GPA will prioritize processing of these requests on a case-by-case basis according to needs and resources.

PERMITS AND INSPECTIONS



Inspections for new power service and installations are temporarily suspended until further notice.

BILL PAYMENTS/ DISCONNECTIONS



The temporary suspension of GPA account disconnections due to non-payment is extended to May 5, 2020. Customers who are behind on payments will still owe for power service received, but they will not be disconnected at this time.